

People – our most valuable resource

For a little over four years now, I have had the privilege of serving as director of the Defense Contract Management Agency. With each year, I become increasingly more impressed with the quality of our workforce. This issue of the *Communicator* not only tells the story of the great work our people do, but it also captures something less tangible — their spirit of professionalism. Professionals are defined as people who conform to the technical and ethical standards of their profession and exhibit a courteous, conscientious, businesslike manner in the workplace. The people featured in this issue of *Communicator* personify this definition and serve as an inspiration to all.

Professionals also provide expert guidance in their field. As our vision statement says, “DCMA is the Department of Defense’s leading expert in the areas of quality assurance, engineering and contract administration.” Every day, DCMA employees demonstrate their commitment to the highest standards by conscientiously focusing on delivering expert guidance. Whether they are interacting with small business owners and contractors who need help navigating unfamiliar terms in Federal Acquisition Regulations, or repeatedly verifying a data package at a manufacturing facility, they pass their knowledge on to others. With this hallmark of professionalism in mind, the agency is working to expand its community of practice by establishing the Department of Defense/Industry Quality Assurance Council, as well as orienting and training new employees with a Special Programs New-Hire Boot Camp.

I have often said, at the end of the day people are our most valuable resource. It is gratifying to know at DCMA it is not just our own people we value; we also value and respect the basic human rights of all people. This year, as the DOD has recommitted to combatting trafficking in persons, the agency increased its own efforts to challenge this illegal practice. We developed policy, guidance, and training, and I am exceedingly proud of our commitment to serve on the frontline in this important fight.

The storm damage caused by Hurricane Sandy reminds us all of our fragile human existence. Property, homes, communities, and even lives can be swept away by forces beyond our control. As an agency with a global workforce, we recognize the need for disaster relief in places near and far, and I know many of you donate generously to charities that help people in need. These efforts and more, combined with your spirit of professionalism, continue to make you DCMA’s most valuable resource. Thank you for your dedication, service, and professionalism.

Warmly,



Charlie E. Williams Jr.
Director

