

HF Network

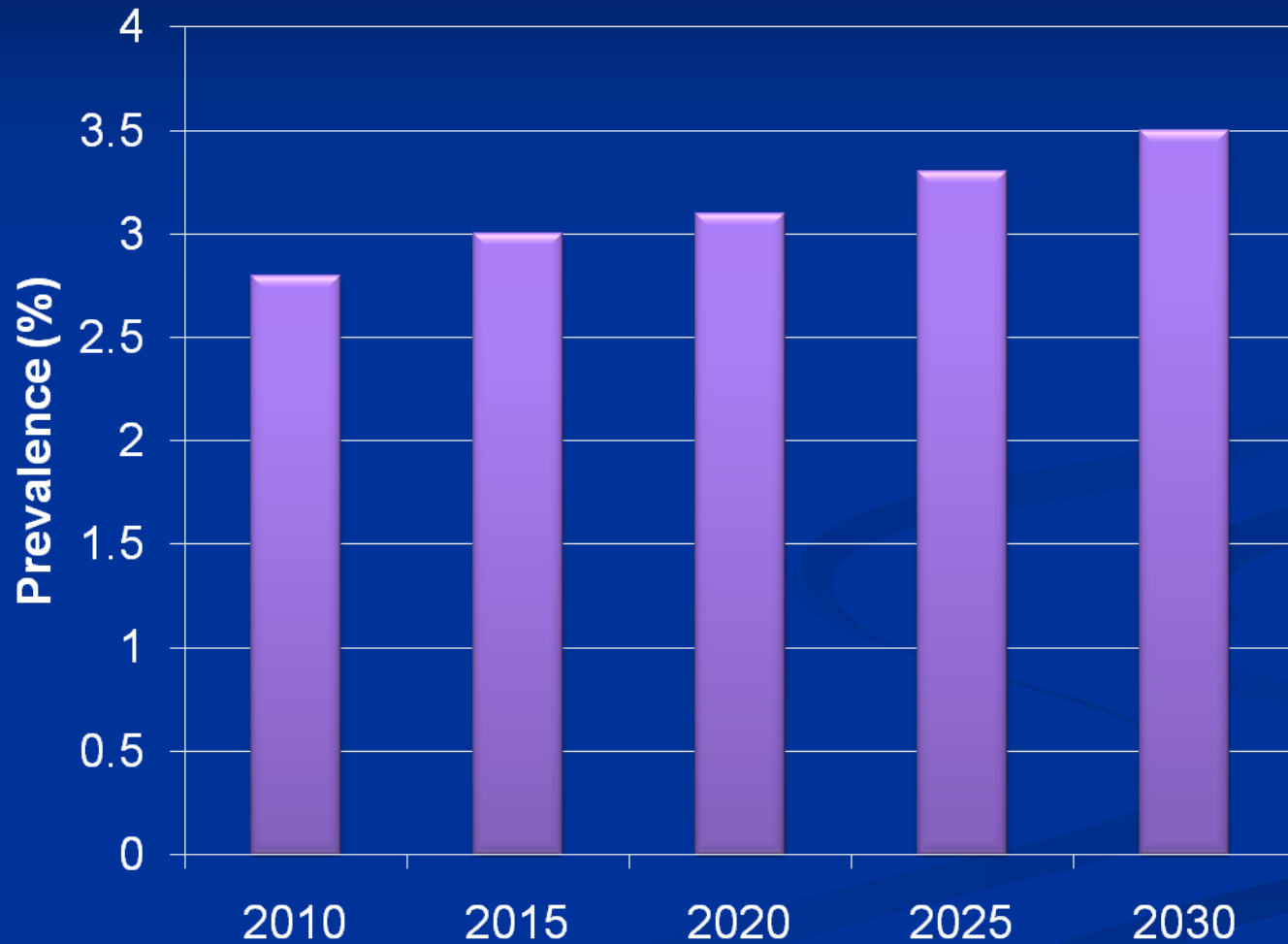
6th Annual In-Person
Meeting

September 19, 2011

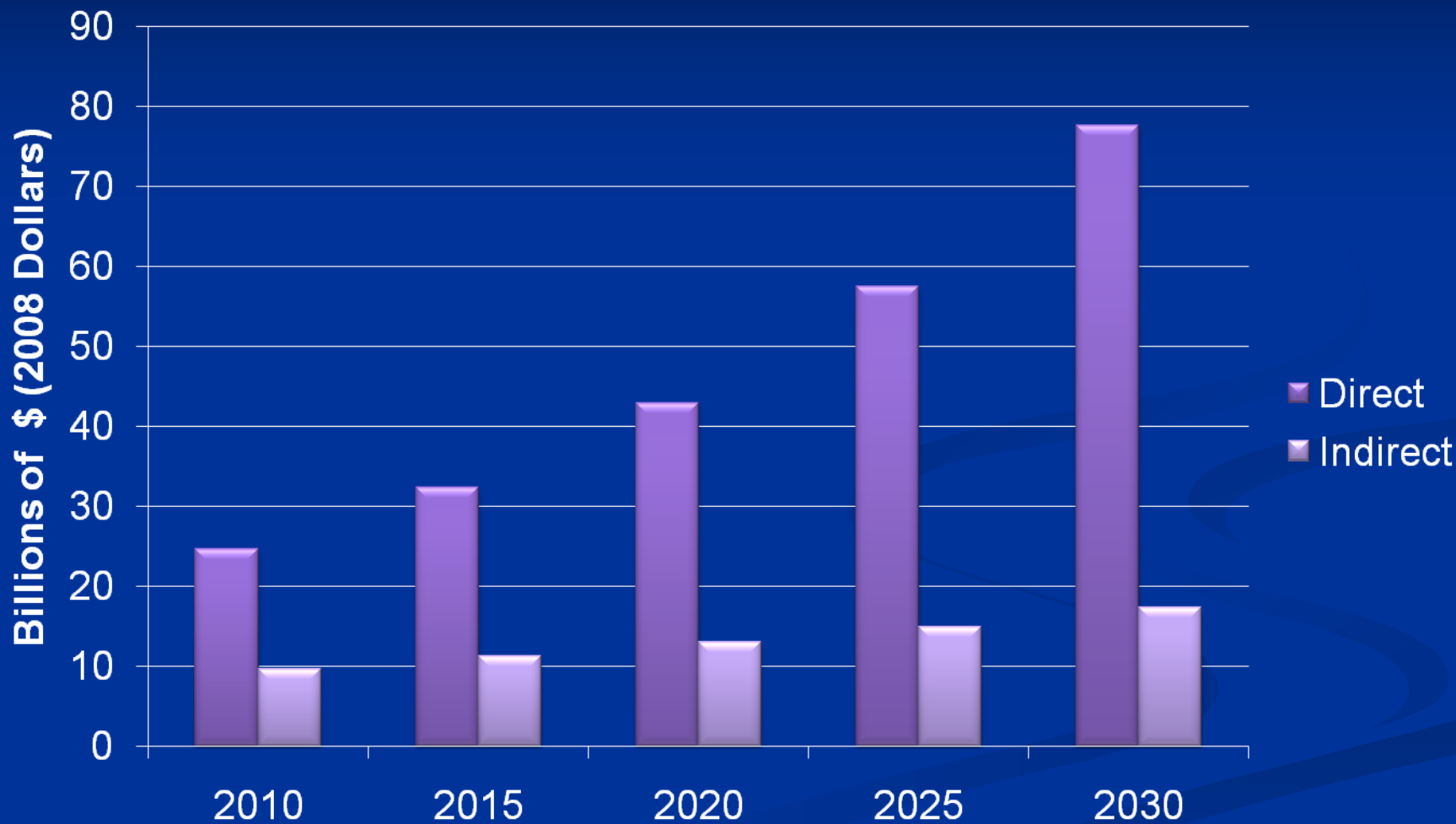
Outline

- Announcements
 - Heart Failure Tool Kit
 - Projections on HF prevalence
- H2H Update
- Specialty Care Transformation

Projected Prevalence of Heart Failure



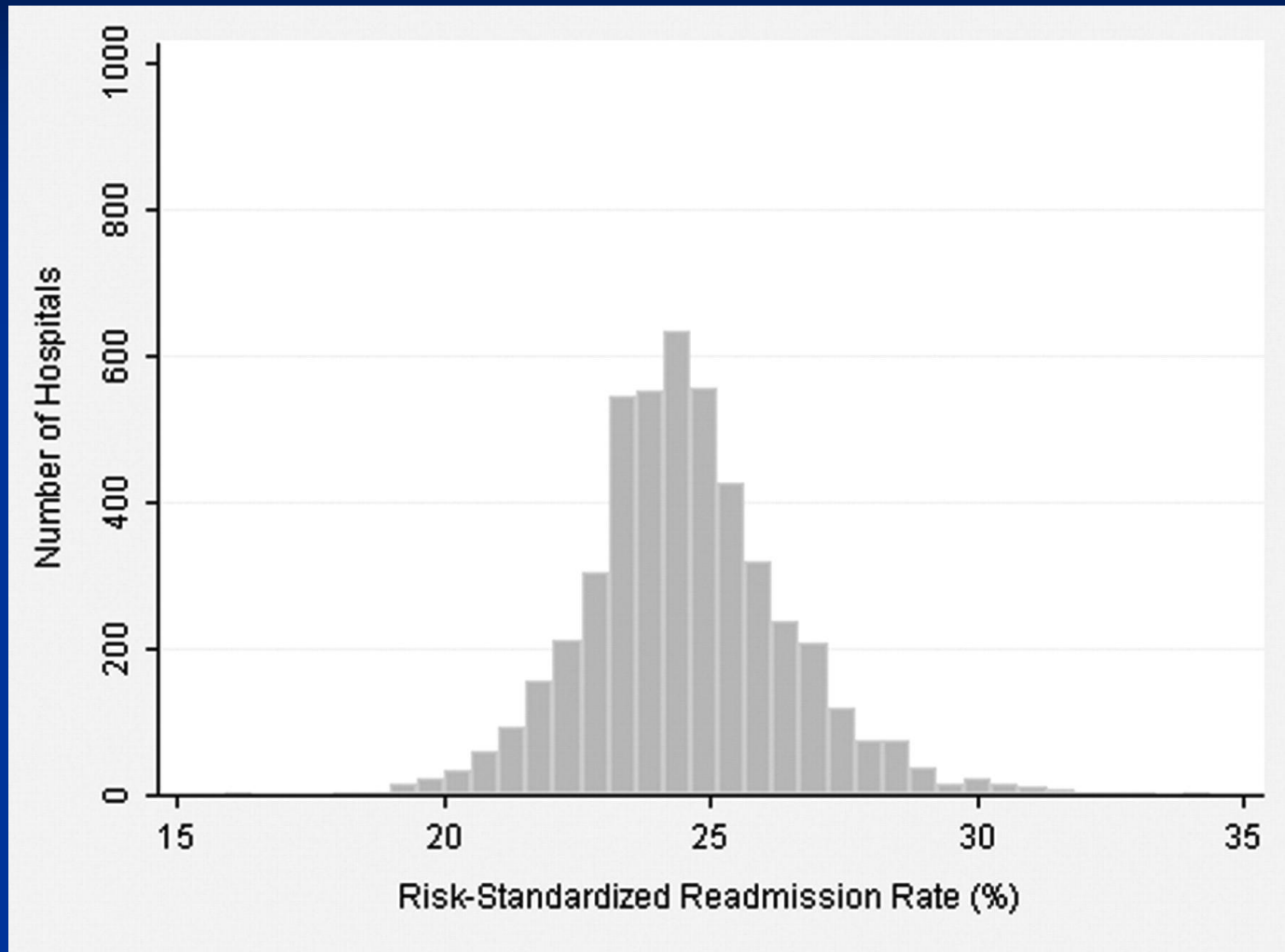
Projected Costs of Heart Failure



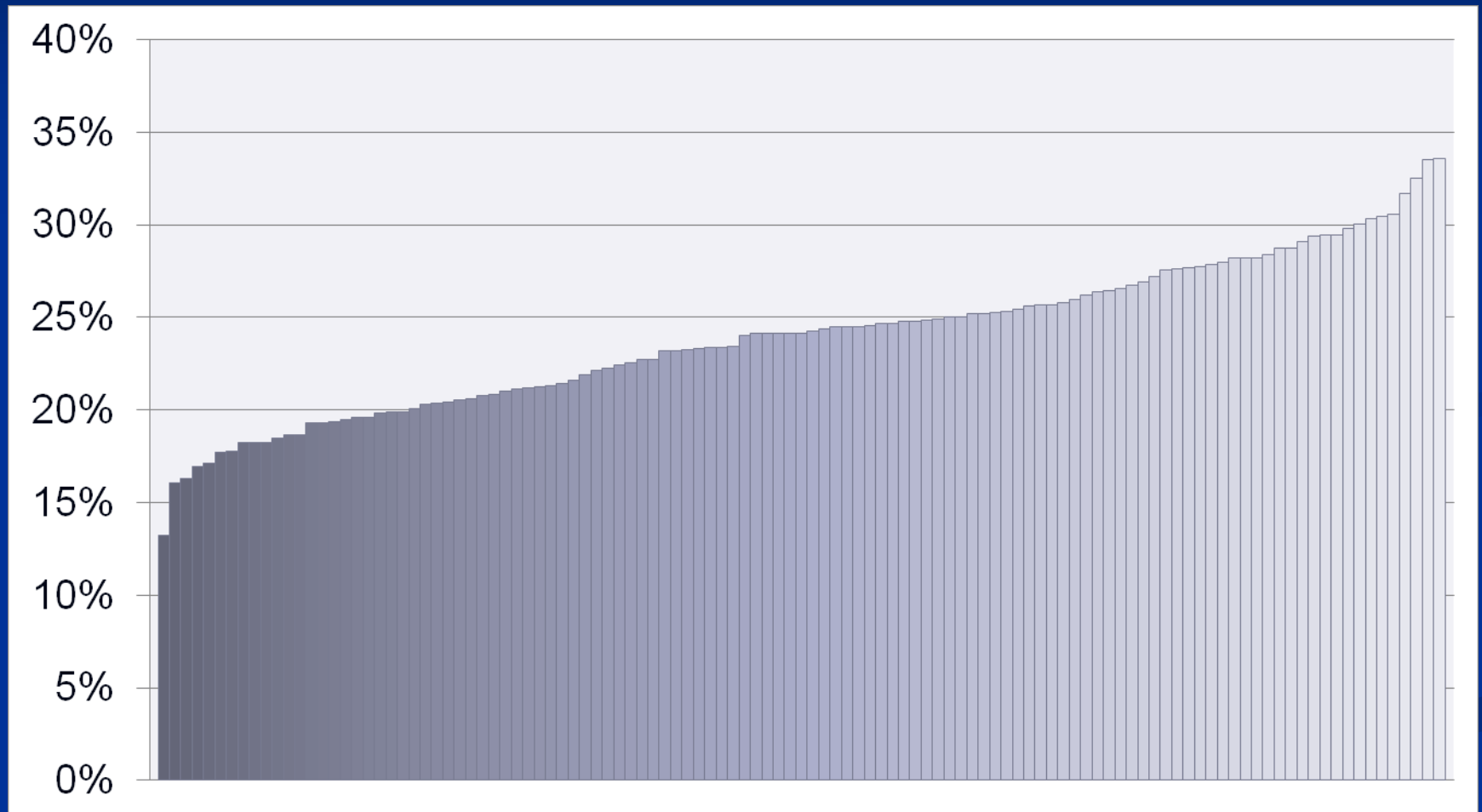
Update on Hospital to Home (H2H)

h2hquality.org

Heart failure 30-day Risk-Standardized Readmission Rate Distribution



30-Day Readmissions (All Cause) Distribution for VA Facilities



Excludes Facilities with < 100 HF discharges over 2 years.

H2H 3 Question Framework

- **Medication Management Post-Discharge:** Is the patient familiar and competent with his or her medications and is there access to them?
- **Early Follow-Up:** Does the patient have a follow up appointment scheduled within a week of discharge and is he or she able to get there?
- **Symptom Management:** Does the patient fully comprehend the signs and symptoms that require medical attention and whom to contact if they occur?

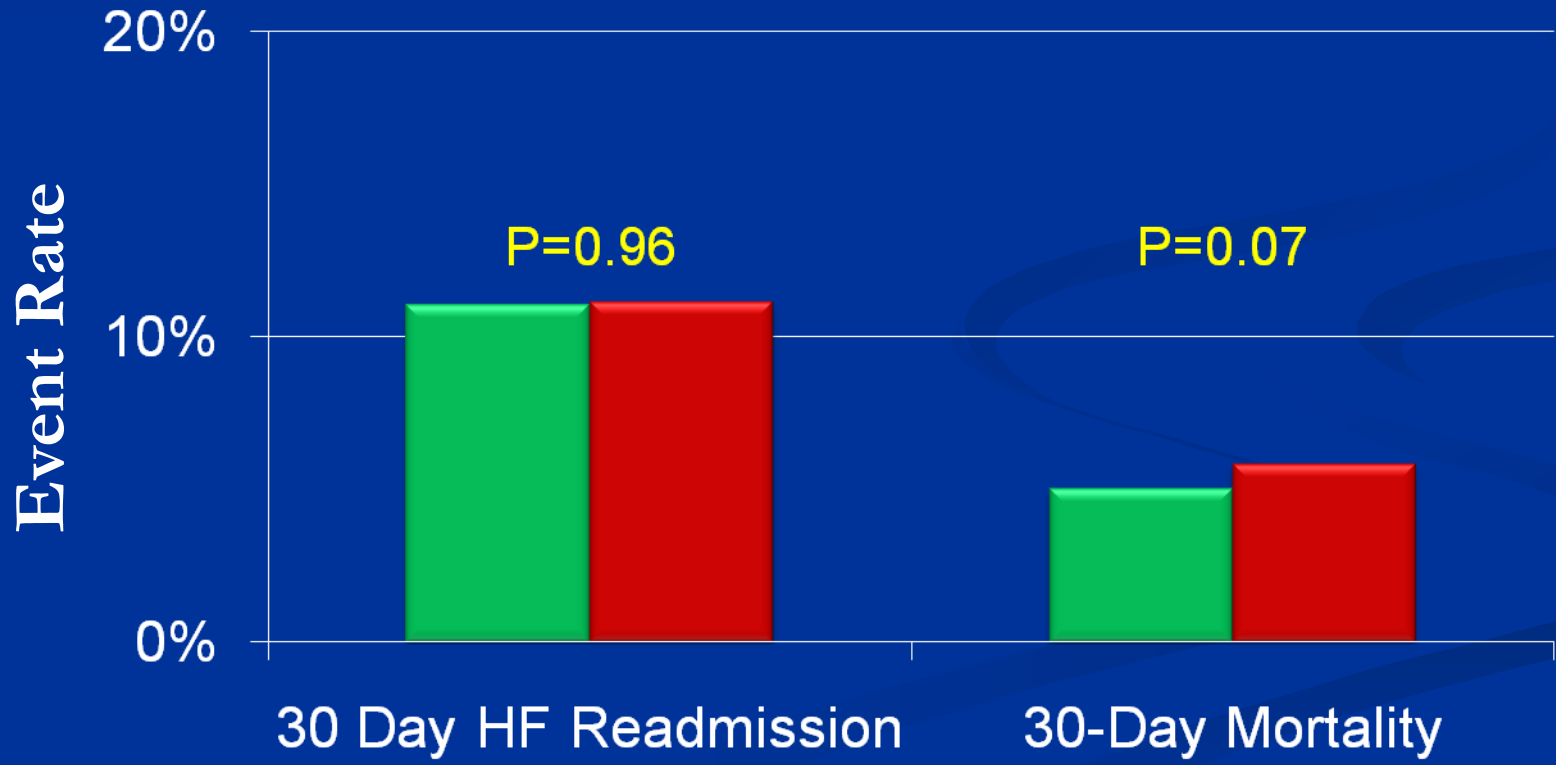
Summary

- Approximately 80 VA facilities have joined
- > 500 QI projects address H2H goals
- 1/3 initiated in response to H2H

Who Joined H2H?

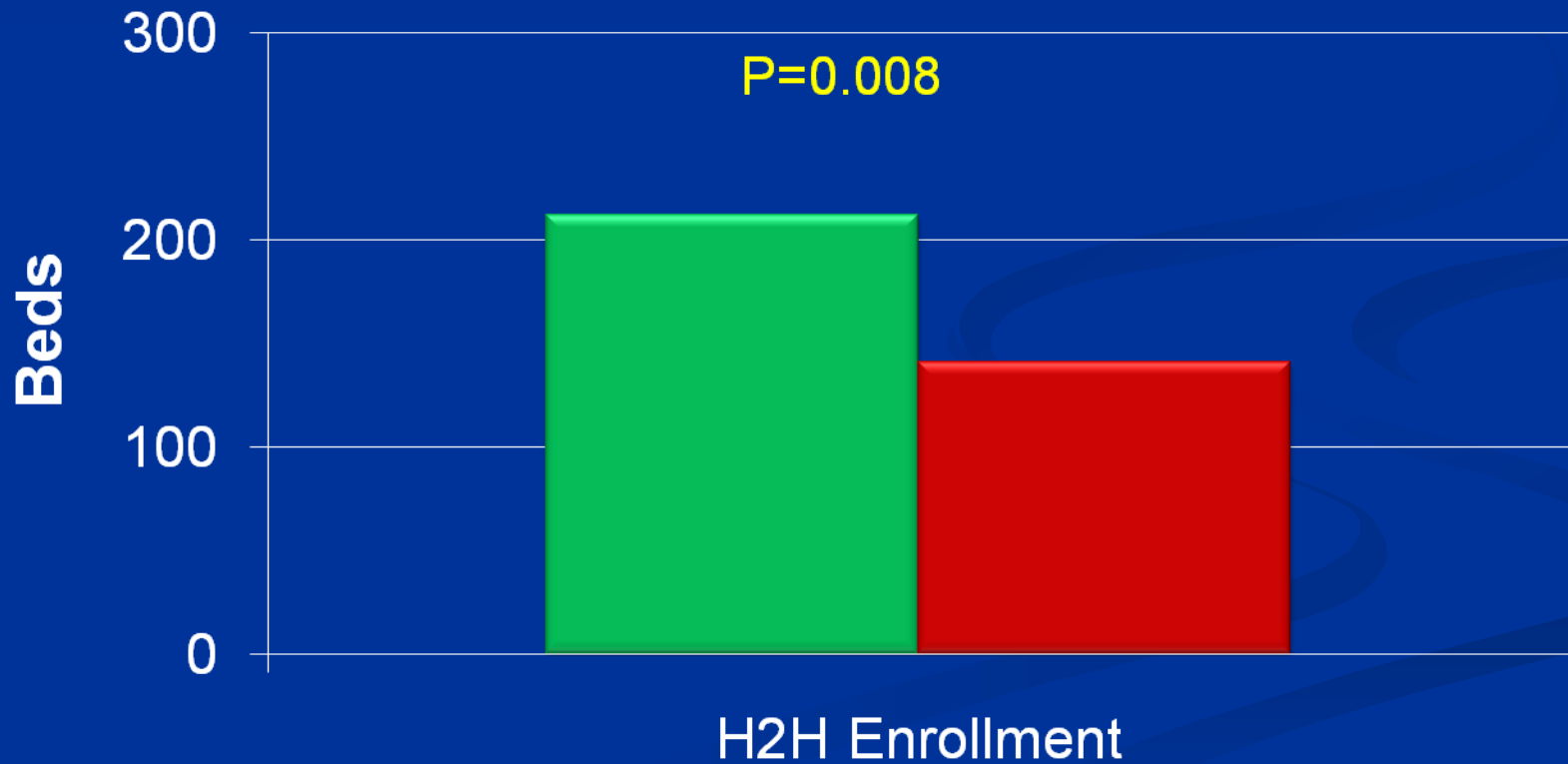
Baseline Outcomes (2008) and Joining H2H

■ Joined H2H ■ Did not Join H2H



Larger Facilities

■ Joined H2H ■ Did not Join H2H



VHA Transformation Initiatives

1. New Health Care Models

- Patient Aligned Care Teams
- Prevention
- Secure Messaging
- Telehealth
- **Specialty Care**
- Women's Health

E-Consults

- Enhance non-Face-to-Face consults
 - Electronic Consultations
 - Specialist provides consultation through a record review in CPRS, through medical imaging and documentation
 - Phone Consultations
 - Specialist supports the Primary Care Provider with immediate same-day access to specialty consultations via telephone
 - Proactive chart reviews of targeted diagnoses
 - Issues/Concerns
 - Billing exemptions for Electronic/Phone consults
 - Impact on VERA reimbursement

Specialty Care Access Networks (SCAN)

- Leverages telehealth (clinical videoconferencing) to allow specialists from tertiary medical centers to provide support to providers in less complex facilities or rural areas
- SCAN will focus on high-volume disorders

How Should PACTs and Specialists Interact?

- E-Consults
 - On-call for PACT questions- “Bat Phone”
- Are there too many face to face specialty visits or too few?