

# **VALERI Servicer Newsflash**

**Friday, January 6, 2012**

## **IMPORTANT - SPECIAL ANNOUNCEMENT**

VALERI will be unavailable starting at 9:00 p.m. EST on Friday, January 6, 2012 until 12:00 p.m. Sunday, January 8, 2012 for scheduled maintenance.

## **Servicer Newsflashes**

Servicer newsflashes are now available on the VALERI site at <http://www.benefits.va.gov/homeloans/valeri.asp>. We do encourage all servicers to use this excellent resource to obtain electronic copies of the newsflashes.

## **VALERI Company Administrator**

Administrators have been granted credentials to establish new user accounts, update or change existing accounts, reset passwords and restrict user access. To ensure we continue to protect borrowers personal identifiable information, please have your designated VALERI administrator(s) deactivate users who are no longer active or are no longer employed by your company. You may send an e-mail to the VALERI Help Desk to request the names of your administrators.