

INSPECTOR GENERAL COMPLAINTS

HOW DO I FILE/SUBMIT A COMPLAINT TO AN INSPECTOR GENERAL?

A complaint, allegation, and/or request for assistance can be presented to an IG in person, by telephone, FAX, regular mail or electronically on this site.

WHAT IS AN IGAR?

An IGAR is an Inspector General Action Request, DA Form 1559- R. A Complainant completes the IGAR, presents it to an IG, who in turn initiates the appropriate action. You can download a DA Form 1559-R on this web site or visit our office and fill one out in person. When completing an IGAR, please include as much detail as possible. (who, what, when, where, how, etc). This allows the IG to conduct a thorough inquiry.

WHO CAN SUBMIT AN IGAR?

You do not have to be in or associated with the military to submit an IGAR. Anyone can submit an IGAR as long as it concerns an activity of the U.S. Government, specifically the U.S. Army and/or it's members.

WHAT PROBLEMS/ISSUES CAN I PRESENT THE INSPECTOR GENERAL?

Any problems/issues concerning the U.S. Army and/or its members may be presented to an IG. Law and statute restrict what Inspectors General can do in the areas of Civilian Personnel, Legal, and Equal Opportunity/Equal Employment Opportunity (EO/EEO).

CAN I TALK TO AN INSPECTOR GENERAL "OFF THE RECORD"?

Information provided to an Inspector General is never off the record. However, they will attempt to maintain confidentiality.

CAN I BE DISCIPLINED FOR CONTACTING AN INSPECTOR GENERAL?

NO. Contact with an IG is a "protected communication". A supervisor or employee who reprimands against an employee for contacting an IG faces possible punishment for violation of the statutory prohibition against reprisal for whistleblowing.

CAN AN INSPECTOR GENERAL ORDER MY SUPERVISOR TO FIX A PROBLEM?

NO! An Inspector General belongs to the Commander's Personal Staff. The IG has NO command authority. Therefore, we report, and make recommendations to the Commander for his action.

CAN I OBTAIN THE RESULTS OF AN INVESTIGATION THAT I INITIATED?

The initiator of an IG investigation/inquiry will be informed upon the completion of an investigation/inquiry of the results as they pertain to the initiator. An individual may request IG records through the Freedom of Information Act by writing to the IG Office of record. However, due to concerns regarding confidentiality, they are not allowed to obtain the results of an investigation/inquiry concerning third parties. (Privacy Act of 1974 and Army Regulation 20-1).

Visit the Fort Sam Houston Inspector General Website (<http://www.samhouston.army.mil/ig/>) for more information on how to get assistance from the IG.