

RECIPIENT NAME:Las Vegas-Clark County Urban League

AWARD NUMBER: 32-42-B10014

DATE: 01/28/2011

OMB CONTROL NUMBER: 0660-0037

EXPIRATION DATE: 12-31-2013

### ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

#### General Information

|   |  |                                    |
|---|--|------------------------------------|
| <b>1. Federal Agency and Organizational Element to Which Report is Submitted</b><br>Department of Commerce, National Telecommunications and Information Administration                              | <b>2. Award Identification Number</b><br>32-42-B10014  | <b>3. DUNS Number</b><br>148299733 |
| <b>4. Recipient Organization</b><br><br>Las Vegas-Clark County Urban League 930 W. Owens Ave., Las Vegas, NV 89106  |  |                                    |
| <b>5. Current Reporting Period End Date (MM/DD/YYYY)</b><br>12-31-2010  | <b>6. Is this the last Annual Report of the Award Period?</b><br><br><input type="radio"/> Yes <input checked="" type="radio"/> No |                                    |
| <b>7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.</b> |  |                                    |
| <b>7a. Typed or Printed Name and Title of Certifying Official</b><br><br>Lavonne Lewis<br><br>Chief Operating Officer   | <b>7c. Telephone (area code, number and extension)</b><br><br>(702) 636-3949 X118  |                                    |
|   | <b>7d. Email Address</b><br><br>llewis@lvul.org  |                                    |
| <b>7b. Signature of Certifying Official</b><br>Submitted Electronically   | <b>7e. Date Report Submitted (MM/DD/YYYY):</b><br>01-28-2011   |                                    |

**PROJECT INDICATORS**

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

New     Improved     Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

| Institutions  | Established | Improved | Total |
|---|-------------|----------|-------|
| Schools (K-12)  | 0           | 0        | 0     |
| Libraries   | 0           | 0        | 0     |
| Community Colleges  | 0           | 0        | 0     |
| Universities / Colleges                                       | 0           | 0        | 0     |
| Medical / Health care Facilities                              | 0           | 0        | 0     |
| Public Safety Entities  | 0           | 0        | 0     |
| Job-Training and/or Economic Development Institution          | 1           | 0        | 1     |
| Other Community Support-Governmental<br>(please specify):     | 15          | 13       | 28    |
| Other Community Support-Non-Governmental<br>(please specify): | 1           | 0        | 1     |

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

| New PCC Address  | Number of Workstations Available to the Public | Total Hours of Operation per 120-hour Business Week | Total Hours of Operation per 48-hour Weekend | Speed of Broadband Access to Facility (Mbps) | Average Number of Users per Week |
|--|--|---|--|--|----------------------------------|
| Biegger Estates - 5701 Missouri Avenue, Las Vegas, NV 89122            | 8  | 16  | 0  | 50   | 23                               |
| Espinoza Terrace -171 W. Van Wagenen Street, Henderson, NV 89015       | 4  | 16  | 0  | 50   | 4                                |
| Janice Brooks Bay - 5201 Walnut Avenue, Las Vegas, NV 89110            | 5  | 20  | 0  | 50   | 10                               |
| Jones Gardens - 1750 Marion Drive, Las Vegas, NV 89115                 | 8  | 20  | 0  | 50   | 15                               |
| Landsman Gardens - 750 N. Major Avenue, Henderson, NV 89015            | 4  | 16  | 0  | 50   | 5                                |
| Hampton Courts - 1030 Center Street, Henderson, NV 89015               | 4  | 16  | 0  | 50   | 10                               |
| Harry Levy Senior Center<br>2525 W. Washington Las Vegas, Nevada 89106 | 6  | 40  | 0  | 50   | 40                               |

| New PCC Address   | Number of Workstations Available to the Public | Total Hours of Operation per 120-hour Business Week | Total Hours of Operation per 48-hour Weekend | Speed of Broadband Access to Facility (Mbps) | Average Number of Users per Week |
|---|--|---|--|--|----------------------------------|
| Vera Johnson Manor B<br>507 N. Lamb Boulevard<br>Las Vegas, Nevada<br>89110     | 6  | 20  | 0  | 50   | 15                               |
| Mendoza Plaza 1950<br>N. Walnut, Las Vegas<br>89115                             | 6  | 25  | 0  | 50   | 25                               |
| Marble Manor - 912<br>Gerson Avenue, Las<br>Vegas, NV 89106                     | 6  | 40  | 0  | 50   | 130                              |
| **Latin Chamber of<br>Commerce - 900 N.<br>13th Street, Las Vegas,<br>NV 89101  | 12   | 40  | 0  | 25   | 120                              |
| Palo Verde Gardens -<br>101 N. Palo Verde,<br>Henderson, NV 89015               | 2  | 8   | 0  | 50   | 3                                |
| Shaffer Heights - 2901<br>Shaffer Circle, Las<br>Vegas, Nevada 89121            | 3  | 8   | 0  | 50   | 4                                |
| Simmons Manor - 5385<br>Austin John Court, Las<br>Vegas, Nevada 89122           | 4  | 16  | 0  | 50   | 17                               |
| Vera Johnson A - 1550<br>E. Harris Avenue, Las<br>Vegas, NV 89102               | 7  | 40  | 0  | 50   | 35                               |
| Mirabelli Community<br>Center - 6200 Hargrave<br>Avenue, Las Vegas,<br>NV 89107 | 4  | 60  | 8  | 50   | 104                              |

Add New PCC

Remove New PCC

**3.b. Improved PCCs**

| New PCC Address   | Number of Workstations Available to the Public | Total Hours of Operation per 120-hour Business Week | Total Hours of Operation per 48-hour Weekend | Speed of Broadband Access to Facility (Mbps) | Average Number of Users per Week |
|---|--|---|--|--|----------------------------------|
| <b>Prior to Improvement</b>   |  |   |  |  |                                  |
| Martin Luther King<br>Senior Center - 2420<br>N. Martin Luther King,<br>N. Las Vegas, Nevada<br>89032 | 13   | 40  | 0  | 2  | 120                              |
| Robert Gordon<br>450 N. 11th Street<br>Las Vegas, NV 89101  | 2  | 10  | 0  | 2  | 10                               |
| Otto Merida Desert<br>Villas - 50 N. Honolulu<br>Street, Las Vegas NV<br>89110                        | 6  | 40  | 0  | 2  | 30                               |
| Raphael Rivera<br>2900 E. Stewart<br>Avenue, Las Vegas NV<br>89101                                    | 8  | 65  | 8  | 2  | 40                               |
| Rulon Earl Mobile<br>Manor - 3901 E.<br>Stewart Avenue, Las<br>Vegas, NV 89110                        | 2  | 40  | 0  | 2  | 5                                |

| <b>Prior to Improvement</b>   |    |   |   |    |     |
|---|----|---|---|----|-----|
| Sartini Plaza<br>900 Brush Street   | 4  | 20  | 0 | 2  | 24  |
| Las Vegas Senior<br>Center<br>451 E. Bonanza Road<br>Las Vegas, NV 89101                | 8  | 67  | 0 | 2  | 160 |
| Downtown Senior<br>Center - 310 S. 9th<br>Street, Las Vegas,<br>Nevada89101             | 0  | 45  | 0 | 2  | 0   |
| Sherman Gardens -<br>1012 Silverman, Las<br>Vegas NV 89106                              | 8  | 10  | 0 | 2  | 15  |
| Stupak Community<br>Center - 251 W. Boston<br>Avenue, Las Vegas NV<br>89102             | 10 | 60  | 8 | 2  | 700 |
| Doolittle Community<br>Center - 1950 J Street,<br>Las Vegas NV 89106                    | 10 | 60  | 7 | 2  | 149 |
| East Las Vegas<br>Community Center -<br>250 N. Eastern<br>Avenue, Las Vegas NV<br>89101 | 18 | 57  | 8 | 2  | 152 |
| Archie Grant - 1720<br>Searles Avenue, Las<br>Vegas, NV 89101                           | 2  | 10  | 0 | 2  | 10  |
| Howard Lieburn<br>6230 Garwood Avenue<br>Las Vegas, Nevada<br>89107                     | 10 | 40  | 0 | 2  | 60  |
| <input type="button" value="Add New PCC"/>  |    | <input type="button" value="Remove New PCC"/> |   |    |     |
| <b>After Improvement</b>  |    |   |   |    |     |
| Martin Luther King<br>2420 N. Martin Luther<br>King<br>N. Las Vegas, NV<br>89032        | 13 | 40  | 0 | 50 | 294 |
| Robert Gordon Plaza<br>450 N. 11th Street   | 6  | 40  | 0 | 50 | 57  |
| Otto Merida Desert<br>Villas<br>50 N. Honolulu Street<br>Las Vegas, NV 89110            | 10 | 40  | 0 | 50 | 50  |
| Raphael Rivera<br>2900 E. Stewart<br>Avenue<br>Las Vegas, NV 89101                      | 8  | 50  | 8 | 50 | 50  |
| Rulon Earl Mobile<br>Manor<br>3901 E. Stewart<br>Avenue<br>Las Vegas, Nevada<br>89110   | 6  | 40  | 0 | 50 | 38  |
| Sartini Plaza<br>900 Brush Street<br>Las Vegas, Nevada<br>89107                         | 4  | 24  | 0 | 50 | 25  |

|   |    |    |   |    |     |
|---|----|----|---|----|-----|
| Downtown Senior Center<br>310 S.9th Street<br>Las Vegas, Nevada<br>89101        | 4  | 8  | 0 | 50 | 5   |
| Sherman Gardens<br>1012 Silverman<br>Las Vegas, NV 89106                        | 8  | 20 | 0 | 50 | 95  |
| Stupak Community Center<br>251 W. Boston Avenue<br>Las Vegas, Nevada<br>89102   | 18 | 72 | 0 | 50 | 488 |
| Doolittle Community Center<br>1950 J Street<br>Las Vegas, Nevada<br>89106       | 10 | 60 | 8 | 50 | 426 |
| East Las Vegas Community Center<br>250 N. Eastern<br>Las Vegas, Nevada<br>89101 | 15 | 60 | 8 | 50 | 485 |
| Archie Grant<br>1720 E. Searles Avenue<br>Las Vegas, NV 89101                   | 4  | 8  | 0 | 50 | 10  |
| Howard Lieburn Senior Center<br>6230 Garwood<br>Las Vegas, Nevada<br>89107      | 10 | 40 | 0 | 50 | 205 |
| Las Vegas Senior Center<br>451 E. Bonanza Road<br>Las Vegas, Nevada<br>89101    | 9  | 45 | 0 | 50 | 168 |

Add New PCC

Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

Open Lab Time     Other     Training

4.b. If "other," please specify the primary use of the PCCs:

No other primary use

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

| Manufacturer   | Items | Unit Cost per Item | Number of Units | Narrative description of how the equipment and supplies were deployed |
|----------------|-------|--------------------|-----------------|---|
| N/A            | 0     | \$0                | 0               | N/A   |
| <b>Totals:</b> |       | 0                  | 0               |   |

Add Equipment

Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

| Types of Access or Training     | Number of People Targeted | Number of People Participating | Total Hours of Training Offered |
|---------------------------------|---------------------------|--------------------------------|---------------------------------|
| Open Lab Access                 | 4,200                     | 5,202                          | 0                               |
| Multimedia                      | 0                         | 0                              | 0                               |
| Office skills                   | 4,800                     | 3,279                          | 3,279                           |
| ESL                             | 0                         | 0                              | 0                               |
| GED                             | 0                         | 0                              | 0                               |
| College Preparatory Training    | 50                        | 112                            | 112                             |
| Basic Internet and Computer Use | 11,520                    | 13,008                         | 13,008                          |
| Certified Training Programs     | 0                         | 0                              | 0                               |
| Other (please specify):         | 0                         | 0                              | 0                               |
| <b>Total</b>                    | 20,570                    | 21,601                         | 16,399                          |

**7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).**

The Public Computer Centers have been successful in promoting the ease of access to broadband technology to the more than 40 thousand guests who have benefited from the services provided. The BTOP PCC has also promoted economic recovery through the hiring of 30 professional staff members to manage the 30 opened and operating PCC's throughout Southern Nevada. Hundreds of visitors have benefited from the Resume Workshop training initiatives hosted at the PCC's. The BTOP PCC's initiatives have been covered by local print and television media on visitor success stories in finding employment, all due to the BTOP PCC's being available to offer free broadband and Training services to the public. The BTOP PCC's have been successful in training visitors how to search for jobs, create email accounts, and office application readiness.

**8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).**

NOT APPLICABLE

**9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).**

As a best practice, a model PCC grant initiative such as the BTOP program should enhance it's program to have a methodology for consumer contacts. Once the Outreach plan of action has been initiated, the public will have thousands of questions to ask that require replies. Creating a system in advance to handle such a demand is essential to efficient service and operations.