1 THE COMPREHENSIVE CONTINGENCY CONTRACTING 2 REFORM ACT OF 2012 (S. 2139) 3 TUESDAY, APRIL 17, 2012 4 5 United States Senate, 6 Ad Hoc Subcommittee on Contracting Oversight, 7 Committee on Homeland Security and Governmental Affairs, Washington, D.C. 8 The Subcommittee met, pursuant to notice, at 10:32 9 a.m., in Room 342, Dirksen Senate Office Building, Hon. 10 Claire McCaskill, Chairman of the Subcommittee, presiding. 11 12 Present: Senators McCaskill and Portman. 13 Senator McCaskill. I want to welcome everyone to this 14 hearing this morning. 15 I know that Senator Portman will be arriving shortly. I did want to not keep our first witness waiting. 16 17 My colleague, Senator Jim Webb, is here to give 18 testimony about our subject today. As a brief introductory 19 remark, I am not going to go into who he is and why he is here because I think most people know who he is. But I do 20 21 want to say just about why he is here. When I came to the Senate in 2007, Senator Webb and I 22 quickly found that we had a place we wanted to work on, and 23 24 that was contracting and contingencies. His background in 25 the military was a great asset to us as we put together the

1 War Contracting Commission legislation, and he and I worked 2 on it together and succeeded back in the day. Before 3 Senator Warner had retired, Senator Warner, as the Ranking 4 Member of the Armed Services Committee was a tough sell. I 5 mean, people need to remember the context that this 6 legislation was brought forward in. It was when President Bush was still President, and I think there was a fear that 7 this Contracting Commission was a political exercise. 8 And, 9 of course, it was far from that. It was something that was 10 really needed to take a hard look at what had gone wrong 11 with contracting and contingencies and to build a body of 12 work that could change the culture around contracting and 13 contingencies for the long haul.

I want to thank him for his friendship and his hard work on this issue and look forward to his comments today as we look at legislation trying to implement the recommendations of the Commission that we worked hard to create together.

19 Senator Webb.

1TESTIMONY OF HON. JIM WEBB, A UNITED STATES2SENATOR FROM THE STATE OF VIRGINIA

Senator Webb. Thank you very much, Madam Chairman and
Ranking Member Portman and other members of the
Subcommittee. I know you have got two full panels. I will
be brief here. I would ask that the full written testimony
that I have would be included at the end of my brief oral
remarks.

Senator McCaskill. Without objection.

9

10 Senator Webb. Thank you. I am here to basically express the strongest support possible for the movement of 11 12 this legislation that you, Madam Chairman, and I have worked on in different capacities for now, I guess, five years. 13 At 14 a time when the Senate is continually bogged down in 15 symbolic votes rather than issues of governance, I am very 16 proud of what we have been able to do on this issue since 17 2007. I would say it has been one of the great pleasures of 18 being in the Senate, to have been able to get this 19 legislation into place, the first round of it with the 20 Wartime Contracting Commission and hopefully with this 21 recommendation that will be implementing some of the 22 findings of that Wartime Contracting Commission.

As the Chairman mentioned, she brought a strong
background in auditing to the Senate. I spent five years in
the Pentagon in different capacities, including four years

1 on the Defense Resources Board. One of my eye openers 2 coming to the Senate was sitting on the Foreign Relations 3 Committee in 2007 when we had a hearing on Irag 4 reconstruction programs with the State Department and they 5 mentioned in their testimony that they had \$32 billion in 6 Iraq reconstruction programs that had been appropriated and 7 were in some form of being put into play. And I asked, in a 8 way that I would normally have asked if I were in the 9 Pentagon years before, to see the contracts and the amount 10 and who the contractor was and what the state of 11 implementation was on these different contracts and they 12 could not tell us. We worked with them for months and they 13 could not tell us where \$32 billion had been spent in a 14 specific way where we could evaluate the results.

15 That was one of the motivations that caused me to start 16 working as avidly as I did, along with Chairman McCaskill, 17 to see if we could not have the management structures in 18 place, catch up with the realities of what had happened in 19 the post-9/11 environment of military commitments overseas. 20 This is a particular problem in the State Department and 21 U.S. AID. I do not think they had anticipated these sorts 22 of programs before the situation that existed once 9/11 23 occurred.

24 We were very lucky, as Chairman McCaskill mentioned, to 25 have gotten the support of Senator John Warner when we were

1 advancing this legislation through the Senate. He was my 2 senior Senator, was a Republican. I had worked with him 3 when I was a young Marine, my last year in the Marine Corps, 4 when he was Secretary of the Navy. I had followed him as 5 Secretary of the Navy. And he, by stepping forward and 6 demonstrating that this was an issue with wide concern and from people like himself who had spent time in management 7 positions in the Pentagon, really helped us push this over 8 9 the threshold and into reality.

We had a bipartisan Wartime Contracting Commission. I think they did a really fine job. I personally will say I am very disappointed that a lot of the findings have been sealed up for 20 years. But the overall recommendations, I think, are something that we will be able to work on in terms of implementing legislation that get into management, policies, and how we bring rigor to the process.

17 And I would like to emphasize here, as I did in our 18 press conference earlier, that I believe, and I want to 19 acknowledge that the great majority of the contractors who 20 participated in this process since 9/11 are not only 21 reputable, but they have really, really done a very fine job 22 in an environment that a lot of people had not anticipated. 23 So this is not a piece of legislation nor was it a major 24 qoal of this process simply to bash wartime contractors. We 25 cannot get along without them. This has been an effort to

put the right kind of structure into place so that we can have efficiently run, well managed, and effective wartime contracting and operational contingencies now and in the future.

5 So I was very pleased to have worked in detail on this 6 legislation as it was developed. It has my strongest 7 support and I thank Senator McCaskill for her untiring 8 efforts here in order to bring good governance into this 9 body.

10 Thank you, Madam Chairman.

11 [The prepared statement of Senator Webb follows:]

OPENING STATEMENT OF SENATOR MCCASKILL

Senator McCaskill. Thank you, Senator Webb.

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I will make a brief opening statement and then turn it over to my colleague, Senator Portman, for a brief opening statement, and then we will ask our first panel of witnesses to come to the table.

7 On August 31, 2011, the Commission on Wartime 8 Contracting in Iraq and Afghanistan presented its final 9 report to Congress. On February 29, 2012, Senator Webb and 10 I introduced S. 2139, the Comprehensive Contingency 11 Contracting Reform Act of 2012. This legislation is based 12 on the findings and recommendations of the Commission. 13 This morning, I have the honor of hearing the 14 distinguished representatives of the Defense Department, 15 State Department, U.S. AID, and respective agencies' 16 Inspectors General present their views on this important legislation. Based on their contributions and what we have 17 18 heard from many of the stakeholders with whom I and the 19 Subcommittee staff have met with over the last few months, 20 and on the input of other Senators, we will revise the 21 legislation and introduce a new version for consideration by 22 the Homeland Security and Government Affairs Committee. 23 This legislation will increase accountability for wartime 24 contracting and transform the way the Federal Government 25 awards, manages, and oversees wartime contracts. It will

help ensure that the waste, fraud, abuse, and mismanagement
 that we saw in Iraq and Afghanistan will never happen again.

3 I want to make a few points about today's hearing. First, we are here today to seek input from the executive 4 5 branch agencies and Inspectors General because we want to 6 get this right. The Subcommittee has previously met with contractors and other stakeholders regarding this 7 legislation. However, major portions of this bill deal with 8 9 accountability and responsibility for the Government, and 10 that is by design. Therefore, I encourage you to share any 11 suggestions you have to improve this legislation.

12 Second, this legislation builds on existing structures 13 and rules to solve the problems identified by the 14 Commission. S. 2139 requires each agency responsible for 15 wartime contracting to establish clear lines of authority 16 and responsibility for all aspects of contingency 17 contracting. It requires the Department of Defense, the 18 State Department, and U.S. AID to improve their training and 19 planning for contract support and contingencies. The 20 legislation reduces reliance on noncompetitive contracting 21 practices and restricts subcontracting practices that have 22 resulted in a lack of transparency and visibility.

The legislation requires agencies to conduct risk analyses before relying on private security contractors and to terminate unsustainable reconstruction and development

projects. It also strengthens tools to combat human
 trafficking. This approach is pragmatic and will reduce the
 potential for waste, fraud, and abuse in future wars.

4 Many of the witnesses today have already testified numerous times before this Committee about lessons learned 5 6 in Iraq and Afghanistan. I commend the Departments, 7 particularly the Defense Department, for recognizing that 8 they have shortcomings in implementing changes. However, 9 the Commission concluded in its final report that, quote, 10 "meaningful progress will be limited as long as agencies 11 resist major reforms that would elevate the importance of 12 contracting." I want to put you all on notice today that 13 such resistance is no longer acceptable.

Today and in the weeks and months to come, we have an opportunity to make a real change in the way Government spends money during wartime. It is not too late to prevent further waste in Afghanistan, and it is not too late to prevent the problems in Iraq and Afghanistan from occurring in the next war, whenever and wherever that may be.

Everyone knows that contracting in a wartime environment is not going to go away. It will be here with our Nation in the future. It is imperative that we no longer make excuses, rationalizations, or hide behind existing structures to defend the gross inadequacies that our Government has displayed during contracting processes in

Iraq and Afghanistan. We must fix these problems now while the memory is fresh, while the memory of these failures are fresh, and before the harsh lessons of Iraq and Afghanistan are forgotten.

5 I remember on my first trip to Iraq on contracting 6 oversight, I remember being accompanied by a general, a high-ranking general in the Army, and I remember the 7 conversation where it was said, "You know, we did a lessons 8 9 learned after Bosnia. I just do not know what happened to 10 it." I want to make sure that those same sentences are not uttered during the next contingency as we face contracting 11 12 in the most difficult environment that contracting occurs, 13 and that is when our men and women are putting their lives 14 on the line for our security and our freedom.

15 I thank the witnesses for being here today and I look 16 forward to their testimony.

17 Senator Portman.

OPENING STATEMENT OF SENATOR PORTMAN 18 Thank you, Madam Chair. I appreciate 19 Senator Portman. your comments and I am pleased that our witnesses are 20 21 experts who can give us some input, as you say, and it was 22 good to hear from our colleague from Virginia, Senator Webb. 23 It is an incredibly important hearing and it is an opportunity to examine the lessons we have learned from 24 25 wartime contracting, from our experience over the last

decade, ten years in Afghanistan, nine years in Iraq. And
 it is a chance to hear from witnesses on some of these
 reforms that are necessary to improve the stewardship of our
 taxpayer dollars in some very challenging environments.

5 This past August, as was noted, the Bipartisan Wartime 6 Contracting Commission issued their final report on its investigation of our Government's use of contractors in Iraq 7 8 and Afghanistan. In my view, the Commission came to a very 9 troubling bottom-line conclusion. It was estimated by the 10 Commission that out of the \$206 billion we spent on service 11 contracts in Iraq and Afghanistan, which includes everything 12 from building military installations to training election 13 workers, between \$31 billion and \$60 billion was lost to 14 what they termed to be avoidable waste. So out of \$206 15 billion spent on service contracts, between \$31 and \$60 16 billion lost to avoidable waste.

17 It is a difficult environment. Winston Churchill once 18 famously said, "The only thing certain in war is that it is 19 full of disappointments and also full of mistakes," and it 20 is true. It is a tough environment. But when it comes to 21 wartime contracting, we certainly have a responsibility to 22 look back and understand what reforms are necessary to avoid 23 making more costly mistakes.

And this is not just a retrospective exercise, of course, because contractors are still very much engaged, 1 particularly in Afghanistan, where the United States still 2 has, as we count them, over 100,000 private contractors. 3 Even in Iraq today, after the last U.S. troops returned home in December, the Departments of Defense and State maintain 4 5 roughly 30,000 private contractors. At this time of serious 6 fiscal challenges and trillion dollar deficits, we must do 7 all we can to avoid waste and to get the best possible value 8 out of the taxpayers' dollar.

9 The Wartime Contracting Commission along with a long series of Inspector General reports identified some of the 10 11 issues we should be focused on. The challenges range from 12 improving the use of reliable price information, which we 13 will talk about today, to ensure that the Government is 14 getting a fair deal, to tightening restrictions on the use 15 of non-competitive contracts, to strengthening oversight of 16 subcontractors, who are too often insulated from direct 17 accountability.

18 In addition, looking ahead, one of my principal concerns is that of sustainability, and by that I mean how 19 20 do we ensure that our work, reconstruction, development 21 work, and so on, will last and be carried on by the Afghan 22 and Iraqi government and the people of those countries. The 23 issue is critically important because it is about making 24 sure that our good investments do not go bad. That means we 25 have got to consider not only, for example, how many

additional schools and health clinics we can construct, but who is going to sustain them. Do they have the medical professionals and the teachers to be able to sustain them and keep them going? On this issue, the Wartime Contracting Commission was not very optimistic, and I will look forward to hearing from our panel on what steps are needed to reduce this risk of future waste or, again, lack of sustainability.

8 Of course, beyond ensuring that wartime contracting is 9 fiscally sound, we have also got to ensure it is performed 10 consistently with our deeply-held values as Americans. On 11 that score, it was concerning to see the Commission's report 12 on what they called the tragic evidence of the recurrent 13 problem of trafficking in persons by labor brokers or 14 subcontractors of contingency contractors. The report said 15 that existing prohibitions on such trafficking have failed 16 to suppress it. Labor brokers or subcontractors have an 17 incentive to lure third-party nationals into coming to work 18 for U.S. contractors, only to be mistreated or exploited.

One of the Commission members, Dov Zakheim, a former Reagan and Bush administration defense official, testified before the Armed Services Committee here in the Senate that these findings were, in his view, just the tip of the iceberg. And both DOD and State Department IGs have told us that we lack sufficient monitoring to have clear visibility into labor practices by contractors and subcontractors.

1 As many of you know, that is why we introduced 2 legislation recently. Senator Blumenthal and I are the 3 original sponsors, but it is bipartisan legislation. We have been joined by Senator McCaskill, the Chair here this 4 5 morning, as well as Senator Rubio, Senator Lieberman, 6 Senator Collins, Senator Franken, and it is intended to 7 strengthen the existing protections against human trafficking directly in connection with overseas Government 8 9 contracts.

10 Broadly defined, human contracting means forced labor and other coercive labor practices that contribute to 11 12 trafficking. It includes recruiting workers to leave their 13 home countries based on fraudulent promises, confiscating 14 passports to limit the ability of workers to return home, 15 charging workers recruitment fees that consume more than a 16 month's salary, and many other forms of abuse that were mentioned in the Commission's report. 17

We should be clear that the overwhelming majority of U.S. contractors and subcontractors are law abiding and reputable and they are doing a good job in a difficult situation. They have made it a priority to ensure that abusive labor practices play no role in this challenging work they are doing in Iraq and Afghanistan.

Our proposal is designed to ensure that the best practices adopted by those contractors become standard

practice for all contractors, and they include requiring contractors to have a compliance plan in place and reporting and monitoring requirements to ensure that credible evidence immediately triggers an investigation and giving contracting officers more tools to hold violators accountable. I am hopeful we can work to make these common sense and bipartisan reforms the law of the land.

We have invested heavily to achieve the goal of 8 9 building up civil institutions, functioning economies, and 10 stable constitutional governments in both Afghanistan and 11 Iraq, and our military men and women have done everything 12 they have been asked to do and more in Iraq and Afghanistan. 13 They perform with extraordinary skill and bravery under the toughest of circumstances. Getting this overseas 14 15 contracting right, especially in the area of reconstruction 16 and development, is critical to consolidating the hard-won 17 gains that they have achieved.

Madam Chair, again, thanks for holding this hearing. I look forward to hearing from our witnesses today.

20 Senator McCaskill. Thank you, Senator Portman.

21 If our first panel of witnesses would come forward, and 22 while you are doing that, I will introduce you.

Richard Ginman assumed the position of Director of
Defense Procurement and Acquisition Policy in June of 2011.
Mr. Ginman retired as a Rear Admiral from the U.S. Navy

after 30 years of service in 2000. Prior to assuming his
 current position, he served as Principal Deputy to the
 Director from 2008 until 2010, and Deputy Director,
 Contingency Contracting and Acquisition Policy, from 2010
 until assuming the position as Director.

6 Patrick Kennedy has served as Under Secretary for 7 Management for the United States Department of State since 8 2007. He has been with the Department of State for 39 years 9 and has held positions including Director of the Office of 10 Management Policy, Rightsizing and Innovation, Assistant 11 Secretary for Administration, U.S. Representative to the 12 U.N. for Management and Reform, Chief of Staff of the 13 Coalition Provisional Authority in Iraq, and Deputy Director 14 of National Intelligence for Management.

15 Angelique Crumbly is the Acting Assistant to the 16 Administrator for the Bureau of Management for the United 17 States Agency for International Development, commonly known as U.S. AID. She is a member of the Senior Executive 18 19 Service with more than 20 years of Federal service and has 20 held several key positions at U.S. AID, including Senior 21 Deputy Assistant Administrator in the Bureau for Management 22 and Director of the Office of Management, Policy, Budget, 23 and Performance.

It is the custom of the Subcommittee to swear in all witnesses that appear before us, so if you do not mind, I

1 would ask you to stand.

2 Do you swear that the testimony you will give before 3 this Committee will be the truth, the whole truth, and nothing but the truth, so help you God? 4 5 Mr. Kennedy. I do. 6 Mr. Ginman. I do. 7 Ms. Crumbly. I do. Senator McCaskill. Let the record reflect that all the 8 9 witnesses have answered in the affirmative. Please be 10 seated. 11 We will be using a timing system today. We would ask 12 that your oral testimony be no more than five minutes. Your 13 written testimony will be printed in the record in its 14 entirety. 15 I am told that we have committed a protocol gaffe, Mr. 16 Kennedy, that under the hierarchy of Under Secretaries versus Directors and Assistant Administrators that you 17 should be first in the pecking order at this hearing, so we 18 19 will call on you first for your testimony concerning your 20 input into this legislation from the perspective of the 21 Department of State.

1 TESTIMONY OF PATRICK F. KENNEDY, UNDER SECRETARY 2 FOR MANAGEMENT, U.S. DEPARTMENT OF STATE 3 Mr. Kennedy. Madam Chairwoman, I certainly defer to 4 the Chair and you may please call upon the witnesses in 5 whatever order you wish.

6 Senator McCaskill. It is fine. You can go ahead,7 Secretary Kennedy. It is fine. Go ahead.

8 Mr. Kennedy. Thank you. Chairman McCaskill, Ranking 9 Member Portman, thank you for inviting me to discuss the 10 Comprehensive Contingency Contracting Reform Act of 2012. 11 We share your desire to strengthen contingency contracting. 12 Our review of the bill continues and we very much welcome, 13 Madam Chairman, your request that we work with you. We have 14 met with your staff once and we very much appreciate your 15 invitation. We look forward to continuing to do so.

16 This legislation builds on the important work of the 17 Commission on Wartime Contracting, an independent, 18 bipartisan panel that you, Chairman McCaskill, created with 19 Senator Webb. The Department worked continuously with the 20 Commission from its formation in 2008 until its sunset, 21 gaining valuable insight. We have taken many steps to 22 improve our contingency contracting based on the work of the 23 CWC and other oversight entities and our own lessons 24 learned. We are now engaged with the Government 25 Accountability Office on its review of the Iraq transition,

contingency contracting, and the CWC's final report. We
 have learned much from the Iraq transition, working closely
 with DOD, U.S. AID, and interagency partners.

On April 3, Secretary Clinton, addressing cadets at the
Virginia Military Institute, described the Iraq transition
as the largest military to civilian transition since the
Marshall Plan. We are now taking the lessons learned in
Iraq and applying them to contracting planning and execution
in Afghanistan.

10 State's centralization of acquisitions for goods and services in our Acquisitions Management Office, which 11 12 together with its two regional procurement support offices 13 handle over 98 percent of our contracted dollars. This 14 centralization of acquisitions obviates the need for the 15 extensive additional policy quidance and oversight in a 16 dispersed acquisition organization. We have hired 103 17 additional acquisition management staff since 2008 using our 18 working capital funds, one percent fee on all procurements. 19 This has enabled us to devote 37 contracting officers and 20 support personnel to Iraq and Afghanistan, and we have 21 trained and deployed more contracting officer 22 representatives, with 1,080 certified contracting officer 23 representatives in 2011 and 1,200 total projected by the end 24 of this year.

25 To elevate accountability for contracting as called for

in the Secretary's Quadrennial Diplomacy and Development Review, the requesting bureau must now ensure that adequate resources are identified early in planning. The cognizant Assistant Secretary must certify that planning and oversight is adequate for every service contract valued at an annual expenditure of over \$25 million and also verify annually that oversight continues to be sufficient.

We have also increased accountability by mandating that 8 9 contract oversight work elements include in performance 10 appraisals of technical personnel with contract management 11 responsibilities. All CORs and Government technical 12 monitors must now complete a 40-hour training course, which 13 we updated to be more interactive, skills based, and adult 14 learning focused. A separate class session has been 15 tailored for diplomatic security CORs who deal with local 16 guards and other security programs overseas. All Department 17 CORs supporting DOD-issued contracts for our Iraq mission 18 take additional DOD training in the contingency environment 19 and any other specialty training related to that specific 20 contract. This ensures that State personnel managing DOD 21 contingency contracts meet the DOD standard.

To improve our suspension and debarment efforts, we have issued detailed procedures and provided training to grants officers and contracting officers. Suspension activities increased from no suspension in 2009 to five each

in 2010 and 2011 and 19 actions halfway into fiscal year 2012. Debarment activity increased from no debarments in 2009 to six issued thus far halfway through 2012. This increase is due to more active coordination between the Department and our OIG investigators, stronger referral activity, and improved processes and focus within the suspension and debarment office.

Contingency contracts now require special vigilance 8 9 against trafficking in persons, and initiatives have been 10 undertaken at State to address TIP contracting issues. 11 Contracting officers and CORs are trained as our front line 12 in preventing contractor TIP and worker abuses. Contracting 13 officers tailor specific oversight requirements on local, 14 service, and contract type. Contracting officers travel 15 overseas to monitor performance at the site and enforce TIP 16 In some locations, we have hired a direct hire programs. 17 program manager or a contracting officer representative 18 lives on-site with construction and security staff at their 19 housing areas. New solicitation language regarding 20 recruitment includes recruitment plans, and submission of 21 agreements has been developed to prevent maltreatment of 22 workers. We continue to strive for zero tolerance of 23 trafficking in all our contracts.

24 The Department has taken a significant number of 25 positive steps to improve our contracting function. As the

1 CWC recommended, we have strengthened contract

2 administration in conflict affected states through hiring 3 and training adequate Federal personnel to provide strong 4 governmental oversight of contractors.

5 The bill you have introduced, S. 2139, has many 6 positive elements and we look forward to working with you on 7 contingency contracting.

8 Thank you very much, and I look forward to your 9 questions.

10 [The prepared statement of Mr. Kennedy follows:]

1 Senator McCaskill. Thank you very much.

I apologize for mispronouncing your name. Mr. Ginman,we will take your testimony now. Thank you.

1TESTIMONY OF RICHARD T. GINMAN, DIRECTOR, DEFENSE2PROCUREMENT AND ACQUISITION POLICY, U.S.

3 DEPARTMENT OF DEFENSE

4 Mr. Ginman. I have learned to respond to almost any5 pronunciation.

6 Senator McCaskill. I know the feeling.

7 [Laughter.]

8 Mr. Ginman. So, Chairman McCaskill, Ranking Member 9 Portman, I welcome this opportunity to discuss the proposed 10 Comprehensive Contingency Contracting Reform Act of 2012, 11 the impact the legislation would have on the Department of 12 Defense.

I have addressed the Department's position on each of the provisions in the proposed bill in my written testimony, so I am not going to repeat that now.

Senator McCaskill, you and Senator Webb also cosponsored the legislation that created the Commission on Wartime Contracting, and I would like to thank both of you for your leadership on this important topic. The Commission's efforts spanned three years, and their August 21 2011 final report recommendations are the basis for many of the provisions of this bill.

23 The Department maintains a scorecard to manage our 24 progress against all of the Commission's recommendations. 25 The Government Accountability Office is currently evaluating 1 the Department's implementation of the Commission's 2 recommendations and we have been actively providing 3 information on our progress to them.

The Department has been and continues to be focused on improving operational contract support. It has been a journey and we believe we are making good progress. The bill we are here to discuss today is another positive step in that journey.

9 The Department of Defense concurs with many of the 10 provisions of the bill, but we do have some concerns and we 11 would like to work with the Committee to resolve those.

12 We are committed to enhancing contingency contracting 13 and is in favor of legislative efforts to augment the 14 ongoing Departmental initiatives to oversee contingency 15 operations. We are especially appreciative of the 2012 NDAA 16 coverage of no contracting with the enemy, access to 17 subcontractor records in an overseas contingency operation, 18 and the increased authorities provided to the reachback cell 19 that supports the joint theater support contracting command.

In closing, I wish to reiterate the Department's appreciation for your continued commitment to improving operational contracting. Like you, the Department is focused on meeting the warfighters' current and future needs while judiciously managing DOD's resources and balancing risk. Much has been accomplished, but, of course,

1 challenges remain.

2 Thank you for the opportunity to provide you the 3 Department's reactions to this bill. I ask my written 4 testimony be submitted for the record and I welcome your 5 questions.

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[The prepared statement of Mr. Ginman follows:]

1 Senator McCaskill. Thank you, Mr. Ginman.

2 Ms. Crumbly.

TESTIMONY OF ANGELIQUE M. CRUMBLY, ACTING
 ASSISTANT TO THE ADMINISTRATOR, BUREAU FOR
 MANAGEMENT, U.S. AGENCY FOR INTERNATIONAL
 DEVELOPMENT

5 Ms. Crumbly. Chairman McCaskill, Ranking Member 6 Portman, thank you for the opportunity to discuss the 7 potential impact of the Comprehensive Contingency 8 Contracting Reform Act on the U.S. Agency for International 9 Development. I will briefly summarize my remarks and ask 10 that my full statement be entered into the record.

11 Madam Chair, Senator Portman, as you know, the more 12 than 9,000 men and women of the U.S. AID work to provide 13 effective economic development and humanitarian assistance 14 in support of U.S. foreign policy goals. How we improve our 15 contracting practices, including in contingencies, directly 16 impacts the success and sustainability of our mission. 17 Accountability to Congress and the U.S. taxpayer for the 18 funds we use is a duty and it is a duty that we take very 19 seriously.

In November 2011, when U.S. AID Administrator Rajiv Shah asked me to lead the Bureau for Management, he did so because he knew that I was a career civil servant with more than 20 years of experience making things work at the Agency. Throughout my career, I focused on making our business practices more efficient and effective with the

1 overall goal of enhancing performance while reducing 2 unnecessary cost, so I understand the motivation behind this 3 legislation very well. It addresses many of the management 4 challenges highlighted in the report of the Commission on 5 Wartime Contracting that you, Senator McCaskill, created 6 along with Senator Webb. It also addresses some of the most important issues in our current engagements in Afghanistan 7 and Iraq and those we could contend with in future 8 9 contingencies.

10 U.S. AID has already begun to implement the lessons 11 learned from Iraq and Afghanistan. Over the past two years, 12 Administrator Shah has instituted one of the most 13 comprehensive reform packages I have seen in my time with 14 the agency. Our U.S. AID Forward Reforms, as we have named 15 them, are designed to ensure that we provide a more 16 effective business model and deliver more sustainable and 17 results driven development programs.

18 Implementation and procurement reform is a key element 19 of U.S. AID Forward, and I want to note that this reform 20 agenda is complementary to many of the recommendations of 21 the CWC, so U.S. AID has already made great strides in 22 enhancing the oversight and accountability for our 23 acquisition and assistance portfolio.

24 For example, we are increasing transparency. We have
25 been working actively with our Department of State

colleagues to make foreign assistance data available to the
 American public. As a result, anyone can view U.S. AID
 spending, including overseas contingency operations, online
 at foreignassistance.gov.

We have been actively engaged in strengthening our 5 6 oversight. In February 2011, we stood up a Compliance Division within the Bureau for Management's Office of 7 Acquisition and Assistance to serve as the central 8 9 repository for any and all referrals of administrative 10 actions, including suspension and debarment. In just one 11 year, the Division has issued 102 administrative actions and 12 recovered nearly \$1 million in taxpayer funds, compared to 13 eight such actions between 2003 and 2007.

We are promoting enhanced competition. In 2010, we established a Board for Acquisition and Assistance Reform. In its first year alone, the Board's recommendations resulted in a 31 percent increase in prime awardees, from 29 to 38. This is significant because it means we are broadening our partner base and reducing dependence on any single organization.

U.S. AID has instituted several cost saving measures and our acquisition savings plan has yielded approximately \$170 million in cost savings or cost avoidance since 2010. While we have had some difficult challenges in Iraq and Afghanistan, we have also achieved some significant

successes. As Administrator Shah noted before the CWC, in 1 2 Afghanistan, we have put more than two-and-a-half million 3 girls back in school, helped rebuild the Afghan civil 4 service, aided farmers in growing legitimate crops, and 5 assisted in dramatically improving health care, particularly 6 among women. In Iraq, we have made significant 7 contributions toward diversifying the economy and promoting women's participation in the market. 8

9 With regard to your legislation, my written statement 10 details comments and concerns that we have on specific 11 provisions of the bill and I am happy to address any 12 particular section that you wish. But I would like to take 13 this opportunity to compliment you and your staff for your 14 leadership on this issue and your willingness to engage in a 15 dialogue because we all share the same goal, enhanced 16 accountability in overseas contingency operations.

Again, thank you for the opportunity to be here today and for your support of U.S. AID. I look forward to our discussion.

20 [The prepared statement of Ms. Crumbly follows:]

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Senator McCaskill. Thank you.

2 I am going to really try to make an effort today to take off my typical hat in this Committee, where I am kind 3 4 of tough on folks and try to point out inadequacies and make 5 a point by using the power of almost a cross examination, 6 and I am going to really try-because I really do want this to be about how we can get this legislation in a place that 7 8 it is not going to be just something that is ignored or that 9 is checking a box that we are completing the work of the Wartime Contracting Commission. I really want this 10 11 legislation to be a framework that is workable for your 12 agencies.

13 And so I want to underline my sincerity about getting 14 your input, and whether it is today in the give-and-take of 15 this hearing or whether it is by members of your staff 16 sitting down and slogging through the difficult process of 17 going through phrases and going through sections of the bill and double-checking. What I do not want to have happen is 18 19 for us to get this legislation passed, in its entirety or 20 partially, and then have a hearing several years down the 21 line and realize that nobody paid much attention to it.

So this is your opportunity, and with that will come the danger that I hope I or somebody who will sit in this chair will not let you off the hook or your agencies off the hook in a few years when you say, well, you know, that legislation just was not workable. I do not want those
 words to ever come out of the mouth of you or your
 successors in yours jobs as it relates to improving
 contracting.

5 So with that, let me get started on what is one of my--6 I have got several overarching concerns about this, but in 7 the interest of time, I am going to hone in on some of my, 8 guote-unquote, "favorites," and I mean that sarcastically.

9 Let me start with debarment and suspension. I think 10 the Air Force has provided such a good role model for 11 everyone as it relates to suspension and debarment. I was 12 interested to hear in your testimony, Ms. Crumbly, about how 13 you all have really stepped it up in terms of looking at 14 performance on contracts and whether or not a suspension or 15 debarment is something that should be considered.

16 Just to give you some big numbers, according to the Defense Department, over a five-year period, we had--let me 17 18 get the exact numbers, because I want to make sure I get it 19 right--in 2011, the Defense Department found that over a 20 ten-year period, the Department had awarded \$255 million to 21 contractors who were convicted of criminal fraud, and \$574 22 billion to contractors involved in civil fraud cases that 23 resulted in a settlement or judgment against the contractor, 24 many of whom were never suspended or debarred. In 2011, GAO 25 reported that the State Department had only had six

suspension or debarment cases with over \$33 billion in
 outstanding contracts. Now, look at Air Force. Air Force
 had had 367 suspension or debarment actions in a single year
 last year. The State has had six in five years.

5 The Air Force suspension and debarment officer is 6 independent from the acquisition chain. So somebody who is 7 involved in acquiring stuff is not involved in determining 8 whether or not there should be a suspension or a debarment. 9 The State Department SDO does not have those attributes. 10 The State Department's suspension and debarment officer has 11 other duties involved especially also in acquisition.

12 Why do you not speak to that, Secretary Kennedy, about 13 any resistance or reluctance you might have to separating 14 out the suspension and debarment officer from any duties particularly related to acquisition. It is kind of hard to 15 16 be in charge of buying something or buying services and then 17 turning around later and say, you know, I really screwed up 18 and gave it to a bad guy. It seems to me that separating 19 that duty makes so much common sense, and I am curious as to 20 your input on that.

21 Mr. Kennedy. Senator, I fully agree with you, but I 22 believe that is the process that we have in place at the 23 State Department now. We have a head of contracting 24 activity, a senior career Senior Executive Service civil 25 servant, who is responsible for all of our contracting activities. It is her responsibility to buy and it is her
 warranted contracting subordinates who do all our buying.

We have a separate Senior Executive Service career civil servant who we call our Procurement Executive. He has no responsibilities to actually buy anything. He sets the policies and the practices of the State Department but does not engage in buying. He is in charge of the suspension and the debarment activity.

9 So we fully agree with you, Senator. We believe that it is absolutely correct to split the duty of buying from, 10 11 in effect, the duty of oversight with due respect to our 12 Inspector General, who also has the larger oversight framework. And so it is our Procurement Executive who is 13 14 the debarment official and who, thanks to his good work, we 15 have increased the number of suspension and debarments 16 significantly, as I outline in my testimony. So we agree 17 with you, Senator.

18 Senator McCaskill. So in our briefing, we were told 19 that Corey Rindner is in the Office of Procurement 20 Executive, an office that also assists State in contracting 21 for supplies and services. That is incorrect?

Mr. Kennedy. He writes the policies, ma'am. He does not buy anything. He is a warranted contracting officer, yes, but he does not procure any goods or services for the State Department. We have hired--and it was actually my predecessor who hired him--someone with wide and deep experience in contracting, because who would better know how to set policies and to discover when you should suspend or debar someone if you do not have that background. But he does not engage in procurement activities.

6 Senator McCaskill. Would it make sense for you to have 7 somebody full-time just on suspension and debarment? With 8 the amount of money that is being contracted by State, would 9 it not be better to have someone whose full responsibility 10 was just suspension and debarment?

11 Mr. Kennedy. He has staff assisting him, and that 12 staff is a professional staff, and so we believe that we 13 have constructed a pyramid in the Procurement Executive of 14 professionals who know how to write the regulations so that 15 we can hold contractors responsible, and then implement a 16 full-fledged suspension and debarment program should it 17 become necessary for us to take that action. So we believe 18 that we are complying with both the letter and the spirit of 19 what you put forward because we agree with you. It is our 20 responsibility to ensure that every single taxpayer dollar 21 is administered and used to the best interest of the 22 national security of the United States.

23 Senator McCaskill. Okay. I am hoping that we can get 24 you to have somebody that is at the top of the organization 25 of suspension and debarment. I do not know whether you need

1 assistance under him, but who has just that responsibility,
2 because we think it is that important in terms of setting
3 the tone. But we can talk about that going forward.

4 Another one of my big problems is sustainability in 5 terms of projects, and I have a -- we tried to do our greatest 6 hits list here for this hearing and this is examples of 7 waste, fraud, and abuse on projects in Iraq and Afghanistan. 8 I think if I asked all of you to quess three or four of the 9 projects that would make this list, I am hopeful that you would know what they were without me reminding you, because 10 11 it is not good. And I think that the notion that we have 12 actually done a full-bore sustainability analysis is just 13 not borne out by the results of many of these projects and I 14 think it is very important that this legislation include 15 something that requires a certification on sustainability.

16 You know, I know under the Foreign Assistance Act, U.S. 17 AID is required to have a certification. You know, that is 18 because AID traditionally has been the one doing these 19 projects, and as we know, it is a whole new world out there 20 with Afghanistan Infrastructure Fund and with, what I call 21 CERP and Son of CERP and, you know, the way CERP has morphed 22 into something far beyond what was explained to me when I first arrived in the Senate. 23

In a report by ISAF, which I previously discussed, there is no persuasive evidence that the commander's

1 emergency response program has fostered improved

2 interdependent relationships between the host government and 3 the population, arguably the key indicator of 4 counterinsurgency success. This legislation would impose a 5 much more rigorous review of these projects, and I have 6 circled several of them.

I have got a U.S. AID project in Afghanistan which is 7 the power plant, \$300 million power plant. Clearly whatever 8 9 certification was required, it was flawed, because that is 10 not sustainable. I've got the Khost and Gardez Road in 11 Afghanistan. I have got the water treatment plant that the 12 State Department did in Iraq, it was almost \$277 million 13 that we know SIGIR found was operating at only 20 percent of 14 capacity because of the failure of the Iraqi folks to 15 knowing how to operating or maintaining it. I have got the 16 Fallujah water waste treatment system, which was a State 17 Department-Defense Department joint project.

Is there any argument or push-back from any of you on the sustainability front that this has been a failure and that even going--as we speak, we are building things in Afghanistan that will not and cannot be sustained?

Mr. Ginman. So clearly, at least from the Defense Department perspective, we have not always covered ourselves in glory on this area, and you have listed those examples. In August, we did create the Afghanistan Resource

1 Oversight Council. I think we are in our fourth or fifth 2 meeting of that. It has been chaired by Alan Estevez, the 3 Assistant Secretary of Defense for LMNR and basically filling in just as the principal deputy. Mike McCord is the 4 5 principal Deputy and the CFO. And by Jim Miller, who, in 6 his current acting role, has continued to be the Chair. And sustainability has clearly been on the topic and the agenda 7 in each of those meetings for what we can do or not do. 8

9 I think when Mr. Kendall testified before the Senate 10 before with General Bash, they expressly talked about what 11 we had attempted to do, to go in, particularly in the Corps 12 of Engineers when we were evaluating projects, to ensuring 13 the sustainability. It was an issue that was discussed and 14 addressed.

15 And I know as the CERP projects currently come through 16 and are reviewed at the OSD level, over \$1 million, we are 17 asking the question up front, what is the sustainability. 18 So have we done it well in the past? No, Senator. Are we attempting to do a significantly better job as we go 19 20 forward? Yes. Do I think we have put the structures in 21 place to ensure that we can do a better job? I think we 22 have done that, as well.

Senator McCaskill. You know, I guess my biggest
problem with this is that I know and understand that our
military is the best in the world, because there is nothing-

-there is no mission they cannot accomplish if we set our
minds to it and put the power of the resources of this
country behind it.

4 And it feels like, to me, that in some room somewhere 5 there is not an acknowledgement that we are using fairy dust 6 to really justify what this country can do when we leave and 7 what they are capable of doing when we leave. Now, I am not 8 even talking about the security forces. I am not even 9 talking about creating an army for a country that has never had a centralized army. I am not even talking about 10 11 creating police forces that are capable of sustaining the 12 rule of law after we leave. I am just talking about who is 13 going to pay to fix the roads. I am just talking about who 14 is going to operate power plants. I am just talking about 15 who is actually going to have the technical expertise on 16 these water projects.

17 It is just hard for me to imagine, with the GDP of this 18 country, once you take out the huge influx of American 19 dollars, they do not have any money. I mean, is somebody 20 being brutally honest about going forward with these 21 reconstruction projects as it relates to the reality of what 22 this country is once we are gone?

23 Mr. Ginman. So again, from the ARPC perspective, I 24 mean, those three individuals are consciously looking at 25 what are the current projects that are there, what do we

think the long-term tail is. You know, CSTC-A/NTM-A, the people who are, in fact, overseeing the training of the military forces and the ability to do it, are participants in that discussion. I mean, from my standpoint, I think we have got the right people together to, in fact, attempt to address that question and can we, in fact, afford it, and then how is it going to be paid for in the future.

8 Senator McCaskill. We are building highways for a 9 country that does not even have a highway department. I mean, they do not even have any revenue to support their 10 highways. They have no--there is no fuel tax. 11 There is no 12 tax out there that would sustain a highway, and it is just--13 I just think that this certification included in this--what 14 about the others in terms of sustainability, and then I will 15 turn it over to Senator Portman. Is there anything that you 16 want to add on the sustainability? And, Ms. Crumbly, how did this power plant get built? I mean, who decided a dual-17 18 fuel \$300 million power plant was a good idea in Tarakhil? 19 I know that is not what it is typically called. I do not 20 know if I am pronouncing it right.

21 Ms. Crumbly. I call it Kabul power plant.

22 Senator McCaskill. Yes. I always say it is in Kabul 23 somewhere, so--

Ms. Crumbly. Exactly. In essence, it was an interagency decision to move forward with the power plant.

And I do want to note that the power plant is working in terms of performing at peak or surge capacity. I know we were talking--

Senator McCaskill. Yikes. Three-hundred million
dollars for--that is one expensive generator in an
emergency.

Ms. Crumbly. No, I understand, and we have turned it over to what they call DABS or the Afghan utility portion of the government. So we are looking at how that can be sustainable in the long term. So it is meeting some needs in the country.

You noted that the Foreign Assistance Act requires that we focus on sustainable development, and we do do that in U.S. AID programs. It is a key factor for consideration whenever we are developing program or projects.

16 I would say that we have had some work to do and we 17 have taken seriously the CWC recommendations and, in 18 essence, we have put together a sustainability policy in 19 Afghanistan. And actually, I was talking with the Deputy 20 Director of our Office of Acquisition--I am sorry, Afghan 21 and Pakistan Affairs, and he noted that when he was out in 22 Afghanistan recently, they are implementing the 23 sustainability policy at the provincial reconstruction team 24 level. So we are taking it seriously. We are, indeed, 25 putting policies into place and we are looking at the

1 longer-term sustainability in Afghanistan.

2 Senator McCaskill. Anything from State, Secretary? 3 Mr. Kennedy. I would agree that there, clearly, are 4 issues. We have tried to do a lot in very, very difficult 5 environments, and obviously we have not succeeded 6 completely. I think my two colleagues have addressed that. 7 The major State Department activity in this regard is our police program. We are working very carefully with both 8 9 the government of Iraq and the government of Afghanistan to 10 ensure that we are providing them the kind of training that 11 they need and the kind of training that will have a long-12 term positive impact in their police programs. We have a 13 senior State Department officer who is assigned in both Iraq 14 and Afghanistan as the coordinator for foreign assistance to 15 make sure that we are focusing on sustainability.

16 Senator McCaskill. Okay.

Mr. Kennedy. But it is just as the Admiral said.
There is a lot that we can do better and I believe we have learned our lessons.

20 Senator McCaskill. Okay.

21 Mr. Kennedy. And we welcome the dialogue, as you 22 suggest, on how we can ensure that sustainability is 23 institutionalized and carried forward.

24 Senator McCaskill. Let me know if there is anything 25 about the sustainability portions of this legislation that

1 you think are not sustainable.

2 Secretary Portman--Senator Portman.

3 [Laughter.]

4 Senator Portman. I have had a lot of titles. I cannot5 keep a job. But it has never been Secretary yet.

6 [Laughter.]

7 Senator Portman. First of all, thanks for getting into 8 the sustainability issue. I did not get to hear the entire 9 dialogue, but I think that is a critical part of what needs 10 to be done, as we talked about in the opening remarks. I 11 know you also talked about enforcement, suspension, 12 debarment, and other ways to have enforcement play a more 13 credible role.

14 I want to talk a little about database of pricing 15 information, which is something that is in Senator 16 McCaskill's bill and it has also been talked about by the 17 Wartime Contracting Commission, and a number of the IG 18 reports have talked about it, as well. It is basically how 19 do you get a fair price, and competition, I think, is the 20 best way. But another way, of course, is to ensure that we 21 have a database of pricing information that is transparent, 22 that is accessible, and that is one that the agencies and 23 departments can rely on.

24 One dramatic example is a report that came out of the 25 Special Inspector General's office in July last year which

1 found that one Department of Defense contractor was charging 2 \$900 for a control switch that was worth \$7. In some cases, 3 the IG found contractors overloading the Government with markups ranging from 2,300 percent to 12,000 percent. So we 4 5 have, again, had plenty of examples of this brought forward 6 by IG reports and by the Commission itself. And again, enhanced competition is a powerful tool, but I would like to 7 hear from our witnesses about the feasibility of a more 8 9 systemic way to approach this issue, tracking pricing 10 information to ensure that contracting agencies are getting a good value. 11

Mr. Ginman, if we could start with you, that would be great. I understand DOD has established a pilot program under the Director of Defense Pricing, and the notion here is to create a more transparent and accessible, again, accurate database on prices. Can you talk about the status of that program and whether you think it is working? Is it producing savings?

Mr. Ginman. Certainly. So I will start out that the Department agrees unequivocally that competition is the best way to get good pricing. The pricing database, or the pricing effort pilot that is under the Director of Defense Pricing is born from, frequently, we do not have good competition, and it is an effort to--what is it we need to do to be able to put into the hands of contracting officers

when they are negotiating with companies the information
 they need.

3 So examples I would give, the Director, from his former life he speaks, he frequently, when he would negotiate 4 5 missile buys with the Army, Navy, and Air Force, he would be 6 the one person at the table that, in fact, understood what the entire Department was doing because the Army, Navy, and 7 8 Air Force did not speak with each other well and understand. 9 So the thought process behind the information that we are gathering is to put in one place, so when a Navy contracting 10 11 officer is doing a missile buy or buying a ship, whatever, 12 for that particular company, they can turn to this database 13 and find what was the last negotiation that was done, what 14 were the overhead rates that were there. They can turn to 15 DCMA again in one place from an overhead rate structure.

16 It is interesting when I know that an overhead rate for 17 a company is 20 percent this year, 21 percent the next year, 18 22 percent the following year. What I really want to know 19 is, so tell me how they executed to that rate, so that if, 20 in fact, not a 20, 21, or 22, what they actually executed 21 was 18, 19, and 20, I would like the contracting officer to 22 understand when they are negotiating the contract that, in 23 fact, they under-executed what their rate is that they are 24 bidding, so that you are putting the contracting officer on 25 at least fair footing with equal knowledge that is there.

1 We have created, it is called the CBAR, and I apologize 2 that I cannot do the acronym, but it is a database where we 3 will put up all of the business clearances that are done. We will put up all of the pricing information, all of the 4 5 rate information that is available to us so that when you 6 are negotiating with any of the major defense contractors, you will be able to go to this one place and see what has 7 everybody else done before you. What did they actually 8 9 negotiate? What were their examples?

10 I would say, from the way the legislation is written, and asking in ways that it be changed, that we are a little 11 12 leery that the way it is read is that this is, tell us 13 pricing information. So if I am buying, you know, port-a-14 potties, what was the price we paid for port-a-potties? I 15 do not think that is what you are intending. So that what 16 we are attempting to do is when we do not have the forces of competition behind us, what we will have is the ability to 17 18 provide the contracting officers with tools. We are going 19 to make it available -- we have agreed that we will make it 20 available to OFPP and to any other agency that is dealing 21 with those that has the appropriate need to be able to see this information. 22

We believe--let me step back. When I started doing this as a Lieutenant JG in 1973, we expected contracting officers to be skilled pricers. Probably in the--about 1990

coming forward, as we downsized within the Department, we more or less gave away the pricing capability within the contracting community. So while today we have pockets of people in various commands, we do not have a strong skill set.

6 So one of the other parts of the pilot project that is there is creating in DCMA groups of people that are experts 7 8 in pricing and knowledgeable of the specific major companies 9 so that when the different contracting officers are negotiating, they can turn to this group of experts to help. 10 11 We have also, not part of the legislation, but we have 12 also reintroduced what we call mid-level training courses to 13 get the 1102 community to again regain the skills that are 14 necessary to be able to adequately price contracts. It is 15 not--

16 Senator Portman. Admiral, let me interrupt you just 17 for a second. We have a vote in five minutes and have to 18 run over there. Although the Chair and I are very fast, we 19 are going to have to take off here in a minute.

If you could get back to us in writing with how you think the pilot is working, it sounds like you have got three or four good ideas that are agency-wide that have potential, but tell us how you actually think it is working, that would be helpful.

25 And then to the other panelists, any thoughts,

obviously, on this issue of the pricing database and how to
 be sure that we are getting a fair price, as was talked
 about by the Commission.

And then, second, on the trafficking bill with regard
to the provisions in the McCaskill bill, if you could get
back to us in writing, just give us any comments you have.
And again, I apologize. I am going to run to the floor
to vote. I appreciate you being here today and I thank the
Chair for holding the hearing.

Senator McCaskill. And what I will do is I will ask you all to hold. I will run over, vote quickly, and come right back. I just have a little bit more for this panel and then we have the remaining panel of the IGs. I will be right back.

15 [Recess.]

16 Senator McCaskill. I would like to look at 17 subcontracting as an area that I would like your all's input 18 There has been--and especially, I would like you to on. 19 speak before you all leave the stand about whether or not 20 you think any of the limitations we have put in here on 21 suspension and debarment or on limitations on 22 subcontracting, if you think they are workable in a 23 contingency. Do they cause you pause, especially if you 24 consider the waivers that we--the provisions that we have in 25 there, the six-month lead time before any of these

1 requirements would go into effect, the noncompetitive 2 requirements that we have in here.

3 Let me start with that. Do any of those cause you all 4 problems as it relates to contracting in wartime? 5 Mr. Ginman. So, Senator, the one tier, I think is a 6 problem, and I think what the Commission on Wartime Contracting was really trying to get to was why were we 7 unable to break out work that was under LOGCAP expressly and 8 9 to go through that, and I think that is a good question. 10 But then the translation of that to one tier, from our 11 perspective, in any scenario, wartime or not, is just simply 12 unworkable. I mean, I cannot imagine a situation with 13 almost anything we do that I could get to a single tier of 14 subcontracts in doing it. So we think there are ways that 15 that can be rewritten that will get to what I believe the 16 Commission was really trying to get to and the objective 17 that would help, and we are happy to work with the staff to 18 come up with those words.

Senator McCaskill. Well, as you know, we had a Tamimi problem in the LOGCAP contract where we have kickbacks with KBR, and that is one of those large duration wartime contracts that is kind of the poster child for contracting gone badly. The Khost Trucking contract, with the multiple layers of subcontracts, really had a security risk associated with it as it related to where the money was

1 going. And clearly, we figured out that some of the money
2 was going to the bad guys.

3 So what we are looking for here is we do not want to 4 get away from the efficiencies that subcontracting might 5 provide, but we have got to really get to a much more 6 transparent situation.

7 Mr. Ginman. So expressly with Tamimi, and in my 8 opening oral statement, the legislation that the NDA gave us 9 in 2012 that grants this as an overseas environment for 10 access to subcontractor records, where they refused to provide records, that legislation should open the door for 11 12 us to be able to go and demand those records and get them. 13 Task Force 2010, which is really the group that is trying to 14 follow the money and get there, they really wanted that 15 legislation and we very much appreciate the Senate's help in 16 providing that legislation to us. So I am hopeful that we 17 will not face Tamimi again, at least from a standpoint of 18 not being able to get the records, that that legislation has 19 now given us the authority to go get it.

20 Senator McCaskill. And what about the recompeting 21 contracts more frequently?

Mr. Ginman. Well, I think the Department's position writ large is we prefer shorter length periods of contract. But in all instances, it depends. What is the scenario I am in? What is the frequency with which we want to turn over

1 contracts? I mean, the express example I gave in my written 2 testimony was as we were pulling out of Iraq and we were 3 looking at recompeting some task orders, the Combattant 4 Commander came in and said, I mean, I can focus us on 5 getting out of Irag or I can focus on transitioning 6 contractors. I would much prefer to focus on getting us out 7 of Iraq. Could you please just leave the contractors in place? So we did that. I mean, I think--8

9 Senator McCaskill. Would that not be a waiver 10 situation under this?

11 Mr. Ginman. I think--

Senator McCaskill. Is that not envisioned with the waiver? I would think that would be just custom tailored for a waiver situation, when you would document that there was an either/or here and that moving people out was more important than recompeting at that particular juncture.

Mr. Ginman. Yes. I mean, I think we--I mean, we have 17 18 basically said for all our contracts, particularly in those 19 where the technology moves quickly, we do not want contracts 20 that exceed three years. I mean, that has been the 21 Department's position. If we are in sole source contracts, 22 we would like to find ways to get the competition. But if I 23 am in a scenario where I cannot get the competition, I am 24 going to have a lot of waivers. I mean, if I really am in a 25 situation of sole source, it is going to be sole source for

1 an extended period of time, then you would see a lot of 2 waivers to go do that.

I mean, the waiver provision certain provides the out, but I think that length of term of a contract is truly dependent. Tell me where I am. Tell me what the opportunities are. Tell me the technology of what I am buying. And then tell me how well I can price it. The other issue we have with long contracts is it is

9 difficult to price effectively for a long period of time at 10 a fixed price. So we look for shorter contracts.

11 Senator McCaskill. You just know--

12 Mr. Ginman. Yes.

13 Senator McCaskill. --that if a contract is more than 14 three or four years old, that someone is on the bad end of 15 it.

16 Mr. Ginman. Yes.

Senator McCaskill. Now, in some instances, it may be 17 the contractor. Unfortunately, not often enough. I mean, I 18 19 should not say that. I do not want the contractor to be on 20 the bad end of it. I am focused on saving the Government 21 money, so I think that the more frequent recompetes -- and I 22 know that there is a culture that kind of weighs against 23 recompeting because it is a pain to compete. I mean, this 24 is not like an exercise that everyone looks forward to, 25 either the ones bidding or the ones running the competition.

1 And clearly, I mean, the notion that KBR was a 2 noncompete came from Bosnia. Everyone then turned to 3 Halliburton KBR because they had done it in Bosnia. And it was, like, everybody is sitting around, who can do it? 4 5 Well, we know they can. They were in Bosnia and they got it 6 noncompete and made a huge amount of profit off that 7 contract, much more than they needed to make had we been 8 more aggressive about overseeing it.

9 Mr. Kennedy. Senator, if I may--

10 Senator McCaskill. Yes.

Mr. Kennedy. We are in favor, absolutely, of full and 11 12 open competition, and all the points that you made are 13 absolutely correct. But if I could just posit one scenario. 14 The State Department has put out, in effect, competitively 15 bid, a number of master contracts and then we issue 16 recompetitively bid task orders once we have qualified a 17 group of companies. We would want to make sure that nothing 18 in the exact legislation could be interpreted to mean that 19 we would have to back away from that activity. We go out. 20 We note something either on food service or security service 21 or whatever, go to a number of major companies, 22 competitively bid, then award and put them on the master

23 list, and then we award them task orders.

24 We would not want this limitation to say, well, since 25 that contract is, in effect, over two years old, you cannot 1 then issue a task order that is valid for more than one 2 year. That would set us back, because we are trying, as you have put forward almost in the preamble of your legislation, 3 to make sure that we have planned. And so one of the steps 4 5 that we are taking to plan for the future is to have master 6 contracts in place, competitively bid, that then we can 7 utilize them, having obtained the best price, and issue task orders. 8

9 Senator McCaskill. I am curious, how long do you10 envision the master contracts being in place?

Mr. Kennedy. Five years, ma'am. And then we issue task orders that would run the duration.

13 Senator McCaskill. And was the security contract a 14 master contract at the embassy in Kabul?

15 Mr. Kennedy. No. We have--no. That is one of the 16 steps we have taken since then, to put this into place.

Senator McCaskill. Okay. So there was not a mastercontract with subs--

19 Mr. Kennedy. No. Those were individually bid.

20 Senator McCaskill. Okay.

21 Mr. Kennedy. Beforehand. So we want competition. We 22 want to do the best. But we want to make sure that our 23 planning that has led to a contract in place would e 24 available to us given a fluid situation.

25 Senator McCaskill. Okay. Ms. Crumbly, could you speak

to your--in response to a report by the Senate Foreign Relations Committee, your administrator wrote, in Afghanistan, quote, "now includes a subcontractor clause in new awards that permits U.S. AID to restrict the number of subcontract tiers and requires the prime contractor to perform a certain percentage of the work." Have these changes been implemented?

8 Ms. Crumbly. Yes, they have.

9 Senator McCaskill. And so they are in every contract 10 now in Afghanistan?

11 Ms. Crumbly. That is correct--

12 Senator McCaskill. And--

Ms. Crumbly. --and the limitations are to a two-year sub--two-tier subs, so--

15 Senator McCaskill. Two tier?

16 Ms. Crumbly. Two tiers, exactly. We found that that 17 is what works operationally best in Afghanistan--

18 Senator McCaskill. And have you found any problem with 19 having the two-tier requirement? Is there anything that you 20 think that, in terms of value of competency, that you have 21 sacrificed for a two-tier limitation?

22 Ms. Crumbly. I would say not as yet, but we need time 23 to see the implementation--

Senator McCaskill. How long has this been in place?Ms. Crumbly. I want to say within the last six months?

1 Mm-hmm, six months.

Senator McCaskill. Kudos, and I would be very anxious
to see if you hit any bumps--

4 Ms. Crumbly. Okay.

5 Senator McCaskill. --because that seems reasonable to 6 me--

7 Ms. Crumbly. Mm-hmm.

8 Senator McCaskill. --that you can restrict the number 9 of tiers and requires the prime to do something other than 10 taking a cut off the top.

11 Ms. Crumbly. Right.

12 Senator McCaskill. We have got a lot of those around, 13 too many prime contractors that just take a cut off the top. 14 That just means that they are managing the contract because 15 we are not in a position to manage it ourselves. I would 16 like to see those kinds of contracts go away.

17 Let me now turn to a broad-based question. What is not 18 in this legislation that you think should be? Should we go 19 further in any places? Have we adequately addressed 20 training? I worry that we have not gone far enough on 21 training. Obviously, we hollowed out the acquisition force 22 in the 1990s and paid a dear, dear price. I mean, think of 23 the money that we lost because we had nobody minding the 24 store in contracting. It is just mind boggling.

25 I mean, this is what is so hard about funding our

Government, because what sounds good in the short run, in a budget cycle, we do not have a tendency to think in decadelong implications. And I think that we have got to be very careful as we go towards a much leaner Government, which we must do, and towards a Defense Department where DOD does not get everything it asks for, in fact, is looked upon to find savings many places.

8 I think I know the concerns. Your staffs have visited 9 with us. We know where your concerns are. Is there any 10 place that you would like to see us go further than we have 11 or to clarify something that is in the legislation that you 12 do not think is clear? And if you do not have anything for 13 the record today, I certainly will take it in a follow-up 14 after the hearing.

15 Mr. Ginman. Well, so things that particularly concern 16 me is in the area of past performance, not giving--when the 17 Commission made this recommendation, we objected to it then 18 and it is in the legislation--not giving contractors an 19 opportunity to rebut negative past performance. We use the 20 past performance for other contractors to make decisions 21 when they award going forward. Anything that is negative 22 requires the contracting officer in that competition to go 23 out and ask industry, explain to me this negative past 24 performance. So I can do it one time up front or I can have 25 ten people afterwards do it. So from my standpoint, not

1 giving the contractors an opportunity, if there is negative 2 past performance, to rebut it is only setting us up 3 downstream where a contracting officer fails to do what they are supposed to do and go ask. It becomes a protest risk 4 5 and we would do much, much better to give them an 6 opportunity up front, and particularly if for whatever 7 reason it was an unfair statement. Letting one level above 8 the contracting officer to have the authority to say, all 9 right, I have looked at what the contractor said, looked at 10 what the contracting officer said, this is what I think the 11 final answer should be, it just makes sense to us.

12 Senator McCaskill. Secretary Kennedy.

13 Mr. Kennedy. I think that there are two issues that I think I would like to see in the bill and one that I have 14 15 some doubts and will communicate that to your staff. 16 But on the two that I would like to see, at times, 17 lowest price is not the best value for the American 18 taxpayer. And so we have had some legislative exceptions 19 from time to time allowing us to award contracts on the 20 basis of best value, because the best value over time 21 actually does result in a lower price than just the first 22 bid and that. And so that is something we would be 23 interested in discussing with you and your staff.

The second is that the ability to use direct hiring authority, to hire 1102s, to hire professional contracting

officers, that authority legislatively expires on the 30th of September. As we are trying, as you rightly say, to regrow the contracting community, anything that would enable us to bring in a new generation and get them trained up as fast as we can is of very great interest to us.

6 The one issue that we will be discussing with your staff that we are concerned about is in the section on 7 8 security contracting, there is a statement that the 9 Combattant Commander in the theater has the final say on all 10 security activities. That is of great concern to us because 11 that substitutes the judgment of the Combattant Commander 12 for that of the Secretary of State in determining what is 13 the best way to ensure that the diplomatic and consular and 14 assistance programs are protected as opposed to the 15 Combattant Commander, who is focused on protecting the troops and engaged in force projection rather than force 16 17 protection. And so that is the remaining large item of 18 concern.

Senator McCaskill. Okay. So you have a sincere fear that the Combattant Commander would perhaps view the protection of the State Department's personnel as not mission specific enough in terms of his decision--his or her decision making power?

24 Mr. Kennedy. That is correct.

25 Senator McCaskill. Okay.

Mr. Kennedy. And the charge of the Secretary of State
 in what is usually known as the Inman legislation, the
 Omnibus Diplomatic Security Act--

4 Senator McCaskill. Right.

5 Mr. Kennedy. --that vests the responsibility for
6 protecting of civilian employees overseas in the Secretary
7 of State.

8 Senator McCaskill. And I want to follow up on a 9 previous statement you made. It is my understanding that 10 the State Department's worldwide protective services 11 umbrella contract is ten years, not five years.

12 Mr. Kennedy. There is a base contract and then we 13 award these task orders for no more than five years.

14 Senator McCaskill. Okay, but the umbrella contract 15 that they can be awarded under is not five years, it is 16 actually ten years, correct?

17 Mr. Kennedy. Yes. Right.

18 Senator McCaskill. Okay. I--

19 Mr. Kennedy. But the task orders are five years.

20 Senator McCaskill. That seems like a long time.

21 Mr. Kennedy. Because the pricing, as my colleague, and 22 as you both referred to, you want to make sure that the 23 price is always best. The price is determined in the task 24 orders that are awarded, and so that is where we ensure that 25 the quality is still there and the price is in the best

interest of the Government. And so you have the master. 1 2 You have qualified the firms to compete for the task order. 3 Senator McCaskill. Well, and this is getting a little 4 far afield and I will not go too far in the weeds on this, 5 but I would love to spend more time, your staff with the 6 staff of the Committee, working on this, because I, frankly, I am not sure that we should ever not have private security 7 forces at embassies in a contingency. I mean, I think there 8 9 is a strong argument that can be made, if we are in a 10 country where we are fighting a war, that the security of 11 that embassy should be by our military and not by third 12 world nationals that are being hired by a subcontractor 13 under a ten-year umbrella contract. I mean, obviously, we 14 had bad things happen in Kabul, as was a subject of a 15 different hearing here. And I am not saying that that is a 16 fault of the contracting that went on, but I just think that if we are in a contingency, I think that the people of that 17 18 embassy could be best protected by American military. 19 Mr. Kennedy. We would certainly, and we benefit greatly now and over time with cooperation from our military 20 21 colleagues. But we also know that the U.S. military is 22 exceedingly stretched. And when I first served in Iraq in 23 2003, the U.S. military was protecting the civilian 24 contingent. But over the course of time, as the demands on

25 the U.S. military increased, they could not and did not have

1 the resources to protect us.

2 I have less than 2,000 diplomatic security special 3 agents and officers for the entire world, 285 embassies and 4 consulates, plus their responsibilities for security 5 protection of foreign dignitaries in the United States. And so I am caught in a bind here. I am required to ensure that 6 we can continue diplomatic and consular operations, not only 7 8 in war zones or zones of conflict, but also everywhere else 9 in the world, and the ability to do that is constrained by my internal resources and the resources that the DOD is able 10 to put at my disposal. And the compromise there is to do, I 11 12 think, the better job that we are now doing with more 13 training and these master contracts that will have a better 14 quality control so that we avoid the problem that you 15 alluded to in Kabul two years ago.

16 But I would note, just as an aside, the U.S. Embassy has been attacked twice in the last six months and it is 17 18 that same security personnel who have done heroically in 19 defending the U.S. Embassy against both the attacks, both 20 the one this past Sunday and the one several months ago. Senator McCaskill. But that is a new contractor. 21 22 Mr. Kennedy. No, it is the same one. 23 Senator McCaskill. I thought EODT was terminated. 24 Mr. Kennedy. EOD has been terminated, but EOD never

25 started. The previous contractor that was involved with a

small unit of specific people, those individuals were 2 replaced, the upper level management replaced. The company 3 is still there and will be there until the new contractor 4 arrives.

5 Senator McCaskill. I did not realize that. So Armor 6 is still there under the British contract.

Mr. Kennedy. Yes, ma'am. 7

1

Senator McCaskill. Okay. And, Ms. Crumbly. 8

Ms. Crumbly. I would like to support the points raised 9 by my fellow panel members, but I also want to note, as 10 11 Under Secretary Kennedy mentioned, he has a working capital 12 fund that is able to supply a steady stream of resources to 13 support his acquisition assistance workforce. We, too, are 14 requesting that authority. So if there is a way to go 15 further and have support for that working capital fund 16 authority for U.S. AID so we have that steady stream, I 17 think that is important for us.

18 One other thing I did want to correct, in terms of the 19 subcontracting, while we are at the two tier, we do have the 20 flexibility or an approval process where the Assistant 21 Administrator for the Bureau would approve it if you go 22 beyond those three. So we do still want some flexibility on 23 subcontracting, so I did want to note that, as well.

24 Senator McCaskill. Yes, and I think we have--every 25 place that we have said, this should be the rule, we put in waivers. And so what we are looking for is a change in what is the primary conduct of contracting and contingencies. And, obviously, because it is a contingency and stuff happens, there are going to be times that waivers will be necessary. But at least if waivers are necessary, that means you are going to get documentation, which is one of the challenges we have had in this area.

8 Well, I want to thank all three of you. I know that in 9 some ways I have been a broken record on this subject for 10 five years, but I have a tendency--I am going to try to be 11 kind to the institution that I am lucky to serve in. 12 Sometimes this place has the attention span of a 13 kindergarten class, and I have noted that things like this, 14 once they move off the front pages, have a tendency to fall 15 through the cracks. And so I have really tried to stay on 16 this and want to get this across the finish line in terms of 17 getting these changes into law and monitoring the continued 18 progress as we clean up contracting and contingencies.

One thing I would let you know, Mr. Ginman, is that I did have an amendment to pull all the AIF funds out of Afghanistan and have them to into the United States Highway Trust Fund. People did not think I was serious. I was serious, and the reason I am serious is the projects that are now on the board for AIF, which is the morphing of CERP into infrastructure by the Defense Department as opposed to 1 AID, that has traditionally done all this work, is that the 2 projects we have ongoing now are not going to be completed 3 until 2014.

So if we are adding additional resources for the next 4 5 fiscal year, that means we are starting new projects. And I 6 have not yet gotten from the Defense Department what they 7 are envisioning what these new projects would be. And what I am envisioning is if we are starting new infrastructure 8 9 projects in Afghanistan as we are trying to pull out of 10 Afghanistan, then we may end up with that reality that I 11 think is very hard for Americans to understand, that our 12 military would, by and large, be gone from Afghanistan, but we would have a full force of contractors that we would be 13 14 paying on the ground for years to come on projects that we 15 really would struggle to provide the security necessary for 16 completion under that scenario.

17 So I continue to wait to find out what this new \$400 18 million that has been requested is supposed to be building 19 in Afghanistan over the next two, three, four, five, six 20 years, and hope you can spread the word over there that I am 21 drumming my fingers waiting for that information.

22 Mr. Ginman. Yes, ma'am.

23 Senator McCaskill. Okay. Thank you all very much for24 being here.

25 [Pause.]

Senator McCaskill. I will introduce these witnesses. 1 2 The first witness is Lynne Halbrooks. She became Acting Inspector General for the Department of Defense in December 3 4 of 2011. She joined the Department of Justice as an Assistant U.S. Attorney in 1991 and has served as General 5 6 Counsel for the Special Inspector General for Iraq Reconstruction, SIGIR, and General Counsel for the DOD 7 8 Inspector General. Prior to her appointment as Acting 9 Inspector General, she served as the principal Deputy 10 Inspector General.

Harold Geisel has served as the Deputy Inspector General for the State Department since June of 2008. He has more than 25 years of experience with the State Department and previously served as Acting Inspector General in 1994.

Michael G. Carroll has served as Deputy Inspector General for the U.S. Agency for International Development, U.S. AID, since February of 2006. Mr. Carroll is a member of the Senior Executive Service with more than 26 years of Government service. Prior to his appointment, Mr. Carroll served as the Director of Administration for the Bureau of Industry and Security in the Department of Commerce.

It is the custom of this Subcommittee to swear all witnesses that appear before us. If you do not mind, I would ask you to stand.

25 Do you swear that the testimony you will give before

1 this Committee will be the truth, the whole truth, and 2 nothing but the truth, so help you, God?

3 Ms. Halbrooks. I do.

4 Mr. Geisel. I do.

5 Mr. Carroll. I do.

6 Senator McCaskill. We will ask you to try to hold your 7 testimony to five minutes. I must say that the attention 8 you will get today is much less than your colleague Brian 9 Miller will get this week, but that is probably a good 10 thing. I am not sure that we will have any injuries of TV 11 cameramen trying to follow you down the hallway. If you are 12 going to talk about Las Vegas, warn me ahead of time because--and I joke about this, but I must say, every once 13 14 in a while, something happens in the world of Inspectors 15 General that highlights your work. And for most of the 16 time, your work is done in the shadows. No one pays a whole lot of attention. Unfortunately, sometimes the agencies do 17 18 not pay a whole lot of attention.

19 It is very important to me that we get this legislation 20 right from your perspective because you are the front line. 21 And while there may be a hit every once in a while that gets 22 the bright glare of camera, you toil away most of the time 23 in relative obscurity. Most Americans have no idea what 24 Inspectors General are and they do not realize the work you 25 do. They do not understand the capacity you have to look

after your interests. And they certainly do not get to watch those small but important battles that you wage every day with people who lead your agencies towards a goal of more accountability, transparency, and saving the taxpayers money.

6 So as I always try to say to Inspectors General that I am honored to deal with in these hearings, thank you for 7 your many years of service in this area. You are great 8 9 examples of public servants that are painted with a broad 10 brush, overpaid, underworked, too many of you. There are 11 not enough of you and you will never hear me say that you 12 are underworked or overpaid. So thank you, and we will begin with you, Ms. Halbrooks. 13

TESTIMONY OF LYNNE M. HALBROOKS, ACTING INSPECTOR
 GENERAL, U.S. DEPARTMENT OF DEFENSE

Ms. Halbrooks. Thank you, Chairman McCaskill, and thank you for your appreciation for the IG community's work. That means a lot to us. Thank you today for inviting me to express our views on the Comprehensive Contingency Contracting Reform Act of 2012.

8 As the Acting Inspector General at the Department of 9 Defense, oversight of contingency operation remains my 10 number one priority. I am committed to continually refining 11 and improving our oversight approach.

12 Last week, I was in Afghanistan and had the opportunity 13 to observe firsthand how the oversight organizations 14 currently plan, coordinate, and deconflict audits and 15 assessments. At the most recent Shura oversight meeting 16 that I attended, IG staff from Defense, State, U.S. AID, 17 SIGAR, the GAO, and local command IGs discussed critical 18 oversight challenges and exchanged information in a 19 productive and collaborative manner.

I also met with senior commanders there to determine how the DOD IG can continue to provide the best independent and objective oversight of contingency operations in Afghanistan. The senior commanders understand the need for transparency and oversight, and the men and women serving deserve to know that every dollar spent for their health, safety, and security is spent efficiently and effectively.
 I believe that the organizations that do oversight and the
 commands are working well together to make this happen.

To make this effort even more effective, we at DOD IG 4 have a special Deputy Inspector General for Southwest Asia 5 6 who functions as the authoritative source to plan, coordinate, deconflict, and facilitate effective oversight. 7 8 He also serves as Chairperson of the Southwest Asia Joint 9 Planning Group, which is the principal Federal interagency 10 forum to promote coordination and cooperation for 11 comprehensive oversight. This group meets at least 12 quarterly, is comprised of representatives from over 25 DOD 13 and Federal oversight agencies, functional components, and 14 command IGs.

15 We as an oversight community have developed 16 considerable experience in conducting timely and relevant 17 audits, inspections, and investigations of overseas 18 contingency operations. At DOD IG, we have the capacity to 19 deploy anywhere in the world and are prepared to respond 20 effectively, of course, in coordination with other Federal 21 agencies and internal DOD oversight offices, to address 22 future contingency operations overseas.

With this background, I would now like to discuss the
Comprehensive Contingency Contracting Reform Act of 2012.
Overall, I support the legislation and, in general, support

1 the provisions of Section 103 of the bill, which calls for a 2 lead IG in overseas contingency operations.

3 Based on the strong working relationship that has 4 evolved between the Department of Defense, State, and U.S. 5 AID IGs, I do not believe there is a need, as the bill is 6 currently written, for the Chair of the Council of Inspectors General on Integrity and Efficiency to designate 7 a lead IG in a contingency. Given that the bill defines a 8 9 contingency operation as, quote, "a military operation 10 outside the United States and its Territories and 11 possessions," I believe the legislation should recognize the 12 Department of Defense Inspector General as the lead IG. Alternatively, a determination of the lead IG could be made 13 14 based on the amount of funding appropriated to the 15 respective agencies.

Congress mandated in Section 842 of the National 16 Defense Authorization Act of Fiscal Year 2008 that the DOD 17 18 IG, in conjunction with multiple Federal IGs and DOD 19 oversight agencies, issue an annual comprehensive oversight 20 plan for Southwest Asia. I recommend the Committee consider 21 similar requirements to develop a joint oversight plan under the direction of the lead IG that would include a focus on 22 23 strategic issues and contingency operations oversight.

I would also like to work with the Subcommittee further to refine the reporting requirements in the proposed 1 legislation. While compilation of data on obligations and 2 disbursements is primarily a management function, an IG can 3 add value by independently analyzing this data. Therefore, we believe a requirement to compile the data should be 4 5 assigned to each Department and the IGs should review the 6 quality of that data as part of their oversight plan and use it to inform their work. We believe that a semi-annual or 7 even annual reporting requirement would provide Congress 8 9 with meaningful data and necessary transparency.

Finally, the provision in the bill authorizing the lead If IG to employ annuitants and other personnel on a temporary basis will definitely enhance our ability to move the right people in country quickly to establish an immediate overseas presence. However, I believe the special hiring authorities would be most effective if they are not time limited.

16 With the few changes that I have outlined above, plus a 17 funding mechanism to resource the hiring of additional 18 staff, the proposed legislation would be an efficient, 19 effective way to ensure independent and comprehensive 20 oversight of future overseas contingency operations. 21 Thank you for your support of the community. I

Thank you for your support of the community. I appreciate the opportunity to testify today and express our views and look forward to answering any questions you might have.

25 [The prepared statement of Ms. Halbrooks follows:]

- 1 Senator McCaskill. Thank you.
- 2 Mr. Geisel.

TESTIMONY OF HAROLD W. GEISEL, DEPUTY INSPECTOR
 GENERAL, U.S. DEPARTMENT OF STATE

3 Mr. Geisel. Thank you, Chairman McCaskill, for the 4 opportunity to discuss our views on strengthening oversight 5 of Government contracts during contingency operations. Ι 6 ask that my full testimony be made part of the record. We commend the Subcommittee for its leadership and 7 8 tenacity in developing this critical legislation. Madam 9 Chairman, we believe that S. 2139 is a positive effort to 10 ensure that statutory IGs have the tools needed to provide 11 effective oversight in the most challenging overseas 12 environments.

The effect of the bill's provisions on OIG would be 13 14 broad, positive, and certainly manageable. OIG agrees with and supports Sections 101 and 103 in the bill with three 15 16 suggested revisions. First, we recommend a small but 17 important revision to Section 101. We suggest an automatic 18 percentage-based funding mechanism be included in the 19 operations budget for IG oversight. IGs will need immediate 20 additional funds to offset the unforseen and unbudgeted 21 costs of doing business in a contingency environment. A model for these mechanisms can be found in the American 22 23 Recovery and Reinvestment Act, where funding for all of the 24 involved IGs was provided to oversee the Act's significant 25 new appropriations.

Second, Section 103 of the bill would mandate that the 1 2 Chair of the Council of Inspectors General on Integrity and 3 Efficiency designate a lead IG for the contingency operation 4 and resolve conflicts of jurisdiction between the 5 participating IGs. We suggest that at the onset of a 6 contingency operation, the relevant IGs would first determine which agency is expected to have the largest share 7 of the operation's funding and that agency's IG would become 8 9 It would then follow that the agency with the the lead IG. 10 next highest level of funding would become the operation's 11 associate IG.

12 In recent years, the statutory IGs worked well together 13 to oversee contingency operations. For example, conflicts 14 on jurisdiction and work deconfliction have been resolved 15 efficiently by both the Southwest Asia Joint Planning Group 16 and the International Contract Corruption Task Force for 17 work in Iraq, Pakistan, and Afghanistan. These groups, 18 which are comprised of all IGs working in these countries, 19 meet quarterly and have been a success. This approach would 20 save time and simplify the process during the hectic period 21 at the onset of the contingency operation.

Lastly, we support the provision for semi-annual IG reporting. We do suggest one adjustment, that this reporting be scheduled to coincide with the IG's semi-annual reporting cycle. However, the quarterly reporting provision

1 in Section 103 would mandate that IGs provide detailed 2 financial data, specific obligations and expenditures, a 3 project-by-project, program-by-program accounting of 4 incurred costs, foreign investment revenues, seized or 5 frozen asset information, agency operating costs, and 6 detailed contract and grant financial information. All of this data resides in the Department or agencies, not in 7 8 OIGs. We suggest the participating Departments provide a 9 periodic stream of data to Congress and to the participating 10 statutory IGs. We can use this information on a semi-annual 11 basis to better plan and prioritize our oversight work.

12 Finally, our recent successes in OIG are a result of 13 the increased confidence in our work and the resulting 14 Congressional funding increases appropriated since 2009. These increases have enabled our OIG to increase audit 15 16 inspection reports by more than 56 percent. Similarly, suspension and debarment actions based on our referrals have 17 increased dramatically, from zero in 2008 to 17 in 2011. 18 19 And today, we are operating in five overseas offices, from 20 Cairo to Kabul. So when Congress provides the necessary 21 funding, we deliver good results.

That said, when you set out to rebuild an organization, take it to new regions, and modernize its approaches, it is not always about the money. That is why we appreciate your efforts to provide the new hiring authorities and the legal

- 1 framework adjustments that support more effective law
- 2 enforcement.

3	Thank you, Chairman McCaskill, for this opportunity,
4	and I am prepared to answer your questions.
5	[The prepared statement of Mr. Geisel follows:]

1 Senator McCaskill. Thank you very much.

2 Mr. Carroll.

TESTIMONY OF MICHAEL G. CARROLL, ACTING INSPECTOR
 GENERAL, U.S. AGENCY FOR INTERNATIONAL DEVELOPMENT
 Mr. Carroll. Chairman McCaskill, thank you very much,
 and Senator Portman and distinguished members of the
 Committee. Thank you for inviting me here today.

6 You may recall my impassioned plea the last time I testified before you in November of 2010 on behalf of the 7 8 statutory IGs. I said then that you had what you needed 9 right here and nothing in the last 18 months has changed my 10 mind on that. So this is truly, I think, a step in the 11 right direction, the legislation not only on behalf of the 12 agencies for performance and accountability, but also giving 13 us the resources and authorities we need to do our job in a 14 contingency operation. So I really appreciate this 15 opportunity today.

16 I would also like to thank you for the inclusive nature of the deliberative process, working with your professional 17 staff on both sides. They have been really open to our 18 19 suggestions and I would like to think that is reflected in 20 the bill, that there are not a lot of major changes that we 21 think need to be made. I think it is well down the road to 22 be where it needs to be. We just have a couple of issues 23 that we just want to nail down, if I could.

As it relates to Section 103, I agree with my colleagues that based on the way you have defined a

1 contingency operation, it is clear that DOD IG--it is clear 2 to me that DOD IG would be the lead IG in this particular 3 case, and then whether it is AID IG or State IG on an associate IG basis. So we do not see a need for CIGIE. 4 If, 5 somehow, that came to pass that CIGIE was part of this 6 equation, then we would hope that there would be some 7 committee that the three of us participated in that would be 8 able to inform the CIGIE committee on whatever needed to be 9 done. But we do not think there is a need for CIGIE, a role 10 for CIGIE in this process.

11 On the funding and the authorities, as you know, we are 12 a foreign service organization and our auditors and 13 investigators are stationed around the world. We just want to make sure that the authorities for rehired annuitants and 14 15 dual compensation waivers not only address Title V 16 employees, but address Title XXII employees, as well, 17 retired Foreign Service Officers, so we could then reach back to our cadre of retired auditors and investigators to 18 19 be able to do the job.

There is one aspect not in the legislation that I would like to propose, and I know you asked that question to the previous group of witnesses, and that is based on our experience in Pakistan, we have had great success with a national hotline on the Kerry-Lugar implementation, and I can share the stats we have and the successes we have had

with you and your staff and I would like to possibly work with you to include something like that. I have talked to my colleagues. In principle, they agree. We could work through the jurisdictional issues and that sort of thing with no problems. But I think it would enhance the oversight of whatever the programs are in a contingency situation.

Related to the agency and the agency's oversight, on 8 9 suspension and debarment, as it currently is written, there 10 is an automatic trigger for suspension and debarment if 11 there is an indictment and I would say that we should talk 12 I think there are times when an agency has about that. 13 demonstrated already that they have addressed the issues 14 that we brought up in our investigations, even though they 15 admit there may be an indictment on a criminal or civil 16 referral. So I would ask that you just consider the 17 possibility of that being a case-by-case basis rather than 18 an automatic trigger.

And I think from an agency point of view--I am not here to advocate on behalf of the agency, but I do endorse what Ms. Crumbly said. I think the agency has made huge strides since our audit of 2009 that was borne out of a bit of frustration on our part about how the agency was proceeding with our referrals. So I think the AED case in Pakistan is a great example of the agency stepping up and being able to

1 make the hard decisions, even when it impacts potential 2 program implementation.

3 On TIP, which is very important to Senator Portman, I just wanted to let you know that, recently, we have met with 4 5 the agency personnel responsible for trafficking in persons. 6 We are attempting to, with our colleagues at State and DOD, 7 to come up with a training package for our auditors and 8 investigators because this is not in our sweet spot. We are 9 contract procurement fraud investigators and auditors, and 10 so this is different than what we normally do. So we want to create a training package that we could implement at 11 12 FLETC and at CIGIE, the IG Academy at CIGIE, that would 13 train our auditors and investigators.

And I can also let you know that both for sustainability and TIP, they are standard audit provisions and audit objectives in each one of our audits, regardless of whether it is in Iraq, Afghanistan, Pakistan, Haiti, wherever. Those are two audit objectives we are always going to have in our audits.

20 So with that, I appreciate the opportunity again and 21 look forward to answering any questions that you might have. 22 [The prepared statement of Mr. Carroll follows:]

Senator McCaskill. So it looks like that all three of you agree that in contingency, the three of you should work together with DOD as lead.

4 Mr. Carroll. Yes.

5 Senator McCaskill. And there is no reason to do the 6 CIGIE decision and all that, that both State and AID 7 acknowledge that if it is contingency, then in reality, the 8 vast majority of the resources that are going to be brought 9 to bear are going to be coming out of the Defense 10 Department. Therefore, in any kind of decision as to risk

11 and work, it is all yours, Lynne.

12 Ms. Halbrooks. Yes, ma'am.

13 [Laughter.]

Ms. Halbrooks. We are ready to step up and assume that responsibility. I think that the last few years have taught us all as an oversight community a tremendous amount about how to work well together, and I think we would be able to respond quickly and effectively.

19 Senator McCaskill. And let me just say, I think I 20 should point out for the record that none of you are the 21 official full-time appointed and confirmed IGs. I guess you 22 are, Mr. Carroll.

Mr. Carroll. No, I am not. I am acting right now-Senator McCaskill. No, you are not, either.
Mr. Carroll. --and my authority is running out--

Senator McCaskill. Yes. That is right. So we do not 1 2 have SIGAR. We do not have DOD. We do not have State. And 3 we do not have AID in terms of an appointed and confirmed 4 Inspector General. And let me say, in case anyone is-let 5 me disabuse anyone of the notion that I am not willing to 6 criticize the White House. I find it appalling that these 7 people have not been appointed. There is a long list of 8 qualified people to hold these jobs, and I am sure that some 9 of you are on those lists, if not all three of you. And I 10 do not understand why this is taking so long. I mean, if 11 you look at the world of Inspector Generals and the money 12 that is being spent, how these positions can go vacant for 13 this period of time is beyond me, and I am hoping that the 14 White House gets busy and starts announcing the appointment 15 of some Inspectors General.

16 Let me ask about suspension and debarment. As you 17 know--I mean, what this legislation is trying to do is move 18 a boulder, that there has been cultural reluctance on 19 suspension and debarment. There has been cultural 20 reluctance to not give performance bonuses in Government as 21 it relates to contracting and there has been a cultural 22 predisposition to not suspend or debar, with the exception 23 of the Air Force. I do not know what they are drinking at 24 the Air Force, but I like it that they are aggressive about 25 suspension and debarment.

1 So we are trying to encourage aggressiveness. Now, 2 obviously, this is controversial, because several people 3 have said they do not like the automatic suspension or 4 debarment upon criminal indictment. Should we not, at a 5 minimum, require an assumption that there would be a 6 debarment that would trigger a requirement to document why 7 not?

8 Mr. Carroll. Yes.

9 Mr. Geisel. Yes.

10 Senator McCaskill. Ms. Halbrooks.

Ms. Halbrooks. Yes. I think memorializing the decision making would be fine, yes.

13 Senator McCaskill. You know, I do not know, and I am 14 not saying that we would change the legislation at this 15 juncture as it related to that, but there clearly have been 16 bad actors where there has not even been a ripple. It seems to me that a criminal indictment of a contractor should be 17 18 an event that requires some folks in that agency to take a 19 hard look, do some scrubbing, and figure out what the 20 problem is, and if the problem is an isolated bad employee, 21 that that be documented thoroughly with some kind of 22 formalized process. Do you envision you all being engaged 23 in that process? Would it make sense to have a 24 justification for non-suspension or debarment in light of 25 criminal or civil fraud, that that be forwarded to the

1 Inspectors General?

2	Ms. Halbrooks. I would want some time to consider that
3	option in a little more detail, but it would definitely sort
4	of change the culture of the suspension and debarment
5	programs, which typically are not about punishment. They
6	are about making business decisions and making sure the
7	Department is working with responsible contractors.
8	I can say that I think in the case of a criminal
9	conviction, at least from the point of view of our IG
10	agents, the Defense Criminal Investigative Service, we do
11	play a role in that we are the referring entity often for a
12	violation of suspension and debarment and we do not just
13	wait until there is a criminal conviction. It is one of the
14	remedies in our tool kit, is to make a referral to the
15	suspension and debarment authority.
16	I do not think that we need to play a role in
17	management of that program. We should oversee it. We

18 issued a report in July of 2011 on the service agencies in 19 DLA and DLA was actually fairly aggressive in the sample 20 that we looked at in terms of taking the contracting 21 officers' recommendations and proceeding. So I think that 22 we have a role. I do not think it is oversight of the 23 specific decisions that the SDO authority makes, but I do 24 think that as a referring agency, we can help to ensure that the Departments are promoting the suspension and debarment 25

program and training the contracting officials properly in
 the process and how to make those referrals, absolutely.

3 Senator McCaskill. What about limiting the amount of 4 time for contractors to respond to past performance reviews? 5 Do any of you believe that that makes sense? Do you have 6 any problems with that? That also has gotten some attention 7 from folks, that they think that allowing contractors to 8 respond to past performance reviews before they are 9 submitted to the Government's database, lowering that from 30 days to 14 days is unreasonable. Do you all have any 10 view on that particular provision? 11

Ms. Halbrooks. I do not have any view today, but we could certainly look at that in more detail and provide you our opinion.

15 Mr. Geisel. I would like to look, as well, and give you something in writing, but I would point out that you 16 17 have used a word repeatedly which I think is very useful, 18 and--well, two words which mean the same, actually, and that 19 is waivers and documentation. And that is really what we 20 are looking for, yes. A good law will always have 21 provisions for what are we going to do now, this is 22 different, but it has to be documented. So many people are 23 much more inclined to do the right thing if they have to 24 sign their name to a piece of paper.

25 Senator McCaskill. Right. And besides that, it

1 provides an audit trail, right?

2 Mr. Geisel. Right. I like--

3 Senator McCaskill. I remember. I liked it when we 4 found documentation. This is a good day for an auditor. 5 Mr. Geisel. I like--

6 Senator McCaskill. When there is no documentation, it 7 is a problem.

8 Mr. Geisel. I like saying that to the former Auditor 9 General of Missouri.

Senator McCaskill. There you go. There you go.
What about you, Mr. Carroll, on past performance
problems and whether or not the contractor should be given
time to respond before it goes into a database?

14 Mr. Carroll. I think that they should. What the 15 agency does with that information is up to them. I would 16 think 14 days, 30 days, there is really not a material difference there and I do not think it would have a material 17 18 impact on an agency, or on a contractor or an agency, so I 19 think giving them the benefit of the doubt, giving them the 20 extra 16 days, whatever it would be, I do not see a downside 21 to that.

22 Senator McCaskill. Okay. For the State Department, 23 the State Department continues to say that it does not need 24 the structural or organizational changes envisioned by this 25 legislation. They have also said that they can meet any

1 demands that arise in a contingency by relying on the

2 working capital fund. Do you believe that they are correct,
3 that they do not need any organizational or structural
4 changes, from your position as the Inspector General for the
5 Department?

6 Mr. Carroll. I definitely feel that they need 7 tweaking. One point that came out here that I would like to 8 speak to them more about is, for example, whether they need 9 a separate suspension and debarment official. What they 10 have now, I agree with what Under Secretary Kennedy said, 11 that the current person who is in charge of suspension and 12 debarment does not have a role in the acquisition except in 13 the most general way. But I think anything we can do to 14 encourage the Department to focus on suspension and 15 debarment is good, and we have seen progress. I think I 16 would give the Department the benefit of the doubt, but I 17 would hold them accountable.

18 Senator McCaskill. Okay. You all mentioned this in 19 your statements, and I assume that all of you think that it 20 would be a good idea to have a percentage-based funding 21 requirement for Inspector Generals in contingencies, just as 22 we did for ARRA, that we would set aside sufficient 23 resources to keep track of the money as we appropriate the 24 money.

25 Mr. Geisel. Madam Chairman, I would point out that

when I came--I came to OIG on June 2, 2008, and since that 1 2 time, thanks to what I assume is the good work we have done, 3 Congress has doubled our resources. And as a result, we 4 have been able to do a much better job. And the best way to 5 ensure that we do not have what happened in Iraq, where 6 there was a big delay until we got the resources, to have an automatic mechanism, I think serves everyone well. And it 7 8 enables us to build up, but it also forces us to go down 9 again when the--

10 Senator McCaskill. Right. That is what I like about it, because it does not build the agency beyond the capacity 11 12 that is needed permanently. It does it as it relates to the 13 contingency, and it also allows you to really build up a 14 body of expertise in this area, which has always been the 15 argument for SIGAR and SIGIR. I mean, I went around and 16 around with some of you about this in the past, that having that body of expertise, having a special Inspector General 17 18 for contingencies. But if you did that, some of the people 19 you hire in connection with that are just by the nature of 20 the agencies going to stay on and would be there with some 21 kind of history as it relates to contingency contracting 22 going forward. So I do think it makes sense.

And we all know that for every dime we spend on auditors, we get back a dollar--

25 Mr. Geisel. More.

1 Senator McCaskill. Or more. I just use dime and 2 dollar because it is safe and I am conservative, you know, 3 because you have got to be able to back it up, right? So 4 that is why I think it is very important that we do not--as 5 we cut the size of Government and spend less money in 6 Government, we have got to make sure that we maintain a robust oversight function in these agencies because, 7 8 frankly, it would be very hard for us to do our work without 9 you all. I do not think people realize that you are so many 10 times the communication that provides the oversight that 11 Congress performs.

12 Is there anything else that we have not addressed in 13 the legislation that you all want to speak to before we 14 close the hearing?

Mr. Carroll. If I could just go back to suspension and debarment for a second, the IG by its very nature just loves independence. I think that is what makes us so effective. And so we do endorse--I know we are at odds with the agency on this, but we think that the S and D official should, in fact, be very independent of the political decision making process in the agency.

22 Senator McCaskill. Yes. I mean, with all due respect 23 to Secretary Kennedy, even if the person in charge of SDO at 24 State is not buying anything, they are helping write the 25 policies that are telling them how to buy it. So if those

policies failed and allowed some bad actors to be included in contracting, I think it is harder sometimes to hold that mirror up. So I am going to continue to push for that independence in the Suspension and Debarment Office that I think that is dictated by the legislation and that makes sense in terms of functions of an SDO official.

7 Anybody else? Yes, Ms. Halbrooks.

8 Ms. Halbrooks. I just wanted to add that while I agree 9 with Inspector General Geisel that funding is a critical 10 element to ensure that we get started in oversight quickly 11 on a contingency operation, I think that the parameters of 12 the legislation that require coordination and coordinated 13 planning and reporting by a lead IG will be effective, as 14 well. As that funding takes a while to gear up at the DOD 15 IG because of our size, we have the agility to immediately 16 plug a trained group of auditors into a contingency and So while the funding is critical, the language 17 investors. in the legislation that I think in some ways documents the 18 19 coordination and collaboration and the lessons learned in 20 the past contingency operations oversight will go a long way 21 to ensuring that there is no gap in oversight when one 22 begins.

23 Senator McCaskill. Yes, Mr. Geisel.

24 Mr. Geisel. I, of course, agree with my colleague from 25 DOD. I would also point out that one other very important

part of the legislation should be our ability to use Title V and Title XXII annuitants because they have just what you were talking about, that very necessary experience. And if we can get them quickly when we need them, it will be a great help to getting the right people who can do the job.

6 Senator McCaskill. Okay. And I think Mr. Carroll 7 mentioned that previously, that we needed to be able to get 8 at that workforce, which makes sense. That makes sense.

9 Well, I want to thank all three of you for your great work and for being here today. I am continuing to work to 10 11 work on this legislation. If anything else you think we 12 need to be working on as we tweak it and adjust it and get 13 it into final form that hopefully we can get at least part 14 of it enacted in the defense authorization bill this year--15 that is our goal--so we continue to improve it. I think we 16 have gotten some great input from you today. I think it is 17 very clear that we can make a change in terms of how we 18 provide for the lead Inspector General in contingencies and 19 I think that will work out very well.

20 So thank you very much for that, and onward. If you 21 have got good reports coming, do not forget to let us know. 22 Thank you.

23 Mr. Geisel. Thank you.

Senator McCaskill. The Subcommittee is adjourned.
[Whereupon, at 12:44 p.m., the Subcommittee was

1 adjourned.]