
U.S. CUSTOMS AND BORDER PROTECTION
OFFICE OF ADMINISTRATION
FINANCIAL OPERATIONS



Revenue Division Directory



Revenue Division

DIRECTORY

Bruce W. Ingalls, Director 317-298-1107
Fax: 317-298-1258
Carol Taylor 317-614-4510
Administrative Assistant

COLLECTIONS, REFUNDS AND ANALYSIS
BRANCH

Cindi Miller, Branch Chief 317-381-5337
Fax: 317-298-1258

SECTION CHIEFS

Sharon Johnson 317-614-4439
Revenue Accountability Section

Clinton Kiehl 317-381-5481
Business Analysis and Internal
Controls Section

DEBT MANAGEMENT BRANCH

Kara Welty, Branch Chief 317-614-4614
Fax: 317-715-9407

SECTION CHIEFS

Casey Horn 317-614-4484
Debt Collection Section

Thomas Scott 317-614-4502
Surety Bonds and Accounts Section

PROGRAMS BRANCH

Frank Dillard, Acting Branch Chief
317-298-1309
Fax: 317-298-1258

SECTION CHIEFS

Kim Cochenour (Acting) 317-614-4598
Programs Execution Section

Sarah Kubon 317-614-4917
Project Development and Oversight
Section



ACS SECURITY ADMINISTRATOR

Chris Coats 317-614-4475
Accountant

AGRICULTURE REIMBURSABLE OVERTIME BILLS

Sheri Malicoat 317-614-4490
Accountant

BANKRUPTCY

Debbie Wolfley 317-614-4514
Accountant
Audree Poindexter 317-614-4496
Financial Program Specialist
Scott Vrooman 317-614-4513
Financial Program Specialist

BILL CANCELLATIONS

Nick Waggoner 317-614-4434
Financial Program Specialist

CASHIER BCA

Kim Cochenour 317-614-4598
Lead Staff Accountant
Renee Pollard 317-614-4495
Accountant
Icie Hinton-Coomer 317-614-4437
Financial Program Specialist
Rita Montgomery 317-614-4494
Financial Program Specialist
Kirsten Anderson 317-614-4589
Mission Support Specialist

CBP DIRECTIVES

Le'Vette Trabue 317-614-4441
Lead Management & Program Analyst

CHECK TRACES

Kathy French 317-614-4435
Accounting Technician
Jordan Hartman 317-381-5334
Accounting Technician

CLAJ ADJUSTMENTS

Greg Boyce 317-614-4469
Accounting Technician

CLAJ REVIEW

Renee Pollard 317-614-4495
Accountant

COLLECTION OF SUPPLEMENTAL TARIFF BILLS, REIMBURSABLE BILLS AND MISCELLANEOUS BILLS, TARIFF DEBT COLLECTION

Sheldon Roseburgh 317-614-4498
Accountant
Keith Hood 317-614-4505
Accounting Technician
(A – D, K-Q)
Susan Endicott 317-614-4518
Accounting Technician
(E – J, Military, 0-9)
Kathleen Smith
Accounting Technician 317-614-4468
(R – Z)

CONTINUOUS BONDS 317-614-4880

cbp.bondquestions@dhs.gov

CREATION/MAINTENANCE OF MISCELLANEOUS BILLS (SMALL USER FEE AIRPORTS, ECCF, FDA, QUARTERLY MANIFESTS)

Debra Ebikwo 317-614-4952
Lead Staff Accountant
Kristen Geroff 317-614-4467
Accountant
Sheri Mailcoat 317-614-4490
Accountant

CREDIT CARDS 317-614-4887

DEBIT VOUCHERS

Debbie Wolfley 317-614-4514
Accountant
Todd Moon 317-381-5394
Accountant
Kristi McKinsey 317-614-4493
Accounting Technician
Travis Peagler 317-614-4979
Accounting Technician

DEFERRED TAX

Ron Wyman 317-614-4516
Accountant
James Morton 317-614-4519
Mission Support Specialist

DEPARTMENT OF JUSTICE

Debbie Wolfley 317-614-4514
Accountant

DEPOSIT IN TRANSIT (DIT)

Ryan Archer 317-614-4515
Lead Staff Accountant
Debbie Blunk 317-614-4430
Management & Program Analyst
Monica Canady 317-614-4535
Financial Program Specialist
Kathy French 317-614-4435
Accounting Technician

FIELD BCA

Renee Pollard 317-614-4495
Accountant
Greg Boyce 317-614-4469
Accounting Technician

FINES, PENALTIES & FORFEITURES (FP&F)

Paula Turner 317-614-4512
Supervisory FP&F Specialist
Penelope Nicholson 317-381-5442
Paralegal Specialist
Erika O'Neel 317-381-5444
Paralegal Specialist
Tiffany Sanchez 317-381-5445
Paralegal Specialist

FOIA ASSIGNMENT AND REVIEW

FOIA OFFICER
Charles Graham 317-614-4436
Accountant

FOIA RESEARCH

Kathy French 317-614-4435
Accounting Technician
Jordan Hartman 317-381-5334
Accounting Technician

FORMS CONTROL OFFICER

Keri Reber 317-614-4448
Mission Support Specialist

HMF LOCKBOX ADJUSTMENTS AND REFUNDS

Derek White 317-381- 5353
Accounting Technician

HMF – HARBOR MAINTENANCE FEES

Jessica Vandemark 317-614-4486
Accountant

IMAGING

Dee Baskerville 317-614-4466
Accountant



REVENUE DIVISION DIRECTORY

IMMIGRATION REIMBURSABLE

OVERTIME BILLS

Sheri Malicoat 317-614-4490
Accountant

INSUFFICIENCY LETTERS

Le'Vette Trabue 317-614-4441
Lead Management & Program Analyst
Travis Scott 317-381-5434
Management & Program Analyst

INTEREST BILLINGS FOR DEFERRED TAX

Ron Wyman 317-614-4516
Accountant

INTEREST RATE CHANGES

Ron Wyman 317-614-4516
Accountant

IPAC ADJUSTMENTS

Chris Coats 317-614-4475
Accountant
Nicole Bingham 317-614-4428
Financial Program Specialist

LIQUIDATED DAMAGES CASE INITIATION

Debra Ebikwo 317-614-4952
Lead Staff Accountant
Liz Howard 317-381-5438
Accounting Technician
Marci Wilson 317-614-4958
Accounting Technician

MAIL ENTRY ADJUSTMENTS AND REFUNDS

Ron Wyman 317-614-4516
Accountant
Nicole Bingham 317-614-4428
Financial Program Specialist

MASTER FILE EXTRACTS

Andrew Doolin 317-614-4998
Accounting Technician

PMS ACTIVATIONS

Margaret Doherty 317-614-4431
Financial Program Specialist
Nick Waggoner 317-614-4434
Financial Program Specialist
Diana Stevens 317-614-4452
Accounting Technician

PMS PAYMENTS

Michael Dean 317-614-4882
Management & Program Analyst

POISON (Entry Adjustments)

Chris Coats 317-614-4475
Accountant

PORT BONDS

Le'Vette Trabue 317-614-4441
Lead Management & Program Analyst
Dee Baskerville 317-614-4466
Accountant

PROMISSORY NOTES

Debbie Wolfley 317-614-4514
Accountant

QUARTERLY SAMPLING

Ed Barnett 317-614-4465
Lead Staff Accountant

RECORDS MANAGER

Jordan Hartman 317-381-5334
Accounting Technician

REPORTING FOR BUDGET CLEARING ACCOUNT (BCA)

Renee Pollard 317-614-4495
Accountant

REPORTING FOR DEFERRED TAX AND SUPPLEMENTAL DUTY LOCKBOX

Ron Wyman 317-614-4516
Accountant
Nicole Bingham 317-614-4428
Financial Program Specialist
James Morton 317-614-4519
Mission Support Specialist

SERIALLY NUMBERED FORMS

Ryan Archer 317-614-4515
Lead Staff Accountant
Jordan Hartman 317-381-5334
Accounting Technician

STATEMENT OF ACCOUNTABILITY (SOA)

Nanette Voll 317-614-4458
Lead Staff Accountant
Nicole Bruce 317-614-4501
Accountant
Karen Puckett 317-614-4446
Management and Program Analyst
Sarah Lowery 317-381-5303
Financial Programs/Cost Analyst

SURETY MAINTENANCE

Travis Scott 317-381-5434
Management & Program Analyst

TAX REPORTING & ANALYSIS

Charles Graham 317-614-4436
Accountant

TREASURY INITIATIVES

Nanette Voll 317-614-4458
Lead Staff Accountant

TREASURY OFFSET

Jamie Shake 317-614-4504
Mission Support Specialist

USER FEES

Debra Ebikwo 317-614-4952
Lead Staff Accountant
Kristen Geroff 317-614-4467
Accountant
Matt Maple 317-614-4491
Financial Program Specialist

WACHOVIA BANK LOCKBOX, ADJUSTMENTS AND REFUNDS

Ron Wyman 317-614-4516
Accountant
Nicole Bingham 317-614-4428
Financial Program Specialist

WOOL

Ryan Archer 317-614-4515
Lead Staff Accountant
Keri Reber 317-614-4448
Mission Support Specialist
Andrew Doolin 317-614-4998
Accounting Technician

WRITE-OFFS

Debra Ebikwo 317-614-4952
Lead Staff Accountant
Kristen Geroff 317-614-4467
Accountant

REVENUE DIVISION DIRECTORY

AIRPORT CUSTOMS (INDIANAPOLIS)	317-248-4060	ACH REFUND	317-298-1200 X 1178	LIQUIDATION/MASTER EXTRACT	317-614-4998
DISTRIBUTION CENTER	317-290-3149	APHIS/INS REIMBURSABLE BILLS	317-614-4520	LOGISTICS	317-614-4776 317-614-4792

<u>FAX NUMBERS:</u>		BOND INQUIRES	317-614-4880	PAY.GOV	317-614-4964
ACH DEBIT/CREDIT	317-298-1259	BOND REJECTS	317-614-4881	PAYROLL	317-298-1200 X 1305
BONDS – INCOMING	317-614-4517	BYRD/CDSOA	317-614-4462	OTCnet (Over-the-Counter)	317-614-4966
BONDS REJECTS – INCOMING	317-298-1042	JP MORGAN CHASE	317-614-4860	PLEASURE BOAT CHECK-IN	800-432-1216
BYRD INFORMATION	317-290-3255	COMMERCIAL ACCOUNTS: INVOICE PAYMENT	317-614-5001	PHONE SCAMS	800-232-5378 888-495-8501
COLLECTIONS, REFUNDS & ANALYSIS BRANCH	317-298-1259 317-298-1071	COMPUTER ROOM (Indy use only)	317-298-1200 X 1080	PROCUREMENT	317-298-1200 X 1180 317-614-4588
DEBT COLLECTIONS	317-298-1379	CREDIT CARDS	317-614-4887	RECEIVED TAX FORM 1099	317-614-4436
DECALS/TRANSPONDERS (DTOPS)	317-290-3219	DEBIT VOUCHER	317-381-5437	REFUNDS/REPLACEMENT CHECKS	317-298-1200 X 4015
FOIA'S	317-298-1259	DECALS/TRANSPONDERS (DTOPS)	317-298-1245	REIMBURSABLE BILLING	317-614-4520
IMPORTER RECORD VOIDS	317-290-3275	DEPOSIT QUESTIONS	317-614-4430 317-614-4535 317-614-4435	SANCTION & TARIFF DEBT COLLECTION	317-614-4481
MASTER FILE EXTRACTS	317-298-1259	ECS CASH REGISTER	317-298-1200 X 1770	TR (Transaction Reporting System)	317-614-4965
REPLACEMENT CHECK REQUESTS	317-298-1071	EDI	317-614-4866	TRAVEL	317-614-4885
REVENUE DIVISION MAIN FAX	317-290-3086	EMPLOYMENT VERIFICATION	317-614-4736	TREASURY OFFSET	317-298-1392
<u>HELP DESKS:</u>		FINES, PENALTIES & FORFEITURES (FP&F)	317-381-5465	USER FEE	317-381-5400
ACE PERIODIC PAYMENTS	317-614-4545	FPFIndyUnit@dhs.gov		1098 AUTO REFUNDS	317-298-1200 X 4015
ACH DEBIT/CREDIT	317-298-1200 X 1098	INDY PORT OFFICE	317-248-4060		
		IMPORTER RECORD IRS FROZEN/VOIDED	317-614-4960		
		LIMITED PAY REPORT – REFUNDS	317-298-1200 X 4015		



**MAILING ADDRESS – REVENUE
DIVISION**

Customs and Border Protection
Revenue Division
6650 Telecom Drive, Suite 100
Indianapolis, IN 46278

Phone: 317-298-1200

- Option 9 – Directory
- Option 1 – Mailing Address
- Option 2 – Decal/Transponder
- Option 3 – Sanctions
- Option 4 – Travel and Relocation
- Option 5 – Salary Payment, Payroll
Garnishment, Verify
Employment
- Option 6 – Duty Refunds/Voids/ACH/
Mail Entry
- Option 7 – Commercial Accounts