

Pharmacy Services

The 2d MDG offers pharmacy services at two locations for all eligible beneficiaries. There is also an after-hours drop box available near the entrance to the Satellite Pharmacy through the food court.

2d MDG Main Pharmacy Phone: 318- 456-6231

Hours of Operation: Monday– Friday: 0730 – 1700

Closed for training, 2nd Thursday each month at 1200hrs - duration of duty day.

Refills may be obtained by calling the Automated Line at 318- 456-8348 or 877-576-1539.

Satellite Pharmacy Refill Center (BX Parking Lot):
Monday–Friday: 0830 – 1800

Customer Service

We strive to provide the highest quality, comprehensive medical care at the 2d Medical Group. Your feedback helps us know how we are performing and how we can improve. If you have any questions, please contact our Patient Advocate at 318- 564-8143.

IN CASE OF EMERGENCY

Call 911 or GO to the Nearest Emergency Room!

Definition of Emergency Care: Threat to life, limb or eyesight! Examples: Shortness of breath, chest pain, uncontrolled bleeding, poisoning, paralysis, potential loss of life, limb, or your eyesight.

Urgent Care: Services which are medically necessary treatments for illness or injury that *would not* result in further disability or death if not treated immediately. The illness or injury does require professional attention and should be treated within 24 hrs to avoid developments which further complications could result.

Important Phone Numbers

All numbers are Area Code 318

DSN prefix 781

Emergency (on- and off-base)	911
Appointment/After Hour Care Line	456-6555
2 MDG toll free number	866-899-1157
Active Duty Medical Clearance	456-6702
Dental Appointments (active duty only)	456-6718
Dependent Relocation Clearance	456-6083
Family Advocacy	456-6595
Health and Wellness Center	456-6722
Immunizations	456-6740
Laboratory	456-6198
Mental Health	456-6600
Optometry	456-6625
Patient Admin (CHCS Registration/MEB)	456-7473
Patient Advocate	564-8143
Pharmacy	456-6230
Pharmacy Refills	456-8348
Pharmacy Refills Toll Free	877-576-1539
Physical Health Assessment (PHA)	456-6503
Physical Therapy	456-6354
Public Health	456-6578
Radiology	456-6253
Referral Management Center	456-6562
TRICARE South – Humana Military	800-444-5445
TRICARE North Region	877-874-2273
TRICARE West Region	888-874-9378

For additional TRICARE information: www.tricare.mil



243 Curtiss Road, Suite 100
Barksdale AFB, LA 71110
Phone: 318-456-6555

2d Medical Group Clinic Barksdale AFB



Guide to Medical Services



(318) 456-6555

[www.facebook.com/barksdale
afbclinic](http://www.facebook.com/barksdaleafbclinic)

Hours of Operation:
Monday-Friday 0730-1630
Closed 2nd Thursday each month at
1200, for the duration of the duty day,
to accomplish mandatory training.

Your Health...Our Mission

Welcome to Barksdale AFB!

We hope that your transition to the area was smooth and that you experience optimal health during your time here.

Barksdale AFB is fortunate to have an outstanding and dedicated medical staff.

Your health is very important to us and we hope that you will think of the 2d Medical Group as your partner on your journey to good health.

Colonel Paul M. Fortunato
Commander, 2d Medical Group



2d Medical Group Overview

Location: 243 Curtiss Road, Suite 100
Barksdale AFB, LA 71110

Hours of Operation: Monday – Friday: 0730 – 1630
Closed for training 2nd Thursday of each month 1200-duration of duty day

Services: The 2d Medical Group is a Primary Care facility that offers the following services:

Allergy/Immunizations	Mental Health (Active Duty Only)
Chiropractor (Active Duty Only)	Optometry
Dentistry (Active Duty Only)	Orthopedics
Diagnostic Imaging	Pediatrics (up to age 13)
Family Health (over age 13)	Pharmacy
Flight Medicine	Physical Therapy
Health and Wellness Center (HAWC)	PRP
Laboratory	Women's Health



How Do I Make Appointments?

The 2d MDG uses a centralized appointment system to make all appointments. You may contact the appointment line at 318-456-6555, or by going on-line at www.tricareonline.com.

The Dental Clinic is for active duty only. Appointments can be made by calling the Dental Clinic at 318-456-6718.

After Hours Urgent Care

PRP members MUST contact the provider on call at: 318-456-6555 (option 1) prior to obtaining any healthcare off-base and be placed on suspension prior to off-base appointments IAW AFI 36-2104.

Active duty members should call 318-456-6555 before seeking non-emergency care.

Family members needing after hours urgent care do not need prior authorization.

Referral Management

If your PCM refers you to a specialist: Stop by the Referral Management Center (RMC) Room 1262 before you leave the facility. They will verify your information, assist you in picking a provider, and explain the entire process; for example: receiving your referral in the mail, making your appointment, what medical documents to bring, when the authorization expires, and how many visits are authorized.

The RMC will schedule:

- STAT/ASAP referral appointment
- PRP patients
- Specialty clinic appointments within the MDG

For all other referrals, you will be mailed an authorization letter from HUMANA in 7-10 days with the specialist name and phone number so you can schedule your own appointment

For more information on referrals:

- Contact the RMC at 318-456-6562
- Visit: www.humana-military.com
- Contact Humana at 1-800-444-5445

In Case of Emergency

Definition: loss of life, limb, or eyesight

Call 911 or Go to the Nearest Emergency Room!

Local Area Hospitals

There are 7 hospitals in the Shreveport-Bossier Area that provide a full range of medical care and emergency services. In case of emergency, call 911 or proceed to the nearest hospital emergency room:

1. **Christus-Schumpert- Highland**
1453 E Bert Kouns
Shreveport, LA 71105 phone: 318-681-5000
2. **Christus-Schumpert – Main**
One Saint Mary Place
Shreveport, LA 71104 phone: 318-681-4500
3. **LSU Medical Center**
1501 Kings Highway
Shreveport, LA 71103 phone: 318-675-5000
4. **Willis Knighton – Bossier**
2400 Hospital Drive
Bossier City, LA 71111 phone: 318-212-7000
5. **Willis Knighton – North**
2600 Greenwood Road
Shreveport, LA 71103 phone: 318-212-4000
6. **Willis Knighton – Pierremont**
8100 Youree Drive
Shreveport, LA 71115 phone: 318-212-3000
7. **Willis Knighton – South**
2510 Bert Kouns
Shreveport, LA 71118 phone: 318-212-5000

