



**United States  
Department of  
Agriculture**

Office of the Chief  
Information Officer

National Information  
Technology Center

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Kansas City, MO  
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Kansas City, MO  
64141-6205

## Billing System Contacts

### **Billing question about:**

### **Contact**

Billing issue or question

[NITC.Billing@ocio.usda.gov](mailto:NITC.Billing@ocio.usda.gov)

System access (IDs and passwords)

NITC Service Desk (888) USE-NITC  
[nitcservicedesk@ocio.usda.gov](mailto:nitcservicedesk@ocio.usda.gov)

How to use the system

Regina Dykes (816) 823-2463  
[regina.dykes@ocio.usda.gov](mailto:regina.dykes@ocio.usda.gov)  
OR  
Rick Vaughn (816) 823-4950  
[rick.vaughn@ocio.usda.gov](mailto:rick.vaughn@ocio.usda.gov)

Other and unresolved issues

Chuck Koelsch (816) 823-1196  
[chuck.koelsch@ocio.usda.gov](mailto:chuck.koelsch@ocio.usda.gov)