

Cleveland VA H2H Initiatives

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H2H Initiative

- **Heart Failure Interdisciplinary**
 - Quality management
 - Research
 - Clinical nursing
 - Heart Failure team

HFIT H2H Quality improvement Initiative

- HF admission template note
- HF management order set
- Institution standardization of didactic material
 - Evidence based update of HF booklet
 - Distribution of HF video

HFIT H2H Quality improvement Initiative

- AHA GWTG HF program
 - How are we doing
 - Where can we improve
 - Tools to implement changes
 - Bronze status recognition 01/2011
- Platform for Joint Commission Center of Excellence Heart Failure Advanced Certification

HFIT H2H Research Initiative

- Understanding Readmission and Care Coordination Patterns in Patients with Heart Failure: Pilot Data to Help Guide Optimization of Heart Failure Management
- QUERI RRP: Pending

HFIT H2H Research Initiative

- Factors Associated with Multiple Readmissions in Patients with Heart Failure
 - Pharmacotherapeutic factors
 - Retrospective chart review
 - Psychosocial factors
 - Phone interviews will be conducted to explore factors contributing to readmission
- IRB approved, data collection in progress

HFIT H2H Education Initiative

“Filling the Gaps”

- Educational sessions on diagnosis and evidence based treatment of Heart Failure for clinical staff (RN, CRNA) on telemetry floor as a pilot project
- Standardization of patterns of communication between hospital staff, patient and outpatient providers

Transition from Hospital to Home Outpatient

Medication Reconciliation Clinic

- Administered and managed by pharmacy and Heart Failure nurse practitioner
- Patients scheduled within 10 days of hospital discharge
- Medications are reconciled and optimized to target Heart Failure therapy dosages
- Contact information and education is provided
- The clinic serves as a bridge from the inpatient stay to the initial outpatient Primary care or Cardiology visit

Fast Track Clinic:

A Cleveland VA Cardiology Initiative

Created to provide open access for acute cardiac patients

- Staffed by Cardiology Attendings
- Patients are seen within 7 days of request
- All patients presenting to ED with Heart Failure receive a fast track clinic appointment
 - Recruitment of Heart Failure patients from the ED is done through a templated note
 - This note triggers an automatic GUI email to the Cardiology secretaries requesting a Fast Track Clinic Appointment

Medication reconciliation is completed for all ED patients just before being seen in Fast Track Clinic

Outpatient Heart Failure Care:

Shared Medical Appointment (SMA)

- Interdisciplinary team that includes:
 - Julie Gee, Heart Failure Nurse Practitioner
 - Sherry LaForest, Heart Failure Pharmacist
 - Kim Schaub, Cardiology Psychologist
 - Gaybella Horton, Nurse documenter
 - Julio Andres Bárcena, Heart Failure/Transplant Physician
- Target Population
 - Complex Heart Failure patients who have a history of non-adherence and psychosocial barriers to self-management (e.g. substance abuse, poor social support)