OPEN GOVERNMENT PROGRESS REPORT

OF

THE DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

One year ago today we shared with you how we thought we could better create strong, sustainable, inclusive communities and quality affordable homes for all through public participation, collaboration and transparency. Some of our Open Government initiatives are progressing as we set out in our Plan, other programs with your help have evolved in unique and innovative ways no one could have predicted. This "Progress Report" is designed to transparently communicate the development of these initiatives, and invite you to work with us to transform them from thoughts and ideas to impactful programs in our neighborhoods and communities.

Four phases of progress identified in the plan:
Phase 1: Identify and Initiate → Phase 2: Plan and Develop → Phase 3: Deploy → Phase 4: Monitor & Improve

PUBLIC ENGAGEMENT

HUD launches new two-way social media integrated blog, The HUDdle, and prepares Spanish language capability

HUD implements seven community-sourced ideas through HUD Ideas in Action

a) Provide Improved Online Feedback Capabilities for Customers	Phase 4: Monitor & Improve
b) Provide Online Capabilities for Public Review of HUD Regulations Prior to Implementation	Phase 1: Identify and Initiate
c) HUD Ideas in Action: A Strategic Planning and Open Government Tool	Phase 4: Monitor & Improve
d) Transforming Rental Assistance	Phase 1: Identify and Initiate

COLLABORATION

HUD partners with FCC on Broadband to identify and address digital literacy needs

HUD partners with DOT on launch of grants programs for sustainable communities

HUD launches its first public competition with State Dept and other partners

HUD partners with DOE on Cloud Computing initiative

a) Provide Tools to Community-Based Non-Profits to Act as Force Multipliers	Phase 1: Identify and Initiate
b) Utilize the Department of Energy's Weatherization Assistance Program as a Catalyst for Additional Collaboration to Aid HUD's Customers	Phase 1: Identify and Initiate
c) Continue Collaboration with the Federal Communications Commission on Broadband	Phase 4: Monitor & Improve
d) Continue Transportation Related Collaboration with the DOT and EPA	Phase 4: Monitor & Improve
e) Continue General Communication with the Public	Phase 4: Monitor & Improve

TRANSPARENCY

HUD continues to release data sets through HUDUser.org and Data.gov

HUD launches Public Online Directory

a) Ensure HUD Regulations Are More Easily Available and Usable Online	Phase 2: Plan and Develop
b) Publish HUD-Assisted Housing Locations and Related Information	Phase 2: Plan and Develop
c) Make Housing Related Laws More Accessible to the Public	Phase 2: Plan and Develop
d) Utilize Web 2.0 and Social Media Tools to Inform and Educate the Public and HUD Personnel	Phase 4: Monitor & Improve
e) Create an Enterprise Wide Data Inventory and Storage Service	Phase 2: Plan and Develop
f) Create an Online Directory of Major Points of Contact within HUD	Phase 4: Monitor & Improve
g) Create Foreign Language Resources at HUD's Field and Headquarters Offices	Phase 3: Deploy
h) Participation in Federal Transparency Initiatives	Phase 4: Monitor & Improve

FLAGSHIP INITIATIVES - IN PROGRESS

Establish an Innovation Lab to Enhance Program and Support Area Performance

Phase 2: Plan and Develop
COMPLETED

Next Step: Phase 3: Deployment

HUD researched leading practices for innovation throughout the public, private, and academic sectors to produce an innova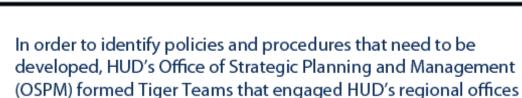tion framework and secured physical space within HUD to design ideas into specifications and incubate prototype solutions. HUD has also begun a comprehensive readiness engagement campaign that will engage all levels of the organization to build awareness of the Lab and garner support for innovative practices.

Click here to learn more about HUD's Innovation Lab.

Identify and Update Outdated Policies and Practices

Phase 3: Deployment
IN PROGRESS

Next Step: Continue Phase 3: Deployment

In order to identify policies and procedures that need to be developed, HUD's Office of Strategic Planning and Management (OSPM) formed Tiger Teams that engaged HUD's regional offices in soliciting employee input. The offices that participated were in Washington, DC, Denver, and Kansas City. HUD also engaged the public and its employees on the development of its strategic plan and social media strategy, both of which were implemented utilizing this input. Finally, OSPM drafted an internal Editorial Calendar to further the agency's policy improvement program by engaging stakeholders on a variety of mission topics focused around issues of transparency, engagement, and participation. The calendar will determine the schedule of conversations around uniform topics.

FLAGSHIP INITIATIVES - UPCOMING INNOVATIONS

Empower Communities to Combat Homelessness Utilizing Predictive Analytics

Phase 2: Plan and Develop
IN PROGRESS

Next Step: Continue Phase 2: Plan and Develop

HUD and the Department of Veterans Affairs are engaged in a multi-stage Homelessness Analytics Initiative (HAI) that will serve the following purposes: 1) creating an interactive website with maps, tables, charts, trends, and summary statistics of homelessness in communities and regions, 2) forecasting the impacts of changes in homelessness assistance resources, such as beds, housing units, and services, based on the prevalence of homelessness by jurisdiction, 3) allowing users to investigate the predicted impact of changes in economic, political, and social conditions on rates of homelessness at the local and state levels, and 4) provide users with customized information on community and homelessness assistance resources. The program has initiated the planning stage and begun to identify key high-value data sets and relationships.

Build a Business Practices Exchange for Assisted Housing Providers to Share Ideas

Phase 2: Plan and Develop
IN PROGRESS

Next Step: Continue Phase 2: Plan and Develop

HUD seeks to share proven best practices and not only 'bust bureaucracy' within its own corridors, but also act as a catalyst for change among the various state, local, and tribal assisted housing providers that it cooperates with. As a first step in this process, HUD is developing "Innovation of the Day," a new online submission and display platform that will be located on HUD.gov, facilitated through the Office for International and Philanthropic Innovation (IPI) in the Office of Policy Development & Research (PD&R) at HUD. The platform will be designed to seek out and lift up the best models, practices and systems in the area of housing and community development, from both inside and outside HUD, and expose them to the world through a steady update to the site every day after the innovation display pages are launched. Once displayed the "Innovations", broken down into various categories, can be commented on, discuss, *liked*, and shared further through a wide variety of social media networks already available (Facebook, Twitter, LinkedIn, etc.) so the public can collaborate and communicate with each other without the direct involvement of HUD.