



Capturing the Untapped Resource: Using Law Students to Create A2J Guided Interviews®

Ronald W. Staudt

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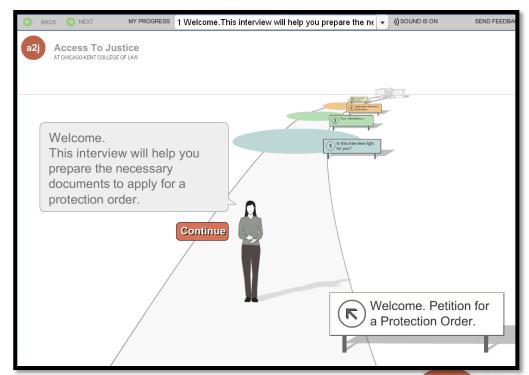
Jessica Bolack Frank

Program Coordinator, Center for Access to Justice & Technology

What is A2J Author?

A graphical user interface for data collection specifically designed by Chicago-Kent & CALI for low-income, self-represented individuals.

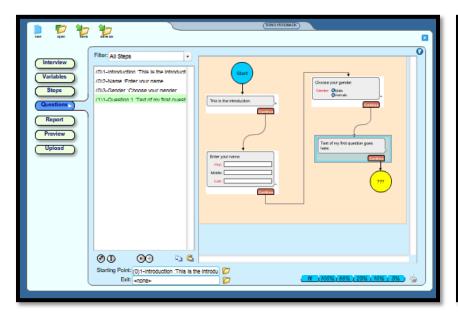
It enables non-technical authors from legal aid providers, courts, and law schools to rapidly build and implement customer friendly web-based interfaces for document assembly.



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What is A2J Author?

Legal aid organizations, courts, and law schools use A2J Author to create "A2J Guided Interviews" to collect data from end-users one piece at a time.





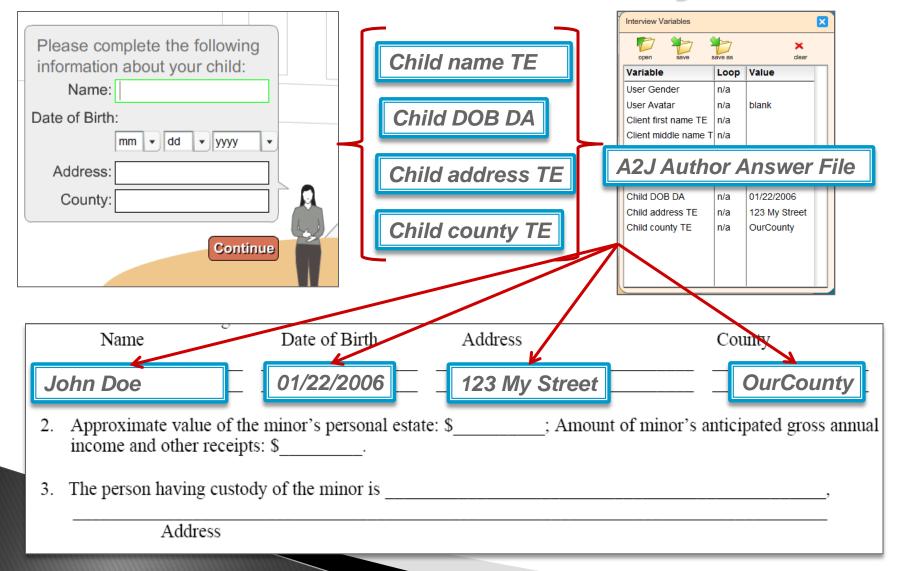
What is A2J Author?





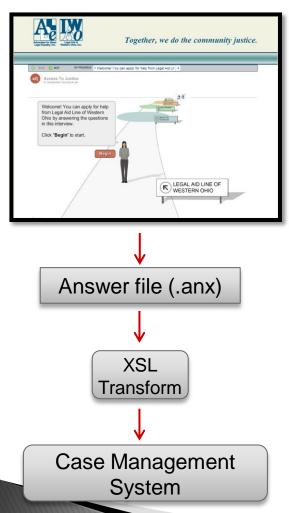
A2J Author has "just in time" learning features for the end-user including: "Learn More" bubbles, definition pop-ups, audio, graphic and video capabilities.

Uses for A2J Author: Document Assembly

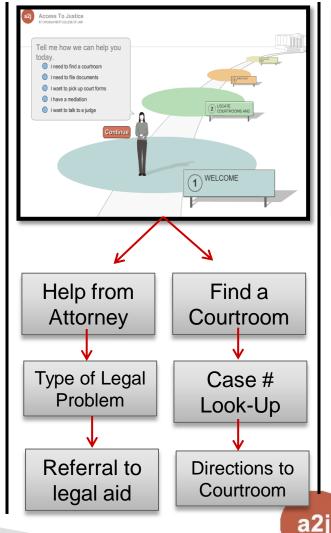


Other Uses for A2J Author

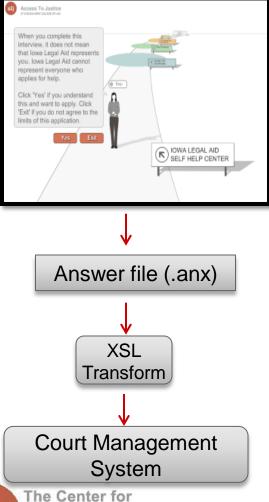
Online Intake



Triage



E-Filing



Access to Justice & Technology

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More Uses for A2J Author

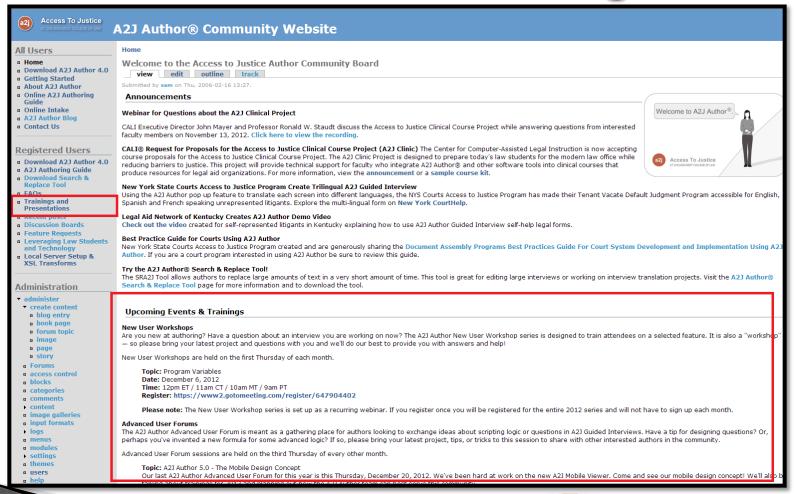
Benefits Calculator



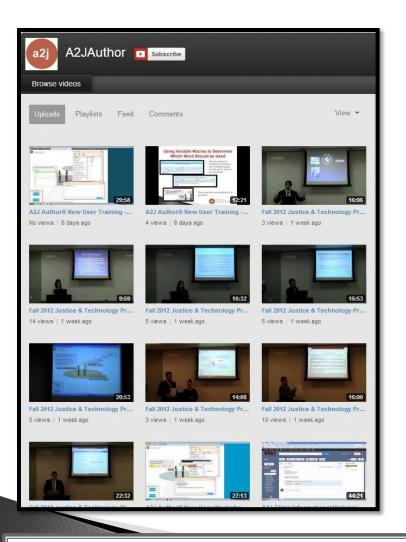
Stand Alone Info Guides



Supporting Our Authors: www.A2JAuthor.org



Supporting Our Authors: Monthly New User Trainings





2012 Topics Included:
Adding Audio, Graphics & Video;
Exit to Save' Functions; Variable
Macros; Program Variables; and
Repeat Loops

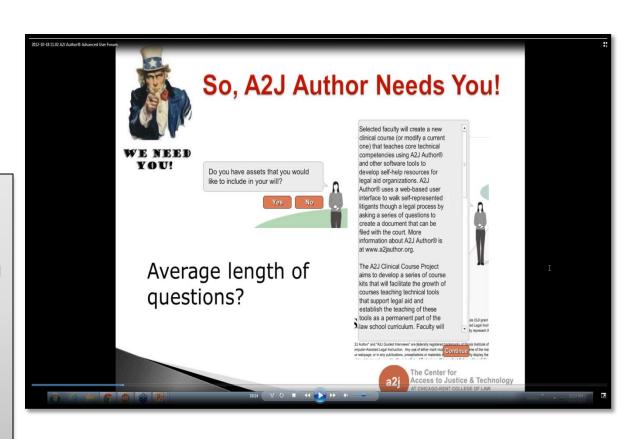
The Center for Access to Justice & Technology AT CHICAGO-KENT COLLEGE OF LAW

Supporting Our Authors: Bi-Monthly A2J Author Advanced User Forum

Discussion among our authors on a specific topic

2012 Topics:

- Best Practices of Question Design
- Best Practices for Re-Using & Replicating A2J Guided Interviews
- Best Practices for Creating Foreign Language Interviews
- Tips for Efficiently Creating A2J Guided Interviews
 - A2J Author Needs You
 - A2J Author 5.0: Mobile Design Concept



The Justice & Technology Practicum 2012: Matching Law Students with Legal Aid Organizations

Nebraska:

- Due Process for Special Education
- Adult Name Change
- Annual Report of a Guardian
- Answer & Counterclaim for Divorce (No Children)

North Carolina:

- Health Care Power of Attorney
- •Simple Uncontested Divorce (No Children)

Illinois:

- Voluntary Acknowledgement of Paternity
- Detinue & Replevin

Working With Our Law Students

What's Involved:

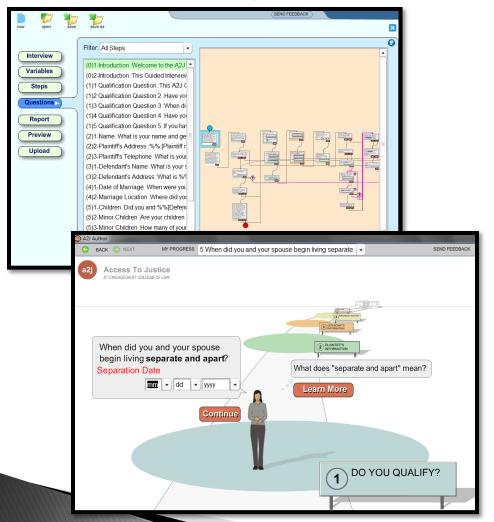
- •Send in a request on the Court Form Request
- Define scope of the project
- Discuss heuristics with the student
- •Be available for appx. 5 student contact meetings (email or phone)
- Review finished product
- Upload your finished A2J Guided Interview & HotDocs template!

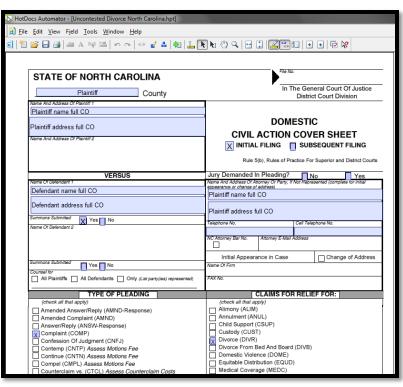
Court Form Request

Chicago-Kent College of Law - Justice & Technology Practicum - Court Form Request
Please identify the court forms that you propose Chicago-Kent law students automate in our Justice & Technology Practicum. Students will work on projects in the fall 2012 and deliver results at the end of the semester (Nov./Dec. 2012). The Practicum is designed to support LSC funded legal aid organizations and courts that provide information and services to low income, self-represented litigants. * Required
Organization Name *
Contact Name *
Contact Email *
Contact Phone *
Organization Information * Please tell us about your organization and the experience of the person who supervises document automation projects. Has your organization completed A2J Guided Interviews and/or HotDoc templates previously? If so, how long have you been automating forms and how many have you completed?



Sample Student Project: North Carolina's Simple Uncontested Divorce



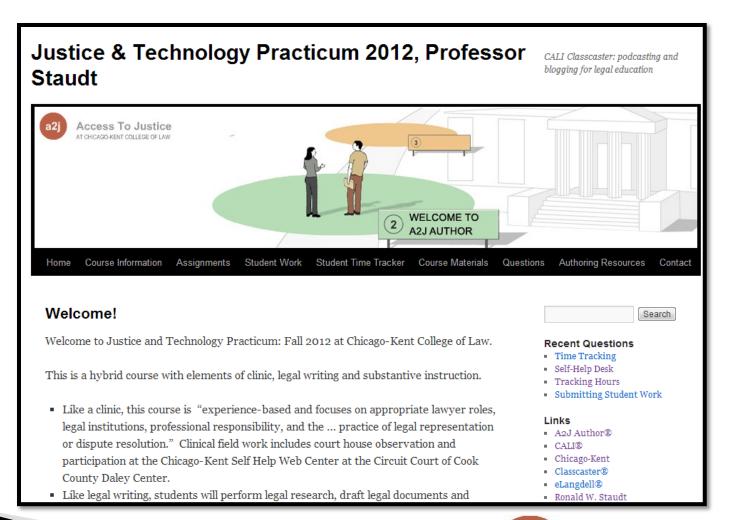




Access to Justice Clinics

Creating Legal Aid Resources with A2J Author®

Law School A2J Clinics



Opportunity



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a2j



The Center for Access to Justice & Technology

Law School Clinics









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A2J Clinics: Powerful Education

- Deep dive into law, procedure & heuristics
- Exposure to policy/ethical issues raised by legal services delivery & technology
- Key competencies for emerging law practice: e-lawyering, unbundling, web 2.0
 & "cloud" practice"



Justice & Technology Practicum

Justice & Technology Practicum 2012, Professor Staudt

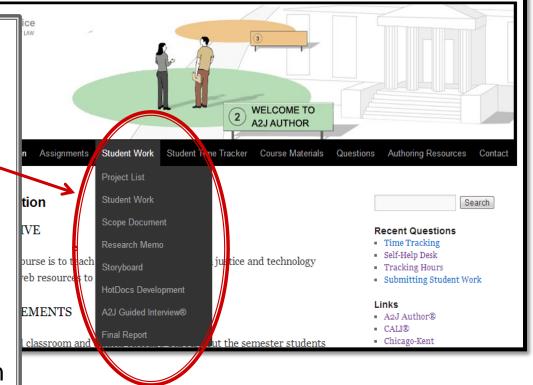
CALI Classcaster: podcasting and blogging for legal education

Law Students:

- Field observation help desk
- Scope document
- Research memo
- Storyboard
- A2J Guided Interview & HotDocs template

Fall 2012- 8 New Guided Interviews:

- Simple Uncontested Divorce (North Carolina)
- Annual Report of Guardian on Condition of Ward (Nebraska)
- Voluntary Acknowledgement of Paternity (Illinois)



The Center for

Access to Justice & Technology

AT CHICAGO-KENT COLLEGE OF LAW

Lawyering in the Age of Smart Machines Marc Lauritsen

- Suffolk University Law School
- A2J Clinic Beta Tester
- A2J Author & HotDocs instruction
- Projects from a variety of states, including
 Nebraska through the A2J matching program
- *They were gratifyingly unanimous in saying they would recommend this course to other students..."

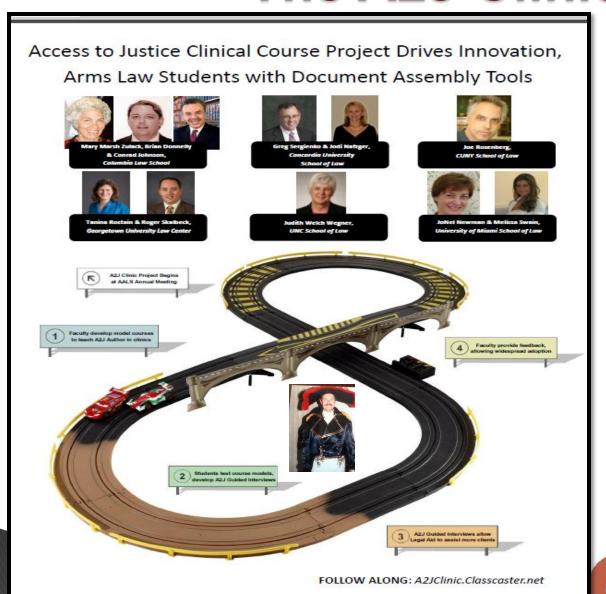
National Initiative: A2J Clinics 2012-2014

- Course materials and distance tools on CALI's Classcaster
 - 6 clinic pilots with LSC
 - Matching students to legal aid projects
 - Marketing, evaluation and plan for growth



WIN law students
WIN law schools
WIN legal aid
WIN public

The A2J Clinics



- Columbia University Law School
- •Concordia University School of Law
- CUNY Law School
- GeorgetownUniversity Law Center
- •UNC Chapel Hill Law School
- University of Miami Law School

A2J Clinic Models

- Legal Skills Seminar or Practicum
- Traditional Poverty Law Clinic
- Specialized Law Clinic
- Collaborative Law Clinic
- Self-Help Desk Clinic



Continue

A4J Clinical courses

J Author!

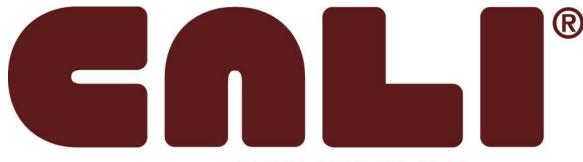






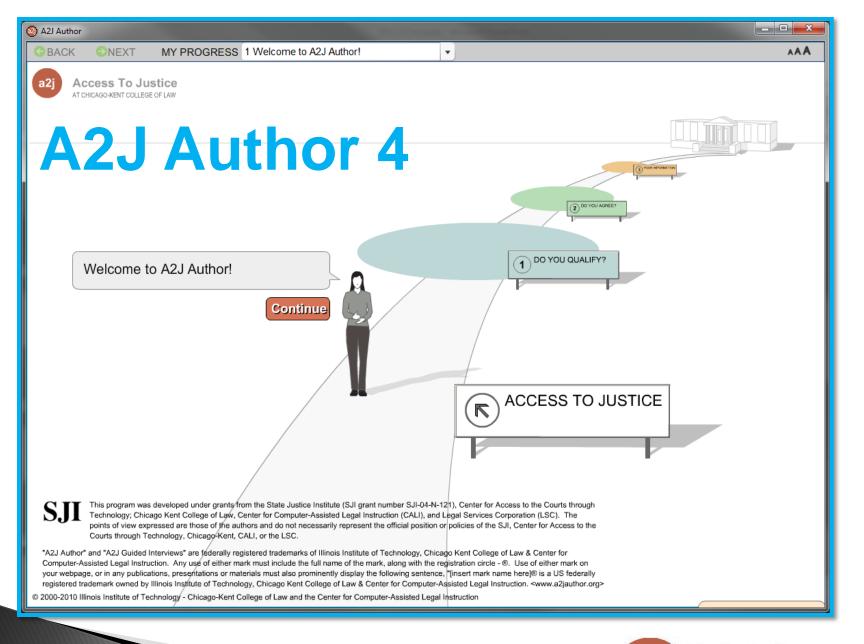
A2J Guided Interviews & Templates





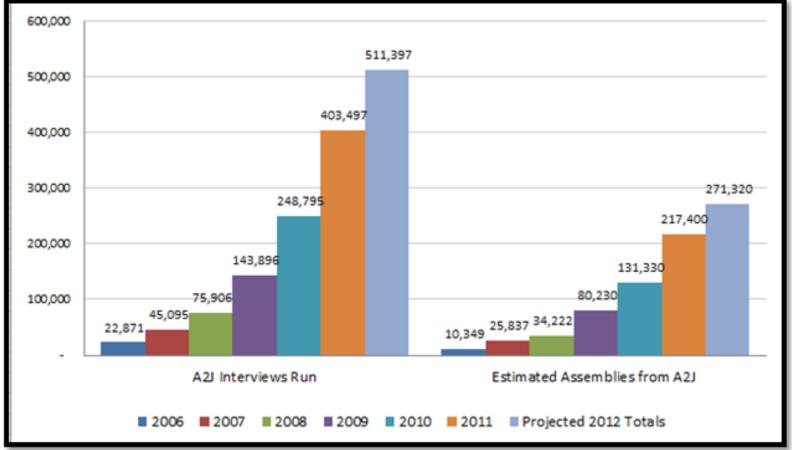
John Mayer Executive Director jmayer@cali.org @johnpmayer THE CENTER FOR
COMPUTER-ASSISTED
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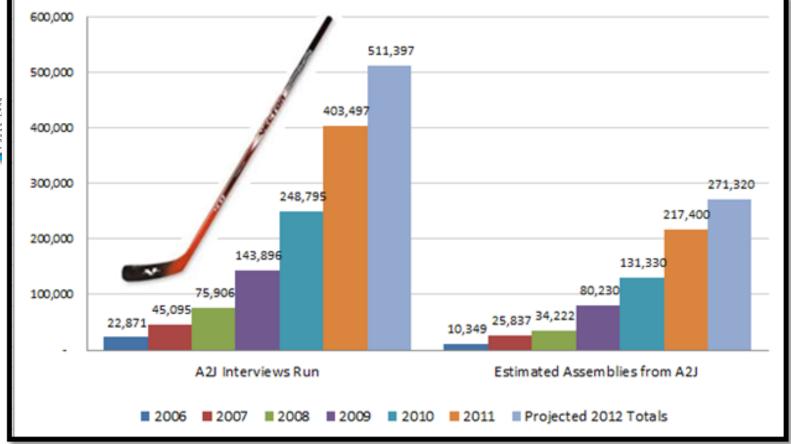
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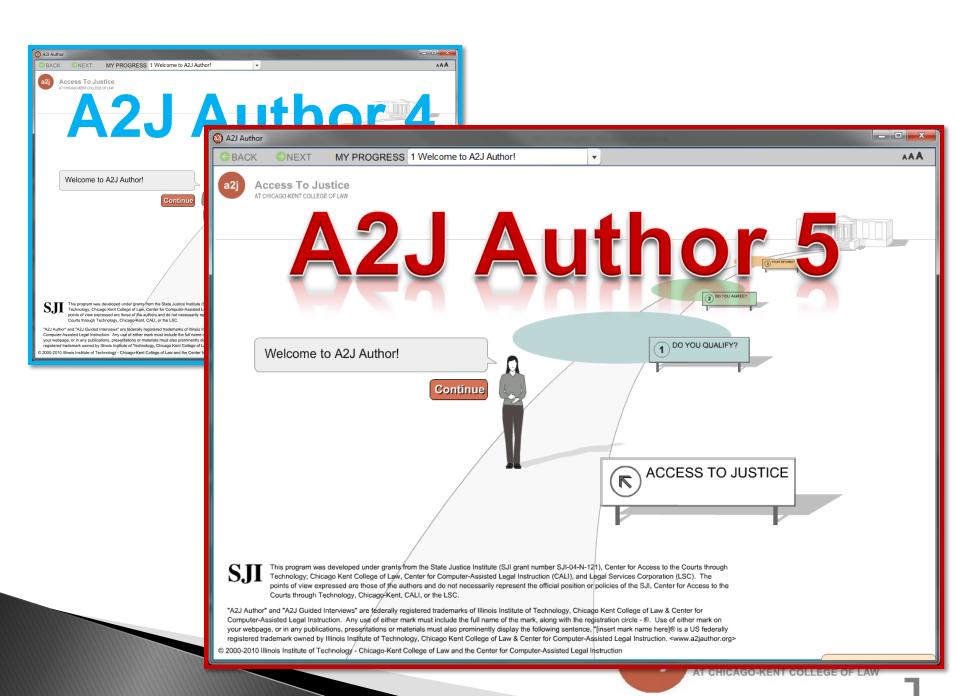
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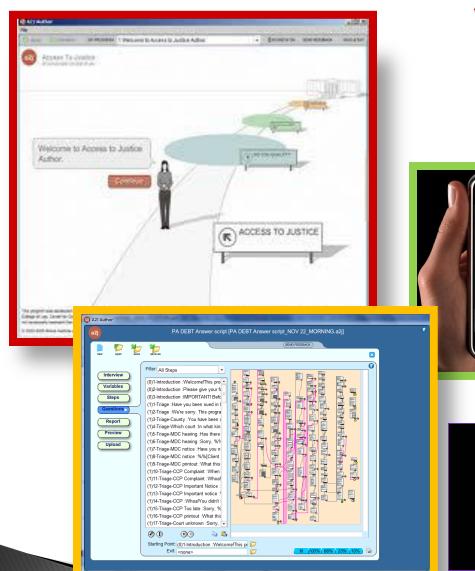
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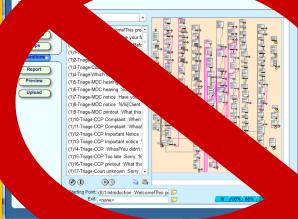




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Current A2J Author





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Author.

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Welcome to Access to Justice

- - Secondary - specialists - security

ACCESS TO JUSTICE





AT CHICAGO-KENT COLLEGE OF LAW

Past

- Browser wars
- OS wars
- Low Broadband
- Digital generation in diapers
- No smart phones
- Reading on the screen
- Doing things "digital" cutting edge

Present

- Browser standards
- Rise of Javascript
- Ubiquitous broadband
- Smart Phones
- Tablets/E-Readers
- Doing things digital
- Doing things mobile

Present

- Browser standards
- Rise of Javascript
- Ubiquitous broadband
- Smart Phones
- Tablets/E-Readers
- Doing things digital
- Doing things mobile

Future

- ▶ HTML 5
- Ubiquitous Broadband/
 Smart Phone/mobile
- Doing things digital only option
- Smart Phones
- Expectation is that everything will have a web process instead of a human

Next Generation A2J: To the Cloud





Disclaimer

The designs in the following slides are pre-release designs and are not intended as final. We are not promising that the final product will look like these designs and these designs should not be relied upon.

Next Generation A2J: Anytime/Anywhere





Please enter your name and

Gender: Male Female

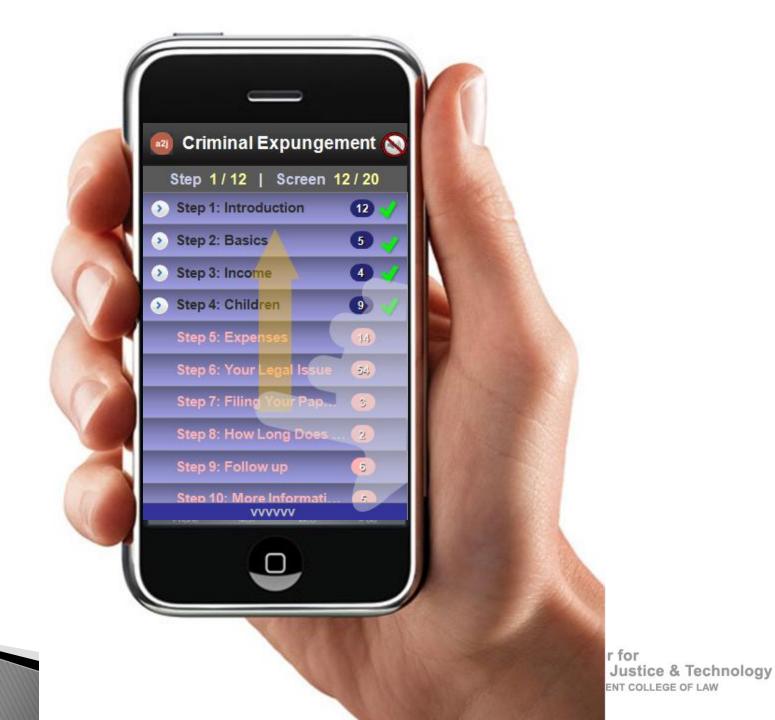
1 Your Information















Access To Justice

If you are in danger, please call 911 for help from the police.

If you are experiencing domestic violence, you may file a police report and go to the Clerk of the Family Court Office in the courthouse of the county where you live to file for an *Injunction For Protection* in addition to calling 911.

You may also call Florida's Domestic Violence Hotline at 1-800-500-1119. Also, for a listing of Domestic Violence Shelters in Florida, click here.

Are you experiencing domestic violence or stalking now, or do you have a hearing scheduled or are you waiting for a hearing to be scheduled on an injunction for protection? What is domestic violence? Learn More CLSMF Online Intake

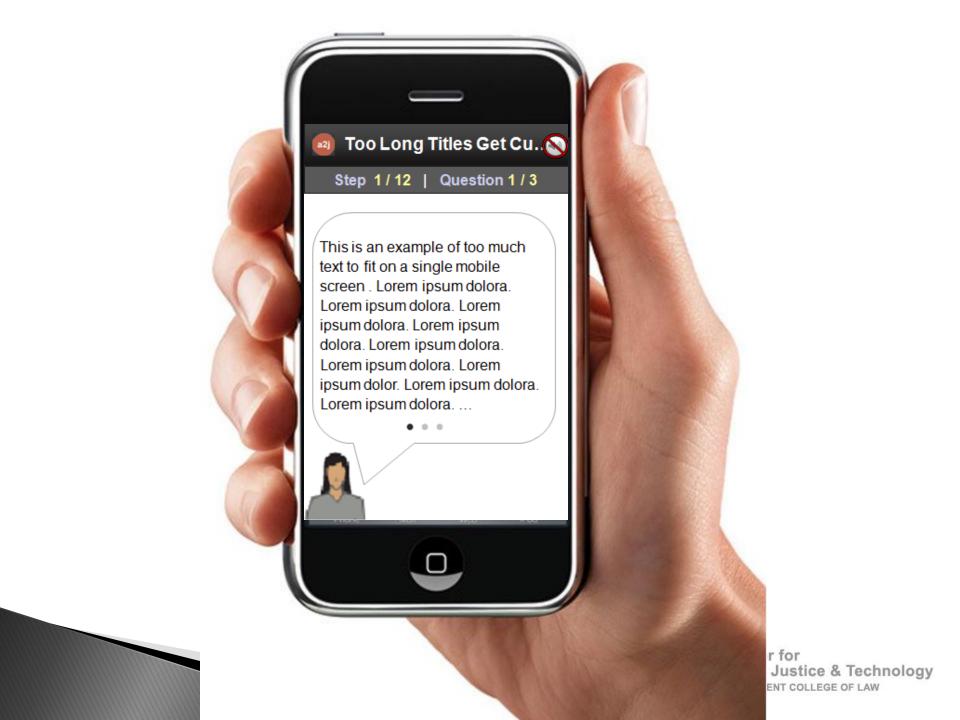
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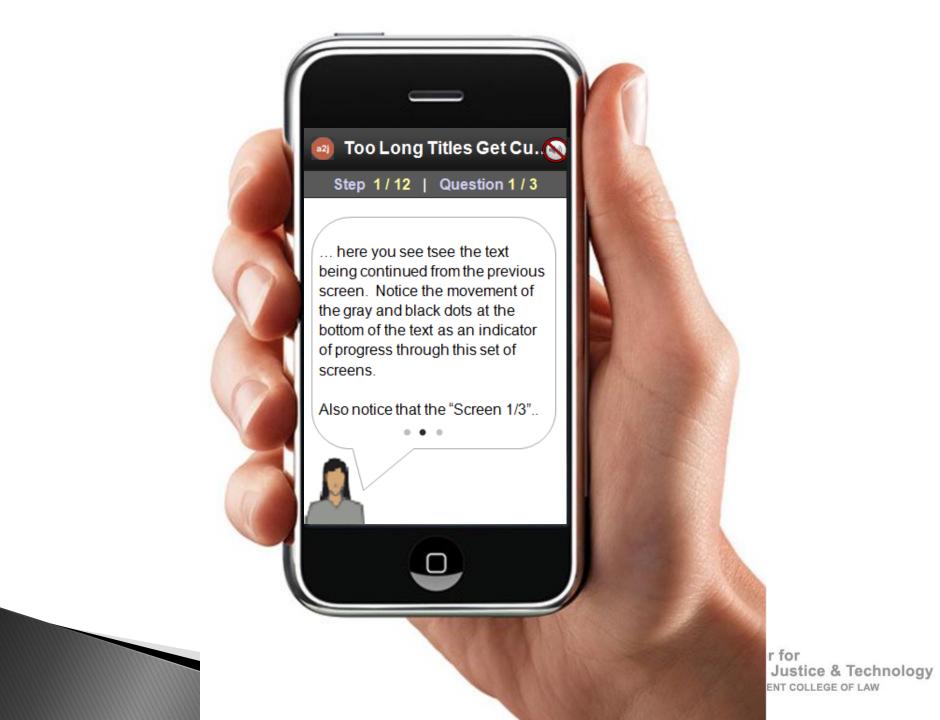
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"A2J Author" and "A2J Guided Interviews" are No. If Yes ois Institute of Technology, Chicago Kent College of Law & Clemer for Computer-Assisted Legal Instruction. Any use to either mark on your webpage, or in any publications, presentations or materials must also prominently display the following sentence, "Insert mark name here(6) is a US federally."

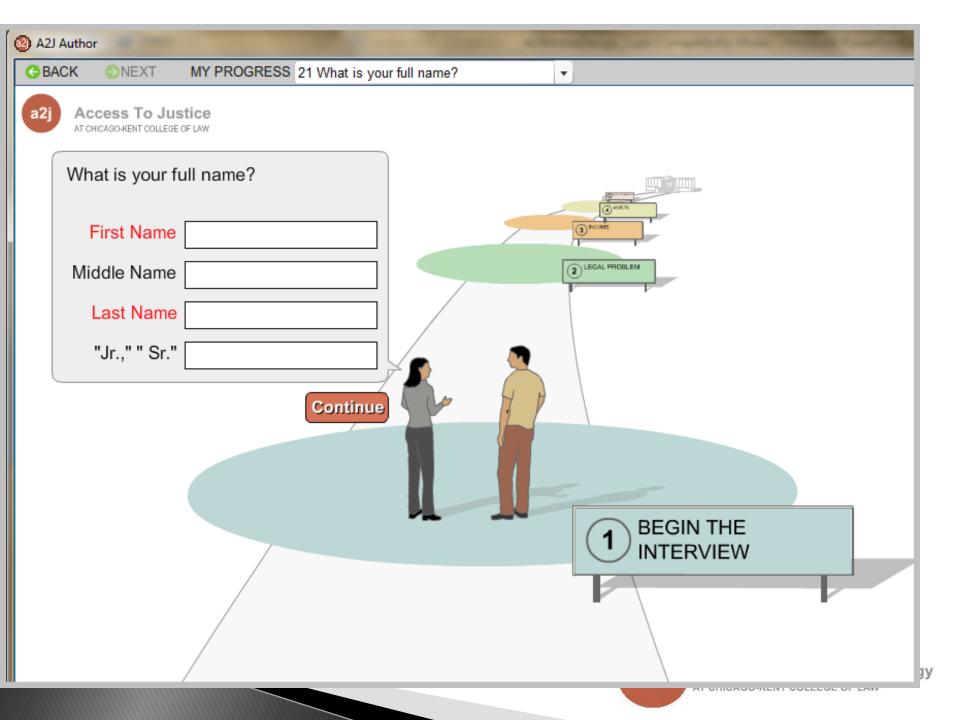


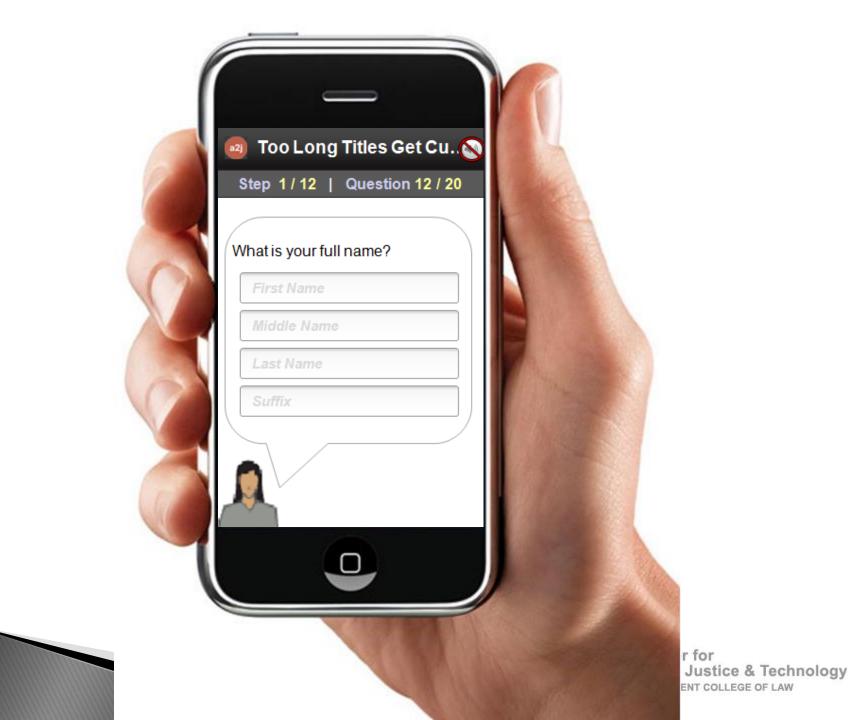






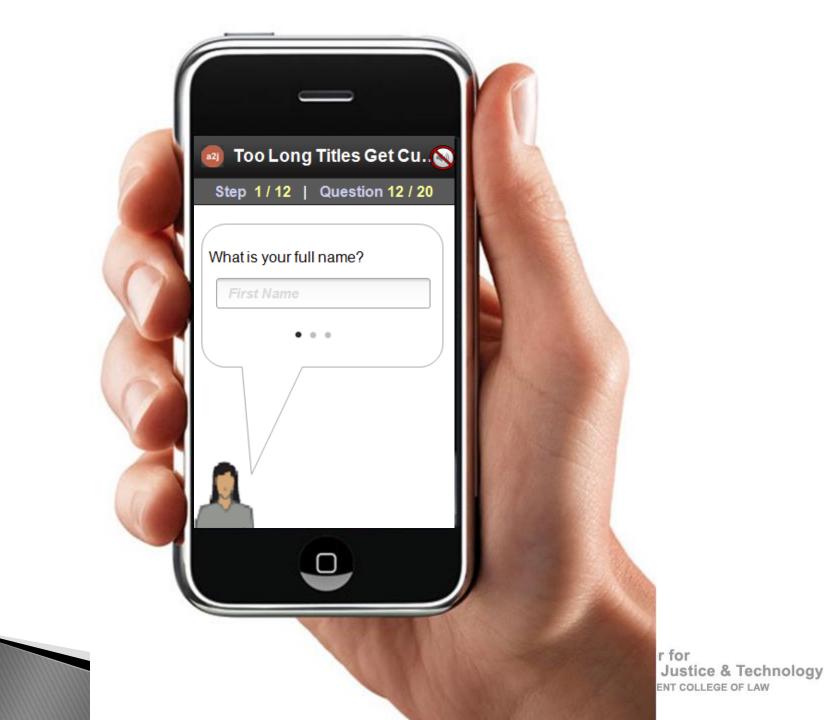


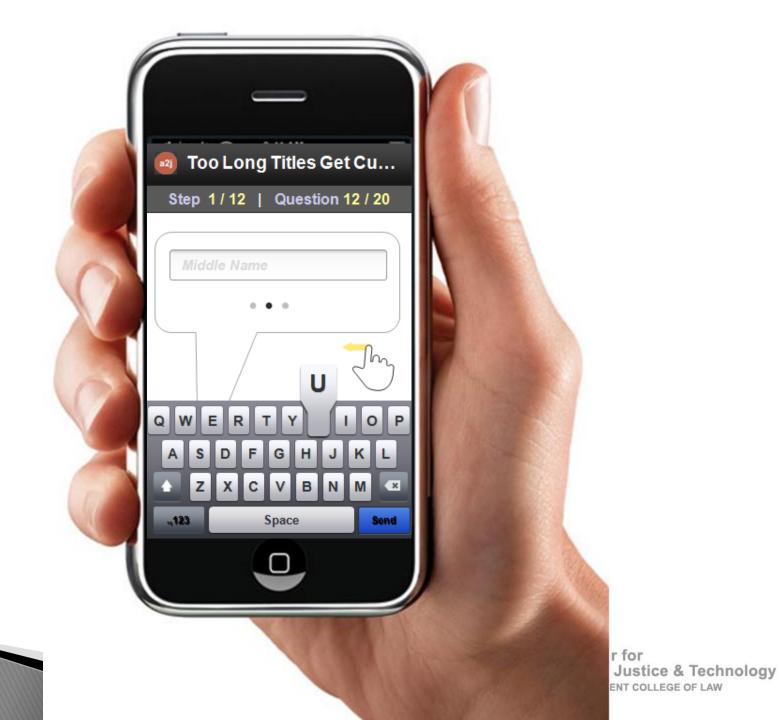






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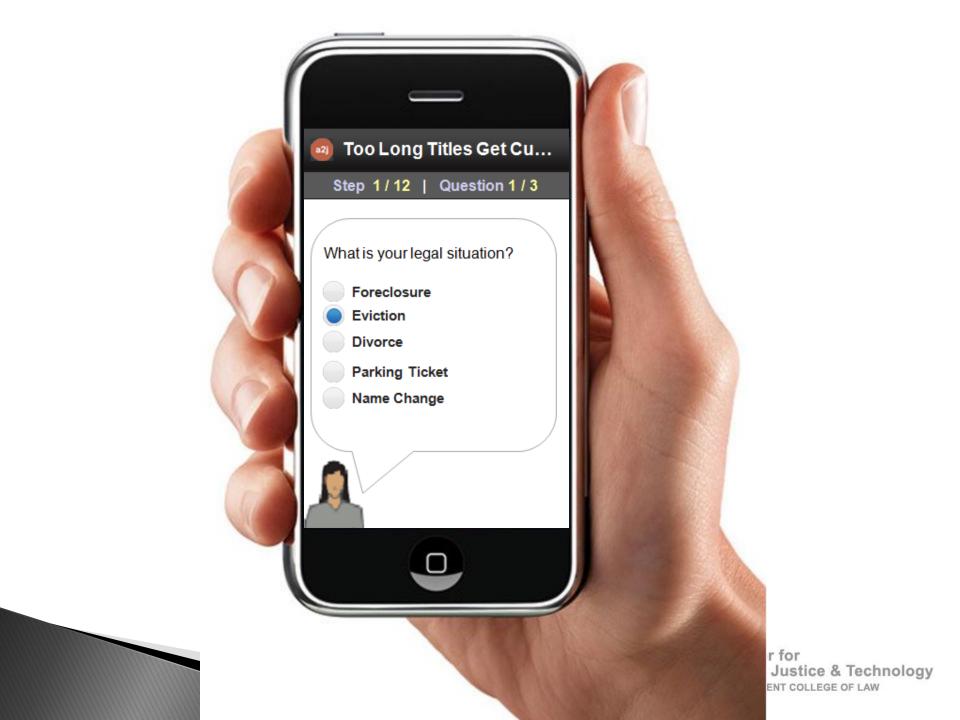


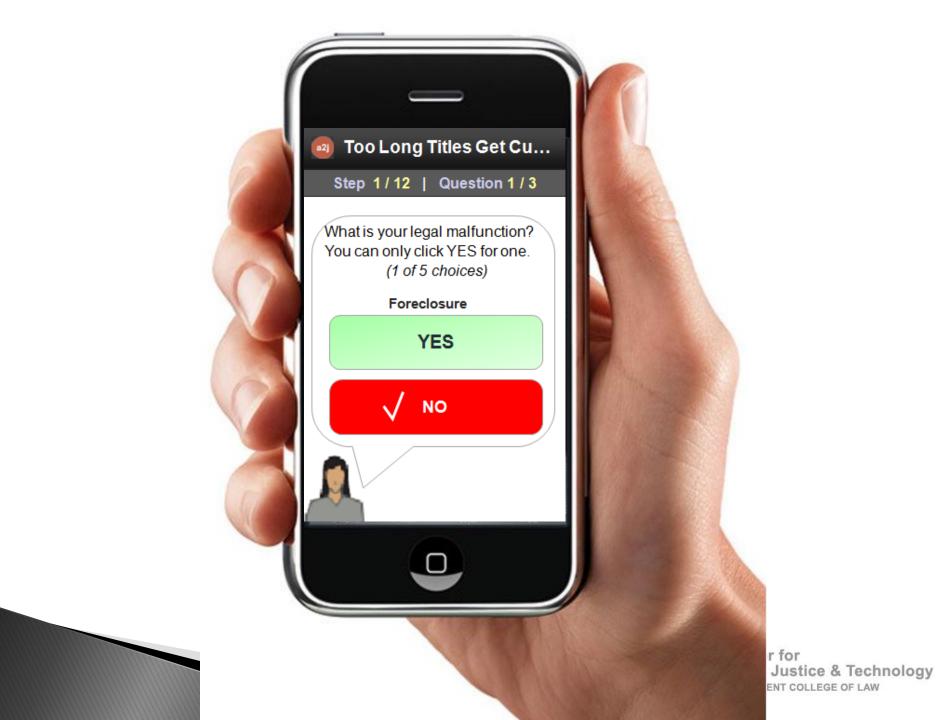










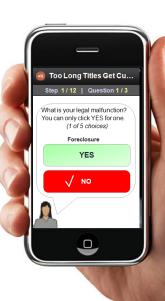
































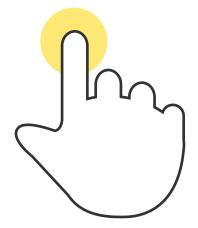






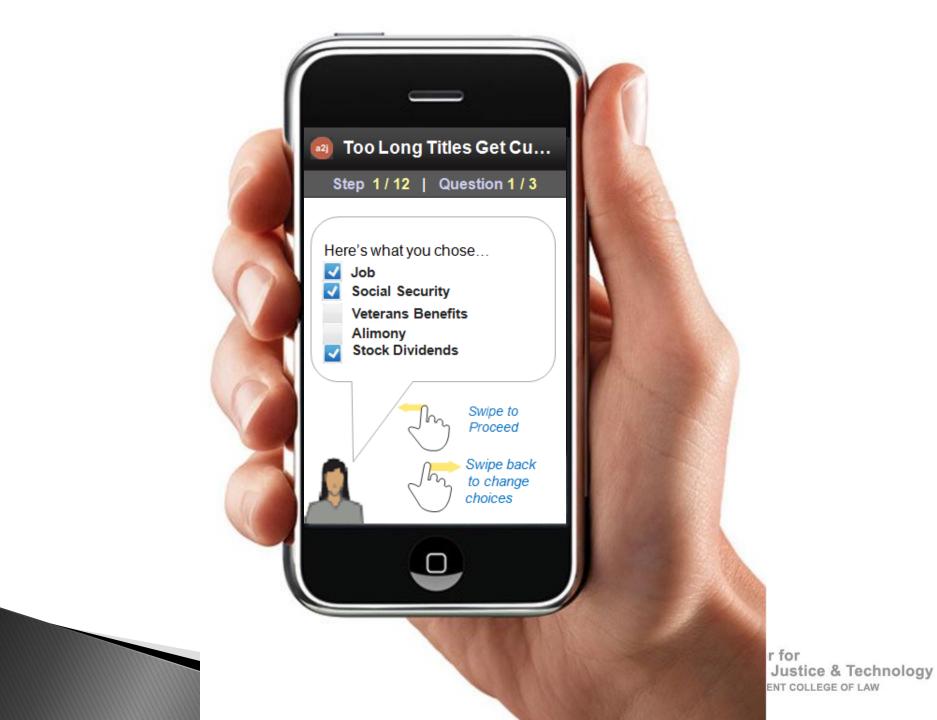




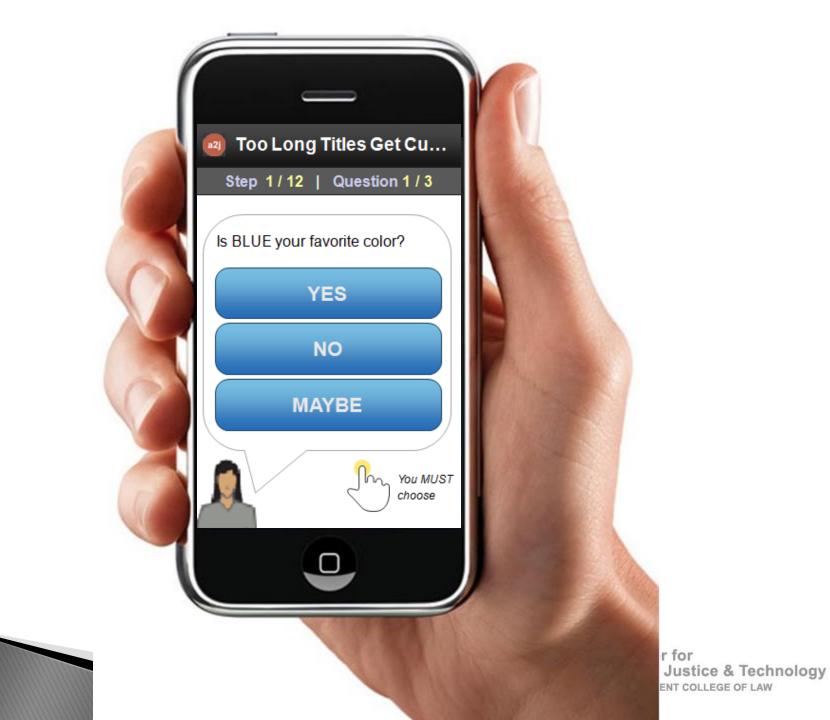


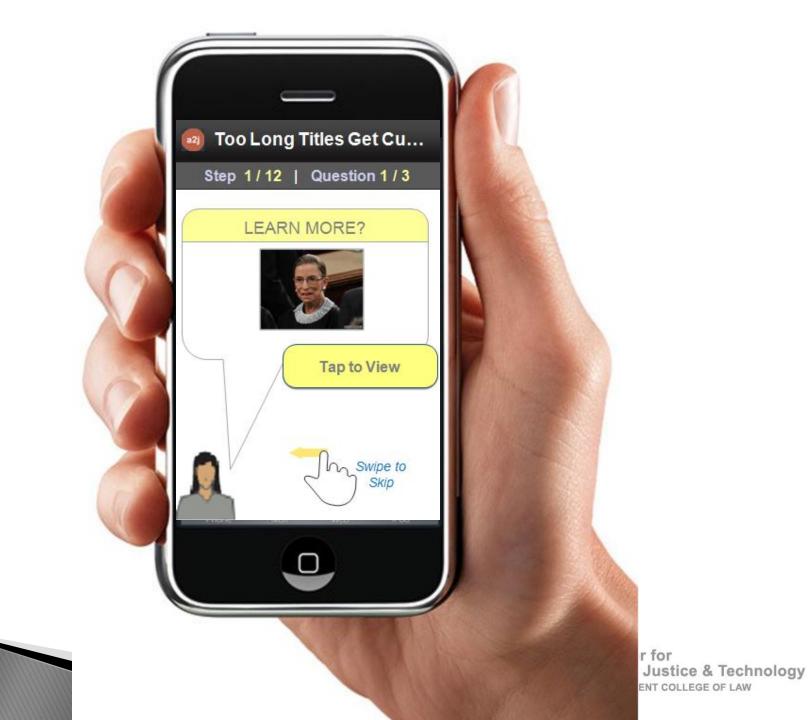
You Must Choose One

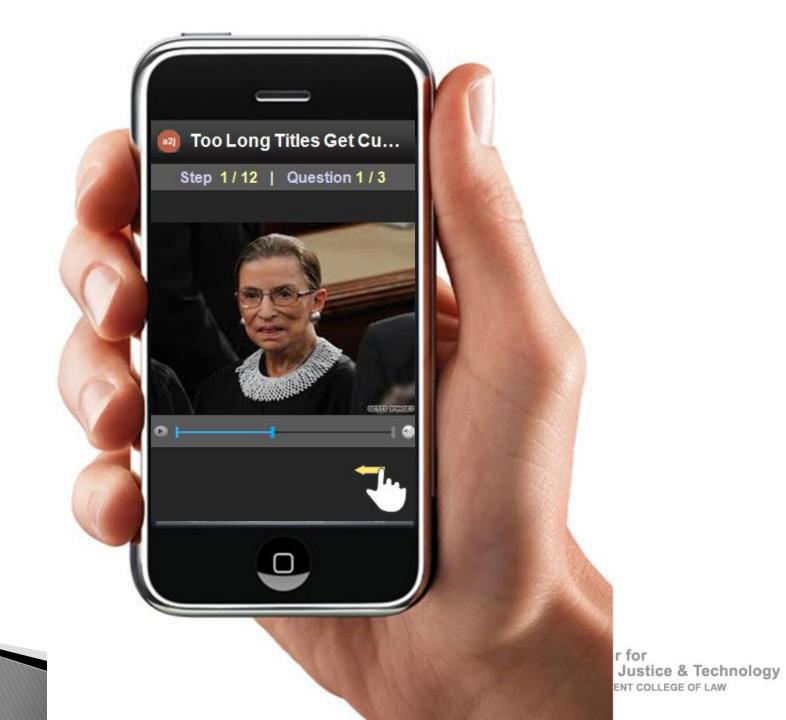
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- Always interruptible
- Save as you go
- •Security!
- •We won't get everything right the first time

A2J Author 5 Justice: One Step at a Time



A2J Author 5 Justice: One Step at a TimeTM



Thank You!

For Joining us Today!



Questions or Feedback?

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