



NWT Test Services and Hiring Solutions

OVERVIEW

Nationwide Testing (NWT) is the reliable government choice for agencies seeking a total assessment solution. As part of the **Office of Personnel Management's** Center for Consulting Services, NWT provides proctored testing, logistics and administrative services to government agencies across the nation.

ABOUT NWT

Identify the right candidates, right now.

NWT is the leading provider of proctored paper-and-pencil testing, a method of assessment ideal for critical positions and large applicant pools, and also offers e-testing services. From site identification to test proctoring, results reporting and candidate management – including administrative services such as scheduling, interview support, fingerprinting, and administering hearing and vision tests – NWT does it all. Our online scheduling and reminders help increase test show rates, and our nationwide network of personnel provides local, cost-effective resources.

Whether your agency needs proctored test delivery, new test development, or is short on hiring personnel, *trust NWT to deliver results.* With more than three decades of assessment experience, NWT's federal employees support staff acquisition, certification and promotional decisions at national and regional levels.

NWT is a well-respected, neutral testing agent with superior customer service ratings. Many federal agencies have been satisfied NWT customers for more than a decade. As the only government provider of end-to-end testing and assessment support services, NWT:

NWT e-testing services advance agencies' ability to incorporate adaptive tests, simulations and other e-features into assessment delivery.

Speed to results: With e-testing, results are available immediately.

- Administers tests to 1 million applicants annually across an extensive nationwide network that spans all U.S. states and territories
- Conducts more than 40,000 tests for entry-level and promotional positions each year
- Has more than 500 experienced, reliable and affordable NWT test administrators available on an as-needed basis
- Offers secure test material storage and distribution
- Provides logistical support at 86 airports across the nation

NATIONWIDE TESTING

SPECIALITIES

- *Tailor-made solutions.* In-house, customized test development by industrial-organizational psychologists, reliable candidate communication and reporting services contribute to a high satisfaction rate among applicants and customer agencies.
- *Critical occupation testing.* Defensible candidate selection matters. Proctored testing by a neutral, third-party testing agent saves time and money by discouraging legal challenges.
- *Scalable multisite testing capability.* High-volume recruitment and hiring often requires rapid scale-up from already-scarce internal resources. Beyond proctored testing services, we can ably support all advance requirements, including quick identification of no- or low-cost test site options. Our national network of test administrators stands ready.
- *Candidate-friendly services.* Candidates who register through USA Testing, OPM's automated web-based scheduling and notification system, instantly receive a test admission notice and study materials.
- *Candidate scheduling e-interface.* Through USA Testing we provide access to USA Test Manager, an online tool that enables NWT test-takers to reschedule, reprint admission notices, and obtain study materials
- *Contact Center.* Candidates receive a toll-free number that they can call from 7 a.m. to 7 p.m. ET, Monday-Friday, to receive answers to test-related questions from trained NWT personnel

CUSTOMER BASE

In our annual customer satisfaction survey, *100 percent of NWT customers stated that they would recommend our services to other agencies.*

“NWT has consistently provided flawless quality control and exam security, which is vital for our proctored exams. As a fellow government agency familiar with our needs, NWT is able to be both proactive and incredibly responsive to any changes in requirements that arise.”

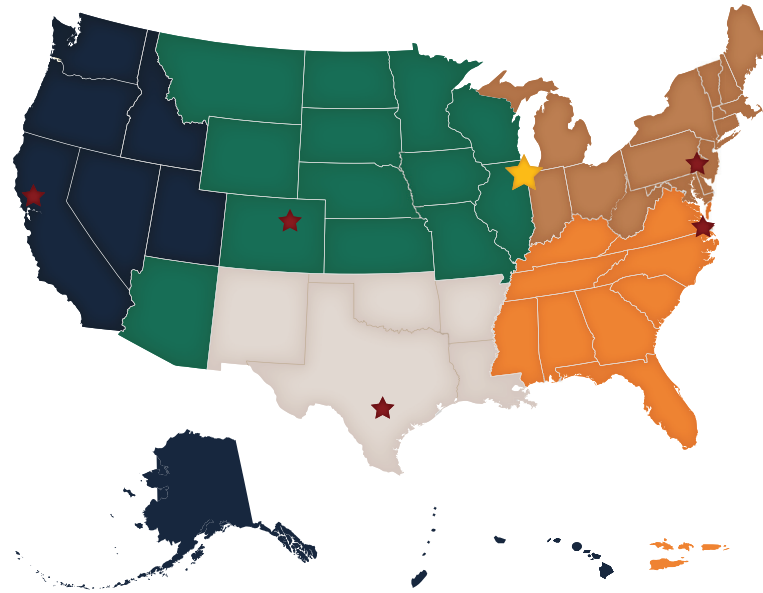
Branch Chief, Cabinet-Level Federal Department

NATIONWIDE TESTING

NATIONWIDE NETWORK

“Anytime, anywhere” access and services.

Through a comprehensive network divided into five, easy-access regions, NWT test administrators are based in every state and U.S. territory. Local access saves money: Regionally based test administrators eliminate the need for travel, lowering expenses while reducing carbon footprint.



WEST PACIFIC

MIDWEST

SOUTHWEST

NORTHEAST

SOUTHEAST

- ★ HEADQUARTERS AND MIDWEST REGIONAL OFFICE
- ★ REGIONAL OFFICES AND THE DENVER DISTRIBUTION CENTER

WHY NWT?

Scalable, Creative Solutions

NWT develops and executes large or small, national or regional solutions that align with your agency needs and deliver value. NWT's agile network provides assessment assistance services and can quickly provide surge capacity for a range of HR-related functions.

Government-to-Government Partners

As part of OPM, the leader in government human resources, other providers cannot match our expertise in partnering with government agencies on tests and assessments for hiring,

promotions and certifications. Agencies can even use credit cards or interagency agreements to quickly obtain NWT's hard-working and resourceful experts.

A Nationwide Network of Reliable Professionals

NWT allows agencies to tap into an expansive nationwide network of more than 500 experienced federal employees in all 50 states and U.S. territories. We provide reliable, flexible personnel responsive to your unique testing and assessment assistance requirements.

CONTACT

For more information, contact NWT at:

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