



# PET BOARDING



## Policies

1. We will hold your reservation for the day you are scheduled. If you DO NOT contact us within 48 hours of your reservation, your reservation will be cancelled.
2. You will be charged for the days your pet arrives and leaves.
3. Quarantines have priority. Your pet may be bumped from the list to accommodate a quarantine animal. If you are within two weeks of your reservation, you will not be bumped.
4. Kennel fees: Dogs—\$18 per day, Cats—\$13 per day. Two dogs from the same owner may share a kennel if both the dogs are less than 50 lbs. The cost to share a kennel is \$25 per day (2 dogs) and \$30 per day (3 dogs). The cost to share a kennel for cats is \$20 per day (2 cats).
5. Checkout time is 12pm. Pets picked up after noon will be charged for an extra day.
6. Dogs must be vaccinated for Distemper, Rabies, and Bordetella. Bordetella vaccine must be administered a minimum of five days prior to admission to the boarding facility. Cats must be vaccinated for Rabies and Distemper. You must provide proof of these vaccinations. Failure to do so will result in non-acceptance of your animal for boarding.
7. You must have an emergency contact. The contact must be someone who lives on Yokota Air Base or has keys to your home. You will need to provide the contact's duty phone, home phone, and address. If the boarded animal becomes vicious or a danger to the Pet Care staff, the contact may be asked to feed or remove the animal.
8. Dogs must have a regular collar; no harnesses or choke collars. Cats are not required to wear a collar.
9. Toys and bedding are allowed, but must be machine washable. Bedding is provided for all animals.
10. We are open daily from 8:30am-12pm and 4-7pm. The center is closed on holidays.
11. Pet Care Center staff is on call 24 hours a day for PCS in, PCS out, or emergency situations. A \$20 fee is charged for these services. For these situations, call 225-8906 and follow the instructions on the answering machine.