

# NATIONAL MOTORCOACH SAFETY SUMMIT

## ROUNDTABLES

September 23, 2011

---

### TOPICS FOR ROUNDTABLE DISCUSSIONS

- **Facilitating Uniformity of Enforcement** - Implementing Compliance, Safety, Accountability (CSA) means the accuracy of safety violations is vital. What actions are needed to ensure consistent enforcement across jurisdictional lines?
- **Opportunities to Develop, Recruit, and Retain Professional Drivers** – Transporting passengers safely requires knowledge and skills beyond just driving the motorcoach. How do we develop “Pilots of the Highway”?
- **Strategies for Training Law Enforcement Professionals** – There are many different motorcoach models, new technologies are being added, and all safety violations are included in CSA. What will it take to have enforcement officers ready to adapt to the changing environment?
- **Motorcoach Hours of Service** – The hours of service for motorcoach drivers have remained the same for more than 70 years. What steps are necessary, if any, to make them more relevant to safety in the current motorcoach operation business model?
- **Tackling Fatigue** – During the regional roundtables and via the IdeaScale, we heard that being in compliance with the hours of service may not be enough to fight driver fatigue. Other factors such as nighttime driving, roadway design and a driver’s activities when off duty are part of the equation. How do we address this to enhance the culture of motorcoach safety?
- **Creating Public Education and Outreach** – There are many different types of consumers; single ticket buyers, professional tour operators, school groups and faith-based travelers. How do we change behavior so safety is more important than price to all consumers?
- **Focus for Customer Service** – Everyone in the motorcoach community; owners, drivers, mechanics, law enforcement, tour operators, roadway designers, etc. have a responsibility to ensure that the traveling public has access to safe, legal and reliable transportation, including

people with disabilities. We have made great strides in the last few years and we must continue our efforts. How are you contributing and what more can be done?

- **Addressing Limited English Proficiency** – During the regional roundtables there were many discussions about language and the effect on motorcoach safety. What actions can be taken to meet the communication needs of the drivers, consumers, carriers and law enforcement?
- **Considerations for New Entrants** – One of our top priorities is to raise the safety bar for new carriers coming into the motorcoach business. This concept was supported and emphasized during the regional roundtables. How can we raise the safety bar while continuing to encourage economic growth in the motorcoach market?
- **Elements of Distraction** – Secretary Ray LaHood is a leader in the fight against distracted driving. Emerging from the regional roundtables were two distracted driving concerns: texting and cell phone use, and new technologies in the motorcoaches. What actions will aid in striking the balance?
- **Opportunities for Vehicle Configuration and Consistency** – Motorcoach design, structure, and engineering play an important role in safety. As we move forward adding technologies and improving safety designs, how can we best continue to integrate new technologies while continuing to improve safety designs?

## **QUESTIONS TO FACILITATE ROUNDTABLE DISCUSSION**

- What are the key strategies to address this issue?
- What actions are necessary for successful implementation?
- What resources already exist or are needed?
- What type of entities might be responsible for implementation?