

### How Do I Use It?

Simply go to <http://ocse.acf.hhs.gov/toolkit/> and sign up today!

### What is The Hispanic Child Support Resource Center?

The Hispanic Child Support Resource Center is an online toolkit. It can help you reach out to single parents in the Hispanic community—and let them know how child support can help their children.

### Why Does It Matter?

Child support can substantially help single parents afford to feed, clothe, and care for their children. Yet many in the Hispanic community do not receive child support because they do not know it exists—or because they fear it.

A national and grassroots campaign could extend the benefits of child support to even more little girls and boys across America.

With this toolkit, you can reach out to those parents with a message of hope—and identify partners and funders who can assist in spreading the message even farther.

### Who Should Use the Toolkit?

- Community-based organizations concerned with children, families, and child support.
- Child support enforcement offices.
- Other potential partners.

### Why is Child Support Important?

It can help a single parent pay for a child's...

- Food and clothes.
- Medical care and health insurance.
- Housing.
- Education.
- Child care and more.

Child support services also help custodial parents find their child's other parent, which may involve him or her in raising the child.

Research shows that children who grow up with two active, caring parents are more likely to...

- Do well in school.
- Have strong morals and self-esteem.
- Get along well with others.
- Have good mental health.
- Keep jobs and earn more money.
- Feel more connected to their heritage.
- Be successful with their own families.

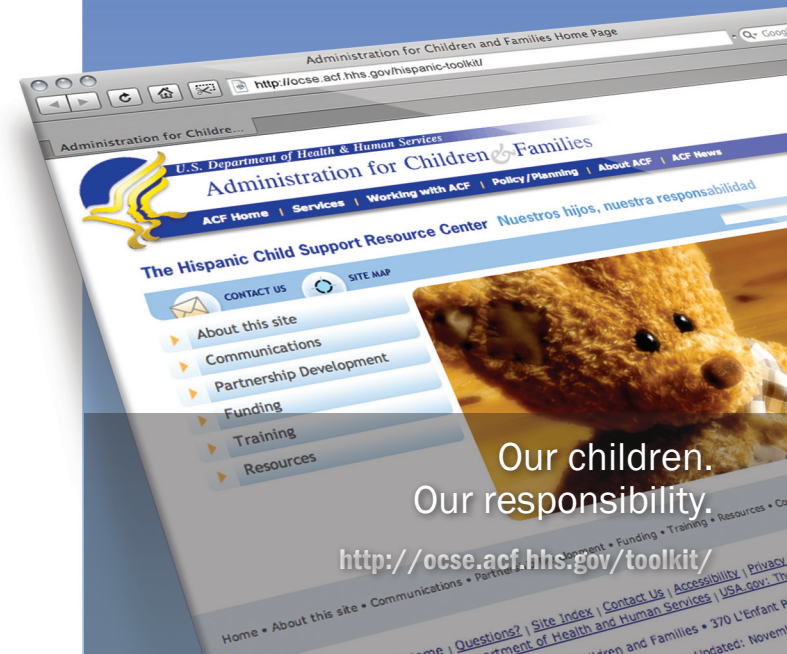


The Hispanic Child Support Resource Center  
<http://ocse.acf.hhs.gov/toolkit/>

The Office of Child Support Enforcement  
<http://www.acf.hhs.gov/programs/cse/>

# The Hispanic Child Support Resource Center

## How It Can Help You



Our children.  
Our responsibility.

<http://ocse.acf.hhs.gov/toolkit/>

### How Does the Toolkit Work?

It provides two types of information:

- Outreach Tips: Narratives explain various methods you can use to launch your Hispanic outreach project:
  - Partnerships
  - Communications
  - Advertising
  - Public Relations
  - Media Relations
  - Promotions & Special Events
- Funding
- Training

Many sections include menus of ideas you can adapt to your own program.

- Outreach Tools: The toolkit includes brochures, posters, and other promotional materials that you can request. These resources are written especially for Hispanic custodial and noncustodial parents. Many appear in Spanish and English.

All resources are written in plain language and are easy to use. This comprehensive, practical, back-to-the-basics information can help you launch an effective Hispanic outreach effort.

### What Are the Toolkit's Goals?

The toolkit is intended to help child support enforcement offices reach out to the Hispanic community:

- To increase awareness of child support enforcement services among Hispanic custodial parents.
- To engage local stakeholders, leaders, and relevant experts at the community level.

### What Barriers Can It Help You Address?

Potential barriers for professionals:

- Lack of staff and funds for outreach.
- Limited marketing know-how.
- Lack of information about child support enforcement services.
- Lack of collaboration between community-based organizations and child support enforcement offices.

Barriers that Hispanic custodial and noncustodial parents may face:

- Low awareness and trust of child support enforcement offices.
- Lack of information about where to get help.
- Language difficulties.
- Lack of education.
- Fears of government, of reprisals by the other parent or community, etc.
- No contact with the other parent.

### What Else Can It Do?

The toolkit also enables professionals to...

- Share materials and training on child support services with potential partners.
- Assist Hispanic custodial parents, who are open to seeking child support but need reassurance with regard to immigration status and other issues.
- Improve states' performance.
- Get buy-in from those who will help put your plan into action.

### Can My Child Get Health Insurance?

All child support orders must include health care coverage. The noncustodial parent may have to...

- Cover the child under his or her employer's health insurance.
- Help pay for health insurance if the custodial parent carries it for the child.
- Pay a portion of uninsured medical costs.

### Why Should I Use the Toolkit?

Studies have found repeatedly that child support can make an immense difference in children's lives. You can help bring about that improvement.

Don't let scarce dollars, staff, and time keep you from reaching out to the Hispanic community. Instead, start small—even modest efforts can have a significant effect.

You can make a difference—and raise the quality of life for some of your littlest neighbors. Make a commitment—and start using this toolkit today!

