VALERI Servicer NewsFlash

Friday, March 26, 2010

IMPORTANT- PLEASE READ

Temporary Post Audit Procedures

We are currently redesigning the Post Audit process and have tentatively scheduled the new version for release in May 2010. For the interim, we have developed a list of quick-hit solutions we ask that you implement immediately. We have communicated these changes to our Loan Technicians and expect this will lessen the burden of the Post Audit process while we develop the final solution.

HELPFUL REMINDER

Foreclosure Attorney Contact Information

Upon foreclosure referral, VA needs the attorney's name, phone number, and email address (if applicable). Please remember to submit your Foreclosure Attorney Contact Information event in VALERI.

Thank you,

The VALERI Support Team