



THE GLOBAL LINE

Best Newsletter in AMC - Again!



ASC takes OPCON of DOL

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ASC adds to menu

Army Sustainment Command has added cheeseburgers, salads and, yes, even some hot apple pie to its menu of missions.

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LMP goes live

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Wounded LAR receives medal

Donald McClung, a logistics assistance representative, received the Defense of Freedom medal on Sept. 20.

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PDTE aids training

Units preparing to deploy can draw training equipment from the 407th Army Field Support Brigade's 4th Battalion. This program is called PDTE *see page 8*



Watson docks in Korea

Packed with more than 1,000 trucks, trailers, and other equipment, the USNS Watson docked in Korea to service its cargo..... *see pages 10 & 11*



Soldiers honor vets

ASC Soldiers gave keynote speeches at numerous ceremonies in Iowa and Illinois in observance of Veterans Day, Nov. 11..... *see page 20*



Sending a half-million Holiday greetings

Maj. Gen. Yves J. Fontaine
U.S. Army Sustainment Command

More than 500,000 Americans are currently deployed overseas in more than 100 different countries in support of military operations. This number includes civilian and contractor employees along with uniformed members of the military services, and also counts those serving aboard U.S. ships and submarines patrolling the world's oceans.

This means that, for a half-million of our fellow citizens, the holiday season will be celebrated away from home, far from family and friends and familiar faces. In thousands of homes across this great nation, there will be an empty place at the holiday table, a poignant reminder of an absent loved one whose willingness to serve and sacrifice exemplifies the true spirit of the holidays.

No greater gift will be given to us this holiday season than that which those brave half-million have given us year-round, and will continue to give us into the New Year. They are defending our freedom, advancing our nation's cause and protecting our way of life, thus allowing us to celebrate our holi-



days in peace and with joy, safe from harm.

This gift has a value that cannot be equaled – and was paid for with a price that cannot be measured. Those who fight for freedom must go into places of danger, where some make the ultimate sacrifice. Sadly, this means that many families must spend the holidays without a loved one who will never return, whose life was given to all of us in defense of our freedom.

So, please take the time this holiday season to pause and give thanks for the privilege of living in a free nation, and to remember the service members, civilians and contractors who will spend the holidays thousands of miles from home, including many members of the Army Sustainment Command family, giving of themselves to keep our nation free. They should always be in our thoughts and prayers, as should those families whose members died for our freedom.

From my family to your family, may you have a joyous, blessed and safe holiday season, and may you enjoy health and happiness in the New Year to come!

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407th takes operational control of Fort Hood Directorate of Logistics

Story and photo by Michael Heckman
Fort Hood Sentinel Staff

FORT HOOD, Texas – Implementation of the Army’s materiel enterprise was represented in a transfer of command ceremony held here Oct. 8 at a Directorate of Logistics warehouse.

Bob Bishop, DOL director, said the event “... marks the closure of a tremendous effort over the past two years. I truly believe the reason we are transferring the entire DOL and went away from the DOM/DOSS concept is because of the detailed analysis performed by this directorate that showed AMC and IMCOM that it could not be done with zero growth.”

DOM is the Directorate of Materiel and DOSS is the Directorate of Support Services.

Army Sustainment Command assumed operational control of all DOLs in the continental U.S. Oct. 1.

Bishop told a crowd of about 200 people, including Col. Mark Freitag, garrison commander, and Col. Danny Tilzey, commander of ASC’s 407th

Army Field Support Brigade, “The Fort Hood DOL was the only one of two DOLs in the Army prepared to execute the DOM/DOSS split.”

Of the directorate’s reorganization, Bishop said, “What I’m most proud of is that while we conducted these exhaustive analyses, challenging ourselves for ways to separate an organization built over many years to be highly effective and efficient, this team never lost sight of the mission.”

Of the directorate’s accomplishments, he added, “When you look at these events, such as deployments, I ask you to think of them as culminating events of a much larger effort.

“Each event can’t be done by one division alone;

it takes a logistics triad of transportation, maintenance supply and a multi-functional support staff.”

From feeding and outfitting Soldiers to ensuring parts are issued to fix deployed equipment to operating railheads and air fields, he emphasized, “It takes a logistics team.”

Bishop said the directorate would “... continue to provide Fort Hood the local support required as we do today through my battalion and my brigade.

We will be better able to provide you logistics capabilities than I currently am.”

With logistics operations now an AMC responsibility, Bishop said, “The great advantage is I will be able to reach back into the logistics community directly instead of having to go through other headquarters to get into the Army Materiel Command. So I should have more resources available to me to fix problems and to find innovative solutions. Customers will see no difference (in services

provided), just a different headquarters above me.” During the past six years, Freitag said, Bishop kept the directorate moving forward.

With the reorganization, Bishop will report to the “Mighty” 407th AFSB under Tilzey.

Highlighting its accomplishments during the past year, Freitag said 56,000 Soldiers shipped in or out; 367 aircraft were processed; 27 trains comprised of more than 1,800 rail cars were handled; nearly 5,000 national maintenance work orders were completed; nearly 350,000 supply transactions were processed; the transportation section conducted 18,000-plus permanent change

See Transfer, page 16



Bob Bishop, director of Logistics, gives ceremonial keys to Col. Danny Tilzey, 407th AFSB commander, during a transfer of control ceremony, taking Fort Hood’s Directorate of Logistics from Installation Management Command to the Army Sustainment Command’s 407th Army Field Support Brigade, in a ceremony Oct. 8 at a DOL warehouse.

Dining halls added to ASC menu

Story and photo by C.W. Fick Jr.
ASC Public Affairs

FORT BRAGG, N.C. – Army Sustainment Command has added cheeseburgers, salads and, yes, even some hot apple pie to its menu of missions.

Operational control of stateside Directorates of Logistics shifted from Installation Management Command to Army Materiel Command on Oct. 1. AMC handed over responsibility for management and oversight of the installation logistics mission to Army Sustainment Command, headquartered at Rock Island Arsenal, Ill.

“It is a win-win situation,” said David Peralta, chief of IMCOM G-4 plans and operations. AMC, he explained, is bringing its logistics expertise to the DOL mission, enabling IMCOM to “concentrate on its core mission – providing the best facilities and services to support Soldiers, Families and civilians on our installations.”

The transition is meant to be transparent to the supported forces, a goal that’s being met at the Logistics Support Area Bragg – East Consolidated Dining Facility.

“It’s business as usual,” said Sgt. 1st Class Juan Rodriguez, an 82nd Sustainment Brigade Soldier and manager of the two-year-old, \$40-million facility. “We’re serving the same high-quality meals to Soldiers, even if change is taking place at higher echelons.”

Dishing up 700 meals every day is a challenging and crucial job for the 35 Soldiers and civilians working at the DFAC.

“We serve airborne Soldiers, so we need to be at our best at all times,” said Rodriguez. “What we do is an important part of sustaining readiness and morale.”

The DFAC and other DOL functions here are part of the array of services controlled by Army Field Support Battalion – Fort Bragg, one of four battalions comprising the 406th Army Field Support Brigade.

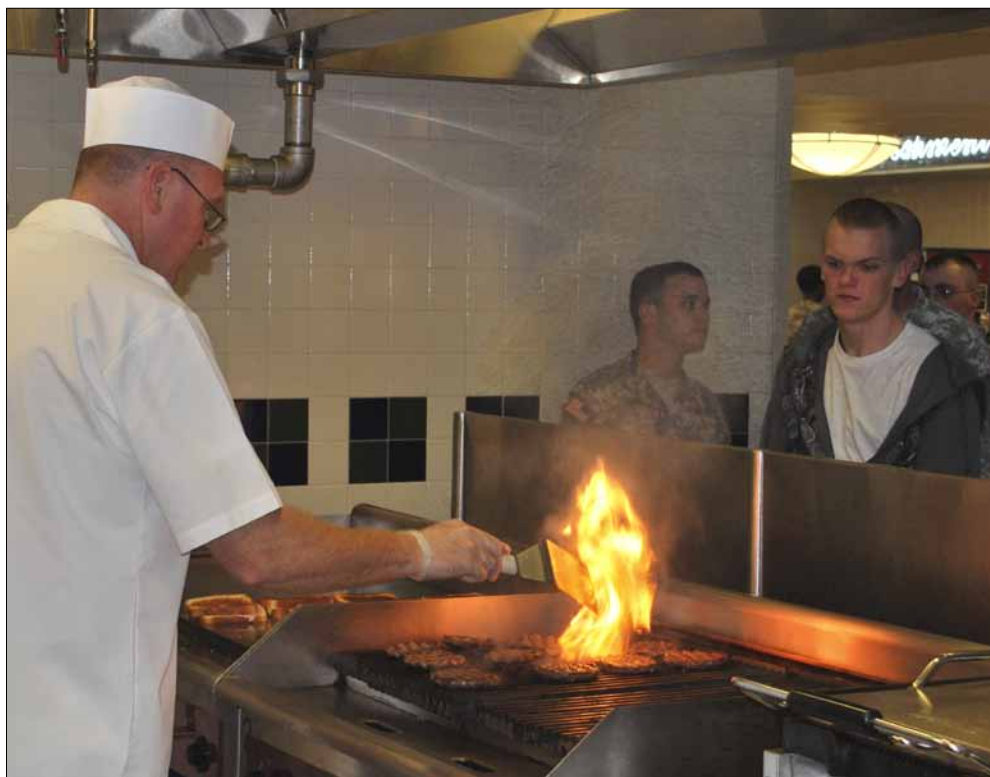
“We’ll have some growing pains integrating DOL activities into our mission set, but we’re the right people for the job,” said George Quinn, deputy to the commander of the 406th AFSB, headquartered at Fort Bragg.

Over at the DFAC, the manager echoes Quinn’s observation.

“Two of my main concerns, supplies and equipment, are logistics issues,” said Rodriguez. “Knowing that logisticians are managing these functions gives me confidence.”

“What we have here is a ground-level example of the Materiel Enterprise at work,” Quinn noted. “Shifting command and control of installation logistics to ASC and its global network of brigades and battalions makes good sense; it’s an enterprise solution that takes care of Soldiers and their Families.”

Whether it bullets or beans, in garrison or on the battlefield, Army Sustainment Command is “On the Line” with the Soldiers it serves.



Grilling burgers at a Fort Bragg, N.C., dining facility, Spc. Steven Juluson is one of the foot Soldiers of the Materiel Enterprise. Army Sustainment Command has taken operational control of installation-level logistics capabilities, like dining facilities, as part of the transition of Directorates of Logistics from Installation Management Command to Army Materiel Command, ASC’s parent.

ASC goes 'live' with Logistics Modernization Program

Story and photo by C.W. Fick Jr.
ASC Public Affairs

ROCK ISLAND, Ill. — In the pre-dawn hours of Oct. 21, Army Sustainment Command went “live” with the Logistics Modernization Program.

While a specialized LMP site support team monitored events from a temporary operations center here, James Bowen successfully logged in from his terminal in Iraq, culminating years of preparation.

“We have assembled experts in all facets of LMP to ensure a smooth transition,” said Jenny Harper, team leader.

Things were pretty quiet the first morning, a testament to ASC’s preparation. Employing a cadre approach, the command trained expert users, who returned to their units and passed on their knowledge to their comrades and colleagues.

According to an Army Logistics University fact sheet, LMP was first fielded in 2003 and has become the world’s largest fully integrated supply chain and maintenance, repair, and overhaul planning and execution solution.

Integrating with more than 70 DoD systems, LMP promises near-real time action, completing 98.5 percent of user transactions in less than 2 seconds.

The LMP modernizes both the systems and the processes by which the Army manages its supply

chain at the national and installation levels, making it a cornerstone of the Materiel Enterprise.

Joel Heller, a Booz Allen Hamilton employee and member of ASC’s LMP site support team, has first-hand knowledge of the improvements.

“We’re replacing legacy systems, like the Commodity Command Standard System (CCSS) and the Standard Depot System (SDS), which were not efficiently linked,” Heller said.

By enabling vertical and horizontal integration at all levels of logistics across the Army, LMP is said by Army Logistics University experts to improve planning, forecasting, and rapid order fulfillment that lead to streamlined supply lines, improved distribution, a reduced theater footprint, and a warfighter who is equipped and ready to respond to present and future threats.

To ensure LMP engages smoothly across ASC’s global network of Army Field Support Brigades and Battalions, the site support team will maintain round-the-clock operations.

“We’re available 24/7,” said Harper. “We have an ‘issue tracker’ system installed to ensure rapid response and effective solutions.”

From forward operating bases in the dusty Afghan hinterland to the silent holds of Army Prepositioned Stocks ships, LMP is coming to life, enabling ASC to stand “On the Line” with the Soldiers it sustains.



A site support team at Rock Island, Ill., ensured a smooth passage as the Logistics Modernization Program went 'live' Oct. 21. Led by Jenny Harper, ASC Enterprise Integration section, experts like Andy Foster are on duty 24/7 to solve problems.

Wounded Warrior speaks to ASC about leadership

By Sgt. 1st Class Sean Riley
ASC Public Affairs

ROCK ISLAND, Ill.—When former Cpl. Robert “B.J.” Jackson walks into a room and starts talking about what people need most from their leaders, the audience tends to listen.

Even more so when they realize he walked in on two prosthetic legs and the marks on his hands and forearms are burn scars.

As he stood in front of the dozens of Department of the Army civilians and Soldiers of the Army Sustainment Command in Rock Island Arsenal’s Black Hawk Conference Room on Nov. 9, those in attendance instantly recognized him for what he was and what he represented.

On Aug. 7, 2003, Jackson was on patrol as a Military Police officer in Baghdad with four other Soldiers of the Iowa National Guard. The patrol came under attack as the Humvee he was driving rolled over a land mine. The mine detonated under Jackson’s seat.

As Soldiers of the patrol fought against the insurgent attack, Jackson’s group worked for several hours to free him from the burning truck.

“My legs were so burnt [that] when they pulled me out, my legs did not come with me,” he said. “All I can remember is grabbing my legs and saying, ‘God, get me home!’”

He was airlifted to a field hospital for immediate care, then to Kuwait, and on to Landstuhl Regional Medical Center in Germany for additional treatment. Five days after he was wounded, he arrived at Brooke Army Medical Center in San Antonio, where he began his long-term recovery and rehabilitation.

He lost both legs below the knee and suffered burns on his head, hands, arms, and lower back. During the 50 days of care he received in the post-

burn unit, Jackson was given more than 25 units of blood.

That November, Jackson was relearning to walk on his new prosthetic legs, and by December, he was downhill skiing in Breckenridge, Colo.

Recalling the first days of the ill-fated Iraq deployment, Jackson said, “We were 18 to 24-year-old kids relying on our leadership; our more experienced sergeants.

We learned early on that [it was] a completely different lifestyle we had to take on. This [was] something greater than ourselves.”

Originally slated to stay behind in Iowa as the rest of his Guard unit deployed, Jackson balked at the idea.

“How do you take that after training with the unit for three years?” he asked. “[It’s] kind of a slap in the face to a young specialist.”

Jackson volunteered for the opportunity to serve alongside the men and women he

trained so hard with.

“I said, ‘You know what, First Sergeant, leave someone home that don’t want to go,’” Jackson said. “I want to go with you.”

Jackson spoke of the responsibilities inherent in any leadership position, whether it is leading troops into battle, or leading a team of clerks in an office every day. He said the key is inspiring others to the realization that it isn’t about them, that “there’s something greater happening here.”

“You learn that it’s not within you,” he said. “It’s the leadership that leads you every day, pushing you harder and harder to make you want to serve for them.”

After the chaotic events in Iraq, Jackson said he experienced a moment of clarity one day at the medical center during one of many blood transfusions.

“How do things get better from here?” he asked

See Leadership, page 17



Photo by Megan McIntyre, ASC Public Affairs

Robert “B.J.” Jackson spoke to dozens of Department of the Army civilians and Soldiers of the Army Sustainment Command in Rock Island Arsenal’s Black Hawk Conference Room on Nov. 9, about what people need most from their leaders. Jackson lost both legs below the knee and suffered burns on his head, hands, arms, and lower back during an insurgent attack on Aug. 7, 2003.

Fort Stewart LAR receives Defense of Freedom Medal

By Mark Weiman
ASC Public Affairs

Donald McClung, a logistics assistance representative assigned to the Army Sustainment Command's Army Field Support Battalion - Fort Stewart (Ga.), received the Defense of Freedom medal on Sept. 20.

McClung, a TACOM Life Cycle Management Command LAR since January 2009, deployed with the 3rd Infantry Division's 1st Heavy Brigade Combat Team in May 2010. According to Stephen Lockridge, director of ASC's Logistics Assistance Program, McClung was in Iraq for 41 days when he was wounded by indirect rocket fire at Forward Operating Base Falcon.

The Defense of Freedom Medal was established by order of the Secretary of Defense in 2001 and is the civilian equivalent of the military's Purple

Heart. It honors civilian employees injured or killed in the line of duty and recognizes the essential service of the civilian workforce as an integral part of the Department of Defense.

McClung was presented the award by Col. Johnny Johnston, 406th Army Field Support Brigade commander, at a ceremony held at Fort Stewart's Marne Garden.

"Heroes are not just people you read about in the newspaper," said Johnston. "They are brave civilian men and women who put their lives on the line every day."

Johnston also expressed his gratitude for McClung's service.

"You have joined a special brotherhood," said Johnston. "Though this is not the kind of medal that I usually like to hand out, thanks for everything you do and will continue to do."



Photo by Jennifer Scales, Fort Stewart Public Affairs

Donald McClung, a TACOM logistics assistance representative assigned to the Army Field Support Battalion - Fort Stewart (Ga.), is congratulated by Col. Johnny Johnston, 406th Army Field Support Brigade commander, after being presented with the Defense of Freedom medal Sept. 20.

PDTE helps units prepare to deploy

Story and photos by Jon Connor
ASC Public Affairs

FORT HOOD, Texas – Units preparing to deploy to Southwest Asia from Fort Hood, Texas, can draw training equipment from the 407th Army Field Support Brigade's 4th Battalion. This program is called PDTE or Pre-deployment Training Equipment.

The "Mighty" 407th AFSB is part of the Army Sustainment Command headquartered at Rock Island, Ill.

PDTE is part of the Army Force Generation process, also known as ARFORGEN – a cycle of training, deploying, and bringing Soldiers back from the field.

The importance of PDTE cannot be overstated. Without it, units would not be able to train on the equipment – such as up-armored tactical wheeled vehicles – they would be using when deployed, resulting in valuable time lost in theater. PDTE ensures that the training phase of ARFORGEN brings each unit up to speed quickly and effectively.

This loan process is intended to augment unit shortages while ensuring maximum utility of limited resources. It is not designed to satisfy all unit requirements, 407th personnel said.

Deploying units must identify their needs to the G-3 Training Mission Support Element at III Corps at least 60 days before the unit needs the equipment. Upon approval, a unit representative is contacted to arrange for an issue date.

"I think communications between us and the unit is very important," said Donald Ford, PDTE supply technician. "If the unit will come down here, with a POC (point of contact) a week before or two weeks before the draw, sit down with us, talk to us, see what they have to do, bring their supply sergeants down here, do a walk-through with us, I think it will go a lot smoother."

Issue and turn-in of PDTE is normally held on Mondays, Ford said.

The two-day issuing process involves both unit personnel and the PDTE custodian conducting an inventory and checking all equipment to ensure it

is up to standard.

Just having the thousands of pieces of equipment on hand is an enormous mission, but the equipment for PDTE can get some pretty harsh treatment during training cycles. Hence, it's vital that it gets proper and regular maintenance, gets repaired when needed, and that each piece of equipment is accounted for.



Soldiers from the 1st Cavalry Division at Fort Hood, Texas, conduct preventive maintenance checks & services as part of PDTE.



Fort Hood, Texas, Soldiers conduct inventory of BII, or basic issue items, on equipment they'll be signing for as part of PDTE.

"If you find a problem with one of your trucks, I have two guys, plus I'll be out there. All you have to do is come to us and let us know," Ford said.

See PDTE, page 16

Joint operations board increases productivity

Story by Ned Bryan
2nd Bn, 401st AFSB

CAMP ARIFJAN, Kuwait – The responsible draw-down in Iraq is proving to be one of the largest logistical operations in modern military history and is receiving a great deal of attention through-out leadership channels.

The Army Sustainment Command's 2nd Battalion, 401st Army Field Support Brigade, at Camp Arifjan, Kuwait bears the lion's share of the responsibilities for retrograde operations once the assets leave Iraq. The battalion's efforts are focused on receiving the assets from Iraq and processing them in Kuwait so they can be retrograded back to the continental United States.

Processing retrograde assets is a complex mission involving multiple synchronized operations, including: receiving convoys coming out of Iraq; offloading and accounting for assets; harvesting material for theater requirements; removing special equipment and performing agricultural cleaning and custom clearance tasks.

Finally, equipment moves to the port and eventually onto ships that will return the assets to CONUS where it will replenish the equipment force structure.

The retrograde mission is one of several missions the 2-401st AFSB has on its plate. Part of Army Sustainment Command's global network, the battalion is also responsible for maintaining part of the Army's prepositioned stocks (APS-5), maintaining theater sustainment stocks for both Iraq and Afghanistan, while supporting foreign military sales and coalition equipment requirements. In addition, the battalion repairs equipment for urgent operational needs.

With scarce resources available to perform all of these competing missions, the battalion seeks ways to lean existing processes and eliminate fric-

tion points. The battalion has developed measures to track capacity, volume, throughput, and velocity to synchronize operations and identify problems in the system.

When stumbling blocks are identified, additional resources are dedicated to overcoming them. The Joint Operations Board is the culmination of teambuilding and process improvement initiatives focused on mitigating the friction points identified in the wash rack and customs clearing process. Once they are validated, courses of action are developed and analyzed.

A predominantly contractor workforce brings its own challenges to the equation. Additionally, many support facilities required to complete the mission are not under the control of the battalion. The wash rack facility, managed by Area Support Group-Kuwait, apportions wash points to customers based on requirements. U.S. Navy personnel, who perform agricultural customs inspections, also have a stake.

The first step taken to mitigate friction points was teambuilding – putting all the stakeholders into a room to discuss each organization's requirements and procedures. They also compared current metrics, identified overlaps and gaps, and developed an acceptable, cooperative method for communicating and controlling requirements.

The battalion's systems engineer, serving as the process improvement lead, coordinated the team-building initiative and ultimately assisted in the final design and implementation of the Joint Operations Board.

The JOB is a real-time means of communicating the status of all operational wash points and the assets currently occupying those points. It provides a clear picture of which stakeholder is

See Productivity, page 18



Courtesy photo

Chia Wei Lee, systems engineer for the 2nd Battalion, 401st Army Field Support Brigade, provides Joint Operations Board implementation training to Navy and ITT contractors just outside the wash rack facilities at Camp Arifjan, Kuwait.

Seagoing equipment overhauled in Korean port

By Sgt. 1st Class Sean Riley
ASC Public Affairs

PORT OF GWANGYANG, South Korea – Packed with more than 1,000 trucks, trailers, and other equipment belonging to the Army's Prepositioned Stocks – 3 program, the USNS Watson docked here to service its cargo.

Just days after its late-November arrival, the Watson's crew, along with the 403rd Army Field Support Brigade and several other military and civilian organizations, began the arduous process of downloading, upgrading, replacing, and reloading numerous pieces of equipment on the 950-foot-long ship.

The mission was managed and controlled by the Army Field Support Battalion – Northeast Asia, based at Camp Carroll, some three hours north of the port.

"This is something that we would actually do in a wartime situation or contingency operation," said Col. Barry Diehl, commander of the 403rd AFSB, headquartered at Camp Henry. "It involves a lot of different partners and other units and agencies to complete the mission. That takes – from a command and control and a leadership perspective – [all of] us to bring all those pieces together. That replicates what we would have to do in a 'real-world' situation or contingency operation. That's the real value of this training."

The scheduled download proved a perfect time to test the APS – 3 program's ability to rapidly equip forces for any crisis or conflict, to replace aging or obsolete equipment loaded aboard, or upgrade equipment support systems. In this case, the download focused on replacing aged forklifts in the Army's inventory and upgrading air conditioning units on M915 line-haul tractors to maintain mission readiness.

At the civilian port's maintenance facility, Materiel Support Center – Korea personnel upgraded air-conditioning compressors on 113 tractors.



"Maintaining the readiness of the APS fleet in general is paramount to what we do," said Diehl. "In this specific case, being able to perform maintenance on the equipment [stored] aboard this particular ship is the focus of this operation."

Like a giant, multi-tiered chess board, coordinating the process of moving the equipment from ship to shore while tracking the disposition and location of everything from equipment and personnel to the batteries used to power hand-held radios for communication across the dock, required a degree of expertise supplied by the Soldiers and civilians of AFSBn – NEA and Army Strategic Logistics Activity Charleston.

"Our main mission at Charleston is to receive and maintain and store prepositioned stocks afloat," said Ed Bonham with ASLAC out of Charleston, S.C. "[APS – 3] is one of the triads of our strategic plan."

"Our equipment has been used in the past. For OIF, we downloaded our vessels and issued our equipment to the 3rd Infantry Division primarily. They used that [equipment] as part of the initial thrust in '03."

The ship, longer than three football fields, has nearly 400,000 square feet of cargo space on six decks. It is loaded with about 1,500 pieces of equipment that the Army keeps out at sea, ready to go wherever it's needed if hostilities break out, or to provide emergency logistics equipment during crisis.

"With this equipment we are able to move it around the world to wherever that hot spot may be, whenever that may be," said Bonham.

A crowd of reporters was on hand shortly after the Watson docked to record the operation, which came at a sensitive time in the contentious relations between North and South Korea. In reply to questions, Army authorities said the event was scheduled months ago. Ships in the Army's APS program are routinely brought into port and the equipment catalogued and maintained.

Once the equipment was serviced and loaded back aboard the Watson, the floating warehouse headed out to sea. But the operation does send a message about America's ability to deliver materiel far from its shores.

Photo by Dan Carlson, ASC Public Affairs

An M915 line-haul tractor drives out of the USNS Watson for upgrades, Dec. 4, in Gwangyang, South Korea. Elements of the 403rd AFSB and AFSBn-Northeast Asia, along with multiple military and civilian agencies, coordinated the equipment maintenance and upgrades.



Photo by Sgt. 1st Class Sean Riley, ASC Public Affairs

Army forklifts wait to be turned in and replaced by newer All Terrain Lifter, Army System (ATLAS) forklifts at the docks, Dec. 4. The forklifts are being replaced to maintain mission readiness in the Army Prepositioned Stocks – 3 program.



Photo by Dan Carlson, ASC Public Affairs

(Above) A vehicle drives off the ramp of the Watson, Dec. 4, for maintenance and upgrades.

Photo by Dan Carlson, ASC Public Affairs

(Below) Reporters take notes and snap pictures as an M915 line-haul tractor drives out of the USNS Watson for upgrades, Dec. 3. Reporters were on hand after the Watson docked to record the operation, which came at a sensitive time in the contentious relations between North and South Korea.



Photo by Dan Carlson, ASC Public Affairs

(Background) Army Prepositioned Stocks – 3 vehicles are staged ashore prior to returning to one of the many decks of the USNS Watson for storage.

FRG celebrates Fall Fest at Rock Island Arsenal

Story and photo by Mark Weiman
ASC Public Affairs

ROCK ISLAND, Ill. – There’s nothing like getting together with friends, dressing up in Halloween costumes, and throwing pies in people’s faces.

Rock Island Arsenal community members gathered after work to enjoy some friendship, food and fun activities during the 3rd annual Family Readiness Group Fall Festival held Oct. 20 at Heritage Hall.

The Army Sustainment Command’s Headquarters and Headquarters Company and the Community-Based Warrior in Transition Unit FRG teamed up to hold this event. The FRG provides support and services to deployed troops, civilians and their families.

“The purpose of the FRG is to support the morale and welfare of Soldiers and families,” said Sherré Culbreath, HHC FRG leader.

The Fall Festival is one of two major events the FRG sponsors each year – the other being the Spring Fling in June. One of the biggest benefits of the festival is giving Soldiers and their families the opportunity to get together after work.

“It brings a sense of community to the work environment,” said Maj. Dan Green, who works in ASC’s G-1 (Human Resource Management) office. “You get a chance to interact with others outside of the work place.”

Capt. Scott Leifker, HHC commander, agreed.

“Many of our Soldiers live off the installation. This is a great opportunity to bring Soldiers in to be together,” he said.

One of the more popular activities at the festival was the pie-in-the-face contest where \$1 raffle tickets were sold for a chance to throw a whipped cream pie at a Soldier. Six Soldiers: Command Sgt. Maj. Stephen D. Blake; Col. Richard Dix, ASC chief of staff; Leifker; Sgt. Maj. Duane Strong, sergeant

major of ASC’s Distribution Management Center; Sgt. Maj. Lon Culbreath, sergeant major of ASC G-1 and Sgt. Maj. Eric Vidal, sergeant major of ASC G-4 (Logistics), all took a pie for charity.

According to Sherré Culbreath, \$104 was collected. This will help pay for shipping items overseas to deployed Soldiers and civilians, she said.

Attendees also took part in balloon making, ring toss, bean bag toss, bouncy house, cookie decorating, fishing for apples and a costume contest. A disc jockey provided music during the three-hour event that began at 6 p.m.

“The whole family can come. There are a lot of things for everybody,” said Green, who has been to



Caleb Leifker, 5-year-old son of Capt. Scott Leifker, Kadie Whitehead, 6, and Jacob Whitehead, 8, daughter and son of Capt. John Whitehead, do the chicken dance during the Fall Festival.

each of the past two festivals. “There is no shortage of things to do.”

Asked what he liked best about the festival, Leifker said: “The stress-free environment.”

Although fewer people came than last year, Sherré Culbreath was still happy about the turnout.

“I think things went really well. Not as many attended as last year, but things still went very well.”

“Our goal is for everyone to have a good time,” she said.

Other FRG members instrumental in organizing and helping out with the festival were Linda Ottman, Tracy Brooks, Holly Green, Janette Leifker, and Jennifer Mitchell.

General welcomed, 10 Soldiers retire at Rock Island

Story by Mark Weiman
ASC Public Affairs

ROCK ISLAND, Ill.—On a cold, gray, windy afternoon, the newest general officer was welcomed while 10 Soldiers were honored for their service as fellow Soldiers, family, friends and co-workers gathered at a retirement and retreat ceremony at Rock Island Arsenal's Constitution Square Oct. 28.

Maj. Gen. Yves J. Fontaine, commanding general of the U.S. Army Sustainment Command, officially welcomed Brig. Gen. Brian R. Layer, deputy commanding general for sustainment, who has been serving at ASC since Sept. 6.

"Welcome to the ASC family," said Fontaine. "I am sure you will do great things in your tenure here."

Layer previously commanded the U.S. Army Transportation Center and School at Fort Eustis, Va., and prior to that served as the Army's chief of Transportation, Transportation School commandant, and the Combined Arms Support Command's deputy commander for capabilities.

Layer was commissioned in the Transportation Corps in 1982. He graduated from the U.S. Military Academy with a bachelor of science degree. He has earned three master's degrees, including a master's in business administration in logistics management from Michigan State University. He has also attended the Command and General Staff College, the School for Advanced Military Studies, and the Industrial College of the Armed Forces.

Fontaine described Layer as a "multi-functional

logistician" and was impressed with his newest general officer.

"He is doing a fantastic job," said Fontaine. "He knows what Soldiers need."

In his short time at ASC, Layer has been most impressed with the challenge of the mission and the people. Looking ahead to the future, he'll continue to focus on the Soldier.

"My goal is to sustain the Army," said Layer. "As operations slow down, we need to sustain the Army in a way that offers best value to the taxpayer."

Fontaine also recognized 10 retiring Soldiers for their accomplishments and contributions to the Army. They have a combined 244 years of service to the nation.

"There is no greater calling than to serve one's country," said Fontaine. "Their knowledge and leadership have made an enormous difference to the Army, not only to the accomplishments of the mission, but to the people they have mentored, coached, and helped during their careers."

The retirees were:

- Capt. Gina Mathia, ASC's chief of current operations for Pre-Deployment Training Equipment
- Chief Warrant Officer 5 Paul Ternes, ASC's officer-in-charge of the Distribution Management Center's maintenance and workloading branch
- Chief Warrant Officer 4 Luke McClure, an ASC supply systems technician
- Chief Warrant Officer 4 David Swesey, ASC's

See Retirement, page 17



Photo by Tony Lopez, ASC Public Affairs

Retiring Soldiers and their family members applaud as awards are presented during the Oct. 28 ASC retirement and retreat ceremony held at Rock Island Arsenal's Constitution Square.

Tough training pays off for ASC team

By Tony Lopez
ASC Public Affairs

A team of eight runners from the Rock Island Arsenal's Army Sustainment Command participated in the 26th running of the Army Ten-Miler on Oct. 24 in Arlington, Va. Master Sgt. Louis Aguilar lead this year's all active-duty team as the coach and as a third-time runner in this annual event.

RIA's ASC team finished 84th out of 652 teams and fourth out of 47 teams in the All Comers category. This year's team improved by 201 total positions from last year's team.

Besides Aguilar, ASC's team consisted of Maj. Stephen Marchant, Staff Sgt. Amar Arias, Master Sgt. Anders Anthony, Capt. Scott Leifker, Sgt. Maj. Eric Vidal, Staff Sgt. Donald Engling and Sgt. 1st Class Warren Benson. The top four finishers' combined times established the total team time of 4 hours, 36 minutes, 18 seconds.

Marchant posted the ASC team's best individual time of 1:06:54. He has qualified to participate in next April's Boston Marathon, based on his time of 3:14:38 in the recent Quad Cities Marathon.

Maj. Gen. Yves J. Fontaine, ASC commanding general, ASC Command Sgt. Maj. Stephen D. Blake

and several other ASC personnel also completed the fairly flat 10-mile course while attending this year's AUSA annual meeting and exposition in Washington, D.C. The weather at race time was a comfortable 56 degrees under clear skies with little wind.

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Maj. Gen Yves J. Fontaine, (first from right) ASC commanding general, goes with the flow in a large group of enthusiastic runners.

Capt. Scott Leifker, ASC HHC company commander (first from left), runs rock solid during the Army Ten-Mile race on Oct. 24, in Arlington, Va.

Photos by Capt. Grady Adkins, ASC

Scouts conduct retreat ceremony at RIA

Story and photo by Jon Connor
ASC Public Affairs

ROCK ISLAND, Ill.—Mission accomplished! That was the feeling for a group of local Cub Scouts after successfully folding the American flag during the 5 p.m. retreat ceremony at Rock Island Arsenal Oct. 2.

Headquarters Company Soldiers from the Army Sustainment Command provided training earlier in the afternoon and assisted the Pack 664 scouts. The pack is with the Illowa Council, Kittan District, John F. Kennedy Catholic School in Davenport, Iowa.

“Part of their requirements for obtaining their Webelos badge is to plan and participate in a flag ceremony,” said John Scordato, den leader. “Another of their requirements is obtaining the Citizen Activity badge ... what better place to learn about being a good citizen than right here at the Arsenal.”

The eight scouts were trained in proper folding procedures by Sgt. 1st Class Andre James, Staff Sgt. Chris Louis, and Sgt. Maj. Nicholas Castillo, at Memorial Park. The park is known for its fun playground and abundant outdoor eating areas, but also is home to an impressive display of Army combat equipment from previous decades.

A couple hours before retreat, the ASC Soldiers went over the flag-folding procedure step-by-step with the scouts several times to reinforce their developing skills.

During a break, Zach Hirst, 9, remarked about the training and opportunity to participate in an actual Army retreat ceremony: “I think that it’s inspiring to thank all the troops serving our

country,” the fourth-grader said, adding he has an uncle who has served in uniform.

“I kind of feel happy/prideful at the same time,” Hirst said.

Asked if he had any concerns going into the actual ceremony, Hirst replied with his worst fear.

“I feel a little nervous because I don’t want to drop it,” he said, adding that the flag would then have to be burned.

During the break, the boys gathered on a picnic table with Scordato to discuss the rights of citizens, good citizenship practices, names of government leaders, history of the American flag, background on the “Star-Spangled Banner,” along with even signing it – albeit eight slightly different ways.

“I think it’s phenomenal. These guys are professionals,” Scordato said of the Soldiers a few

minutes prior to the actual retreat ceremony. “It’s something else to learn from these leaders.”

Scordato said this was the first time Pack 664 has been at RIA for involvement in an event like this. “I thought it would be real cool to participate in it.”

Scordato said that scouting serves a unique role in a child’s upbringing.

“It’s an important thing ... learning things they don’t learn in school.”

He said he hoped the scouts’ participation in the ceremony would lead them to a better understanding of the flag and “the respect that the flag is due.”

By all accounts, the scouts learned that and more. Their careful attention to detail while folding the flag and bringing it to its final destination in James’ hands, was a testament to their new-found understanding.



Zach Hirst, Pack 664, Davenport, Iowa, embraces the flag after receiving it to end one of the flag-folding practice sessions Oct. 2 at Memorial Park, Rock Island Arsenal.

Transfer

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of station moves; the Central Issue Facility processed or issued more than 437,000 issues; post dining facilities served more than 2 million meals; and the freight center processed more than 366,000 transactions.

“We are changing the way we do business in the Army,” Freitag said. “By placing DOL OPCON (operational control) to AMC, I expect we’ll see greater efficiencies in our logistics processes.”

As outlined during the reading of orders, AMC assumed operational control of all DOL functions in the United States, and the post’s DOL was placed under the operational control of the 407th.

Because Army logistics opera-

tions always have focused on meeting Soldiers’ needs, Tilzey said, “every system, procedure and decision is directed to responding to their needs. In the logistics world, this is just another step in that evolution of support.”

As resources are aligned to better support units and Warfighters, he added, “The DOL transformation will enable us to focus on materiel and services support at our installations, optimizing supply and maintenance services.”

The process also will improve contract management and enhance the quality and visibility of services, he said.

“There is no doubt the ‘Mighty’

407th AFSB and garrison command will work together to make this transition as fluid as possible,” he added.

Because administrative control and funding remain with IMCOM, he added, “I can’t hire you or fire you.”

In closing remarks, Bishop said the garrison flag was not removed for two reasons: the garrison still retains administrative control, the commanding general is deployed and the cased colors represent the installation and III Corps.

In closing the ceremony, Bishop presented ceremonial keys to the DOL to Tilzey and Canadian Brig. Gen. Pete Atkinson, deputy garrison commander.

PDTE

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“There is a possibility that you could find something wrong. We’ll look at it. If we can fix it, we’ll fix it. If we can’t fix it, we’ll swap that truck out.”

Policy dictates the unit rep signing for the equipment must be a rank of sergeant or higher, have a DA 1687 signature card authorizing him to sign for and turn in equipment, and have a copy of orders from the unit commander.

After the unit is done training, all the equipment – including basic issue items or BII, and components of end-items – will be re-inspected and must be turned back in the same condition, if not better, than when it was issued.

“We are drawing fully mission capable vehicles to include BII. Accountability of BII is very important, not only during the issuing, but also during the turn-in,” said Capt. Gary Quach, a PDTE recipient from the 1st Cavalry Division. “BII for the vehicles helps maintain the vehicles on a regular basis at the unit level.”

Equipment that is lost, damaged or destroyed – other than fair wear and tear – must be rectified by the training unit in order to clear its hand receipt, 407th personnel said.

A PMCS – preventive maintenance checks and services – will also be performed when the equip-

ment is brought back in. If it’s damaged when returned, repairs can be handled one of two ways: the unit can repair it themselves, or it can authorize paying for the equipment to be repaired.

If any piece is lost, the unit must pay for it.

“You know if it’s received as fully mission capable, it should be turned in at 10-20 (fully serviceable condition). If it’s issued at 10-20, it should come back in a better state of 10-20. So the next individuals that borrow it can get the benefit of the use. This is taking care of equipment; that’s taking care of your buddy,” said Col. Danny Tilzey, 407th AFSB commander.

These safeguards are needed because another unit will be using the equipment for training sometime in the near future, Tilzey said, and each unit will be held responsible for how it treats the equipment it’s issued.

Deploying units depend on PDTE to properly train-up to ensure success in theater. And thanks to the “Mighty” 407th AFSB’s 4th Battalion at Fort Hood, units are getting the help they need to accomplish their mission.

(Editor’s note: Parts of this article were written by Greg Wilson, VISTA International Operations technical writer, ASC Public Affairs)

Leadership

continued from page 6

himself that day. “I couldn’t tell you until six weeks later when I awoke to actually feel it.”

For those six weeks, Jackson lay in a drug-induced, dream-filled coma. Dreams, he explained, were his wife’s car was hit by a rocket-propelled grenade, or she was hit by a train. He woke from his coma with his wife by his side.

“In those six weeks, I lost 70 pounds and about seven inches. It’s not a very good weight loss program; I do not suggest it,” he quipped. “When I was able to sit up for the first time, I looked down, and they were sliding a [prosthetic] foot on my cast.”

That was the moment when the reality of his wounds sunk in.

“After gaining about 20 pounds I was able to get up and do therapy and learn how to walk with those feet,” he said.

Throughout his recovery, he said, all he could think “was what am I going to do?”

“My wife was 20 years old when I got hurt,” said Jackson about his recovery, more than seven years prior. “Is she going to stick around? She shouldn’t

have to go through an experience like this.”

Jackson told the audience motivation from his family — particularly his daughters — to push more, to go further and never give up, inspired him to realize there was, “still something greater than himself.”

“I didn’t understand what it was,” he said. “I could’ve just given up.”

Being a specialist in the Army, Jackson had never had leadership training of any kind and didn’t know much about leadership.

“On the day I got hurt, I saw a specialist [and] a PV2 in my vehicle as true leaders — true heroes,” he said. “The sergeant and the specialist in the vehicle behind [mine] made me realize this truly is greater than us.”

Through all his therapy and his “crazy antics,” he observed the people around him exhibited a variety of leadership traits.

“My first sergeant put his military career on the line by getting evacuated to Brooke Army Medical Center with me,” said Jackson. “Because he said when we left he would bring [us] all home. He [figured he] was delivering my body to my wife.

“How do you get a bigger leader than that?” he asked.

The staff at BAMC had come to count on Jackson as a goodwill ambassador for all of his volunteer work visiting other wounded servicemembers. He soon was invited to a meeting with like-minded people who wanted to spread a message of hope to those who have been injured.

Jackson ended his Rock Island session with advice for young leaders.

“The more that we push ourselves, the more that others behind us will follow,” Jackson said. “Take it slow, learn from those around you, and you will be a better leader. The ones that you don’t expect to step up, do.

“Make sure you communicate, listen, understand and truly lead, not just make orders.”

Motivation, he said, is the biggest factor in leadership.

“If your employees, your staff, your sergeants, your Soldiers, don’t have faith in you, they are not going to follow you,” he said.

A native of Des Moines, Iowa, Jackson lives with his wife, Abigail, two daughters, Brilynn and Haley, and four sons, Carter, Nolan, Parker, and Drake.

Retirement

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chief property accounting technician

- Chief Warrant Officer 4 Glen Ethridge, ASC’s senior automotive maintenance officer

- 1st Sgt. Moises Gonzales, ASC’s first sergeant for Headquarters and Headquarters Company

- Master Sgt. Roslyn McClure, ASC’s DMC customer assistance NCOIC

- Sgt. 1st Class Lorraine Logan, ASC’s 404th Army Field Support Brigade regional support team material management NCOIC

- Sgt. 1st Class John Hernandez, ASC’s transportation management coordinator for PDTE

- Sgt. 1st Class George Reinstadtler, an ASC

logistics management specialist for the Systems and Accountability Integration Division.

“They all served with distinction – made personal sacrifices – and made the best Army in the world even better through what they contributed to our mission,” said Fontaine.

McClure, who retired with her husband, said she would miss the “camaraderie and esprit de corps” of being a Soldier. Both will become civilian employees working for ASC after retirement.

“We’ll keep supporting Soldiers all the way,” she said.

“I thank you again for all you’ve done for ASC, for our Army and for our nation,” said Fontaine. “In all sincerity, I promise that you will not be forgotten.”

Productivity

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responsible for the process for each asset on the wash rack and allows each of them to identify the hand-off points.

This information has been instrumental in drastically reducing idle time.

For example, it used to take an average of 19 hours to move a vehicle through the wash rack facility; it now takes around 10 hours, almost cutting the time in half. It ultimately provides the framework to continue reducing lost productivity time caused by inefficient communication.

This is just one small example of how process improvement initiatives are being used to reduce waste and fine tune the overall retrograde process while improving the battalion's ability to effectively measure the overall health of the retrograde system.

(Ned Bryan is deputy to the commanding officer of the 2nd Battalion, 401st Army Field Support Brigade.)

Race

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Aguilar said he was very pleased with this year's performance. "We all met our goals and ran smart races. We had three first-time runners and our performance was a 10!"

Aguilar's coaching philosophy is to "give it your all and just keep running. Do whatever your best is for that day," he said.

An extensive team training schedule of six days a week provided the edge to perform at such a high level. Speaking for himself, Aguilar said; "It was a great feeling knowing that all the hard work paid off. When you actually complete a race and finish, I met my goal. Our training plan was successful. Everything we did was right on."

Asked about his experiences when competing in one of the Army's premier events, Aguilar said, "You try to enjoy the sights in the nation's capital, but it's the people you see along the race course. There is also a lot of camaraderie, especially among those people that are out there running with the Wounded Warriors. It is a great experience."

CG visits Afghanistan

Maj. Gen. Yves Fontaine, commanding general of Army Sustainment Command, quizzes Todd Starin during a Nov. 3 visit to 401st Army Field Support Brigade operations at Bagram Air Base, Afghanistan. Starin is an AC First program manager, whose workers keep mine-resistant, ambush-protected all-terrain vehicles combat-ready, including working with Army managers to fabricate improvements sought by Soldiers on the battlefield.



Courtesy photo

Rock Island Arsenal sports PT highlights teamwork

Story and photos by
Sgt. 1st Class Sean Riley
ASC Public Affairs

ROCK ISLAND, Ill.—Service-members, along with their civilian counterparts, highlighted their collective efforts by taking time to reinforce the “one team” mentality.

Active duty and Reserve Army, Marine Reserves, Navy, and civilians of Rock Island Arsenal gathered in the pre-dawn darkness at the Arsenal sports complex to play a few games, Oct. 1.

The men and women played several games of soccer, Frisbee football, and kickball with a military twist.

For instance, every time a runner scored in kickball, the defending team was penalized with extra repetitions of various exercises. Alternately, if the team “at bat” fouled or made an error, they were penalized. With Army Sustainment Command’s Command Sgt. Maj. Stephen D. Blake providing his critical refereeing eye, both teams managed quite a workout.

For the Frisbee footballers, extra concentration, situational awareness, and fancy footwork were necessary with the many players and Frisbees in play at any given time. Players scrambled for position and dodged each other in their attempts to snag the Frisbee.

With two soccer balls being bashed about, and so many players that both goals were defended by no less than two players, Marines and Soldiers battled it out for soccer field supremacy during several heated soccer games.

The sports games were organized by ASC Commanding General, Maj. Gen. Yves J. Fontaine.



An Army Sustainment Command Soldier kicks the ball during a game of kickball at the Rock Island Arsenal, Ill., sports complex, Oct. 1. Arsenal servicemembers, along with their civilian counterparts, took time to reinforce the “one team” mentality and play a few games.



Army Spc. Luis Ochoa holds the Headquarters Company guidon during an early morning formation at the Rock Island Arsenal, Ill., sports complex.

Veterans Day 2010

Soldiers from the Army Sustainment Command at Rock Island Arsenal, Ill. gave keynote speeches at numerous ceremonies in Iowa and Illinois as a part of Veterans Day observances, Nov. 11.



Brig. Gen. Brian R. Layer, deputy commanding general of ASC, meets with Pearl Harbor veteran Eldon Baxter after the Veterans Day ceremony at Rock Island Arsenal's National Cemetery. (Photo by Dan Carlson, ASC Public Affairs)



Maj. Gen. Yves J. Fontaine, commanding general of ASC, with Robert "Skeet" Wootten at the Des Moines, Iowa, Rotary Club. (Photo by Bonnie Seals, ASC Public Affairs)



Sgt. Maj. Nicholas Castillo, ASC G-3 (Operations), observes an official flag retirement ceremony conducted by American Legion Post 569, Milan, Ill. (Photo by Tony Lopez, ASC Public Affairs)