

## **USAG Wiesbaden Garrison Commander's Top 10**



- 1. Establish and build the vision of "Wiesbaden: Your Home in Germany!" Communicate this vision to the community more effectively by re-tooling the Garrison webpage, making more efficient use of social networking sites, and reaching out to community members in person and on the air (AFN).
- Maintain USAG Wiesbaden as the top Garrison in the United States Army by sustaining Gold Award performance within the CSA's Army Communities of Excellence (ACOE) program.
- 3. Sustain customer service level (90% plus ICE Satisfaction Rate) that exceeds the Army Standard during a period of intense installation growth by developing a multi-skilled, adaptable and passionate workforce and building upon inspired leadership.
- 4. Prepare to receive 3200 additional Soldiers, Family members, and DA civilians through FY 14 by optimizing sponsorship, in-processing procedures, and innovations in communicating to the Community.
- 5. Restructure the DPW workforce by building 21st century technical skills into the authorized number of employees in order to meet the demands of a Garrison in the midst of \$500 million infrastructure transformation.
- 6. Operate safely, efficiently and effectively within fiscal constraints through optimized functionality, conservation of resources and clearly articulated priorities, in order to meet Mission Commander requirements.
- 7. Support a Team of Teams through ongoing, open collaboration and information sharing with Headquarters U.S. Army Europe, V Corps, 5th Signal Command and all tenant units within the Wiesbaden Community.
- 8. Sustain the environment by focusing on efforts designed to cut noise pollution, offer public transportation alternatives to vehicle traffic, reduce quantities of residual waste and increase recyclable waste.
- 9. Decrease energy demand and associated costs to meet Army-directed goals; partner with the host nation (Germany) on energy projects that will reduce reliance on fossil fuel use and limit production of Green House Gas emissions.
- 10. Provide care and comfort to support Family Members of deployed Soldiers, Survivors, and Wounded Warriors.