

FACT SHEET

Family Assistance Centers



What are they?

The Army National Guard (ARNG) Joint Force Headquarters Command (JFHQ) within each state, territory, and the District of Columbia coordinates family assistance for all military dependents within each respective location under the guidance of a State Family Support Program Director (SFPD). The ARNG validated a Global War on Terrorism (GWOT) requirement for 420 Family Assistance Centers (FACs) across the 54 states and territories in 2006.

These FACs are strategically placed in each state and territory to overcome the geographic dispersion of both Active and Reserve Component families from centralized, installation-based service providers. From this baseline the ARNG can surge and relocate capacity and capability where needed. Each FAC is staffed with military and civilian personnel, members of the Recruiting and Retention force, Soldiers on Active Duty Special Work orders, contract personnel, temporary technicians, state employees, and volunteers.

What has the Army done?

As of May 2006, 353 FACs are operational in all 50 States and 4 Territories. The number of support personnel operating the FACs is at 950 per month plus volunteers. In 2005, the FACs were staffed each month with over 1100 military, contract, and volunteer members.

What continued efforts for the future?

The FACs are important to support families of deployed Guard and Reserve service members as well as family members of geographically dispersed Active Duty Families. These centers are also critical to demobilizing service members and to the long-term health and welfare of the family unit. Support for a Soldier "decompression" program starts the long-term process of reintegration and continued support for the return to home, family, friends, and community.

Why is this important to the Army? For 2007, National Guard Bureau estimates the requirement to support 92 percent of the validated FAC requests and operate 350+ centers. The cost to operate the centers with the additional support of contract personnel in 2006 is 30 million dollars, of which, 23 million dollars is required for contracted personnel salaries, travel and training, and the additional 7 million dollars is needed for operational support costs.

Click for more information on [Family Assistance Centers](#)

For more information on this and other topics see [Addendum J in the Army Posture Statement](#).