



DEPARTMENT OF VETERANS AFFAIRS  
VA Out-Based Office, Fort Bragg  
Soldier Support Center (Old Womack Hospital)  
Bldg. 4-2843, Normandy Street, Suite 100  
PO Box 71258  
Fort Bragg, NC 28307



## Operating Hours

Monday through Friday: 0600 – 1530

### Appointments and Walk-Ins

**Monday through Friday:**

**Appointments: 0830 – 1500 hours only**

**Walk-Ins: 0600-0730**

Appointments are highly recommended. To schedule an appointment or for information call: 910-396-8472

**\*Note:** We cannot conduct your claim interview after 1500 hours

### Helpful Contact Numbers and Websites

VA Compensation and Pension Help Line: 1-800-827-1000

VA Website: [www.va.gov](http://www.va.gov)

VA Education Help Line: 1-888-GIBILL-1  
(1-888-442-4551)

VA Education Website: [www.gibill.va.gov](http://www.gibill.va.gov)

(Click on VONAPP Electronic Application and fill out VA Form 22-1990 and print 2 copies.)

VA Home Guaranty Help Line: 1-888-244-6711

VA Home Guaranty Website: [www.homeloans.va.gov](http://www.homeloans.va.gov)

VETS Small Business Assistance: [www.sba.gov/vets](http://www.sba.gov/vets)



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### **What is the BDD Claim at Fort Bragg?**

A BDD claim is a specific type of pre-discharge claim that is taken from a service member on active duty and processed at the Fort Bragg office. In order for a claim to be processed as a BDD claim, service members must have no less than 60 days remaining on active duty (or 60 days Prior to Terminal or Permissive Leave) and must be available to attend all required examinations that are scheduled through this office.

### **What if I have less than 60 days remaining on active duty?**

If you have less than 60 days remaining on active duty, you may file a different type of pre-discharge claim called a Quick Start claim. The entire claims packet is accepted at this office, but transferred to the Winston-Salem Quick Start Consolidated Processing Site for processing.

### **What you need to do prior to coming to this office:**

Attend the VA Entitlement Benefits Briefing on Thursdays and the VA Claims Briefing on Fridays. Both of these take place in the DHR Multi-Media Classroom (F-100) on the 1<sup>st</sup> floor of Soldier Support Center (Old Womack) at 9:00. The briefings will be held every Thursday and Friday except for Training Holidays or Federal Holidays.

Also, you will need to bring:

- ✓ Completed VA form 21-526
- ✓ Service Treatment Records (a complete and legible copy)
- ✓ Marriage License (Copy)
- ✓ Divorce Decree (Copy)
- ✓ Social Security Numbers for all Dependents
- ✓ Birth Dates for all Dependents