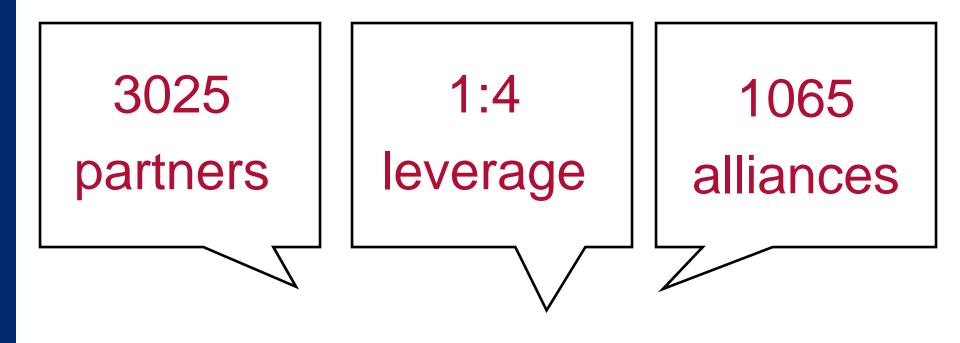




(Re)Valuing Alliances: An Outcomes-Based Approach

Michael Silberman Regional Alliance Builder USAID msilberman@usaid.gov Trade and Investment Training: Programming for Greater Impact Bangkok, Thailand November 8-12, 2010

The Numbers



So What?

Towards More Meaningful Metrics

- How do we know if alliances are **worth the time and effort**?
- How do we know if alliances are well implemented?
- How do we know if the alliance is creating the desired change?
- How do we know if we were able to do a project better/faster/cheaper and with greater chance of longterm success because of the alliance?



Process Metrics





Incremental Value

Refining Alliance Value

Incremental Value Value created by **Development and** means of leveraging **Business Outcomes** an alliance **Process & Activities** Contribution to development outcomes Smooth operation Value for private sector Proper use of partners resources Real value of using Execution of plans alliances Minimum demonstration of

impact

Required, but not representative of value

Sample Metrics

Process & Activities

- # weeks from concept to implementation
- Leverage ratio
- Establishment of MOU

Development and Business Outcomes

Development outcomes:

- # people made jobready
- % change in income

Business outcomes:

- % change in employee absenteeism
- \$ value of product improvements

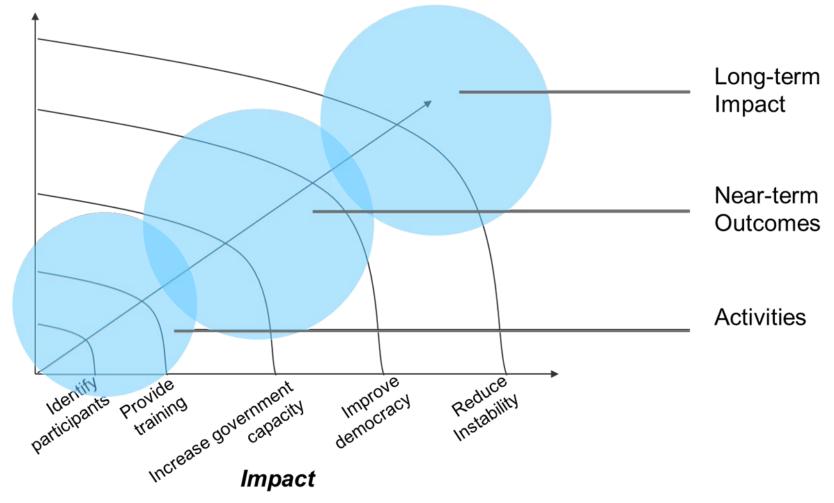
Incremental Value

- # incremental people served
- \$ saved through alliance model
- % increase in program effectiveness

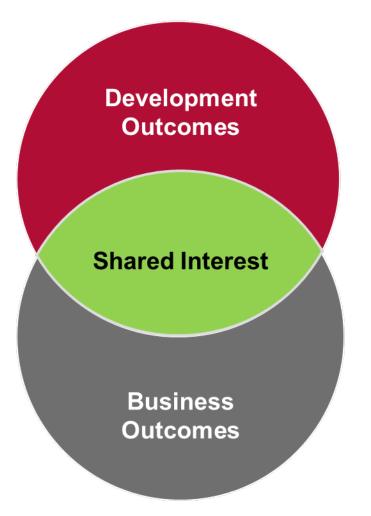
What are outcomes

Outcomes near-term objectives that demonstrate our contribution to long-term goals as a result of activities and strategies

Time



Focus on Shared Interests



Alliance strategies must...

•Find the areas of largest overlap

 Identify the overlaps that significantly increase business and development results

in order to...

Outweigh transaction costs

•Generate partner interest

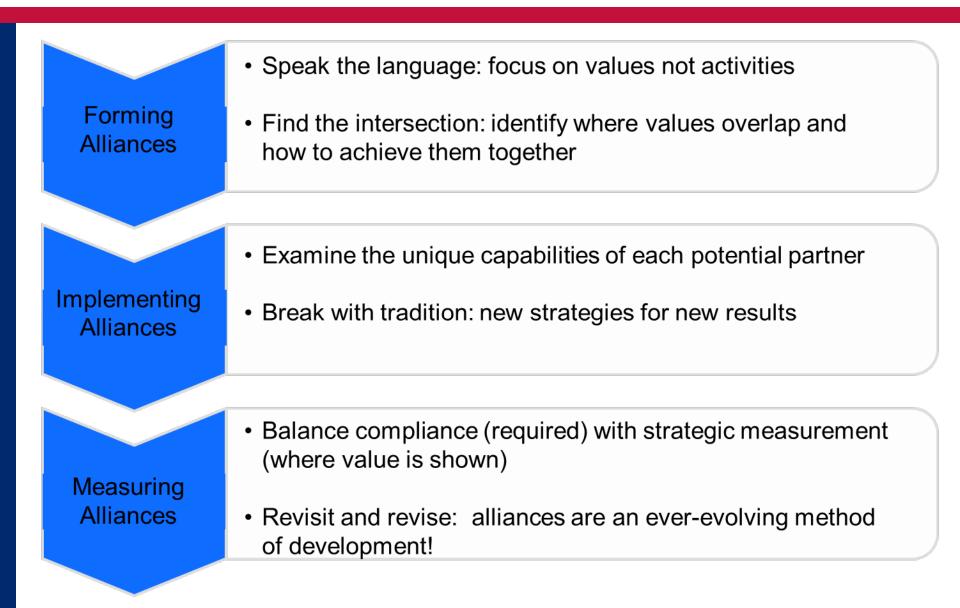
•Create lasting, sustainable impact

Incremental Value

Alliances should produce incremental value in terms of both development outcomes and private sector results

Scale	Effectiveness	Efficiency	Sustainability	Systemic Change
"Through the partnership, we served three times as many as we could have served alone."	"The program improved due to the industry knowledge of our private sector partners – it was twice as effective as otherwise."	"With each partner focusing on what it does best, we launched the program with about a third less total cost than it would have been had we gone it alone."	"Partnering with the private sector, around mutually beneficial goals, helps ensure that the project persists after USAID involvement ends."	"Forming a multi- actor coalition helped to solve an industry wide bottleneck."

Capturing Alliances Value: Action Steps



Conclusion

Partnerships make sense when they yield **a new way of doing things** and **magnified results** for all partners