



Feedback for *Hate Crime Statistics, 2009*

Please send completed form by mail or facsimile to:

Uniform Crime Reports
Criminal Justice Information Services Division
Federal Bureau of Investigation
1000 Custer Hollow Road
Clarksburg, West Virginia 26306
Fax: (304) 625-5394

Q1 For what purpose did you use this edition of *Hate Crime Statistics*? (Check all that apply.)

- Administrative/operational
- Informational
- Research
- Tactical
- Training
- Other (Please specify.)

Q2 How helpful did you find this publication?

- Very helpful
- Somewhat helpful
- Not at all helpful

Q3 Did you find the information you were seeking?

- Yes (Skip to Q5.)
- No

Q4 Why did you not find the information you were seeking?

- The Uniform Crime Reporting (UCR) Program does not collect that information.
- The UCR Program collects the information but does not present it in a manner that I can use.
- The UCR Program collects the information, but I could not understand it.
- I am not sure if the UCR Program collects the information I need.

Q5 Did you find the number of steps to get to the information you wanted to be acceptable?

- Yes
- No

Q6 Was the information presented in a way that enabled you to easily locate what you needed?

- Yes
- No—Why? (Please specify.)

Q7 Do any terms need further explanation?

- Yes
- No (Skip to Q9.)

Q8 Which terms were unclear?

Q9 Do any of the tabular data need further explanation?

- Yes
- No (Skip to Q11.)

Q10 What tabular data need further explanation?

Q11 What changes would you recommend for future editions of this publication?

Q12 How did you access the Web publication, *Hate Crime Statistics*?

- Through a search engine such as Google or Yahoo!
- Through the FBI main Web page at www.fbi.gov.
- Through an Intranet just for law enforcement such as Law Enforcement Online.
- Through a Web address I obtained from a press release or other document.

- Q13 Once you accessed *Hate Crime Statistics*, what was the primary method of finding information you were seeking?
- I used the quick links on the bottom of the homepage.
 - I used the data table links on the right side of the screen.
 - I used the links at the top of the page.
 - Other (Please specify.)
- Q14 Is this the first time you have sought information from the Web publication, *Hate Crime Statistics*?
- Yes (Skip to Q16.)
 - No
- Q15 On average, how often do you use information from *Hate Crime Statistics*?
- Every day
 - A few times a week
 - A few times a month
 - A few times a year
 - Once a year or less frequently
- Q16 How much time did you spend with the Web publication, *Hate Crime Statistics*, today?
- 1 to 2 minutes
 - 3 to 5 minutes
 - 6 to 10 minutes
 - 11 to 15 minutes
 - 16 to 30 minutes
 - Longer than 30 minutes—Why? (Please specify.)
- Q17 Which of the following best describes you as a user of the information in *Hate Crime Statistics*?
- Analyst/researcher
 - Educator
 - Law enforcement executive
 - Law enforcement officer
 - Law enforcement planner/researcher/administrator
 - Legislator/policy maker
 - Media representative
 - Nonprofit representative
 - Private business person
 - Private citizen
 - Other, in criminal justice
 - Other, in government

Q18 Please provide any other comments or suggestions about innovations to *Hate Crime Statistics* that you believe would be useful in creating an easier to use and more informative Web publication.

Q19 If you are asking a specific question that requires a response, you must include your name, e-mail address, telephone number, and mailing address or your question or request cannot be processed.