

SOS



Losing a loved one is one of the most difficult experiences anyone can go through. You are not alone.

Many times after you have lost a loved one, there are unresolved issues or questions that may surface after the Casualty Assistance Officer has concluded his or her duties.

Survivor Outreach Services (SOS) professionals connect you with people who can help you move forward and find strength.

SOS Liaison

DSN 476-2650

Civ in Germany 09662-83-2650

Civ from the U.S. 011-49-9662-83-2650

graf.acs@eur.army.mil

Retirement Services Officer

DSN 475-8539

Civ in Germany 09641-83-8539

Civ from the U.S. 011-49-9641-83-8539

Casualty Assistance Officer

DSN 475-8709

Civ in Germany 09641-83-8709

Civ from the U.S. 011-49-9641-83-8709



SOS

SURVIVOR OUTREACH SERVICES

We can help you cope with your loss and understand your benefits and entitlements.

*support trust strength
understanding*



SOS

demonstrates the Army's commitment to Families of the Fallen. The mission of SOS is to provide enhanced services to these Families. SOS utilizes a holistic and multi-agency approach to delivering services to Survivors by providing services at the garrisons and communities closest to where Families live. SOS will allow the Army to better identify the needs of others touched by the loss of a Soldier.

guiding you one step at a time



BENEFITS COORDINATORS

Benefits Coordinators will provide expertise on local, state and Federal benefits. They will work with the Casualty Assistance Officer to provide guidance and assistance to the Family with benefits, applications, and linkage with benefits providers.

FINANCIAL COUNSELING

Financial Counselors provide financial assistance, investment education and estate planning to assist the surviving Family member to reach financial goals. Financial Counselors work closely with the Casualty Assistance Benefits Coordinator and legal assistance to ensure estate and financial issues are addressed.

SUPPORT COORDINATORS

Support Coordinators function as the long term support personnel for Survivors. Support Coordinators will coordinate support groups, briefings to the community and leadership; and provide life skills and supportive counseling. Support Coordinators work closely with the Casualty Assistance Center Benefit Coordinators and Officers to ensure Survivors receive necessary services.

SOS

helping you move forward

OUR MISSION

- Expand and improve services to you
- Provide education on the roles and responsibilities of all agencies within your community
- Improve the responsiveness and streamline the assistance process for you
- Provide a Financial Counselor, Support Coordinator and Benefits Coordinator available to you

SURVIVOR OUTREACH SERVICES
ADDITIONAL RESOURCES

USAG Grafenwoehr Army Community Service
ARMY EMERGENCY RELIEF
DSN 475-8371 or 476-2650
Civ in Germany 09641-83-8371 or 09662-83-2650
Civ from U.S. 011-49-9641-83-8371 or 011-49-09662-83-2650
graf.acs@eur.army.mil



SURVIVOR OUTREACH SERVICES