

"Tomblom, Claudia L Ms ASA-CW" <claudia.tomblom@va.gov>  
04/22/2004 03:58:11 PM

Record Type: Record

To: "McQuaid, Bill" <William\_J\_McQuaid@va.gov>

cc:

Subject: ANC Automation

Bill,

As we prepare for Tuesday's meeting with OMB and VA on the subject, I feel the need to let you know my views on some of this. I have been shocked by the perjorative language you have been using, at least in discussions with my staff, when discussing ANC automation efforts. Please be aware that I will respond if I hear words like "disaster," "stunned," "throwing money at contractors," or "no product to show for it." Recall the you and others at OMB have been briefed in the past on ANC's automation activities and, as I recall, OMB's automation expert then praised ANC for the job they were doing. We have listened and responded to past passback guidance on this subject.

I believe you have been influenced inappropriately by one disgruntled ANC employee who is trying to stir up controversy to retaliate against ANC managers with whom he has disagreements. OMB needs to remain aloof from such internal personnel matters. There is a long history here that I do not intend to put in writing.

We welcome OMB's interest in the Cemetery and look forward to learning how you think we can improve the Cemetery's automation efforts. Enough said.

Claudia