VALERI

VA Loan Electronic Reporting Interface
VALERI Help Desk Servicer Communications for Friday, September 11, 2009

Attention: New Claims Bulk Upload
Beginning **Friday, September 18, 2009** please use the NEW Claims Bulks Upload located on the VALERI website. The new template will no longer include Column (E) Inspection Amount from the Property Inspection Fees. Again, this will not take place until **Friday, September 18, 2009**. Please contact the Help Desk if you have any questions in the meantime.

Reminder: Servicers Feedback Forms
We would like to remind everyone that the deadline for submitting your feedback results will be Wednesday, September 16, 2009. We greatly appreciate your help and look forward to hearing from you. If you have any additional questions, please feel free to contact the Help Desk below.

Help Desk Contact Information
Hours: 7:30am-4pm EST
E-mail: Please send all help desk e-mails to: valerihelpdesk.vbaco@va.gov
Data Quality Issues: Please send all data quality related issues to valeridataquality.vbaco@va.gov
Fax: 215-991-5448
Phone: While email is now the best way to contact us, our phone number remains unchanged and is: 1-877-309-6947

Thanks,
The VALERI Help Desk Team
1-877-309-6947
Fax: 215-991-5448
8:30am-4pm EST
valerihelpdesk.vbaco@va.gov