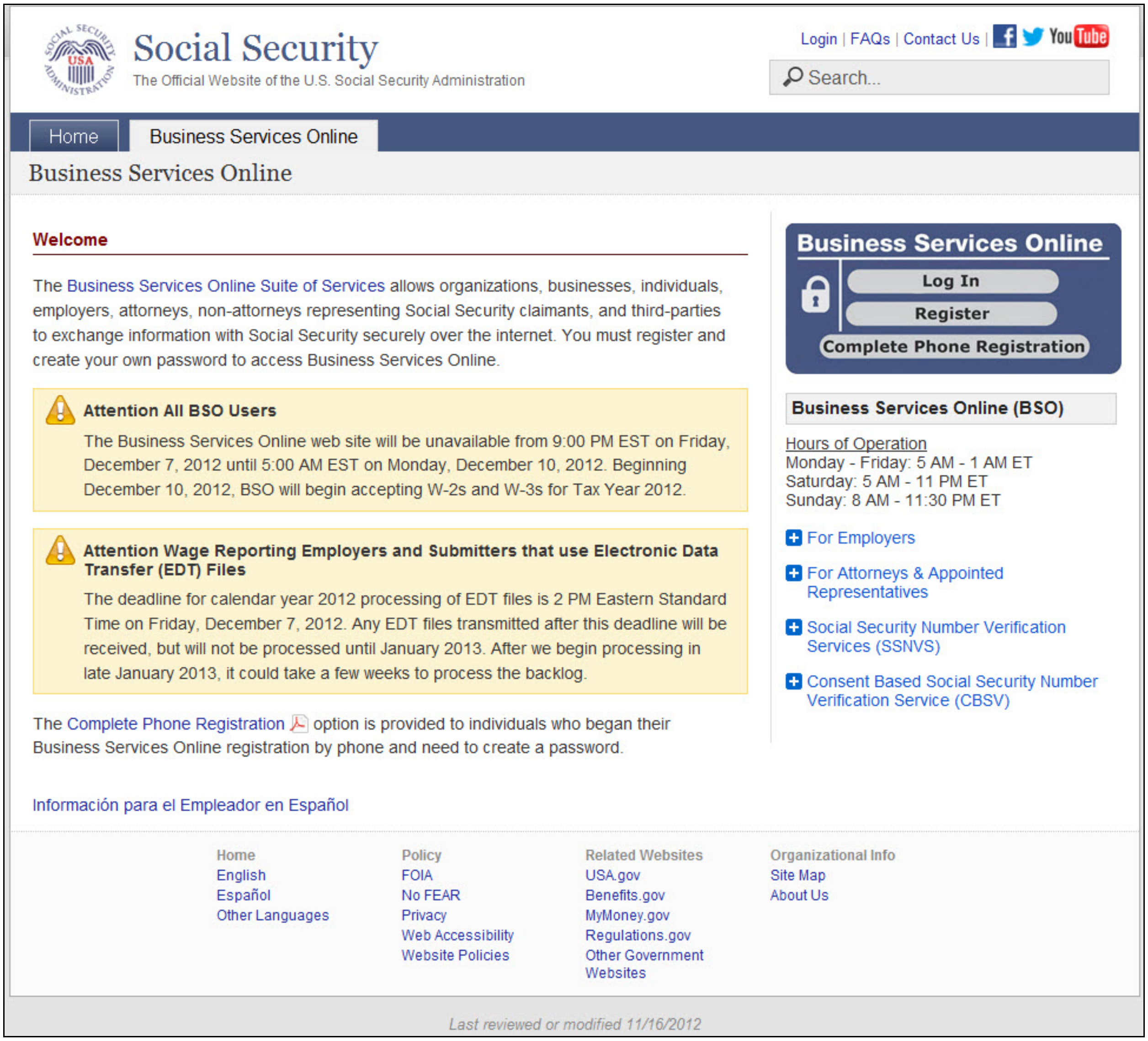
Guía de Servicios por Internet para Empresas (BSO, siglas en inglés) para el Año Tributable 2012

Estado de la Presentación

*El acceso al «Estado de la Presentación» (**Submission Status)** permite que los usuarios vean el estado de presentación, avisos de datos presentados de nuevo, errores e información detallada de presentación. Usted necesita autorización para tener acceso a la aplicación titulada, **View File/ Wage Report Status, Error and Error Notices** (Ver el registro, el Estado del Registro de Salario, Errores, y Avisos de Errores). Si desea ver el nivel de la información presentada por otra persona a nombre suyo, use la aplicación de «**Employer Report Status**» (Estado del Informe del Empleador). Para informarse mejor, vea la guía titulada «Employer Report Status» (Estado del Informe del empleador).*

PASO 1: Dirija su navegador a la página titulada «Welcome to Business Services Online» (Bienvenido a los Servicios por Internet para Empresas) del Business Services Online (BSO, siglas en inglés): www.segurosocial.gov/bso/bsowelcome.htm (solo disponible en inglés).


Social Security
The Official Website of the U.S. Social Security Administration
Login | FAQs | Contact Us |
Search...
Home
Business Services Online
Business Services Online

Welcome

The Business Services Online Suite of Services allows organizations, businesses, individuals, employers, attorneys, non-attorneys representing Social Security claimants, and third-parties to exchange information with Social Security securely over the internet. You must register and create your own password to access Business Services Online.

Attention All BSO Users

The Business Services Online web site will be unavailable from 9:00 PM EST on Friday, December 7, 2012 until 5:00 AM EST on Monday, December 10, 2012. Beginning December 10, 2012, BSO will begin accepting W-2s and W-3s for Tax Year 2012.

Attention Wage Reporting Employers and Submitters that use Electronic Data Transfer (EDT) Files

The deadline for calendar year 2012 processing of EDT files is 2 PM Eastern Standard Time on Friday, December 7, 2012. Any EDT files transmitted after this deadline will be received, but will not be processed until January 2013. After we begin processing in late January 2013, it could take a few weeks to process the backlog.

The Complete Phone Registration option is provided to individuals who began their Business Services Online registration by phone and need to create a password.

Información para el Empleador en Español

Business Services Online
Log In
Register
Complete Phone Registration

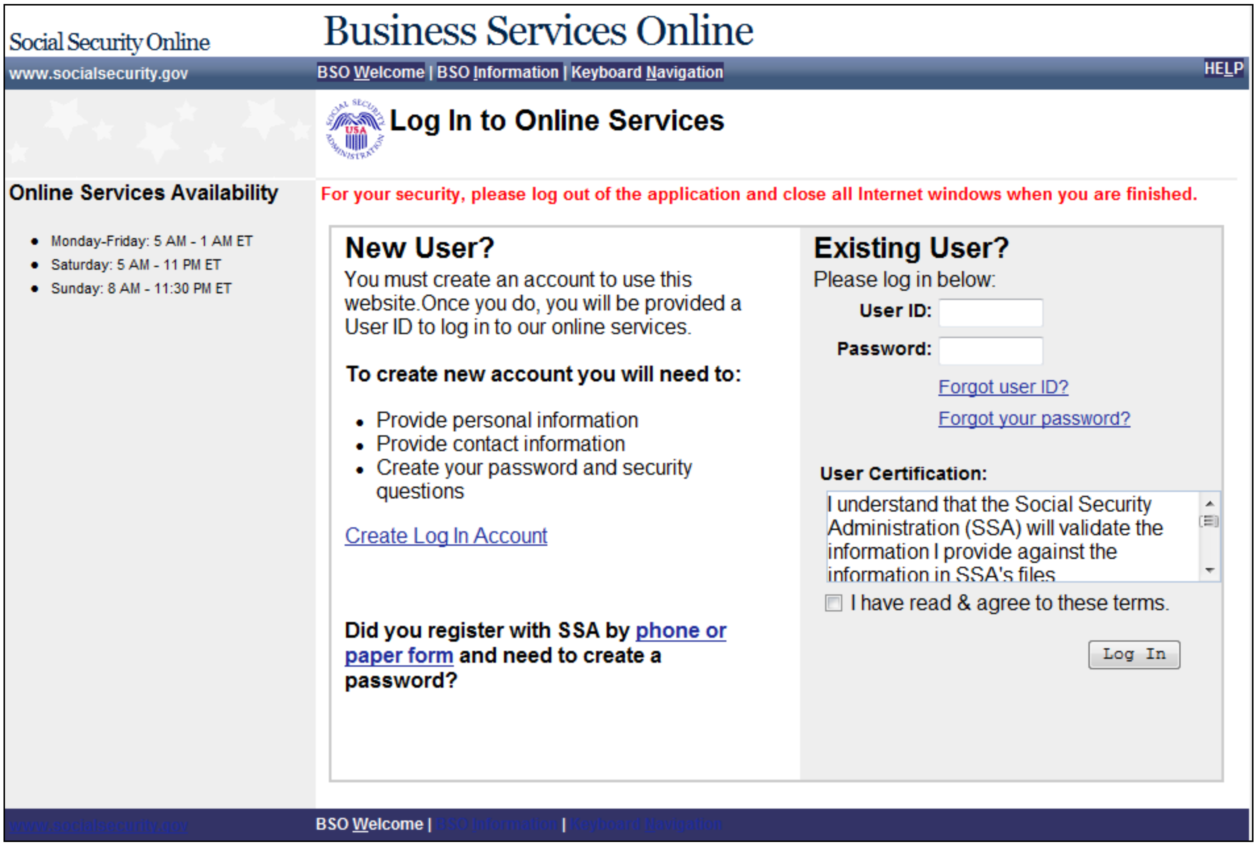
Business Services Online (BSO)

Hours of Operation
Monday - Friday: 5 AM - 1 AM ET
Saturday: 5 AM - 11 PM ET
Sunday: 8 AM - 11:30 PM ET

For Employers
For Attorneys & Appointed Representatives
Social Security Number Verification Services (SSNVS)
Consent Based Social Security Number Verification Service (CBSV)
Home
English
Español
Other Languages
Policy
FOIA
No FEAR
Privacy
Web Accessibility
Website Policies
Related Websites
USA.gov
Benefits.gov
MyMoney.gov
Regulations.gov
Other Government Websites
Organizational Info
Site Map
About Us

Last reviewed or modified 11/16/2012

PASO 2: Seleccione el botón de «**Log In**» (Ingresar) en la página titulada «Welcome to Business Services Online». El sistema mostrará la página titulada, «Log In to Online Services» (Ingrese a los Servicios por Internet).


Social Security Online
Business Services Online
www.socialsecurity.gov
BSO Welcome | BSO Information | Keyboard Navigation
HELP
Create Log In Account
Forgot user ID?
Forgot your password?
Log In
www.socialsecurity.gov
BSO Welcome | BSO Information | Keyboard Navigation

Log In to Online Services

Online Services Availability

- Monday-Friday: 5 AM - 1 AM ET
- Saturday: 5 AM - 11 PM ET
- Sunday: 8 AM - 11:30 PM ET

For your security, please log out of the application and close all Internet windows when you are finished.

New User?

You must create an account to use this website.Once you do, you will be provided a User ID to log in to our online services.

To create new account you will need to:

- Provide personal information
- Provide contact information
- Create your password and security questions

Create Log In Account

Did you register with SSA by phone or paper form and need to create a password?

Existing User?

Please log in below:

User ID:

Password:

User Certification:

I understand that the Social Security Administration (SSA) will validate the information I provide against the information in SSA's files

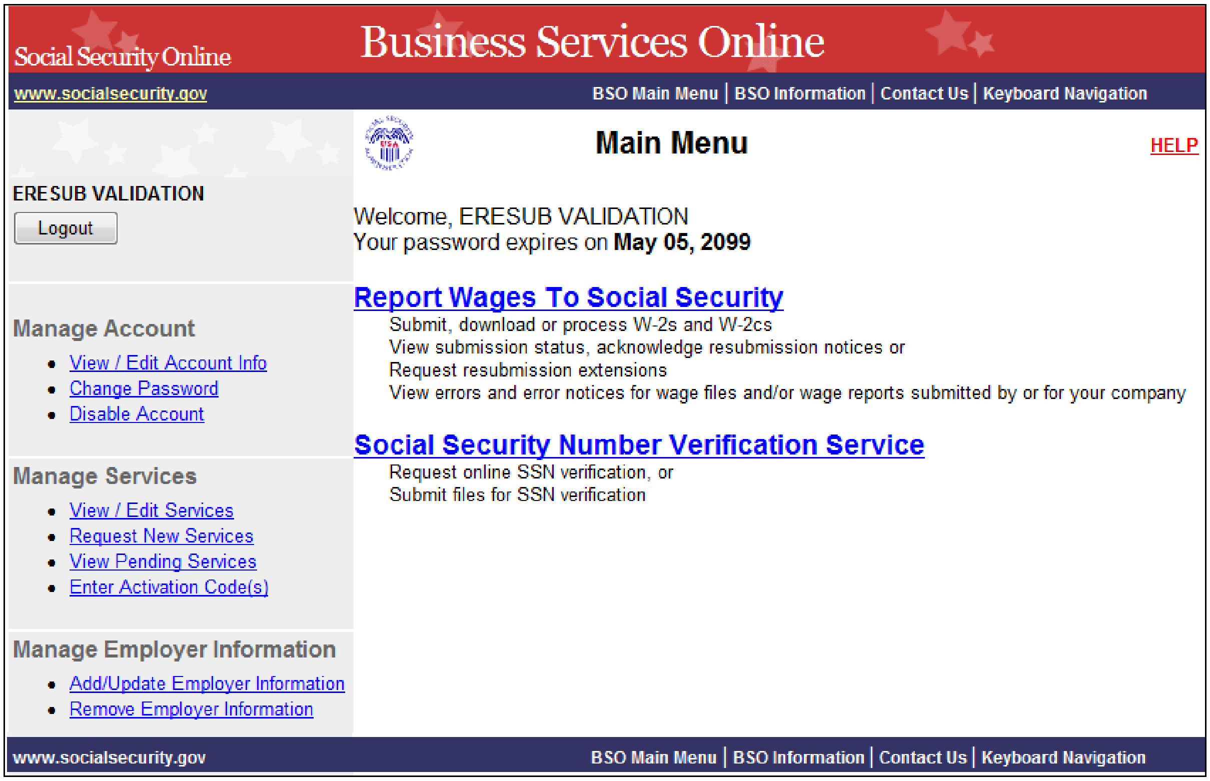
☐ I have read & agree to these terms.

PASO 3: Ingrese su «User ID» (Identificación de Usuario) y su «Password» (Contraseña).

PASO 4: Seleccione el encasillado que dice «**I have read & agree to these terms**» (He leído y estoy de acuerdo con estas condiciones) en la página titulada, «Log In to Online Services» (Ingrese a los Servicios por Internet).

Seleccione el botón de «**Log In**» (Ingresar) para ver la página titulada «BSO Main Menu» (Página Principal del BSO).

Para regresar a la página inicial del BSO titulada «Welcome to Business Services Online», seleccione el enlace de **BSO Welcome** en la parte de arriba o de abajo de la página.


Social Security Online
Business Services Online
www.socialsecurity.gov
BSO Main Menu | BSO Information | Contact Us | Keyboard Navigation
HELP
Logout
Manage Account
View / Edit Account Info
Change Password
Disable Account
Manage Services
View / Edit Services
Request New Services
View Pending Services
Enter Activation Code(s)
Manage Employer Information
Add/Update Employer Information
Remove Employer Information
Report Wages To Social Security
Social Security Number Verification Service

ERESUB VALIDATION

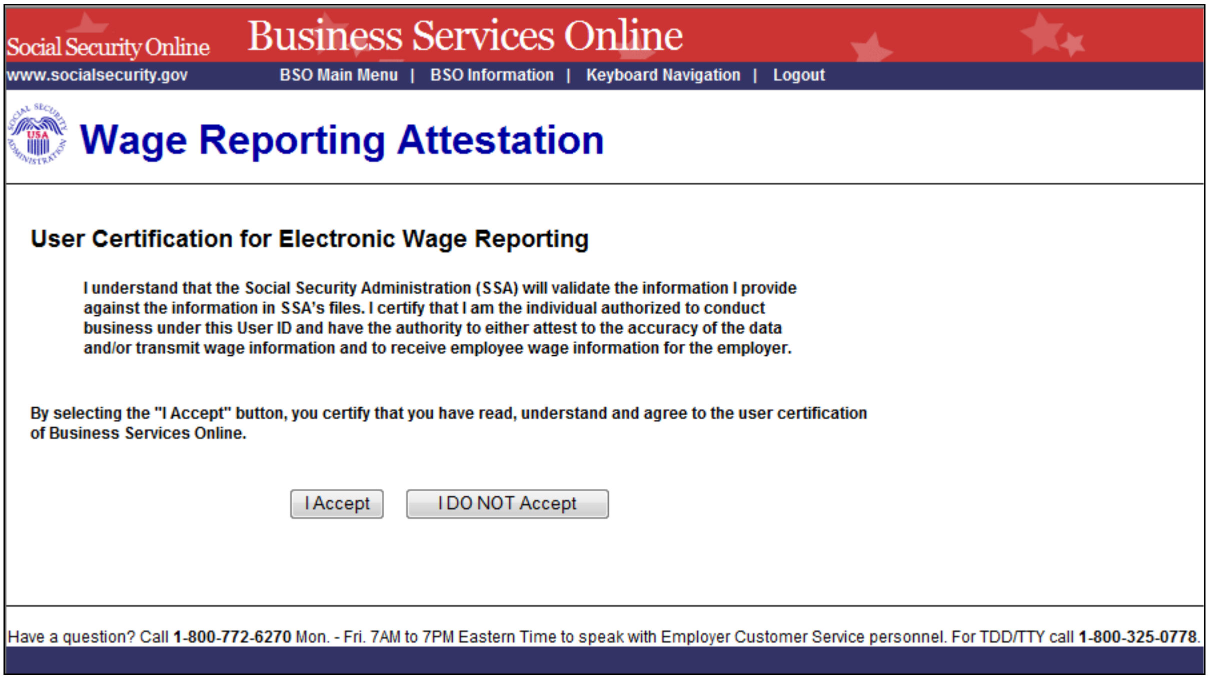
Main Menu

Welcome, ERESUB VALIDATION
Your password expires on **May 05, 2099**

Report Wages To Social Security
Submit, download or process W-2s and W-2cs
View submission status, acknowledge resubmission notices or
Request resubmission extensions
View errors and error notices for wage files and/or wage reports submitted by or for your company

Social Security Number Verification Service
Request online SSN verification, or
Submit files for SSN verification

PASO 5: Seleccione el enlace de «**Report Wages to Social Security**» (Informe los Salarios al Seguro Social) en la página titulada «BSO Main Menu». El sistema mostrará la página titulada, «Wage Reporting Attestation» (Confirmación de los Informes de Salarios).


Social Security Online
Business Services Online
www.socialsecurity.gov
BSO Main Menu | BSO Information | Keyboard Navigation | Logout
I Accept
I DO NOT Accept

Wage Reporting Attestation

User Certification for Electronic Wage Reporting

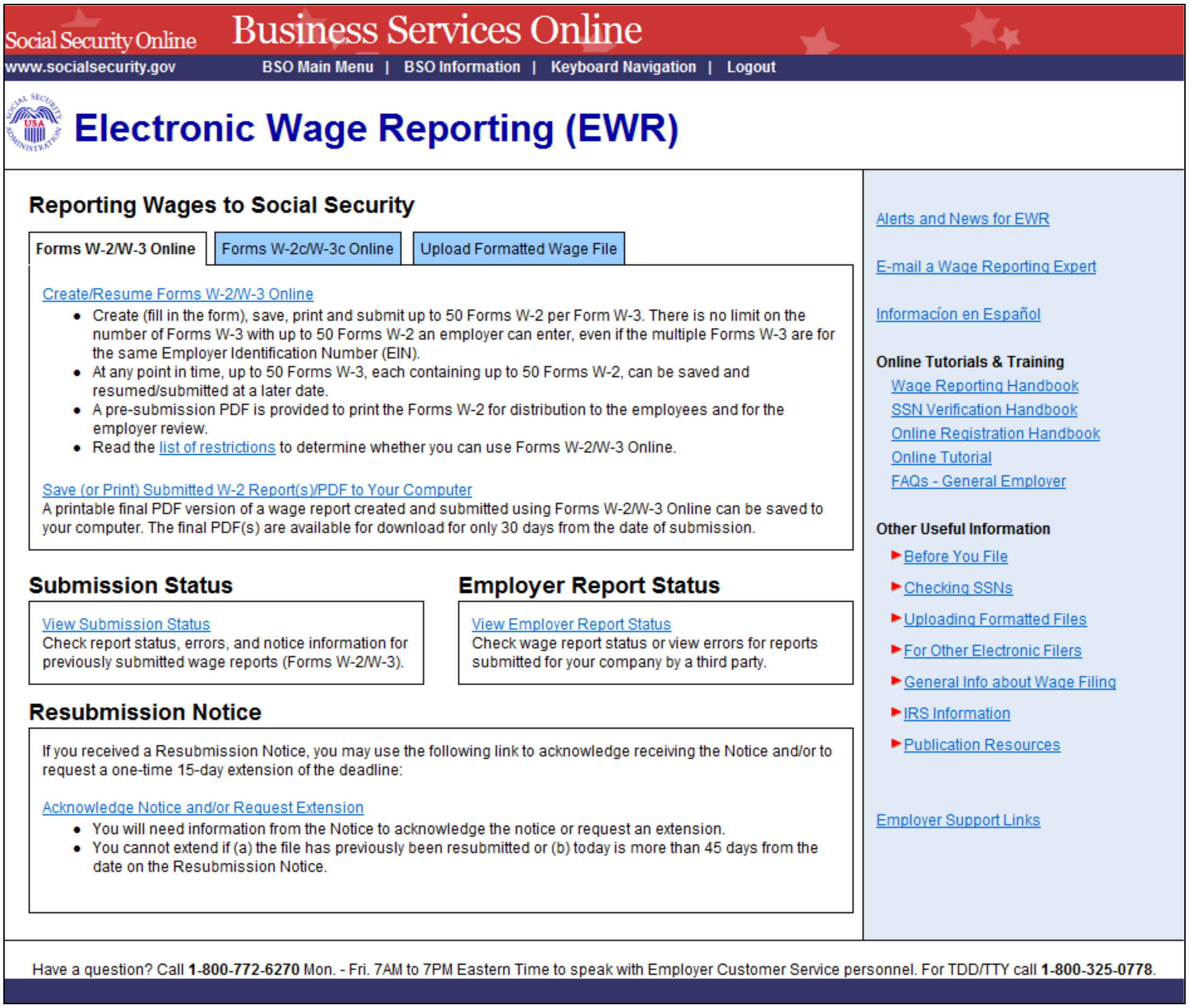
I understand that the Social Security Administration (SSA) will validate the information I provide against the information in SSA's files. I certify that I am the individual authorized to conduct business under this User ID and have the authority to either attest to the accuracy of the data and/or transmit wage information and to receive employee wage information for the employer.

By selecting the "I Accept" button, you certify that you have read, understand and agree to the user certification of Business Services Online.

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

PASO 6: Seleccione el botón que dice «I Accept» (Acepto) en la página titulada «Wage Reporting Attestation» (Confirmación de los Informes de Salarios) para ir a la página inicial del Electronic Wage Reporting (EWR, siglas en inglés).

Para regresar a la página del «BSO Main Menu», seleccione el botón de «**I DO NOT Accept**» (No Acepto).


Social Security Online
Business Services Online
www.socialsecurity.gov
BSO Main Menu | BSO Information | Keyboard Navigation | Logout
Forms W-2/W-3 Online
Forms W-2c/W-3c Online
Upload Formatted Wage File
Alerts and News for EWR
E-mail a Wage Reporting Expert
Informacíon en Español
Online Tutorials & Training
Wage Reporting Handbook
SSN Verification Handbook
Online Registration Handbook
Online Tutorial
FAQs - General Employer
Other Useful Information
Before You File
Checking SSNs
Uploading Formatted Files
For Other Electronic Filers
General Info about Wage Filing
IRS Information
Publication Resources
Employer Support Links

Electronic Wage Reporting (EWR)

Reporting Wages to Social Security

Create/Resume Forms W-2/W-3 Online
- Create (fill in the form), save, print and submit up to 50 Forms W-2 per Form W-3. There is no limit on the number of Forms W-3 with up to 50 Forms W-2 an employer can enter, even if the multiple Forms W-3 are for the same Employer Identification Number (EIN).
- At any point in time, up to 50 Forms W-3, each containing up to 50 Forms W-2, can be saved and resumed/submitted at a later date.
- A pre-submission PDF is provided to print the Forms W-2 for distribution to the employees and for the employer review.
- Read the list of restrictions to determine whether you can use Forms W-2/W-3 Online.

Save (or Print) Submitted W-2 Report(s)/PDF to Your Computer
A printable final PDF version of a wage report created and submitted using Forms W-2/W-3 Online can be saved to your computer. The final PDF(s) are available for download for only 30 days from the date of submission.

Submission Status

View Submission Status
Check report status, errors, and notice information for previously submitted wage reports (Forms W-2/W-3).

Employer Report Status

View Employer Report Status
Check wage report status or view errors for reports submitted for your company by a third party.

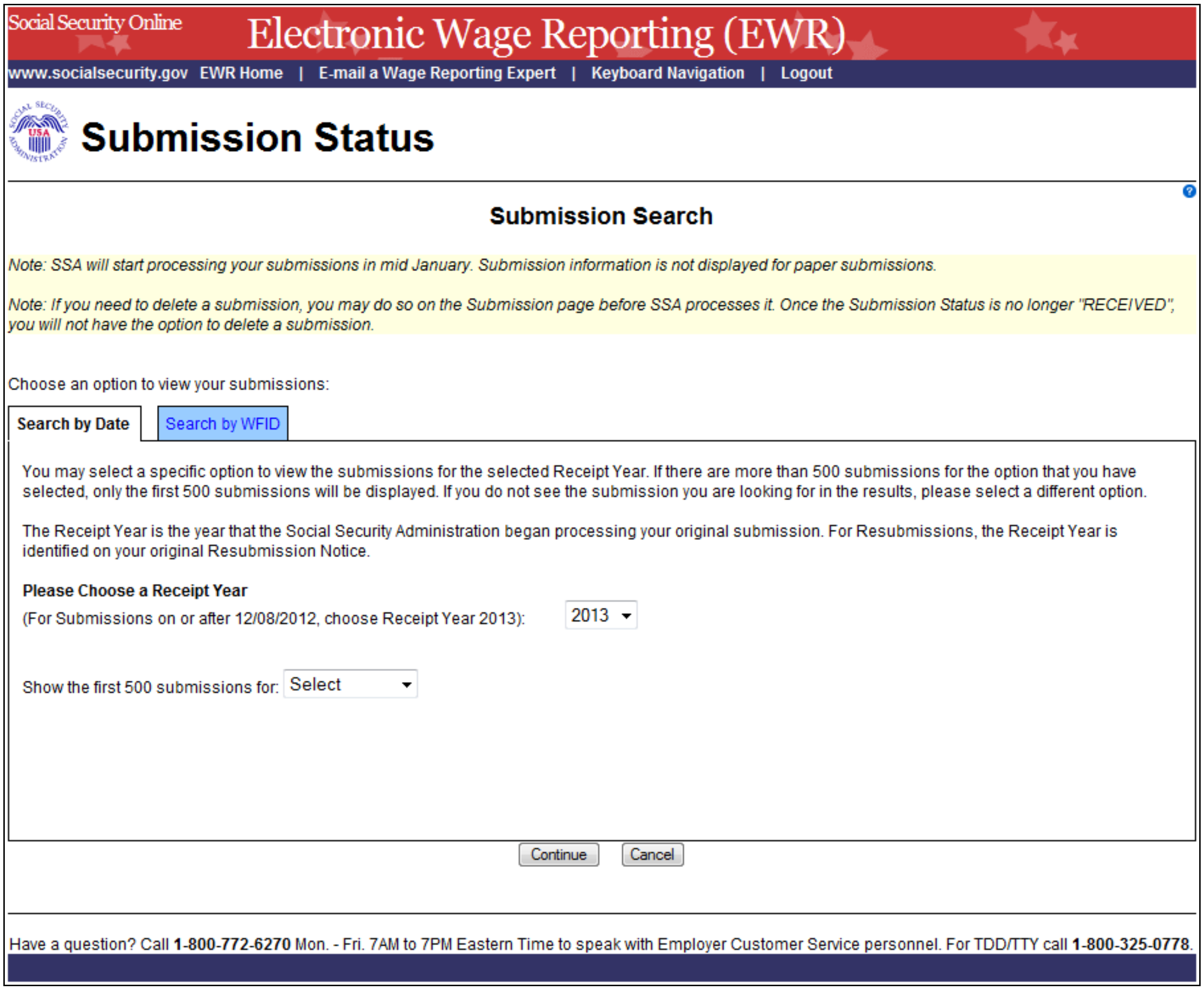
Resubmission Notice

If you received a Resubmission Notice, you may use the following link to acknowledge receiving the Notice and/or to request a one-time 15-day extension of the deadline:

Acknowledge Notice and/or Request Extension
- You will need information from the Notice to acknowledge the notice or request an extension.
- You cannot extend if (a) the file has previously been resubmitted or (b) today is more than 45 days from the date on the Resubmission Notice.

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

PASO 7: Seleccione el enlace de «**View Submission Status**» (Ver el Estado de la Presentación) para tener acceso a la página titulada Submission Status (Estado de la Presentación). El sistema mostrará la página de «Submission Search» (Búsqueda de la Presentación).


Social Security Online
Electronic Wage Reporting (EWR)
www.socialsecurity.gov
EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout
Search by Date
Search by WFID
2013
Select
Continue
Cancel

Submission Status

Submission Search

Note: SSA will start processing your submissions in mid January. Submission information is not displayed for paper submissions.

Note: If you need to delete a submission, you may do so on the Submission page before SSA processes it. Once the Submission Status is no longer "RECEIVED", you will not have the option to delete a submission.

Choose an option to view your submissions:

You may select a specific option to view the submissions for the selected Receipt Year. If there are more than 500 submissions for the option that you have selected, only the first 500 submissions will be displayed. If you do not see the submission you are looking for in the results, please select a different option.

The Receipt Year is the year that the Social Security Administration began processing your original submission. For Resubmissions, the Receipt Year is identified on your original Resubmission Notice.

Please Choose a Receipt Year
(For Submissions on or after 12/08/2012, choose Receipt Year 2013): 2013

Show the first 500 submissions for: Select

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

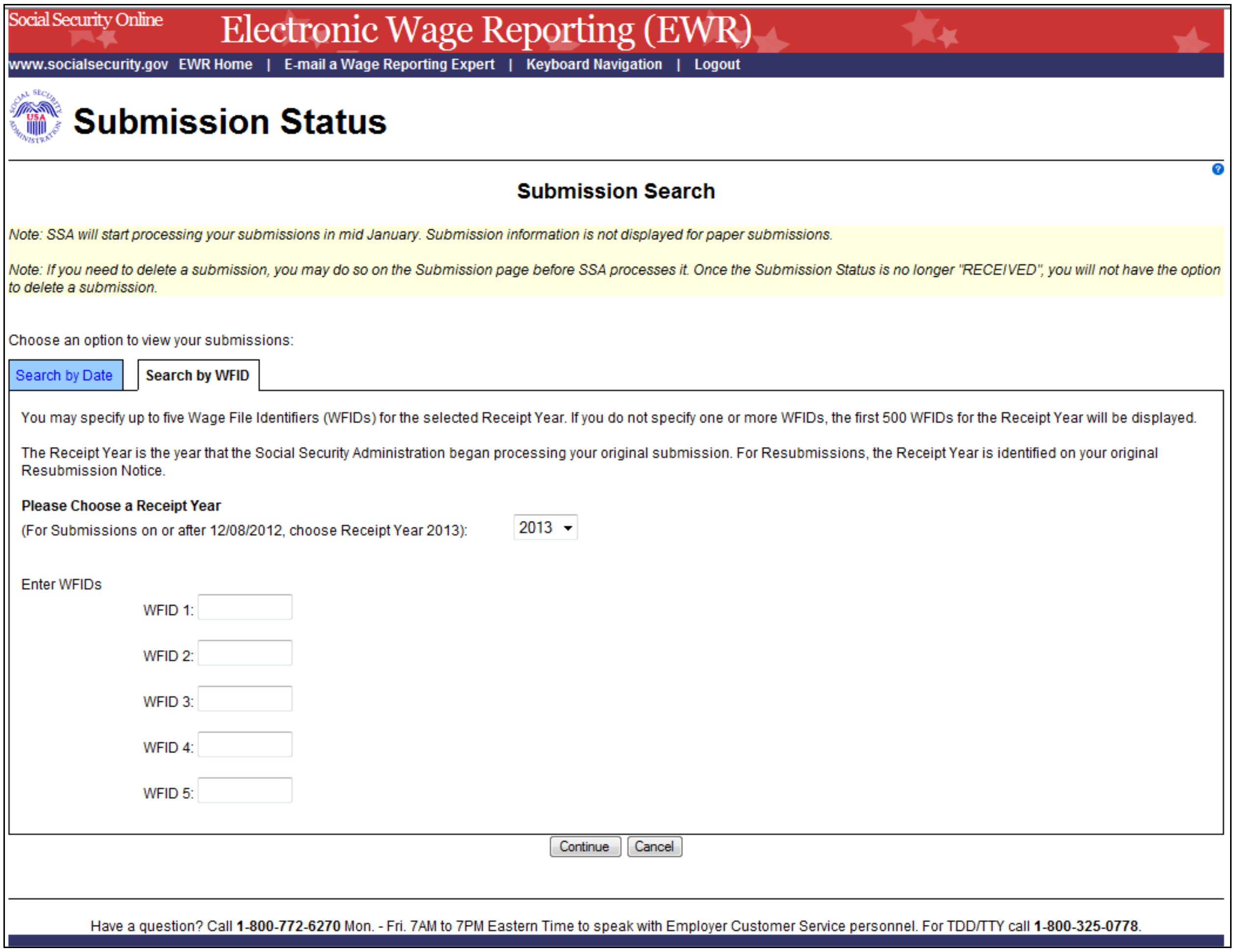
PASO 8: Puede buscar un informe por fecha o por WFID (Identificador del Registro, siglas en inglés) en la página titulada «Submission Search».

BUSCAR POR FECHA: Buscar por fecha es un indicador predeterminado.

Seleccione el «Receipt Year» (Año en que se recibió) y extensión de la fecha de presentación, luego seleccione el botón que dice **Continue** (Continuar) para ir a la página titulada «Search Results» (Resultados de la Búsqueda). Si no hay informes que igualen la extensión de fechas seleccionadas, el sistema mostrará la página titulada «Search Results page with a message» (Resultado de la Búsqueda con un mensaje).

BUSCAR A TRAVÉS DE WFID:

Seleccione el indicador que dice «Search by WFID» para ver las opciones indicadas en la página titulada «Submission Search» (Búsqueda de Presentación). Vea el Paso 8A.


Social Security Online
Electronic Wage Reporting (EWR)
www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout
Search by Date
Search by WFID
Continue
Cancel

Submission Status

Submission Search

Note: SSA will start processing your submissions in mid January. Submission information is not displayed for paper submissions.

Note: If you need to delete a submission, you may do so on the Submission page before SSA processes it. Once the Submission Status is no longer "RECEIVED", you will not have the option to delete a submission.

Choose an option to view your submissions:

You may specify up to five Wage File Identifiers (WFIDs) for the selected Receipt Year. If you do not specify one or more WFIDs, the first 500 WFIDs for the Receipt Year will be displayed.

The Receipt Year is the year that the Social Security Administration began processing your original submission. For Resubmissions, the Receipt Year is identified on your original Resubmission Notice.

Please Choose a Receipt Year
(For Submissions on or after 12/08/2012, choose Receipt Year 2013): 2013

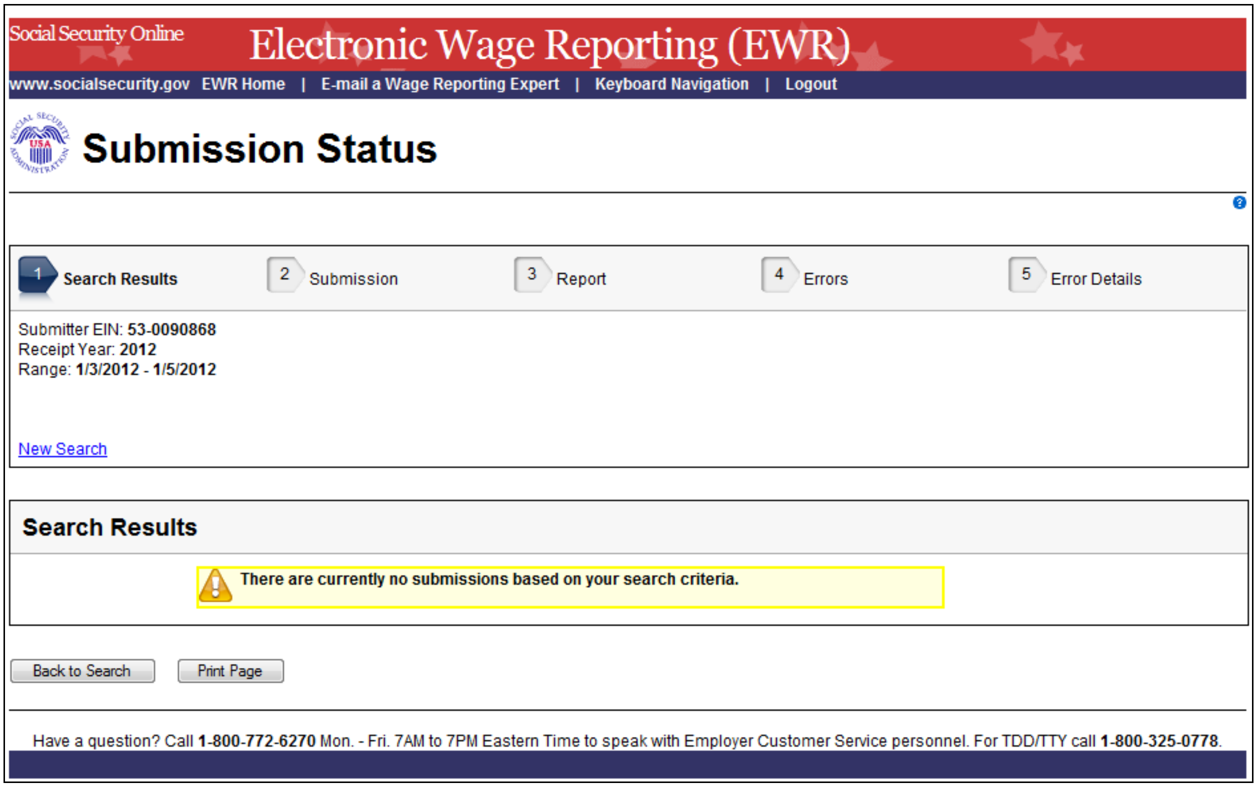
Enter WFIDs
WFID 1:
WFID 2:
WFID 3:
WFID 4:
WFID 5:

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

PASO 8A: Seleccione un «Receipt Year» (año en que se recibió) e ingrese los WFIDs para el año seleccionado cuando busque a través del WFID en la página titulada «Submission Search».

Si no hay presentaciones que comparen a los WFIDs ingresados, el sistema mostrará la página titulada «Search Results page with a message» (Resultados de la Búsqueda con un mensaje).

Si no ingresa los WFIDs, el sistema mostrará todos las WFIDs para el año seleccionado en la página titulada «Search Results» (Resultados de la Búsqueda).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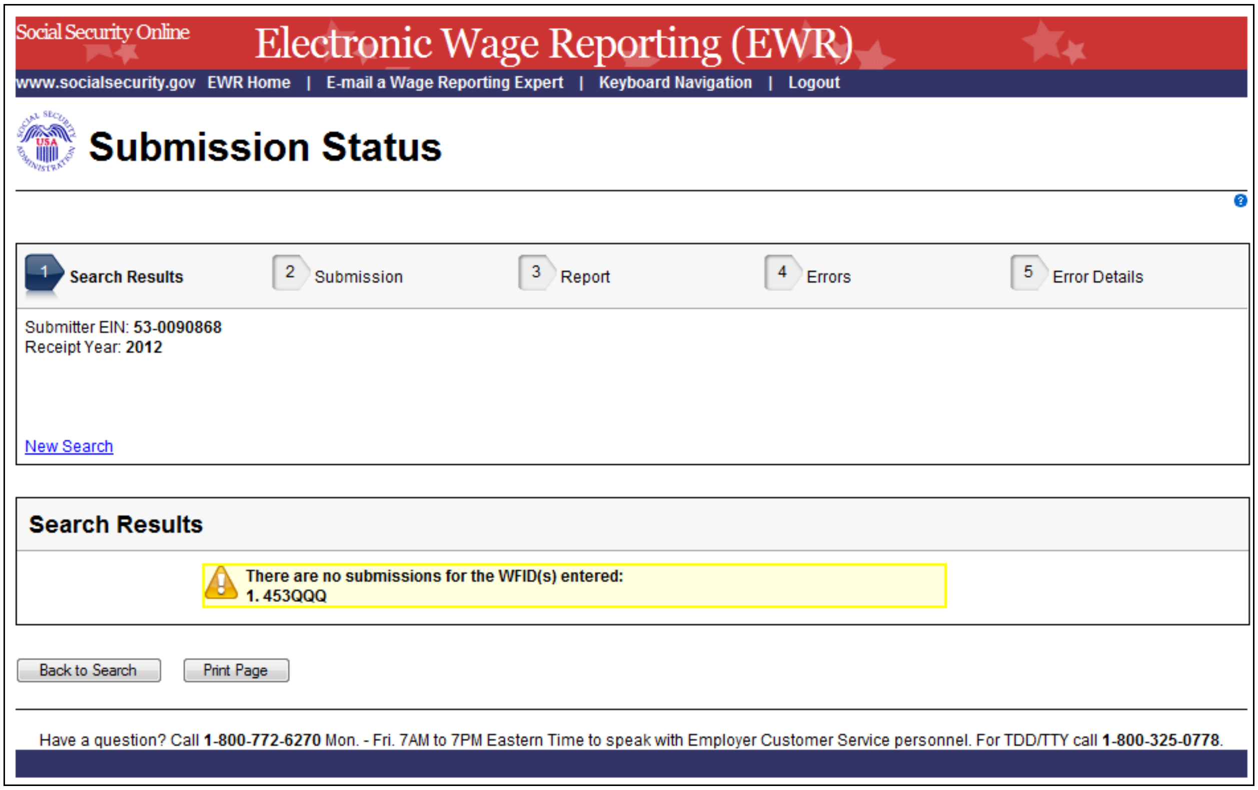
Electronic Wage Reporting (EWR)
www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout
Submission Status
1 Search Results
2 Submission
3 Report
4 Errors
5 Error Details
New Search
Search Results
Back to Search
Print Page

Submitter EIN: **53-0090868**
Receipt Year: **2012**
Range: **1/3/2012** - **1/5/2012**

There are currently no submissions based on your search criteria.

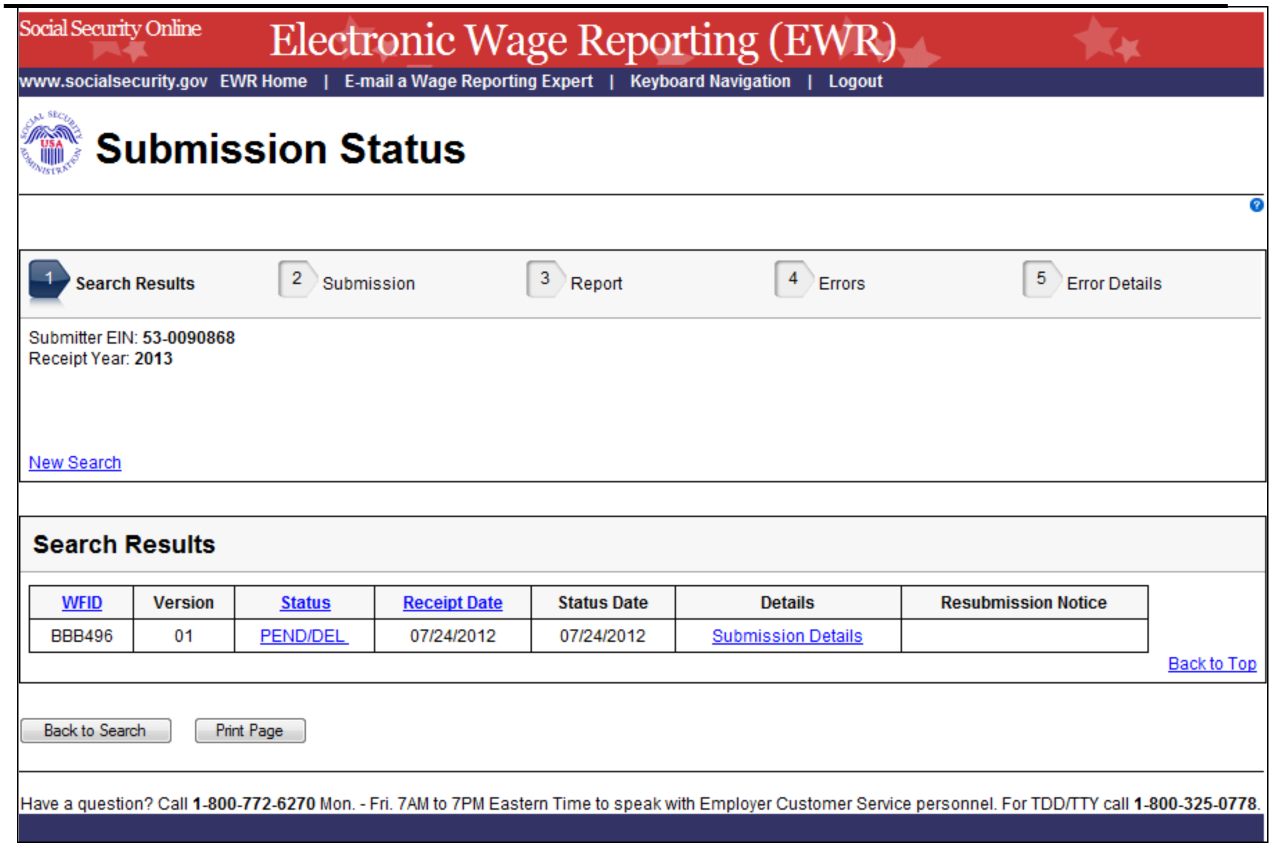
Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.


Social Security Online
Electronic Wage Reporting (EWR)
www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout
Submission Status
1 Search Results
2 Submission
3 Report
4 Errors
5 Error Details
New Search
Search Results
Back to Search
Print Page

Submitter EIN: **53-0090868**
Receipt Year: **2012**

There are no submissions for the WFID(s) entered:
1. 453QQQ

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.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www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout
1 Search Results
2 Submission
3 Report
4 Errors
5 Error Details
New Search
Back to Top
Back to Search
Print Page

Submission Status

Submitter EIN: **53-0090868**
Receipt Year: **2013**

Search Results

WFID	Version	Status	Receipt Date	Status Date	Details	Resubmission Notice
BBB496	01	PEND/DEL	07/24/2012	07/24/2012	Submission Details	

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

PASO 9: En la página «Search Results»:

El Estado de la Presentación (Submission Status) se muestra en la columna que dice «Status» (Estado). Los estados posibles de las presentaciones son: «RECEIVED» (RECIBIDO), «IN PROCESS» (EN PROCESO), «COMPLETE» (COMPLETO), «RETURN» (DEVUELTO), «DELETE» (BORRADO), «DUPLICATE» (DUPLICADO) y «PEND/DEL» (PENDIENTE/ BORRADO).

Seleccione la columna con el encabezado que dice WFID, Status (Estado) o Receipt Date (Fecha en que se recibió), para clasificar las presentaciones de acuerdo con su selección.

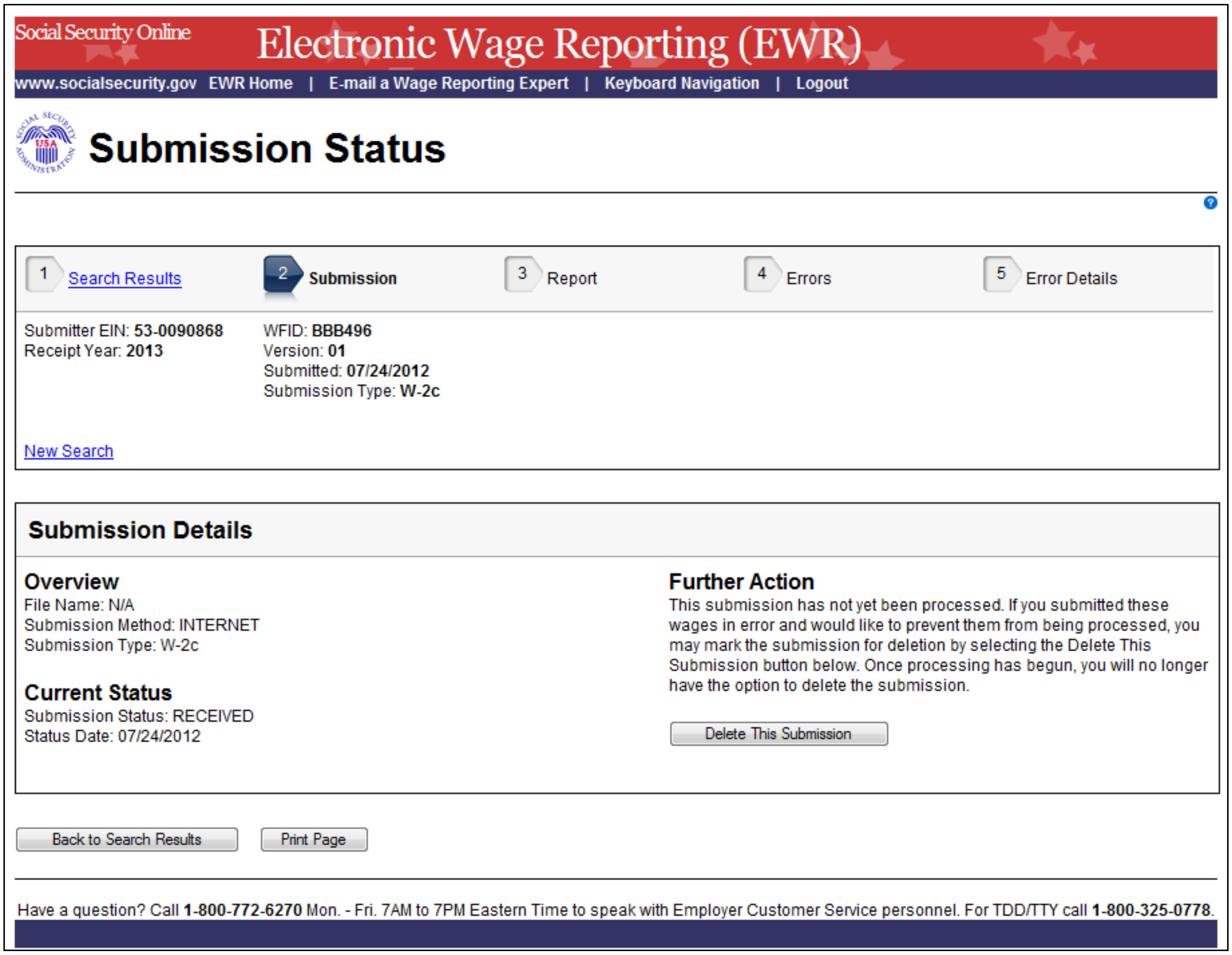
Seleccione el estado específico de presentación para ver la Explicación del Código del Estado (Explanation of Processing Status Code).

Seleccione el enlace que dice **Submission Details** (Detalles de la Presentación) en la columna de «Details» (Detalles) para ver la página titulada «Submission» (Presentación). Si existe un error al nivel de presentación, el sistema mostrará la página titulada «Submission page with submission error» (Página de Presentación con errores de presentación).

Si existe un Aviso de Presentación de Informe Otra Vez, Seleccione el enlace que dice **View Notice** (Ver el Aviso) en la columna que dice «Resubmission Notice» para ver el Aviso de Presentación del Informe Otra Vez (Resubmission Notice).

Seleccione el botón de **Back to Search** (Regresar a buscar) para ir a la página de la presentación «Submission Search».

Seleccione el botón de **Print Page** (Imprimir la Página) para imprimir la página titulada «Search Results».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www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout
1 Search Results
2 Submission
3 Report
4 Errors
5 Error Details
New Search
Delete This Submission
Back to Search Results
Print Page

Submission Status

Submitter EIN: **53-0090868**
Receipt Year: **2013**

WFID: **BBB496**
Version: **01**
Submitted: **07/24/2012**
Submission Type: **W-2c**

Submission Details

Overview

File Name: N/A
Submission Method: INTERNET
Submission Type: W-2c

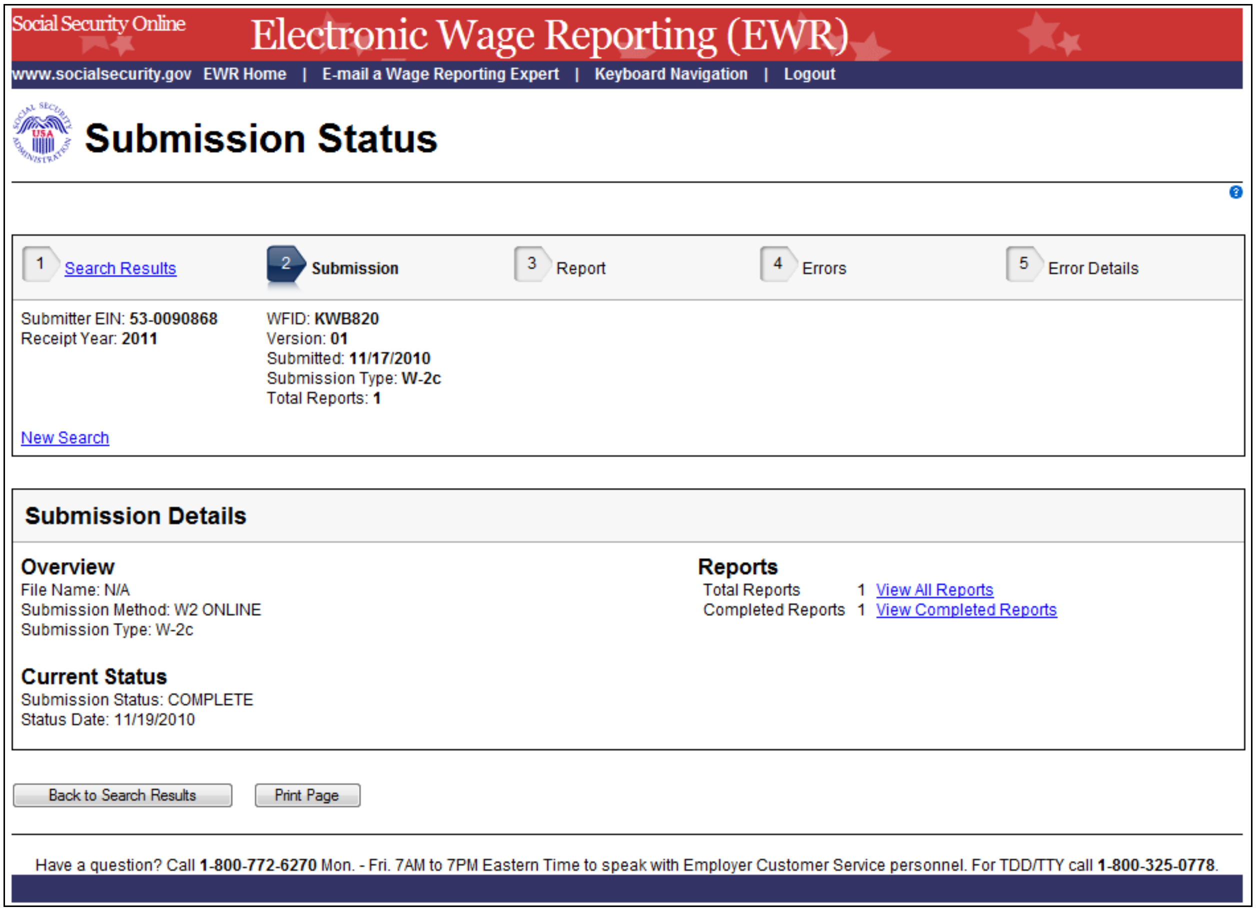
Current Status

Submission Status: RECEIVED
Status Date: 07/24/2012

Further Action

This submission has not yet been processed. If you submitted these wages in error and would like to prevent them from being processed, you may mark the submission for deletion by selecting the Delete This Submission button below. Once processing has begun, you will no longer have the option to delete the submission.

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.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www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout
1 Search Results
2 Submission
3 Report
4 Errors
5 Error Details
New Search
View All Reports
View Completed Reports
Back to Search Results
Print Page

Submission Status

Submitter EIN: **53-0090868**
Receipt Year: **2011**

WFID: **KWB820**
Version: **01**
Submitted: **11/17/2010**
Submission Type: **W-2c**
Total Reports: **1**

Submission Details

Overview
File Name: N/A
Submission Method: W2 ONLINE
Submission Type: W-2c

Reports

Total Reports	1	View All Reports
Completed Reports	1	View Completed Reports

Current Status
Submission Status: COMPLETE
Status Date: 11/19/2010

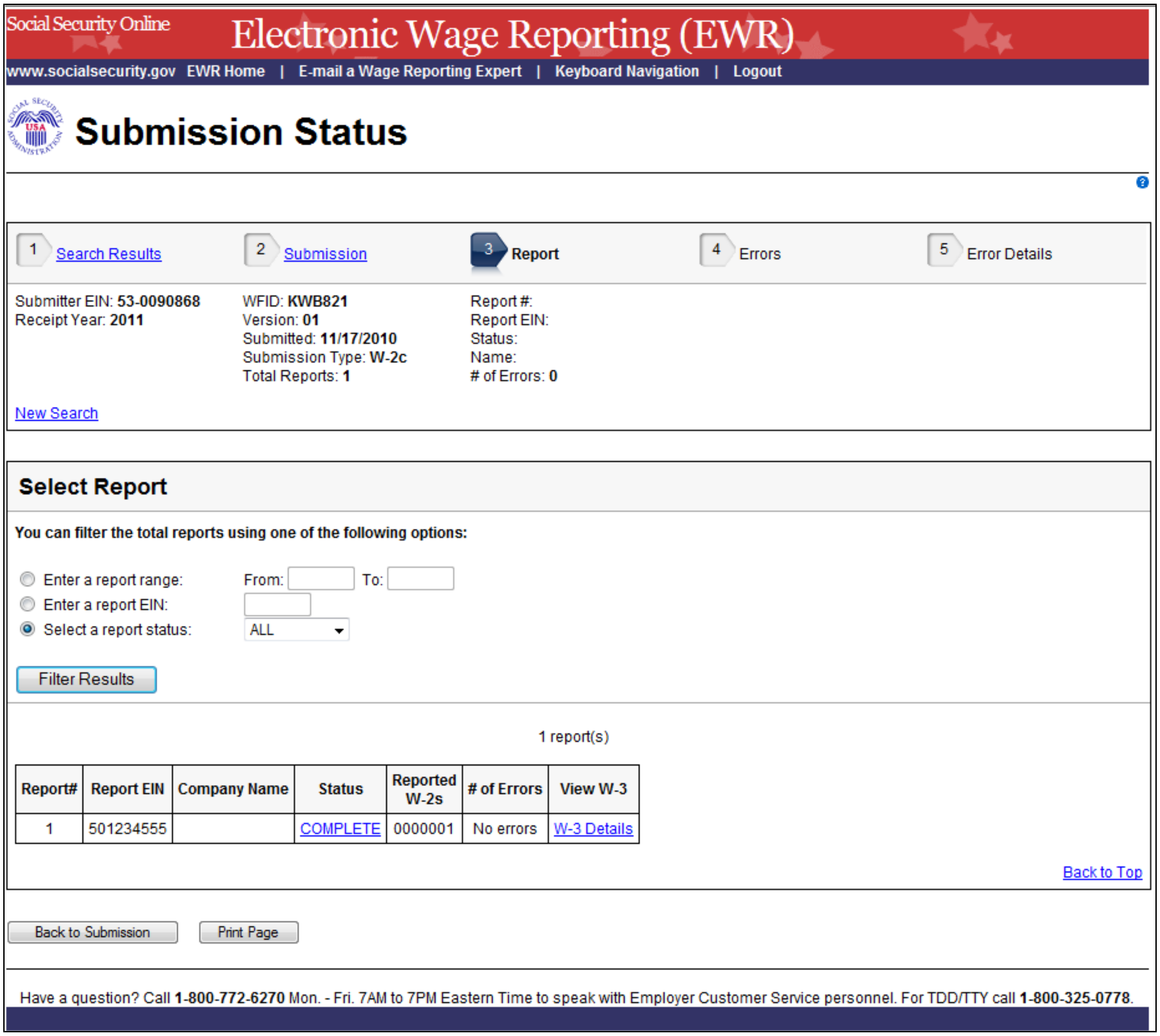
Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

PASO 10: En la página de presentación:

Si el estado de la presentación lee, «RECEIVED» (Recibido), se mostrará una sección que lee, «Further Action» (Acción Adicional) y podrá seleccionar el botón que lee «Delete This Submission» (Borrar esta Presentación) para borrar la presentación del registro; Si el Estado de la Presentación no lee «RECEIVED», la sección de «Reports» (Informes) aparecerá y podrá seleccionar cualquier enlace para ir a la página de «Report».

Seleccione el enlace que dice **Search Results** (Resultados de la búsqueda) o el botón de **Back to Search Results** (Regresar a los resultados de la búsqueda) para regresar a la página titulada Search Results.

Seleccione el botón de **Print Page** (Imprimir la Página) para imprimir la página titulada «Submission».


Social Security Online
Electronic Wage Reporting (EWR)
www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout
1 Search Results
2 Submission
3 Report
4 Errors
5 Error Details
New Search
Filter Results
Back to Top
Back to Submission
Print Page

Submission Status

Submitter EIN: **53-0090868**
Receipt Year: **2011**

WFID: **KWB821**
Version: **01**
Submitted: **11/17/2010**
Submission Type: **W-2c**
Total Reports: **1**

Report #:
Report EIN:
Status:
Name:
# of Errors: **0**

Select Report

You can filter the total reports using one of the following options:

○ Enter a report range: From: To:
○ Enter a report EIN:
● Select a report status: ALL

1 report(s)

Report#	Report EIN	Company Name	Status	Reported W-2s	# of Errors	View W-3
1	501234555		COMPLETE	0000001	No errors	W-3 Details

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

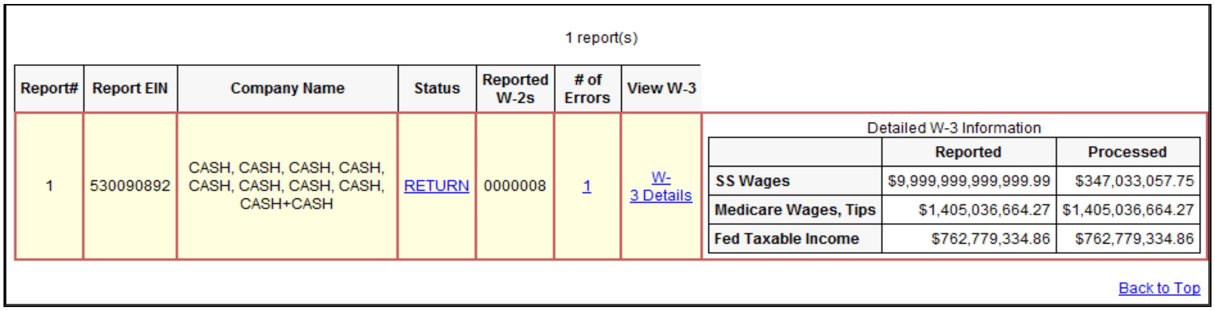
PASO 11: En la página del informe:

Seleccione uno de los botones de filtro para separar el total de los informes según sea apropiado. La lista de los informes será actualizada.

Seleccione el enlace del estado específico en la columna que dice «Status» para ver la explicación del código de procesamiento del estado (Explanation of Processing Status Code).

Si el informe tiene errores, seleccione el enlace «# of Errors» (Número de errores) para ir a la página de los errores (Errors).

Seleccione el enlace que dice «**W-3 Details**» (Detalles del W-3) (o **W-3c Details** [Detalles del W3c]) para información detallada del W-3 (o del W-3c). Vea la captura de pantalla abajo:



1 report(s)

Report#	Report EIN	Company Name	Status	Reported W-2s	# of Errors	View W-3
1	530090892	CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH+CASH	RETURN	0000008	1	W-3 Details

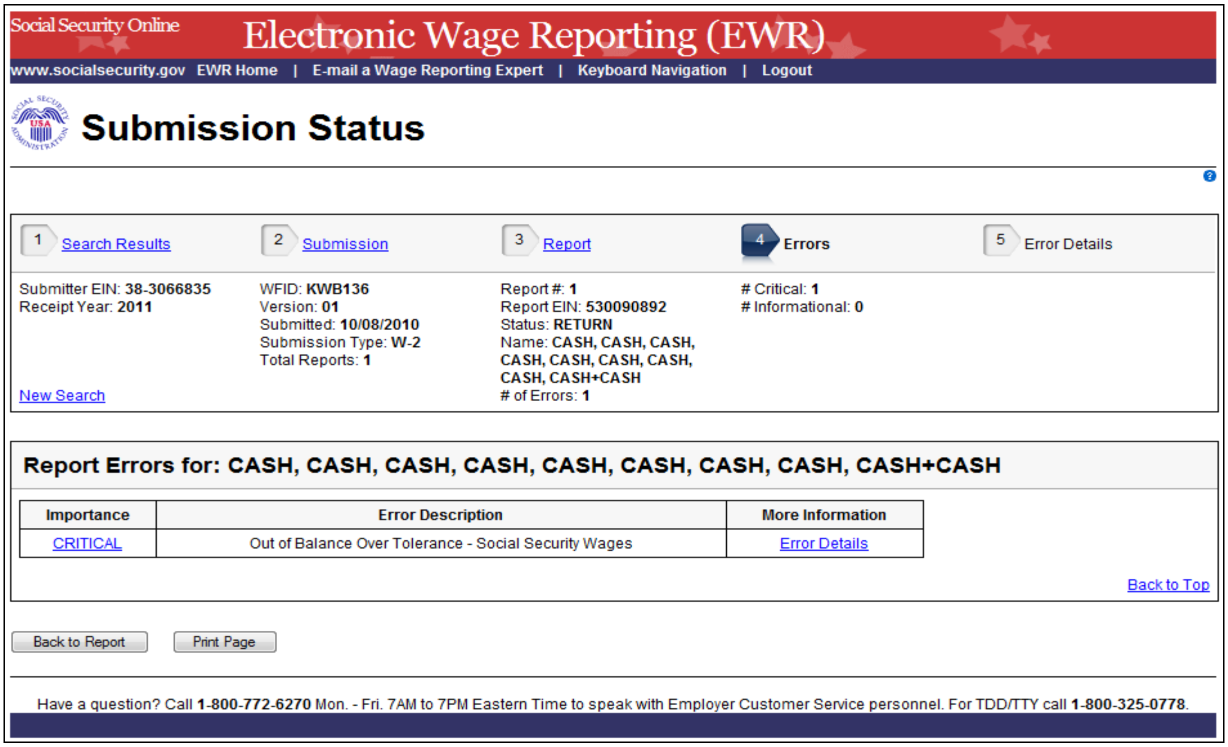
Detailed W-3 Information

	Reported	Processed
SS Wages	$9,999,999,999,999.99	$347,033,057.75
Medicare Wages, Tips	$1,405,036,664.27	$1,405,036,664.27
Fed Taxable Income	$762,779,334.86	$762,779,334.86

Back to Top

Seleccione el enlace que dice «**Submission**» (Presentación) o el botón de «**Back to Submission**» (Regresar a la Presentación) para regresar a la página titulada «Submission».

Seleccione el botón de «**Print Page**» para imprimir la página del «Report» (Informe).


Social Security Online
Electronic Wage Reporting (EWR)
www.socialsecurity.gov
EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout

Submission Status

1 Search Results
2 Submission
3 Report
4 Errors
5 Error Details

Submitter EIN: **38-3066835**
Receipt Year: **2011**

WFID: **KWB136**
Version: **01**
Submitted: **10/08/2010**
Submission Type: **W-2**
Total Reports: **1**

Report #: **1**
Report EIN: **530090892**
Status: **RETURN**
Name: **CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH+CASH**
# of Errors: **1**

Critical: **1**
Informational: **0**

New Search

Report Errors for: CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH+CASH

Importance	Error Description	More Information
CRITICAL	Out of Balance Over Tolerance - Social Security Wages	Error Details

Back to Top

Back to Report
Print Page

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

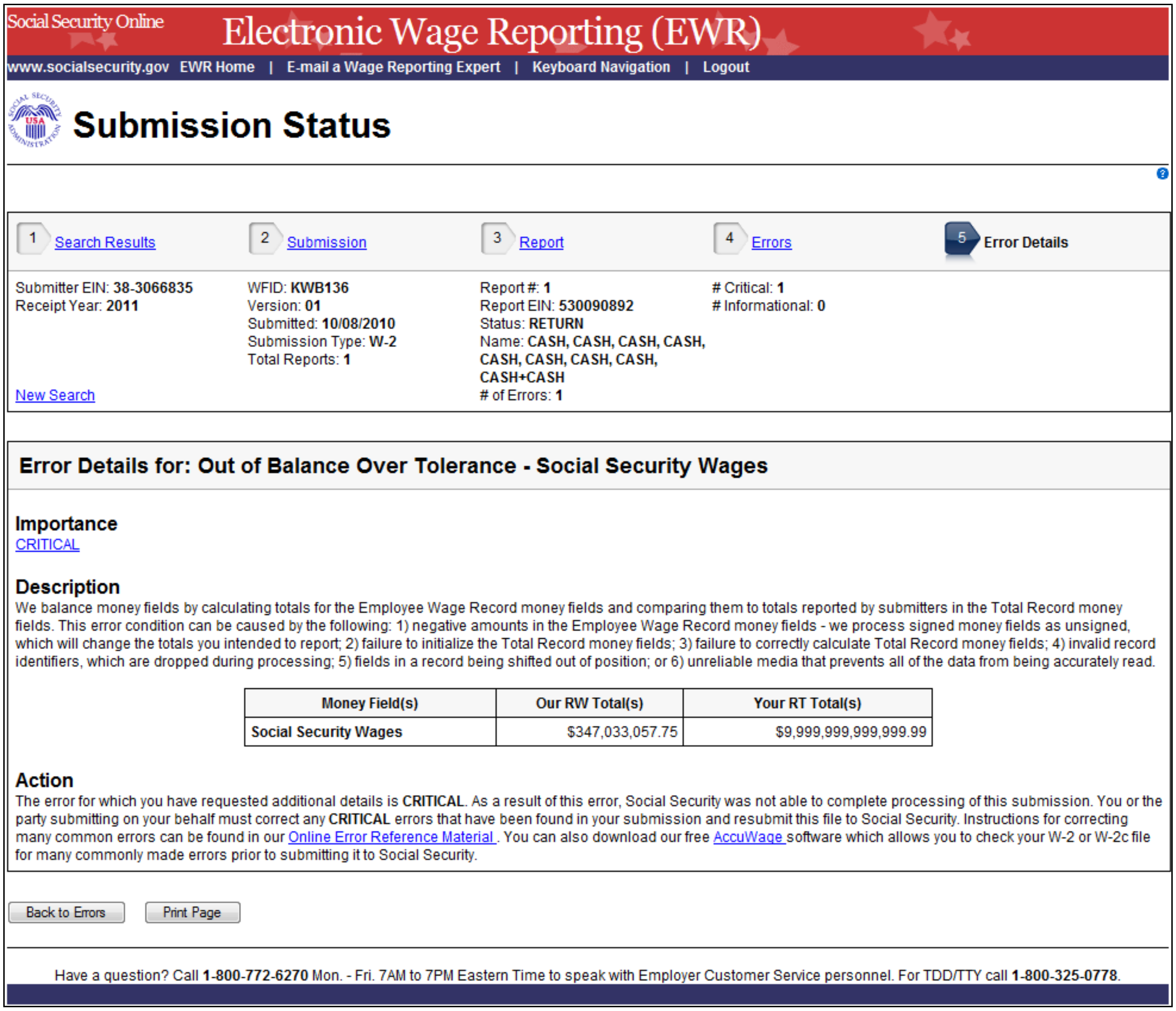
PASO 12: En la página de los Errores:

Seleccione el enlace que dice «Importance» (Importancia) para ver una explicación de la importancia del error (Explanation of the Error Importance).

Seleccione el enlace que dice «Error Details» (Detalles de los errores) para ir a la página con los Detalles de los errores.

Seleccione el enlace que dice «**Report**» (Informe) o el botón de «**Back to Report**» para regresar a la página titulada «Report» (Informe).

Seleccione el botón de «**Print Page**» para imprimir la página de «Errors» (Errores).


Social Security Online
Electronic Wage Reporting (EWR)
www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout
1 Search Results
2 Submission
3 Report
4 Errors
5 Error Details
Back to Errors
Print Page

Submission Status

Submitter EIN: **38-3066835**
Receipt Year: **2011**
New Search

WFID: **KWB136**
Version: **01**
Submitted: **10/08/2010**
Submission Type: **W-2**
Total Reports: **1**

Report #: **1**
Report EIN: **530090892**
Status: **RETURN**
Name: **CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH+CASH**
# of Errors: **1**

Critical: **1**
Informational: **0**

Error Details for: Out of Balance Over Tolerance - Social Security Wages

Importance
CRITICAL

Description
We balance money fields by calculating totals for the Employee Wage Record money fields and comparing them to totals reported by submitters in the Total Record money fields. This error condition can be caused by the following: 1) negative amounts in the Employee Wage Record money fields - we process signed money fields as unsigned, which will change the totals you intended to report; 2) failure to initialize the Total Record money fields; 3) failure to correctly calculate Total Record money fields; 4) invalid record identifiers, which are dropped during processing; 5) fields in a record being shifted out of position; or 6) unreliable media that prevents all of the data from being accurately read.

Money Field(s)	Our RW Total(s)	Your RT Total(s)
Social Security Wages	$347,033,057.75	$9,999,999,999,999.99

Action
The error for which you have requested additional details is **CRITICAL**. As a result of this error, Social Security was not able to complete processing of this submission. You or the party submitting on your behalf must correct any **CRITICAL** errors that have been found in your submission and resubmit this file to Social Security. Instructions for correcting many common errors can be found in our Online Error Reference Material . You can also download our free AccuWage software which allows you to check your W-2 or W-2c file for many commonly made errors prior to submitting it to Social Security.

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

PASO 13: En la página de «Error Details»:

Seleccione el enlace que dice «Importance» para ver una explicación de la importancia del error (Explanation of the Error Importance).

Seleccione el enlace que dice «Online Error Reference Material» (Material por Internet con Referencia al Error) para ver el «Employer W-2 Filing Instructions & Information» (Instrucciones e información para que el empleador presente un W-2).

Seleccione el enlace que dice «AccuWage» para ver la información sobre AccuWage y el sistema de computadora.

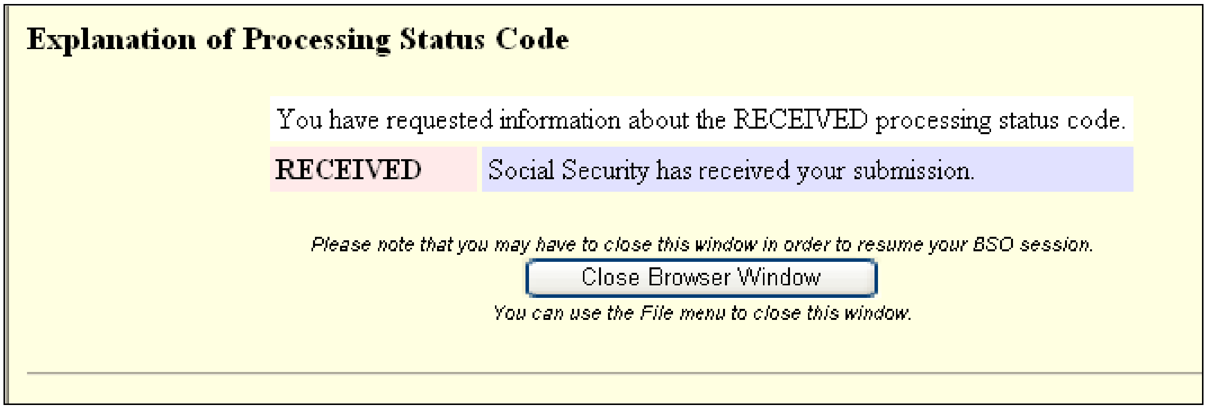
Seleccione el enlace que dice «**Errors**» o el enlace que dice «**Back to Errors**» para ver la página titulada «Errors» (Errores).

Seleccione el botón que dice «**Print Page**» para imprimir la página titulada «Error Details» (Detalles de los Errores).

APÉNDICE: OTRAS PÁGINAS

1. Explicación de Cómo se Procesa la Página del Código de Estado (Submission Status/ Estado del Informe)

Los usuarios pueden tener acceso a esta página seleccionando el enlace de estado específico en la columna titulada «Submission Status» o la columna que dice «Report Status» en cualquier página de error. A continuación puede ver un ejemplo de «RECEIVED» (Recibido).



Explanation of Processing Status Code

You have requested information about the RECEIVED processing status code.

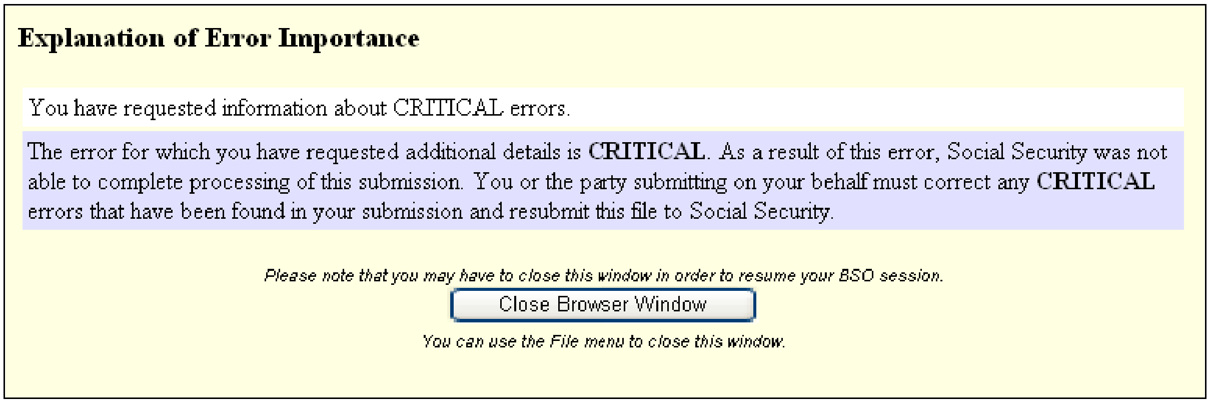
RECEIVED	Social Security has received your submission.

Please note that you may have to close this window in order to resume your BSO session.

You can use the File menu to close this window.

2. Explicación de la página de importancia del error

Los usuarios pueden tener acceso a esta página seleccionando ya sea el enlace que dice «CRITICAL» (CRITICO) o el enlace que dice «INFORMATIONAL» en la columna titulada «Importance» en cualquier página de error. A continuación puede ver un ejemplo de «CRITICAL».



Explanation of Error Importance

You have requested information about CRITICAL errors.

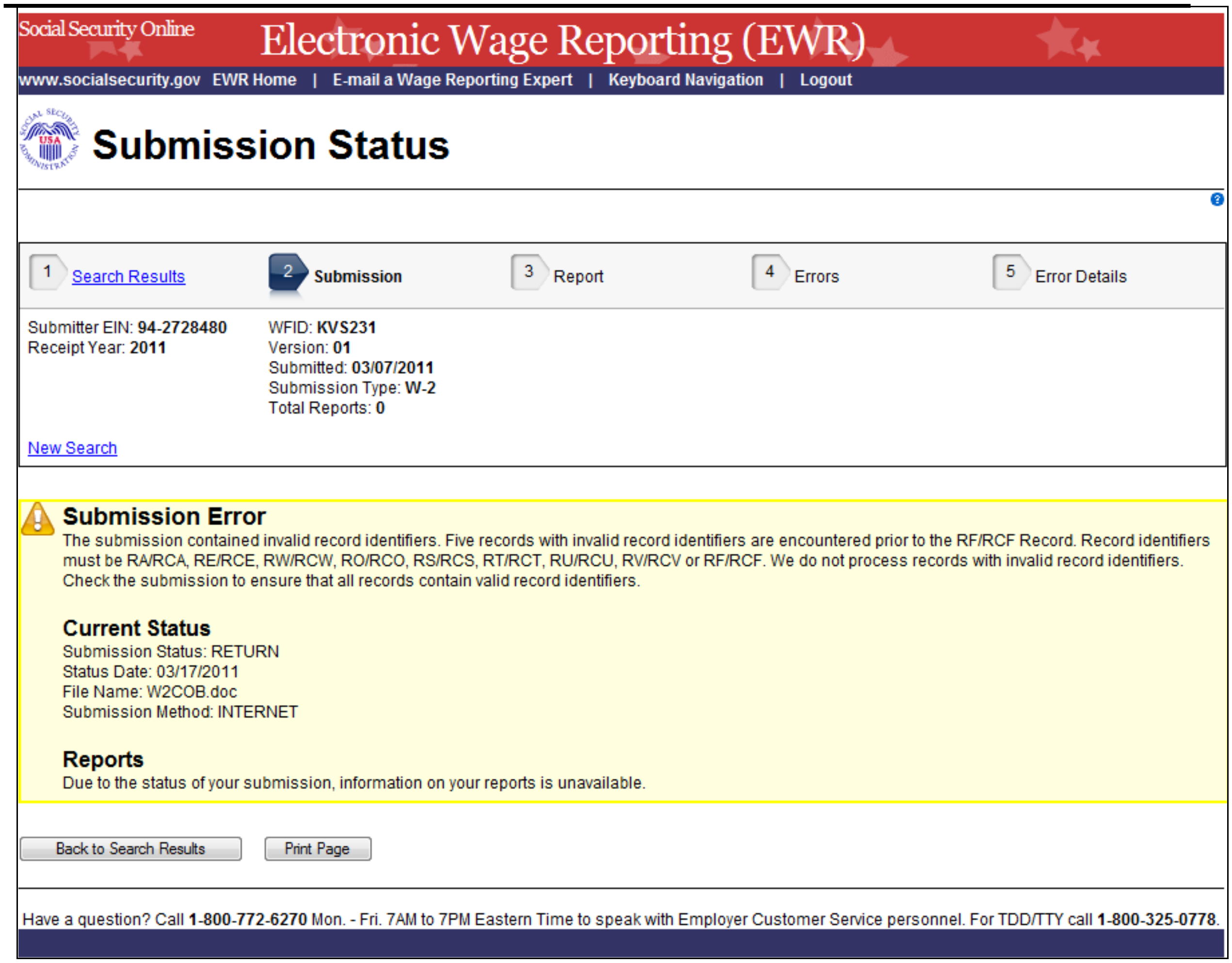
The error for which you have requested additional details is **CRITICAL**. As a result of this error, Social Security was not able to complete processing of this submission. You or the party submitting on your behalf must correct any **CRITICAL** errors that have been found in your submission and resubmit this file to Social Security.

Please note that you may have to close this window in order to resume your BSO session.

You can use the File menu to close this window.

3. Página de la Presentación (con Error)

La página titulada «Submission (with Error)» (Presentación [con error]) muestra cualquier error al nivel de la presentación.


Social Security Online
Electronic Wage Reporting (EWR)
www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout
1 Search Results
2 Submission
3 Report
4 Errors
5 Error Details
New Search
Back to Search Results
Print Page

Submission Status

Submitter EIN: **94-2728480**
Receipt Year: **2011**

WFID: **KVS231**
Version: **01**
Submitted: **03/07/2011**
Submission Type: **W-2**
Total Reports: **0**

Submission Error

The submission contained invalid record identifiers. Five records with invalid record identifiers are encountered prior to the RF/RCF Record. Record identifiers must be RA/RCA, RE/RCE, RW/RCW, RO/RCO, RS/RCS, RT/RCT, RU/RCU, RV/RCV or RF/RCF. We do not process records with invalid record identifiers. Check the submission to ensure that all records contain valid record identifiers.

Current Status

Submission Status: RETURN
Status Date: 03/17/2011
File Name: W2COB.doc
Submission Method: INTERNET

Reports

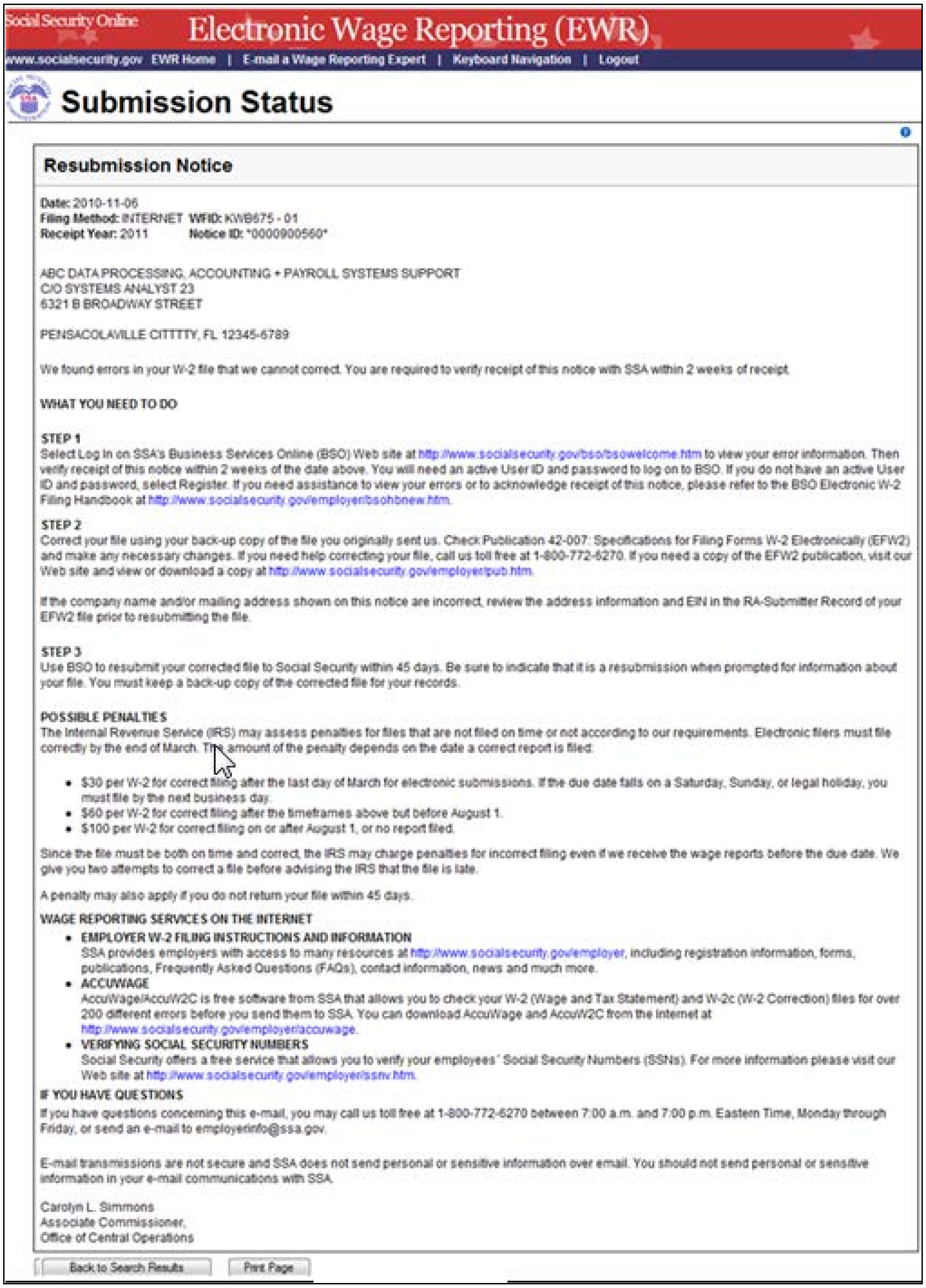
Due to the status of your submission, information on your reports is unavailable.

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

4. Página del Aviso cuando se Presenta otra vez

En la página titulada «Search Results» (Resultados de la Búsqueda), seleccione el enlace que dice «**View Notice**» (Vea el Aviso) para ver la página titulada «Resubmission Notice» (Aviso para Presentar Otra Vez).

Seleccione el botón que dice «**Back to Search Results**» para regresar a la página de los resultados de la búsqueda (Search Results).


Social Security Online
Electronic Wage Reporting (EWR)
www.socialsecurity.gov EWR Home | E-mail a Wage Reporting Expert | Keyboard Navigation | Logout
Submission Status
Back to Search Results
Print Page

Resubmission Notice

Date: 2010-11-06
Filing Method: INTERNET **WFID:** KWB675 - 01
Receipt Year: 2011 **Notice ID:** "0000900560"

ABC DATA PROCESSING, ACCOUNTING + PAYROLL SYSTEMS SUPPORT
C/O SYSTEMS ANALYST 23
6321 B BROADWAY STREET

PENSACOLAVILLE CITTTTY, FL 12345-6789

We found errors in your W-2 file that we cannot correct. You are required to verify receipt of this notice with SSA within 2 weeks of receipt.

WHAT YOU NEED TO DO

STEP 1
Select Log In on SSA's Business Services Online (BSO) Web site at http://www.socialsecurity.gov/bso/bsowelcome.htm to view your error information. Then verify receipt of this notice within 2 weeks of the date above. You will need an active User ID and password to log on to BSO. If you do not have an active User ID and password, select Register. If you need assistance to view your errors or to acknowledge receipt of this notice, please refer to the BSO Electronic W-2 Filing Handbook at http://www.socialsecurity.gov/employer/bsohbnew.htm.

STEP 2
Correct your file using your back-up copy of the file you originally sent us. Check Publication 42-007: Specifications for Filing Forms W-2 Electronically (EFW2) and make any necessary changes. If you need help correcting your file, call us toll free at 1-800-772-6270. If you need a copy of the EFW2 publication, visit our Web site and view or download a copy at http://www.socialsecurity.gov/employer/pub.htm.

If the company name and/or mailing address shown on this notice are incorrect, review the address information and EIN in the RA-Submitter Record of your EFW2 file prior to resubmitting the file.

STEP 3
Use BSO to resubmit your corrected file to Social Security within 45 days. Be sure to indicate that it is a resubmission when prompted for information about your file. You must keep a back-up copy of the corrected file for your records.

POSSIBLE PENALTIES
The Internal Revenue Service (IRS) may assess penalties for files that are not filed on time or not according to our requirements. Electronic filers must file correctly by the end of March. The amount of the penalty depends on the date a correct report is filed:

- $30 per W-2 for correct filing after the last day of March for electronic submissions. If the due date falls on a Saturday, Sunday, or legal holiday, you must file by the next business day.
- $60 per W-2 for correct filing after the timeframes above but before August 1.
- $100 per W-2 for correct filing on or after August 1, or no report filed.

Since the file must be both on time and correct, the IRS may charge penalties for incorrect filing even if we receive the wage reports before the due date. We give you two attempts to correct a file before advising the IRS that the file is late.

A penalty may also apply if you do not return your file within 45 days.

WAGE REPORTING SERVICES ON THE INTERNET

- **EMPLOYER W-2 FILING INSTRUCTIONS AND INFORMATION**
  SSA provides employers with access to many resources at http://www.socialsecurity.gov/employer, including registration information, forms, publications, Frequently Asked Questions (FAQs), contact information, news and much more.
- **ACCUWAGE**
  AccuWage/AccuW2C is free software from SSA that allows you to check your W-2 (Wage and Tax Statement) and W-2c (W-2 Correction) files for over 200 different errors before you send them to SSA. You can download AccuWage and AccuW2C from the Internet at http://www.socialsecurity.gov/employer/accuwage.
- **VERIFYING SOCIAL SECURITY NUMBERS**
  Social Security offers a free service that allows you to verify your employees' Social Security Numbers (SSNs). For more information please visit our Web site at http://www.socialsecurity.gov/employer/ssnv.htm.

IF YOU HAVE QUESTIONS
If you have questions concerning this e-mail, you may call us toll free at 1-800-772-6270 between 7:00 a.m. and 7:00 p.m. Eastern Time, Monday through Friday, or send an e-mail to employerinfo@ssa.gov.

E-mail transmissions are not secure and SSA does not send personal or sensitive information over email. You should not send personal or sensitive information in your e-mail communications with SSA.

Carolyn L. Simmons
Associate Commissioner,
Office of Central Operations