



EXIM Online
Broker Training Webinar

External Claim Submission

December 5, 2012



Overview

- External claim submission is scheduled for deployment to Production on Saturday, December 8th
- ECFS will no longer be available for claim submission and the existing link will route you directly to Ex-Im Online
- Existing user accounts will provide access to electronic claim submission functionality
- A claim submitted by the external user is not “submitted” until all data is completed and the Claimant selects to “Submit” the claim. At submission, the System will assign a claim # to the application for your reference.
- Enhancements include:
 - Link added to landing page “File a Claim”
 - Separate claim application for insurance, guarantee and working capital
 - Ability to continue a saved claim and check status of a pending claim



External Claim Submission

Select link to "File a Claim"

The screenshot displays the Ex-Im Online web application interface. At the top, there is a navigation bar with links for 'Ex-Im Online Home', 'EXIM.gov', and 'Contact Us'. On the right side of the top bar, it shows the user is logged in as 'sri_broker' with links for 'My Profile', 'Change Password', 'Help', and 'Logout'. Below the navigation bar is the Ex-Im Online logo and the text 'Assisting Export Financing SQT Edition'. A secondary navigation bar contains 'Ex-Im Online Home' and the website URL 'www.exim.gov'. The main content area is titled 'Sri && brokerage' and includes contact information: 'Business Address: 123 test st ashburn, VA 20148' and 'Primary Contact: Sri Macherla (202) 565-2000'. A central heading asks 'What would you like to do today?'. Below this, there are two columns of links. The left column, titled 'Act/Manage Transactions', lists options under 'Act' (Apply for Insurance Policy, Act on Quote, Apply for SBCL, Apply for IBCL, Continue a Saved Application, Continue a Saved Claim) and 'Manage' (Amend a Policy, Assign Insurance Policy Proceeds, Report Shipments, Make A Payment, Report Overdues, File a Claim). The 'File a Claim' link is circled in red. The right column, titled 'View', lists options: My Portfolio, Pending Applications, Pending Claims, Insurance In Force/Recently Expired Policies, Insurance Policy Assignments, Historical Transactions, My Company Profile, Broker Commissions, and Search Portfolio.

Policy Buyer Search - Results

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Ex-Im Online
Assisting Export Financing
SQT Edition

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Ex-Im Online Home

Policy/Guarantee Buyer/Borrower Search

Start your Claim by either selecting from the list or searching for a specific Policy/Guarantee or a Buyer/Borrower. You can use the Buyer/Borrower field to search for Issuing Banks, if applicable for the policy. If you click "Get Results" without entering any search criteria, all of your policies/guarantees will populate.

Policy/Guarantee Number:

Insured/Lender Name / State: /

Buyer/Borrower Name: Check for fuzzy matches?

Buyer/Borrower Country:

Click 'File' to begin the claim on a particular Buyer/Borrower. If Buyer/Borrower of interest is not listed, click on the 'File With New Buyer' link below to add one. Use 'View' to display prior claims on the Policy/Guarantee, 'Remove' to remove a saved claim, and 'Continue a Saved Claim' to continue submission of an already saved claim.

7 items found, displaying all items. Items per page: [10](#) [25](#) [50](#) [100](#)

Policy/Guarantee Number	Type	Status	Insured/Lender Name	State	Buyer/Borrower Name	Country	Claims
450334	ESC	Issued	"Release 32 test"		"Release 32 test"	ZAMBIA	View File
450334	ESC	Issued	"Release 32 test"		Bahamas buyer	BAHAMAS	View File
450334	ESC	Issued	"Release 32 test"		Bahrain Maritime & Mercantile International BSC C	BAHRAIN	View Remove Continue Saved Claim
450334	ESC	Issued	"Release 32 test"		Canada Buyer Inc	CANADA	View File
450334	ESC	Issued	"Release 32 test"		German Buyers Corp	GERMANY	View File
450334	ESC	Issued	"Release 32 test"		New Participant	BURMA	View File
450334	ESC	Issued	"Release 32 test"				View File With New Buyer

- System will retrieve all policies associated to the Insured and/or Broker.
- There is an option to search for a policy to help facilitate the policy/buyer selection
- Insured/Claimant will not have the option to search by "Insured/Lender" field
- System provides several options from this screen: View claim history, File a claim with selected buyer, continue a saved claim or remove a claim which has been started but not yet submitted

Policy Buyer Search – “View”

7 items found, displaying all items.

Items per page: 10 25 50 100

Policy/Guarantee Number	Type	Status	Insured/Lender Name	State	Buyer/Borrower Name	Country	Claims
450334	ESC	Issued	"Release 32 test"		"Release 32 test"	ZAMBIA	View File
450334	ESC	Issued	"Release 32 test"		Bahamas buyer	BAHAMAS	View File
450334	ESC	Issued	"Release 32 test"		Bahrain Maritime & Mercantile International BGC C	BAHRAIN	View Remove Continue Saved Claim
450334	ESC	Issued	"Release 32 test"		Canada Buyer Inc	CANADA	View File
450334	ESC	Issued	"Release 32 test"		German Buyers Corp	GERMANY	View File
450334	ESC	Issued	"Release 32 test"		New Participant	BURMA	View File
450334	ESC	Issued	"Release 32 test"				View File Word New Buyer

Claims and Recoveries

Transaction #: 450334 - ESC
Insured: "Release 32 test"
Assigned RM: User ma_ne_relationship_manager_sq
Broker: Sri &&& brokerage

Assignment(s):

Policy Period	Name	City	Type	Effective	Released	Max Payable
05/01/2012 - 05/01/2013	BROADCAST SYSTEMS & EQUIPMENT	SCARBOROUGH	Standard	05/22/2012		\$0.00

Policy Parameters:

Policy Period	Payment Limit	%Cover	Deductible	Credit DCL	Ledger DCL	Premium Rate	Policy DEC
05/01/2012 - 05/01/2013	\$95,000.00	95%	\$4,000.00	\$0.00	\$20,000.00	Split Rate	

Claim History:

Buyer/Borrower Name	City	Country	Claim #	Status	Date Filed	Amount Filed	Amount Approved
German Buyers Corp	Germany1	GERMANY	I200128-01	Pending Ex-Im Review	11/30/2012	\$380.00	
German Buyers Corp	Germany1	GERMANY	I200127-01	Pending Ex-Im Review	11/29/2012	\$950.00	
"Release 32 test"	city1	ZAMBIA		Removed			
German Buyers Corp	Germany1	GERMANY		Removed			
German Buyers Corp	Germany1	GERMANY		Removed			

- System displays policy attributes as well as a listing of the policy’s claim history. This will include any claim that completed and/or in process. **NOTE:** Removed claims will NOT be shown under Claim History – this change is currently in-process.
- The claim # link will provide access to claim details and a link to view summary and status information

Claim #: I200127-01
Buyer/Borrower: German Buyers Corp
 Germany1 GERMANY

Claim Details

Status:	Pending - Analyst Reviewing	Amount Approved:	
Date Declined:		Denial Code:	
Amount Requested:	\$950.00	Date Filed:	11/29/2012
Amount Disbursed:		Claim Paid Date:	

Policy Buyer Search – “File”

7 items found, displaying all items. 1

Items per page: 10 25 50 100

Policy/Guarantee Number	Type	Status	Insured/Lender Name	State	Buyer/Borrower Name	Country	Claims
450334	ESC	Issued	"Release 32 test"		"Release 32 test"	ZAMBIA	View File
450334	ESC	Issued	"Release 32 test"		Bahamas buyer	BAHAMAS	View File
450334	ESC	Issued	"Release 32 test"		Bahrain Maritime & Mercantile International BSC C	BAHRAIN	View Remove Continue Saved
450334	ESC	Issued	"Release 32 test"		Canada Buyer Inc	CANADA	View File
450334	ESC	Issued	"Release 32 test"		German Buyers Corp	GERMANY	View File
450334	ESC	Issued	"Release 32 test"		New Participant	BURMA	View File With New Buyer
450334	ESC	Issued	"Release 32 test"				

Ex-Im Online
Assisting Export Financing
SPT Reason

Business Address: street 1 city 1 5632365
Company Contact: Sri Madhava street 1 city 1 5632365
Policy Contact: Sri Madhava street 1 city 1 5632365

Release 32 test"

File - Buyer Selection

Action #: 450334 - ESC
"Release 32 test"
User: ma_no_relationship_manager_spt
Broker: Sri &&& brokerage

Buyer/Borrower: Bahrain Maritime & Mercantile International BSC C
Bahrain Maritime & Mercantile International BSC C
Manama BAHRAIN

Transaction Claim History:

Buyer / Borrower Name	City	Country	Claim #	Status	Status Date	Date Filed	Amount Filed	Policy Period	Action
German Buyers Corp	Germany1	GERMANY	1200128-01	Pending Ex-Im Review	11/30/2012	11/30/2012	\$380.00	05/01/2012 - 05/01/2013	
German Buyers Corp	Germany1	GERMANY	1200127-01	Pending Ex-Im Review	11/29/2012	11/29/2012	\$950.00		
"Release 32 test"	city1	ZAMBIA	View	Removed	11/28/2012				
German Buyers Corp	Germany1	GERMANY	View	Removed	11/28/2012				
German Buyers Corp	Germany1	GERMANY	View	Removed	12/04/2012				
Bahrain Maritime & Mercantile International BSC C	Manama	BAHRAIN	View	Removed	12/04/2012				
German Buyers Corp	Germany1	GERMANY	View	Removed	11/28/2012				
German Buyers Corp	Germany1	GERMANY	View	Removed	11/28/2012				
German Buyers Corp	Germany1	GERMANY	View	Removed	11/29/2012				
Bahrain Maritime & Mercantile International BSC C	Manama	BAHRAIN	View	Removed	11/29/2012				
German Buyers Corp	Germany1	GERMANY	View	Removed	11/30/2012				
German Buyers Corp	Germany1	GERMANY	View	Removed	11/29/2012				
German Buyers Corp	Germany1	GERMANY	View	Removed	11/30/2012				
"Release 32 test"	city1	ZAMBIA	View	Removed	11/28/2012				
Bahamas buyer	bahamas	BAHAMAS	View	Removed	10/24/2012				
German Buyers Corp	Germany1	GERMANY	View	Removed	11/30/2012				
German Buyers Corp	Germany1	GERMANY	View	Removed	10/24/2012				
Bahrain Maritime & Mercantile International BSC C	Manama	BAHRAIN	View	Removed	10/24/2012				
German Buyers Corp	Germany1	GERMANY	View	Removed	11/28/2012				
New Participant	New City	BURMA	View	Removed	11/28/2012				
German Buyers Corp	Germany1	GERMANY	View	Saved	12/04/2012				Continue
			View	Saved	11/26/2012				Continue
			View	Saved	11/26/2012				Continue
			View	Saved	11/26/2012				Continue

Duplicate Claim(s):
Our records indicate that the below Claim(s) are already processed for Bahrain Maritime & Mercantile International BSC C on transaction #450334-ESC. You may begin a new claim on the above Buyer in a different period by clicking on the "Start Claim on Selected Buyer". You can also "Cancel" and search/select a different Transaction and/or Buyer.

Claim #	Status	Status Date	Date Filed	Amount Filed	Policy Period	Action
	Removed	12/04/2012				
	Removed	11/28/2012				
	Removed	10/24/2012				

Cancel Start Claim on Selected Buyer

- System displays the policy’s claim history. This will include any claim that was completed and/or in process. **NOTE:** Removed claims will NOT be shown under Claim History – this change is currently in-process.
- The claim # link will provide access to claim details and a link to view summary and status information. A processed claim will provide access to claim summary and status history.

Policy Buyer Search – “Remove”

7 items found, displaying all items.
1 Items per page: 10 25 50 100

Policy/Guarantee Number	Type	Status	Insured/Lender Name	State	Buyer/Borrower Name	Country	Claims
450334	ESC	Issued	"Release 32 test"		"Release 32 test"	ZAMBIA	View File
450334	ESC	Issued	"Release 32 test"		Bahamas buyer	BAHAMAS	View File
450334	ESC	Issued	"Release 32 test"		Bahrain Maritime & Mercantile International BSC C	BAHRAIN	View Remove Continue Saved Claim
450334	ESC	Issued	"Release 32 test"		Canada Buyer Inc	CANADA	View File
450334	ESC	Issued	"Release 32 test"		German Buyers Corp		
450334	ESC	Issued	"Release 32 test"		New Participant		
450334	ESC	Issued	"Release 32 test"				

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Claim Removal

Transaction #: 450334 - ESC
 Insured: "Release 32 test"
 Assigned RM: User ma_ne_relationship_manager_sqt
 Broker: Sri && brokerage

Buyer/Borrower: Bahrain Maritime & Mercantile International BSC C
 Manama BAHRAIN

Please confirm that you want to remove the claim for Bahrain Maritime & Mercantile International BSC C

Claim Removal

Transaction #: 450334 - ESC
 Insured: "Release 32 test"
 Assigned RM: User ma_ne_relationship_manager_sqt
 Broker: Sri && brokerage

Buyer/Borrower: Bahrain Maritime & Mercantile International BSC C
 Manama BAHRAIN

Claim for Bahrain Maritime & Mercantile International BSC C has been removed successfully

- By selecting to remove a “saved” claim, the System will prompt you to confirm that you want to remove the claim. Once confirmed, then the System will display a message indicating the “remove” is complete.
- Removing a claim will not remove it from the System rather assign it a “removed” status. However, these items will not be available to view through the System

Policy Buyer Search – “Continue a Saved Claim”

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Policy/Guarantee Number	Type	Status	Insured/Lender Name	State	Buyer/Borrower Name	Country	Claims
450334	ESC	Issued	"Release 32 test"		"Release 32 test"	ZAMBIA	View File
450334	ESC	Issued	"Release 32 test"		Bahamas buyer	BAHAMAS	View File
450334	ESC	Issued	"Release 32 test"		Bahrain Maritime & Mercantile International BSC C	BAHRAIN	View File
450334	ESC	Issued	"Release 32 test"		Canada Buyer Inc.	CANADA	View File
450334	ESC	Issued	"Release 32 test"		German Buyers Corp	GERMANY	View Remove Continue Saved Claim
450334	ESC	Issued	"Release 32 test"		New Participant	BURMA	View File View File With New Buyer

Release 32 test

Claim Application
[Filing Instructions](#) | [Claim Summary](#)

OMB No. 3048-0033
Expires 05/31/2014

Done	Application Section
✓	Participants
✓	Transaction Details
	Claim Information
	U.S. Content Requirements
	Claimed Unpaid Invoices
	Ledger Experience
	Calculation of Estimated Eligible Loss
	Documentation and Comments
	Submit

Buyer: German Buyers Corp
Germany1, GERMANY

Claim - Filing Instructions

Please complete this application to file a claim. Only the "Participants" section is enabled when you begin the application. The remaining sections are enabled after the Participant information is entered.

The Right Navigation Area can be used to easily move to specific sections of this application. Just point and click on the section you wish to access. You can **Submit** your claim only after each claim section is check-marked.

Note: A broker can complete the Claim application but only the insured or enhanced assignment assignee can actually submit it.

Apart from entering data, the system will also allow you to Upload documentation required to submit your application as well as Print a copy of the application for your records by clicking on the "Claim Summary" link at the top of the page.

Upon application submission, a claim number(s) will be provided allowing you to track the progress of the application. These instructions can be accessed anytime during the application process through the "Filing Instructions" link.

[Back](#) [Continue](#)

Paperwork Reduction Act:
 We estimate it will take you about 1 hour per response, that includes the time it will take to read the instructions, gather the necessary facts and fill out the form. However, you are not required to provide information requested unless a valid OMB control number is displayed on the form. If you have comments or suggestions regarding the above estimate or ways to simplify this form, forward correspondence to Ex-Im Bank and the Office of Management and Budget, Paperwork Reduction Project, OMB No# 3048-0033, Washington, D.C. 20503.

- Selecting to “Continue Saved Claim” will bring the claimant to the claim application instruction page. This page is similar to the insurance application “look and feel” with right navigation links, link to access instructions and/or claim summary at any point in the process. In addition, note that the participant data must be reviewed prior to the System enabling access to the remaining sections of the application
- Let’s start to complete a claim application ...

Participants - List

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Assisting Export Financing
3QT Edition

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Ex-Im Online Home

450334 - ESC
"Release 32 test"

Buyer: German Buyers Corp
Germany1, GERMANY

Claim Application
[Filing Instructions](#) | [Claim Summary](#)

CMB No. 3048-0033
Expires 05/31/2014

Claim - Participants - List

The following participants are associated to the policy. Please review and make changes to the information, if necessary. Existing Insured, Broker and Assignee roles cannot be changed. New entities can be associated to the application by using the "Add Participant" button. Only one participant in the Buyer role is allowed on a claim. If claim is on a different Buyer than the one listed below, please re-start the claim and select the applicable entity.

Name	Address	Contact	Roles	Action
"Release 32 test"	street 1, city1.5632365 ZAMBIA	Sri Macherla +260 202 565 - 3131 srividya.macherla@exim.gov	Exporter, Insured, Claimant	Update
German Buyers Corp	23, Germany1, GERMANY		Buyer	Update
Alcatel Lucent Cambodia	No. 20 E1, Street 130, Phnom Penh, CAMBODIA	exo_deadletter@exim.gov	Guarantor	Update
PolyPortables Australia	17 Production Street, Noosaville, Queensland, AUSTRALIA	exo_deadletter@exim.gov	Guarantor	Update
RFT Botswana (PTY) LTD	Plot 43173, Unit 14, Phakalane, PO Box 1568, Gaborone, BOTSWANA	exo_deadletter@exim.gov	Guarantor	Update
Sri && brokerage	123 test st, ashburn,VA 20148	Sri Macherla 202-565-2000 srividya.macherla@exim.gov.test	Broker	Update
Avery Dennison (Bangladesh) Ltd.	Flat C2, Plot 10, Road 53, Gulshan- 2, Dhaka,1000 BANGLADESH	exo_deadletter@exim.gov	Affiliate	Update
BROADCAST SYSTEMS & EQUIPMENT	5250 FINCH AVENUE E. UNIT 2&3, SCARBOROUGH,M1S CANADA	MARY KOO +1 416 6438-6230 exo_deadletter@exim.gov	Assignee	Update

Done Application Section

- Participants
- Transaction Details
- Claim Information
- U.S. Content Requirements
- Claimed Unpaid Invoices
- Ledger Experience
- Calculation of Estimated Eligible Loss
- Documentation and Comments
- Submit

Back Add Participant Save and Continue

- System will display all participants currently associated to the policy and provide the option to update information. The Insured, Broker or Assignee roles cannot be removed for an existing participant. **Any changes made on the claim application WILL NOT automatically be reflected on the policy documentation. In order to make a change to the policy documentation, an amendment request will need to be submitted.**
- A participant can also be added to the claim application by searching for a participant and either selecting an existing participant or adding a new one.

Participants – List (Update)

Current Information

Claim - Participants - Update

Note: Asterisk (*) denotes required information.

* Name:

* Address / City: /

State or Province: or

* Country / Postal Code: /

Contact Name:

Email:

Phone / Fax: /

* Role(s):

Insured Broker Assignee Exporter Buyer

Issuing Bank Guarantor Agent Supplier Claimant

Updated Information

Claim - Participants - Update

Note: Asterisk (*) denotes required information.

* Name:

* Address / City: /

State or Province: or

* Country / Postal Code: /

Contact Name:

Email:

Phone / Fax: /

* Role(s):

Insured Broker Assignee Exporter Buyer

Issuing Bank Guarantor Agent Supplier Claimant

- In this example, the Claimant updated their contact information. By updating this contact information, this will NOT change the policy contact. However, the individual included on the claim application, will receive any email notifications related to the submitting and/or processing of the claim
- The Claim Summary will indicate that the participant information for the Insured has been updated (see below)

PARTICIPANTS				
Name & Address	Contact	Roles	Changed?	New?
"Release 32 test" street 1 city1 5632365 ZAMBIA	Lauren Kirsch +260 202 565 - 3129 lauren.kirsch@exim.gov	EXPORTER INSURED CLAIMANT	Yes	No
German Buyers Corp 23 Germany1 GERMANY		BUYER	No	No
Alcatel Lucent Cambodia No. 20 E1, Street 130 Phnom Penh CAMBODIA	exo_deadletter@exim.gov	GUARANTOR	No	No

Participants – List (Add Participant)

Buyer: German Reiers Corp
Germany, GERMANY

Claim - Search Participant

Please use the form below to first check if the participant is already known to Ex-Im.
If a match is found on the intended entry, select the item from the search results and click "Add Selected Participant" button to assign role(s).
Otherwise, use "Add New Participant" to create a new entity to associate to the application.

Participant Name: end user Check for fuzzy matches

City:

State:

Province:

Country:

DUNS #:

Back Get Results

Results

9 items found, displaying all items. Items per page: 10 25 50 100

Entity	Name	City	State	Country	Type
<input type="checkbox"/>	Angora End User	Angola	Angola	ANGOLA	ENTITY
<input type="checkbox"/>	China CIBC Bank, Shanghai Branch/end user Shanghai Jian Pu Imp & Exp	Shanghai		200002	ENTITY
<input type="checkbox"/>	China Construction Bank Shanghai/end user Shanghai Jian Pu	Shanghai		200120	ENTITY
<input type="checkbox"/>	Citibank N A Taipei/end user Island Gold	Taipei		TAIWAN	ENTITY
<input type="checkbox"/>	france - end user	city - end user		FRANCE	ENTITY
<input type="checkbox"/>	Industrial Bank of Korea/end user ChungPung Co	Seoul		100758	ENTITY
<input type="checkbox"/>	Industrial Bank of Korea/end user Young Dong Hardwood Veneer	Seoul		KOREA, SOUTH	ENTITY
<input type="checkbox"/>	Kookmin Bank, Jinjeop Branch/end user Dongkwang Co	Namyangju-Si	Gyeonggi-Do, Korea	KOREA, SOUTH	ENTITY
<input type="checkbox"/>	Suhyp Bank (end user Won Young Corp.)	Seoul		KOREA, SOUTH	ENTITY

Add New Participant Add Selected Participant

Add Participant

Note: Asterisk (*) denotes required information 1.

Name: france - end user

Address: street 785496, city - end user, FRANCE

202-273-4491
deepthi.madugula@exim.gov

Contact: deepthi.madugula@exim.gov

Role(s):
 Insured Broker Assignee Exporter Buyer
 Issuing Bank Guarantor Agent Supplier Claimant

Back Save and Continue

Claim - Participants - Add New

Note: Asterisk (*) denotes required information.

Name: Test Guarantor

Address / City: 120 French Corridor / Paris

State or Province: or

Country / Postal Code: FRANCE /

Contact Name: Lauren Kirsch

Email: lauren.kirsch@exim.gov

Phone / Fax: +33 2025651212 /

Role(s):
 Insured Broker Assignee Exporter Buyer
 Issuing Bank Guarantor Agent Supplier Claimant

Back Create New Participant

- By selecting to add a participant, the System will present a search screen. The Claimant can either select an existing participant or select to “Add Participant”. In either scenario, the Claimant will be required to select a “role” for the participant
- A new participant added can also be removed on the claim application prior to submission
- This information will update the participant list in the claim application and will be reflected on the Claim Application Summary

Alcatel Lucent Cambodia	Phnom Penh, CAMBODIA	exo_deadletter@exim.gov	Guarantor	Update
PolyPortables Australia	17 Production Street, Noosaville, Queensland, AUSTRALIA	exo_deadletter@exim.gov	Guarantor	Update
RFT Botswana (PTY) LTD	Plot 43173, Unit 14, Phakalane, PO Box 1568, Gaborone, BOTSWANA	exo_deadletter@exim.gov	Guarantor	Update
Test Guarantor	120 French Corridor, Paris, FRANCE	+33 2025651212 lauren.kirsch@exim.gov	Guarantor	Update / Remove

Participants – List (Confirm Changes)

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450334 - ESC
"Release 32 test"

Buyer: German Buyers Corp
 Germany1, GERMANY

Claim Application
[Filing Instructions](#) | [Claim Summary](#)

GMB No. 3049-0033
 Expires 05/31/2014

Claim - Participants - List

The following participants are associated to the policy. Please review and make changes to the information, if necessary. Existing Insured, Broker and Assignee roles cannot be changed. New entities can be associated to the application by using the "Add Participant" button. Only one participant in the Buyer role is allowed on a claim. If claim is on a different Buyer than the one listed below, please re-start the claim and select the applicable entity.

Name	Address	Contact	Roles	Action
"Release 32 test"	street 1, city 15632365 ZAMBIA	Lauren Kirsch +260 202 565 - 3129 lauren.kirsch@exim.gov	(1) Reporter, Insured, Claimant	Update
German Buyers Corp	Z3, Germany1, GERMANY		Buyer	Update
Alcatel Lucent Cambodia	No. 20 E1, Street 130, Phnom Penh, CAMBODIA	exo_deadletter@exim.gov	Guarantor	Update
PolyPortables Australia	17 Production Street, Noosaville, Queensland, AUSTRALIA	exo_deadletter@exim.gov	Guarantor	Update
RFT Botswana (PTY) LTD	Plot 43173, Unit 14, Phakalane, PO Box 1568, Gaborone, BOTSWANA	exo_deadletter@exim.gov	Guarantor	Update
Test Guarantor	120 French Corridor, Paris, FRANCE	+33 2025651212 lauren.kirsch@exim.gov	(2) Guarantor	Update Remove
Sri &&& brokerage	123 test st, ashburn,VA 20140	Sri Macheria 202-565-2000 sriyidya.macheria@exim.gov/test	Broker	Update
Avery Dennison (Bangladesh) Ltd.	Flat C2, Plot 10, Road 53, Gulshan-2, Dhaka, 1000 BANGLADESH	exo_deadletter@exim.gov	Affiliate	Update
BROADCAST SYSTEMS & EQUIPMENT	5250 FINCH AVENUE E. UNIT 2A3, SCARBOROUGH, M1S CANADA	MARY KOO +1 416 6438-6230 exo_deadletter@exim.gov	Assignee	Update

Back Add Participant Save and Continue

Done Application Section

- Participants
- Transaction Details
- Claim Information
- U.S. Content Requirements
- Claimed Unpaid Invoices
- Ledger Experience
- Calculation of Estimated Eligible Loss
- Documentation and Comments
- Submit

- Once all updates have been completed, the Claimant will select to "Save and Continue". At this point, the remaining links on the application will be enabled.
- Changes for this application include: Updated primary contact for insured (1) and add a new guarantor to the application (2)

Transaction Details

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Ex-Im Online
Assisting Export Financing
SQT Edition

OMB No. 3048-0033
Expires 05/31/2014

450334 - ESC
"Release 32 test"

Buyer: German Buyers Corp
Germany1, GERMANY

Claim Application
[Filing Instructions](#) | [Claim Summary](#)

Transaction Details

Transaction #: 450334 - ESC
Insured: "Release 32 test"
Assigned RM: User ma_ne_relationship_manager_sq
Broker: Sri && brokerage

Assignment(s):

Policy Period	Name	City	Type	Effective	Released	Max Payable
05/01/2012 - 05/01/2013	BROADCAST SYSTEMS & EQUIPMENT	SCARBOROUGH	Standard	05/22/2012		\$0.00

Policy Parameters:

Policy Period	Payment Limit	%Cover	Deductible	Credit DCL	Ledger DCL	Premium Rate	Policy DEC
05/01/2012 - 05/01/2013	\$95,000.00	95%	\$4,000.00	\$0.00	\$20,000.00	Split Rate	

Buyer/Issuing Bank Limits:

Policy Period	Tracking number	Effective Date	ExpiryDate	Payment Limit	Endorsement #	Endt
05/01/2012 - 05/01/2013	450546	06/01/2012	05/01/2013	\$15,000.00	13	

+ Any limits in effect are noncumulative. Only one credit limit can be in effect for buyer/issuing bank on the date of shipment.

[Back](#) [Save and Continue](#)

Done Application Section

- Participants
- Transaction Details
- Claim Information
- U.S. Content Requirements
- Claimed Unpaid Invoices
- Ledger Experience
- Calculation of Estimated Eligible Loss
- Documentation and Comments
- Submit


- This screen provides a “view-only” display of policy detailed information similar to the “Policy Details” page as well as a copy of the most current Declaration for each policy period (for non-Multibuyer policies, there will only be 1 policy period because they are not renewable transactions).
- The parameters values displayed are what is currently endorsed to the policy.

Claim Information

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Ex-Im Online Home

450334 - ESC
"Release 32 test"

Claim Application
[Filing Instructions](#) | [Claim Summary](#)

OMB No. 3048-0033
Expires 05/31/2014

Buyer: German Buyers Corp
Germany1, GERMANY

Claim Information

Note: All fields are required.
Please enter information relating to your claim.

Products:

Special conditions:
(if applicable)

Security interest
 Other, enter details below:

Last date payment was accepted from buyer:
(mm/dd/yyyy)

Did the buyer accept the delivery of the product?
 Yes No

Reason for claim:

Bankruptcy Business Closed Cashflow
 Dispute Diversion of Funds Economy
 Export-Import Restrictions Non Acceptance Political Event
 Transfer Other

Describe reason for claim (optional):

Done Application Section

- ✓ [Participants](#)
- ✓ [Transaction Details](#)
- ▶ [Claim Information](#)
- [U.S. Content Requirements](#)
- [Claimed Unpaid Invoices](#)
- [Ledger Experience](#)
- [Calculation of Estimated Eligible Loss](#)
- [Documentation and Comments](#)
- [Submit](#)

- “Claim Information” asks for specific details related to the policy and/or claim being submitted. The Claimant is expected to fill out all the information on this page unless the question is not applicable to the policy in question. The following fields are not required: Special Conditions, Last date payment was accepted from buyer and reason for claim.

U.S. Content Requirements

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450334 - ESC
"Release 32 test"

Buyer: German Buyers Corp
Germany1, GERMANY

Claim Application
[Filing Instructions](#) | [Claim Summary](#)

OMB No. 3048-0033
Expires 05/31/2014

Claim - U.S. Content Requirement

For SBA Defined Small Businesses Only:

(a) Was each of the products on the claimed invoices manufactured or reconditioned with more than 50% U.S. content (comprised of all direct and indirect costs including, but not limited to, labor, materials, research and administrative costs, but excluding profit)? Yes No

- If the answer to (a) is "No", you are still eligible for coverage for the value of the U.S. Content (as defined above) of each product. Please attach a list with invoice number, product name and U.S. content percentage for each product that was manufactured or reconditioned with 50% or less U.S. content.

(b) If you completed and submitted a Content Report with respect to each invoice at the time of shipment, you may submit a claim based on the percentage of the aggregate U.S. content (as defined above) of all products claimed on the invoice. Is the U.S. content percentage of all products on each claimed invoice, in the aggregate, more than 50% of the entire value of the invoice? Yes No

- If the answer to (b) is "No", you are still eligible for coverage of the aggregate value of the U.S. content of each invoice. Please attach a list with invoice number, and U.S. content percentage for each invoice that has an aggregate U.S. content percentage of 50% or less.

OR

For all Other Businesses:

(a) Was each of the products on the claimed invoices manufactured or reconditioned with more than 50% U.S. content (comprised of labor, materials, and direct overhead, but exclusive of profit)? Yes No

Done	Application Section
✓	Participants
✓	Transaction Details
✓	Claim Information
▶	U.S. Content Requirements
	Claimed Unpaid Invoices
	Ledger Experience
	Calculation of Estimated Eligible Loss
	Documentation and Comments
	Submit

- The "US Content Requirements" section is similar to questions that you see on the insurance application. The Claimant is required to answer only 1 of the 2 sections. For MT insurance transactions, the Claimant will also be required to enter a foreign content %.

Foreign Content:

What is the percentage of the foreign content?

Claimed Unpaid Invoices

450334 - ESC
"Release 32 test"

Buyer : German Buyers Corp
Germany1 , GERMANY

[Filing Instructions](#) | [Claim Summary](#)

Claim - Claimed Unpaid Invoices

All outstanding insured shipments made to the buyer must be scheduled and included with this claim whether or not a shipment is presently eligible for coverage. For example, if there are two insured invoices outstanding to a buyer and only one is eligible for claim filing, the second invoice must be included as part of this claim filing. For each shipment, attach and group the invoice, bill of lading, debt instrument, and any related documents. The bill of lading date is the date of shipment for purposes of this schedule. Interest calculations reflecting the dollar amount of the interest due for each invoice must be included in the column listed below.

To add a shipment to the schedule, use **'Add Shipments to Schedule'**. After all shipments are entered in the schedule, please answer the questions at the bottom of the section and click **'Save and Continue'**.

[Back](#) [Add Shipments to Schedule](#)

- The “Claim Unpaid Invoices” section is where the Claimant is expected to enter all related invoice/shipment data that supports the filing of the claim. The System will allow for entry of multiple invoices to 1 shipment. The first step to building the schedule of invoice/shipment activity is to select “Add Shipments to Schedule”.
- The System will auto-populate in a drop-down any accepted, paid shipment activity for the last two years to facilitate entry of the schedule of shipments section. You are also allowed to enter a shipment which does not appear on the drop-down.

Claimed Unpaid Invoices (con't.)

Claim - Claimed Unpaid Invoices - Add

Shipment has been saved successfully.

Enter all outstanding shipments using the form below.

- Selecting a shipment from the 'Reported Shipments' list will auto-populate the relevant shipment information in the form. If any shipment is not available in this list, simply enter all data in the form below and save.
- Press 'Save Shipment to Schedule' to add the shipment data to the schedule. After all shipments are entered, click 'Done'.
- Multiple shipments can be added to the schedule without leaving the page.

Note: All fields are required.

Reported Shipments in the past 2 years for German Buyers Corp :

05/01/2012	582631	05/2012	\$27,000.00	Open Account
------------	--------	---------	-------------	--------------

Invoice Number: Invoice Amount: \$

Shipment Date: (mm/dd/yyyy) Shipment Amount: \$27,000.00

Due Date: (mm/dd/yyyy) Month Shipment Reported to EXIM: (mm/yyyy)

Payment Transaction Type: Length of repayment terms: days

Principal Partial Payment: \$ Savings Due to Non-payment of Agent's Commissions: \$

Other Credits, Discounts & Allowances: \$ Funds Received from Other Sources: \$

Is Interest applicable ? Yes No

Interest To Due Date: \$ Interest from Due Date to 180 days after: \$

Interest Partial Payment: \$ Date Interest Paid Thru: (mm/dd/yyyy)

- A sub-set of shipment data will pre-populate once a shipment is selected (Shipment Amount, Month Reported to Exim and Transaction Type). If you select “No” for “Is Interest applicable”, you will not be required to complete the remaining questions. Once you have completed entry of data, select to “Save Shipments to Schedule”. The System will clear out the data form to allow for additional entries .
- To add another invoice, select to “Add Shipments to Schedule” and repeat the same process until all invoice activity has been entered.
- A schedule of shipments will be created based on all invoice data entered.

Claimed Unpaid Invoices (con't.)

- From this screen, the Claimant can select to view (V), edit (E) or remove (X) an entry
- The System will display a Gross Total Invoice” amount at the bottom of the schedule.
- In addition, you can add another invoice to the schedule by selecting to “Add Shipments to Schedule”
- For each shipment item, the Claimant will be required to attach (or send in) a copy of the invoice, bill of lading, debt instrument and any other related documents.
- Once the “Schedule of Shipments” is complete, the Claimant will be required to answer the question related to “uninsured outstanding amounts”.

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Schedule of Shipments

450334 - ESC
"Release 32 test"

Buyer: German Buyers Corp
Germany1, GERMANY

Claim Application
OMB No. 3048-0033
Expires 05/31/2014

Claim - Claimed Unpaid Invoices

Note: All fields are required.

All outstanding insured shipments made to the buyer must be scheduled and included with this claim whether or not a shipment is presently eligible for coverage. For example, if there are two insured invoices outstanding to a buyer and only one is eligible for claim filing, the second invoice must be included as part of this claim filing. For each shipment, attach and group the invoice, bill of lading, debt instrument, and any related documents. The bill of lading date is the date of shipment for purposes of this schedule. Interest calculations reflecting the dollar amount of the interest due for each invoice must be included in the column listed below.

To add a shipment to the schedule, use "Add Shipments to Schedule". Shipments added to the schedule can be viewed or edited or removed by clicking "V" or "E" or "X", respectively. After all shipments are entered in the schedule, please answer the questions at the bottom of the section and click "Save and Continue".

Claimed Unpaid Invoices:

3 items found, displaying all items.

Items per page: 10 25 50 100

Policy Period	Invoice #	Shipment Conf. #	Shipment Date	Invoice Amount	Due Date	Principal Pmt.	Interest Pmt.	Credits	Other Funds Recd.	Comm. Savings	Actions
05/01/2012 - 05/01/2013	101	582631	05/15/2012	\$10,000.00	06/15/2012	\$0.00		\$0.00	\$0.00	\$0.00	V E X
05/01/2012 - 05/01/2013	102	582631	05/17/2012	\$5,000.00	06/17/2012	\$0.00		\$0.00	\$0.00	\$0.00	V E X
05/01/2012 - 05/01/2013	103	582631	05/30/2012	\$2,000.00	06/30/2012	\$0.00		\$0.00	\$0.00	\$0.00	V E X

Total Gross Invoice: \$17,000.00

Are there any uninsured outstanding amounts with this buyer? Yes No

If so, how much? \$

Why are these shipments uninsured?

Back Add Shipments to Schedule Save and Continue

Ledger Experience

- The next section will prompt the Claimant to indicate whether or not they have Ledger Experience with the buyer. If the response is “No”, no additional information is required. If “Yes”, you “will be required to enter at least 1 items. To add a row, select to “Add” a row which will build a matrix similar to “Schedule of Shipments” and you can continue to enter multiple records. It is recommended that if you have 10 or less invoices, the data should be entered through this screen. For more than 10 invoices, you can opt to attach a soft-copy of the ledger experience through the Documentation and Comments section of the claim application.
- Similar to “Schedule of Shipments, the Claimant can select to edit (E) or remove (X) an existing record.

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Ex-Im Online Home

450334 - ESC
"Release 32 test"

Buyer: German Buyers Corp
Germany, GERMANY

Claim Application
[Filing Instructions](#) | [Claim Summary](#)

OMB No. 3446-0033
Expires 09/30/2014

Claim - Ledger Experience

Note: All fields are required.

Do you have any ledger experience with the buyer within the last 12 months? Yes No

If "Yes", enter details of each such shipment and click "Add" to build a schedule. List all shipments made during the year prior to the first claimed shipment. Please be specific regarding the credit terms extended to the buyer for each shipment.

Use "X" to delete any shipments entered in error. After data are entered, click "Save and Continue".

Optionally, if there are more than ten (10) invoices, you may attach a document to the **Documentation and Comments** section which lists ledger experience.

Invoice #	Amount	Terms	Shipment Date (mm/dd/yyyy)	Due Date (mm/dd/yyyy)	Date Paid (mm/dd/yyyy)	Amount Paid	
		-Select Term-					Add

Prior Ledger Experience:
Nothing found to display.

Max. High Credit Outstanding during 12 mos. prior to shipment of first claimed invoice: \$

Was interest specified in the buyer obligation? Yes No

If "Yes", (a) was ordinary interest charged to the due date? Yes No

(b) was late interest charged after the due date? Yes No

Back Save and Continue

Ledger Experience (con't.)

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450334 - ESC
"Release 32 test"

Buyer: German Buyers Corp
Germany1, GERMANY

Claim Application
[Filing Instructions](#) | [Claim Summary](#)

OMB No. 3048-0033
Expires 05/31/2014

Claim - Ledger Experience

Note: All fields are required.

Do you have any ledger experience with the buyer within the last 12 months? Yes No

If 'Yes', enter details of each such shipment and click 'Add' to build a schedule. List all shipments made during the year prior to the first claimed shipment. Please be specific regarding the credit terms extended to the buyer for each shipment.

Use 'X' to delete any shipments entered in error. After data are entered, click 'Save and Continue'.

Optionally, if there are more than ten (10) invoices, you may attach a document to the **Documentation and Comments** section which lists ledger experience.

Invoice #	Amount	Terms	Shipment Date (mm/dd/yyyy)	Due Date (mm/dd/yyyy)	Date Paid (mm/dd/yyyy)	Amount Paid	
		--Select Term--					Add

Prior Ledger Experience:

Invoice#	Amount	Terms	Shipment Date	Due Date	Date Paid	Amount Paid	Action
001	\$1,000.00	1-30	01/19/2012	02/19/2012	02/14/2012	\$1,000.00	E X
002	\$300.00	1-30	11/22/2011	12/11/2011	12/07/2011	\$300.00	E X

Max. High Credit Outstanding during 12 mos. prior to shipment of first claimed invoice: \$ 4500.00

Was interest specified in the buyer obligation? Yes No

If 'Yes': (a) was ordinary interest charged to the due date? Yes No

(b) was late interest charged after the due date? Yes No

[Back](#) [Save and Continue](#)

- Once you have completed entry of prior ledger experience, complete the section at the bottom regarding "Maximum High Credit Outstanding"

Calculation of Estimated Eligible Loss

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Ex-Im Online Home

450334 - ESC
"Release 32 test"

Buyer: German Buyers Corp
Germany1, GERMANY

Claim Application
[Filing Instructions](#) | [Claim Summary](#)

OMB No. 3048-0033
Expires 05/31/2014

Claim - Estimated Eligible Loss

Policy Period: 05/01/2012 -05/01/2013

Total invoice amount of all insured shipments (principal only):	\$17,000.00
(-) Minus (Ex-Im bank will calculate the interest due to the insured based on the interest coverage in the definition of "loss")	
a. Total buyer payments applied to principal:	\$0.00
b. Other credits, discounts and allowances:	\$0.00
c. Funds received from any other source:	\$0.00
d. Savings because of nonpayment of agent's commission:	\$0.00
Net Loss:	\$17,000.00
Net Loss X percentage of cover specified in the Declarations: <u>95%</u>	Estimated Eligible Loss \$16,150.00
Policy Deductible:	\$0.00

Your final amount would be reduced by any unmet deductible per policy period.

[Back](#) [Save and Continue](#)

Done	Application Section
✓	Participants
✓	Transaction Details
✓	Claim Information
✓	U.S. Content Requirements
✓	Claimed Unpaid Invoices
✓	Ledger Experience
▶	Calculation of Estimated Eligible Loss
	Documentation and Comments
	Submit

- The “Calculation of Estimated Eligible Loss” takes into account data input on the “Claim Unpaid Invoices” page to derive an “estimated” eligible loss figure. This data is “view-only”.
- The System displays the “Policy Deductible” (if applicable) as a reminder that the final amount of claim payment will take into account any unmet deductible for the policy period in question.

Documentation and Comments

- The last section “Documentation and Comments” provides a listing of required and other documentation which may be required to complete review of the claim. The System will perform a validation for required documentation. For each of these document types, the claimant will be required to either attach, indicate that they do not have the documentation or it will follow. Only 1 document for each section is required.
- To attach a document, select the “Disposition” of the document, browse and select the document (if available) and then click “Save” to attach the document to the claim application. The System allows more than 1 document to be added for each document type. The System will display a listing of all attached documentation and allow the Claimant to view or remove the documentation once added to the application.
- In addition, the Claimant will have the opportunity to enter “Comments” at the bottom of this section; similar to the Insurance application.

The screenshot shows the 'Claim Application' page for claim 450334 - ESC 'Release 32 test'. The user is German Buyers Corp, Germany - GERMANY. The page is divided into several sections:

- Claim: Documentation and Comments:** Includes instructions on attaching required documentation and a list of document types with their dispositions.
- Attached Documentation:** A table showing documents already uploaded, such as 'Invoices (copies)', 'Collection Efforts (copies)', 'Purchase Orders (copies)', and 'Written Demand for Payment (copies)'. Each row has columns for Disposition, File, and Action.
- Required Documentation:** A table listing documents that still need to be provided, such as 'Purchase Orders (copies)', 'Certifications of Insured', 'Invoices (copies)', 'Bill of Lading (copies)', 'Collection Efforts (copies)', and 'Written Demand for Payment (copies)'. Each row has columns for Disposition, File, and Action.
- Other Documentation:** A table for additional documents like 'Promissory Notes (copies)', 'Draft with Acceptance (copies)', 'Letter of Credit', 'Credit Agreement (copies)', 'Contract of Sale', 'Credit Reports', 'Special Conditions', 'Ledger Experience', and 'Other Insurance'. Each row has columns for Disposition, File, and Action.
- Comments:** A text area at the bottom for optional comments regarding the claim, with a character limit of 4000.

Navigation buttons 'Back' and 'Save and Continue' are located at the bottom right of the page.

Submit

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450334 - ESC
"Release 32 test"

Buyer: German Buyers Corp
Germany1, GERMANY

Claim - Submit

Please click '**Submit Claim**' to complete the claim filing process. You can also review and print the [Claim Summary](#) prior to submission.

Wire and ACH Instructions

Routing Bank Name:

Recipient Bank Name:

ABA#:

Account Name:

Account #:

Tax Id #:

Memo:

Buyer/Borrower: German Buyers Corp
Germany1,
GERMANY

For any questions on the Claim filing process, please contact Ex-Im Bank at the address below:
Export Import Bank of the United States - Asset Management Division
811 Vermont Avenue, NW
Washington, DC 20571
Tel: (202) 565-3600
Fax: (202) 565-3625
Please note that only the Insured or enhanced Assignee is eligible to submit a claim. Click **Save and Exit** to complete the Broker claim filing process.

OMB No. 3048-0033
Expires 05/31/2014

Claim Application
[Filing Instructions](#) | [Claim Summary](#)

Done Application Section

- ✓ [Participants](#)
- ✓ [Transaction Details](#)
- ✓ [Claim Information](#)
- ✓ [U.S. Content Requirements](#)
- ✓ [Claimed Unpaid Invoices](#)
- ✓ [Ledger Experience](#)
- ✓ [Calculation of Estimated Eligible Loss](#)
- ✓ [Documentation and Comments](#)
- ▶ [Submit](#)

Back Save and Exit

- The “Submit” screen allows the Claimant to enter ACH payment and/or wiring information for the claim payment. This information is not required at the time of submission and/or can be updated by ExIm staff after submission, if necessary.
- A “Memo” line is provided to help the Claimant create any reference for themselves regarding this claim.
- A broker will not be allowed to submit the claim. This must be done by the Claimant.

Claim Summary

- Similar to the Insurance application, the System generates a summary of all data entered on the claim application for your reference.
- The Summary can be printed and/or viewed on-line after submission as well.

The screenshot displays the 'Claim Application' summary page on the Ex-Im Online portal. The page is titled '43034 - ESC' and 'Claim Application'. It contains a detailed table of application data, including sections for 'GENERAL INFORMATION', 'APPLICANT INFORMATION', 'CLAIM INFORMATION', and 'FINANCIAL INFORMATION'. The table lists various items such as 'APPLICANT TYPE', 'CLAIM TYPE', 'CLAIM STATUS', and 'CLAIM DATE'. Below the table, there are several sections for 'GENERAL INFORMATION', 'APPLICANT INFORMATION', 'CLAIM INFORMATION', and 'FINANCIAL INFORMATION', each containing a list of items and their corresponding values. The page also includes a 'DOCUMENTATION' section at the bottom.

Tracking Sheet

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Ex-Im Online
Assisting Export Financing
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Ex-Im Online Home

450334 - ESC
"Release 32 test"

Claim Application

OMB No. 3048-0033
Expires 05/31/2014

Buyer: German Buyers Corp
Germany1, GERMANY

Claim - Tracking Sheet

Thank you for submitting the claim application. You will be notified of the decision once the claim processing and review is complete.

Please print this page for your records and include a copy with any documentation sent to Ex-Im Bank regarding this application. If applicable, one Claim Number is issued per policy period.

Claim Number(s):	I200130-01
Claim Submitted Date:	12/05/2012
Transaction #:	450334 - ESC
Insured/Lender:	"Release 32 test" city1 5632365 ZAMBIA
Insured Contact:	Lauren Kirsch +260 202 565 - 3129 lauren.kirsch@exim.gov
Buyer/Borrower:	German Buyers Corp Germany1 GERMANY

As a reminder, please send the following documents at the earliest in order to expedite the claim processing:

- Certifications of Insured
- Written Demand for Payment (copies)

Export Import Bank of the United States - Claims And Recoveries Division
811 Vermont Avenue, NW
Washington, DC 20571
Tel: (202) 565-3600
Fax: (202) 565-3625

Print

- The “Tracking Sheet” displays the System assigned “ Claim Number”. If invoice data is entered across multiple policy periods (for Multibuyer), the System will automatically generate multiple claims, each with their own claim # for your reference.
- The tracking sheet provides a reminder that “Certification of Insured” and Written Demand for Payment” is required to process the claim.

Check Pending Status

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Claims Search

Use the fields below to search for prior Claims entered in the system.

Claim Number / Status: [] / Pending Ex-Im Review
 Policy/Guarantee Number: []
 Buyer/Borrower Name: [] Check for fuzzy matches?
 Buyer/Borrower Country: [-Select Country-]

6 items found, displaying all items. Items per page: 10 25 50 100

Claim Number	Claim Status	Policy/Guarantee Number	Type	Insured/Lender Name	Status	Buyer Name	Country	Actions
[200101-01]	Pending Ex-Im Review	450444	ESC	"Release 32 test"		braz	BRAZIL	
[200113-01]	Pending Ex-Im Review	450374	ESC	"Release 32 test"		New Participant Name	BURMA	
[200114-01]	Pending Ex-Im Review	450684	ELC	"Release 32 test"		braz-ib	BRAZIL	
[200127-01]	Pending Ex-Im Review	450334	ESC	"Release 32 test"		German Buyers Corp	GERMANY	
[200128-01]	Pending Ex-Im Review	450334	ESC	"Release 32 test"		German Buyers Corp	GERMANY	
[200130-01]	Pending Ex-Im Review	450334	ESC	"Release 32 test"		German Buyers Corp	GERMANY	

- By selecting “Pending Claims” from the landing page, you will see a list of outstanding claims and their current status.
- Selecting a claim will display claim details and links to Claim Status History and Claim Application Summary

Claim - Details

Transaction #: 450334 - ESC
Insured: "Release 32 test"
Assigned RM: User ma_no_relationship_manager_sqf
Broker: Sri S&S & brokerage

Claim #: [200130-01
Buyer/Borrower: German Buyers Corp
 Germany1 GERMANY

Status:	Pending - Routed for Review - Analyst	Amount Approved:	
Date Declined:		Denial Code:	
Amount Requested:	\$16,150.00	Date Filed:	12/05/2012
Amount Disbursed:		Claim Paid Date:	

Resubmission History
Nothing found to display.

[Expand Application Status History](#)

[Claim Summary](#)



Summary

- Any questions, please contact your RM and/or Asset Management Division
- Ex-Im Online will be unavailable on Saturday, December 8th for deployment of this functionality.
- Please communicate to your customers that the process for submitting claims has moved from ECFS to Ex-Im Online. Your support to help them submit claims through Ex-Im Online is appreciated.
- Thank you for your participation today!