



# THE GLOBAL LINE

## Hundreds flock to RIA open house

With the roar of a cannon, the Rock Island Arsenal Armed Forces Day parade kicked off at noon May 22. The parade was only one aspect of the Open House at which entire families learned about their neighbor, Army Sustainment Command.....*See page 8 & 9*



## ASC tests LMI software

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## Citizen-Soldiers welcomed home

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# Fontaine Sends...

## Lead Materiel Integrator remains our focus

**Maj. Gen. Yves J. Fontaine**  
**U.S. Army Sustainment Command**

Team – June has been another busy month for the ASC Team ... culminating with the Quad Cities Navy Week celebration, a joint retirement and retreat ceremony and our annual Army Birthday celebration. Thanks to all who played a part in making these great events a success!

On June 14th, the Army celebrated its 236th Birthday. This yearly milestone demonstrates once again our Army's rise to the world's most effective fighting force. The same patriotism and love of country shown by the Continental Army Soldiers is demonstrated daily across this command through your actions and professionalism.

We continue to have our great work recognized. Recently, the 401st AFSB was honored as the Defense Logistics Agency's 2010 Department of Defense Customer of the Year. This honor recognizes outstanding professionalism, efforts and commitment to DLA's worldwide logistics missions. Well Done!

All missions continue to move forward at a rapid pace ... 405th AFSB is supporting Department of State relief operations in Libya. 402nd AFSB is intensifying efforts as we near Operation New Dawn's conclusion by executing the drawdown and establishing systems to support the Department of State. 401st AFSB is supporting Operation Enduring Freedom's summer operations by upgrading the MRAP fleet's survivability and continuing Afghan National Army training. 403rd AFSB continues to process returning APS equipment issued in support of Japan relief operations back to stored configuration. 404th, 406th and 407th AFSBs are providing professional support to the Soldier through operational control of their DOLs and the evolution of DOL-executed special repair teams, Reset and Unit-Maintained Equipment pilot programs. As always, all of you are laser focused on accomplishing your missions.



This month's focus was to build upon the success of May's Lead Material Integrator (LMI) pilot. The DMC is planning a third LMI pilot for September and are demonstrating Decision Support Tool (DST) functionality to Army Leaders. DST is the automated system that provides visibility and recommended equipment solutions for the Army. We remain on track to take this on by February 2012. Tied to

this, DMC continues to strengthen relationships with Forces Command (FORSCOM) as we establish ASC as FORSCOM's Materiel Management Center. We are formalizing how the AFSBs and DMC complement and support materiel management requirements in CONUS.

One of our new initiatives is implementing an Operational Energy Strategy in our contracts. The goal is to optimize power generation, centralize utilities, and standardize facility requirements - initially focusing on LOGCAP. Installation and operational energy reduction is a top Army and DoD priority, therefore LOGCAP will incorporate energy sustainability into requirements documents and incentivize contractors to promote efficiency. The intent is to reduce energy costs, maintenance and manpower requirements and save lives by reducing transportation requirements. I know our LOGCAP Teammates will maintain the momentum on this.

Finally, now that summer is here, take time to be with your families and participate in whatever pastime you enjoy. As you do so, always remember to be vigilant, smart and safe. We need everyone to continue making the ASC as successful as we've been in the past.

Thank you for all you do every day to support this great Nation and our Command.

**Airborne!**  
**MG Fontaine**

## THE GLOBAL LINE



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*Focus on the Future . . .***ASC tests Lead Materiel Integrator software**

Story and photos by Tony Lopez  
ASC Public Affairs

The U.S. Army Sustainment Command hosted a Lead Materiel Integrator proof of principle evaluation during the week of May 16 at the Rock Island Arsenal. LMI's goal is providing Army-wide distribution of materiel with speed and precision.

Brig. Gen. Brian Layer, ASC deputy commanding general for sustainment, opened the event by greeting the attendees and asking them to assist in developing the Decision Support Tool prototype software, the engine intended to improve Army materiel distribution processes.

"There is a potential out there for what this tool can do for you, whether you are sitting at a battalion or sitting at the Department of the Army," said Layer.

"The transparency DST brings, the computational power that it will bring and the ability for us to make informed decisions is going to change the way we do business at every level," Layer said. "This is a huge improvement for our business."

"One thing that we're still looking for are those things you need at your workstation that may or may not be in DST right now. We're still improving DST," said Layer, "and I need you to provide feedback on how we can improve our process and improve the tool."

Unit integrators, materiel integrators and Army stakeholders were given hands-on opportunity to use the new DST and test its capabilities during training. Attendees also exercised the LMI business processes' capability to match stakeholders' demand signals to materiel availability.

"DST has phenomenal potential as it progresses through development," said Greg Alderete, 404<sup>th</sup> Army Field Support Brigade, Joint Base Lewis-McChord, Wash. "It will tremendously simplify my life for what I have to do." Alderete also noted that "users will start to define what they need, but you've got to have good databases with the correct information."




**Proof of principle participants get hands-on training on the Decision Support Tool prototype software to experience its expanded capabilities and achieve user proficiency at the Rock Island Arsenal on May 17.**

After further development, a detailed LMI transition and implementation plan is expected to be presented to the Secretary of the Army by mid-July. Future meetings are scheduled at ASC to develop the ability to assume the LMI role by mid-February 2012.



photo by Barbara Toner, ASC Public Affairs

**Maj. Gen. Yves Fontaine, commanding general of the Army Sustainment Command, hands the 404th Army Field Support Brigade flag to Col. Leafaina Yahn during the brigade's change of command ceremony June 15 at Joint Base Lewis-McChord, Wash. Passing the flag to Yahn signifies that she is now commander of the brigade.**  (See more photos at: <http://www.army.mil/article/59956/>)

## *Focus on the Future . . .*

# EAGLE official briefs small business community

Melanie Johnson, chief of the Enhanced Army Global Logistics Enterprise (EAGLE) contracting office, met with the Midwest region's small business community at the Small Business Symposium at the iWireless Center, Moline, Ill., May 17-18.

While representing Army Contracting Command – Rock Island, Johnson fielded many questions regarding the program, replying that clarity is expected in the coming weeks and months.

Contractor interest centered on timelines. At present, Johnson explained, the EAGLE group is working on documents necessary for what is expected to be a summer of briefings to senior military leaders.

"We are working on all the documents, so that when we get to each level of the process, we can present them and hopefully achieve approval at that time," said Johnson. "The intent is not to wait for approval, then work on what follows, but work those concurrently."

Providing the EAGLE team gains the necessary approvals, it is possible a draft Performance Work Statement would be available this autumn.

### **Small Business and EAGLE**

In addressing small business specifically, Johnson said opportunities for small businesses are inherent in the EAGLE mission.

"Historically, the majority of the work or pieces of the work at installation Directorates of Logistics (DOL) have been accomplished by small businesses. It is our intent to continue working with small businesses, enhancing that work where we have the capability to do so," said Johnson.

Discussion at the symposium also touched on differences in installation size and how that will shake out as far as contracting is concerned. Currently, installations are classified as small, medium, large and mega. However, one size does not neatly fit all as typified by two megas: Fort Hood, Texas, has contracts valued at approximately \$8.5 million, while Fort Bragg, N.C., has contracts amounting to \$35-\$45 million.

"It doesn't make sense to say that all megas would need to be set aside for large business, so that is one of the things that we are seriously looking into and addressing," said Johnson.

Small business representatives at the symposium showed significant interest in possible teaming opportunities with prime contractors. On that point, Johnson said there are no plans to restrict joint ventures or teaming opportunities.

Asked why the EAGLE team has not posted the names of potential prime vendors that replied to



Photo by Liz Adrian, ASC Public Affairs

**Melanie Johnson, chief of the Enhanced Army Global Logistics Enterprise (EAGLE) contracting office, addresses small business operators at a symposium held May 17-18 in Moline, Ill.**

the "sources sought," Johnson replied that may only be done with the respondents' approval, which has not yet been granted.

### **Value of the program**

Another question from the audience addressed the dollar value of the EAGLE contract and whether the ceiling would remain at \$30 billion, a figure the government anticipated requesting in October 2010. Johnson replied that an evolving fiscal environment makes a fixed figure elusive.

"The estimated figures were based on projections from a year or two ago - and as everyone has heard, future military budgets are under pressure," said Johnson. "The dollars tied to EAGLE are dependent on an uncertain future, so I don't have an answer for that and I'm not sure anyone does."

### **Rock Island Arsenal's role**

Speaking about Rock Island Arsenal-specific contracting issues, Johnson said logistics support services for the Garrison and the Joint Manufacturing Technology Center will fall under ASC's DOL function, and ultimately the EAGLE program.

The RIA contract is due to be opened to competition, and will become EAGLE's test case. The EAGLE team is currently working on a standardized Performance Work Statement to make measures performance-based.

Contracted support work on the Arsenal has typically been performed by a large business, but once the contract is opened for competition, the

**See EAGLE, page 11**



*Focus on the Future . . .***ASC hosts transportation ROC drill**

Story and photo by Megan McIntyre  
ASC Public Affairs

Army Sustainment Command headquarters hosted a rehearsal of concept drill May 23-26, reviewing operational responsibilities for transportation services.

Subject matter experts from Army Materiel Command, Installation Management Command, Directorates of Logistics and Army Field Support Brigades joined their ASC hosts at Rock Island Arsenal, Ill., for a DOL Transportation ROC drill.

Diane Wadsworth, DOL transformation team member, said the main goal of the ROC drill was to bring in Army transportation subject matter experts involved with DOL operations. "We developed a common understanding of interaction from the tactical to the strategic levels and mapped those processes to enable successful mission execution as ASC asserts full operational control," she said.

Wadsworth said the results of this ROC drill's efforts will provide the framework to create DOL standard operating procedures governing how business will be conducted in the future.

As reported in the April 29 Senior Executive Service Board of Directors meeting, transportation services account for several hundred million dollars.

Wadsworth said the DOL Installation Transportation Offices manage non-tactical vehicles, personal property and household goods movement, passenger travel, unit movements as well as freight and rail operations.

During the ROC drill, each specific service area was extensively discussed in breakout sessions. Each area reviewed, edited and revised the Installation Status Reports; reviewed and validated the Responsibility, Accountable, Supportive and Consulted and Informed charts created in the DOL Rules of Engagement Workshop; refined the organization and operations plans for full operational control; and developed and agreed on AMC metrics.

"Transportation functions encompass a large spectrum of operations, so splitting into separate working groups allowed for efficient use of our time and more focused work products," said Wadsworth.

During the meeting, some concerns surfaced. Clarification was needed on how the transfer to ASC will affect current relationships between the United States Army Forces Command, Training and Doctrine Command and installation transportation services, after ASC Brigades are added into the mix. Col. Dan Reilly, ASC support



**Participants in a rehearsal of concept drill work in group breakout sessions. The May 23-26 event focused on operational responsibilities for transportation services.**

operations officer, said current relationships will continue as the brigades will be transparent in day-to-day operations but should have situational awareness of DOL business.

Another concern was the developing Enhanced Army Global Logistics Enterprise (EAGLE) contract vehicle, under which maintenance, supply and transportation support services are expected to operate. Questions arose on whether EAGLE would be the sole means of contracted service. Reilly said the EAGLE contract vehicle is a single acquisition strategy with a performance work statement, adaptable to local requirements. "In the future, teams from ASC will visit installation DOLs to assist in fitting their transportation, maintenance and supply requirements into a task order," he said.

The DOL realignment from IMCOM to ASC is in its final stages. Operational control of the DOLs in the continental United States, Hawaii, Alaska, and Puerto Rico became the responsibility of the Army Field Support Brigades and Battalions Oct. 1, 2010. Operational control of Korea and Japan DOLs passed to ASC Jan. 1, and April 1 for Europe DOLs. Complete realignment and full operational control is planned for October 2012.

The transportation ROC drill is part of a series of ROC drills intended to keep the alignment on track and running smoothly.

"The transportation ROC drill was a success because stakeholders in the DOLs and those who touch the DOLs, from all aspects of the Army, were brought in to provide their expert input," said Wadsworth. "This allowed information from experts in the field to flow freely throughout the ROC Drill."

# Army earns high marks at symposium

Story and photo by Liz Adrian  
ASC Public Affairs

ROCK ISLAND, Ill. – More than 400 people attended the 2011 Midwest Small Business Government Contracting Symposium held May 17-18 at the iWireless Center in Moline, Ill. The symposium, coordinated by the Iowa-Illinois National Defense Industrial Association, brought together contractors with officials from Army Sustainment Command and Rock Island Arsenal for two days of educational and networking opportunities.

Conference attendee Barney Smith, ASC Account Manager with CGI Federal based in Rock Island, Ill., said he has been to other small business conferences of similar size and scope, but noted that this event was well orchestrated.

“The networking and tradeshow breaks provided enough time to meet with other companies and still view the different tradeshow booths,” said Smith. “Every speaker was articulate and very informative.”

Maj. Gen. Yves Fontaine, ASC commanding general and senior commander of the Rock Island Arsenal, officially opened the event with a ribbon cutting, followed by a speech. During his address, Fontaine emphasized the critical connection between industry supplying the Arsenal and the subsequent support provided to Soldiers worldwide.

“This Arsenal, this community, this region has become a center of gravity for the defense industry,” said Fontaine. “A center of gravity for the country as far as providing support to Soldiers.”

“My message to you is, thank you for supporting the Rock Island Arsenal, number one. Number two, thank you for supporting the Army. All of you are involved, in some way, shape or form, in supporting our nation,” said Fontaine.

Fontaine urged contractors looking for success with government contracts in the future to take account of constrained resources, the drawdown in Iraq, plans

for Afghanistan, and continued preparedness for the nation’s next battle. These challenges, he noted, will require contractors to employ creative thinking in their dealings with the government.

“There is opportunity to do something different and partner with business even more effectively in the future,” Fontaine noted. “We need your ideas as a partner. We do need you to get involved.”

Other highlights of the event included a senior

leadership panel on which ASC’s Deputy to the Commander, D. Scott Welker, discussed the command’s mission; a presentation on the challenges in Afghanistan by Col. Richard Dix, ASC’s chief of staff; and a question-and-answer session with Army contracting experts, including Robert Matthys, associate director of Small Business Programs for ASC and Joint Munitions Command.



**Maj. Gen. Yves Fontaine, commanding general of Army Sustainment Command, cuts the ribbon to officially open the 2011 Midwest Small Business Government Contracting Symposium.**

U.S. Reps. Dave Loebsack of Iowa and Bobby Schilling of Illinois provided congressional updates on small business topics and answered questions from the audience on subjects ranging from small business assistance to BRAC and the national debt limit.

In evaluating the symposium’s many offerings, Smith, the CGI account manager, found the senior leadership panel – including an ASC update provided by Army Sustainment Command Deputy to the Commander, D. Scott Welker — particularly beneficial. “It provided a forum to hear the latest command information and to ask pertinent contract related questions,” Smith said.

Measuring the event’s success, Matthys said, “All in all, the [participant’s] comments are very positive.”

Asked to rate the statement: “My overall experience at the event was good, and I would recommend other similar programs,” 31 participants strongly agreed, 38 agreed, one person answered neutrally and not one disagreed or strongly disagreed.



# ASC missions, people in the spotlight

Story and photos by Tony Lopez  
ASC Public Affairs

The Army Sustainment Command's missions and Soldiers were highlighted at a variety of activities during the Quad Cities Military Appreciation Week that concluded May 22.

Several distinguished visitors were given informational briefings and tours of the Rock Island Arsenal and its missions. Guests included Representatives Bruce Braley (Iowa), Dave Loebsack (Iowa) and Bobby Schilling (Ill.); Lt. Gov. Sheila Simon (Ill.), Mayor John Thodos, (East Moline, Ill.), Jim Bohnsack (Rock Island County (Ill.) Board Chairman), Guy Beougher, (Defense Logistics Agency), Tara Barney (Quad-Cities Chamber of Commerce) and Lt. Gen. Dennis L. Via, (Deputy Commanding General, Army Materiel Command).

Army Sustainment Command hosted a Lead Materiel Integrator proof of principle evaluation during the week of May 16 at the Rock Island Arsenal. LMI's goal is providing Army-wide distribution of materiel with speed and precision. Unit integrators, materiel integrators and Army stakeholders were given hands-on opportunity to use the new Decision Support Tool and test its capabilities during training.

Maj. Gen. Yves Fontaine, commanding general of Army Sustainment Command, cut the ribbon and welcomed guests to the 2011 Midwest Small Business Government Contracting Symposium held at the iWireless Center, Moline, Ill., on May 17.

Seven students received scholarships from the Rock Island Arsenal Welcome Club at a ceremonial luncheon May 18 at Arsenal Island Golf Course



**The Association of the United States Army hosted Military Appreciation Night at the Quad Cities River Bandits baseball game to honor and support Soldiers for their service on May 21. Prior to game time, Maj. Gen. Fontaine, ASC commanding general, threw out the first pitch and a joint-services color guard posted the flags.**



**Dick Morrow drives his 1952 Jeep with Maj. Gen. Yves Fontaine, ASC commanding general, and his wife, Kathy, as honored guests during the Rock Island Arsenal Armed Forces Day parade. The parade was only one aspect of the Open House at which entire families learned about their neighbor, Army Sustainment Command, and Rock Island Arsenal's many contributions to the military and its missions around the globe.**

clubhouse. Maj. Gen. Yves Fontaine presented coins and congratulated the scholarship recipients.

The Federal Executive Association, Quad Cities Chapter, held its annual employee awards ceremony and luncheon at the Rock Island Arsenal Heritage Hall on May 19. ASC and other federal employees who exemplify the very best in dedicated public service were recognized for serving their country with honor and distinction.

The Association of the United States Army hosted Military Appreciation Night at the Quad Cities River Bandits baseball game to honor and support Soldiers for their service on May 21. Maj. Gen. Yves Fontaine was among dignitaries who signed the Army Medicine Healthcare Covenant to continue supporting Soldiers wounded while mobilized to fight in the Global War on Terrorism. The Community Based Warrior in Transition Unit - Illinois focuses on providing medical treatment to Soldiers in their hometowns. Prior to game-time, Fontaine threw out the first pitch and a joint color guard posted the flags during the National Anthem.

The week concluded with an Armed Forces Day open house on the Rock Island Arsenal. With the bang of a cannon, the parade kicked off at noon May 22. The parade was only one aspect of the Open House at which entire families learned about their neighbor, Army Sustainment Command, and Rock Island Arsenal's many contributions to the military and its missions around the globe.





## Hundreds flock to RIA open house

*With the roar of a cannon, the Rock Island Arsenal Armed Forces Day parade kicked off at noon May 22. The parade was only one aspect of the Open House at which entire families learned about their neighbor, Army Sustainment Command, and Rock Island Arsenal's many contributions to the military and its missions around the globe.*

(Photos by Tony Lopez, ASC Public Affairs)



## 402nd AFSB fielding H-AAB equipment in Iraq

Story and photos by Galen Putnam  
402nd AFSB Public Affairs

JOINT BASE BALAD, Iraq - The 402nd Army Field Support Brigade is often called upon to fulfill unique missions.

The organization's latest endeavor to "make a square peg fit into a round hole" involves fielding a Heavy Advise and Assist Brigade equipment set. Typically, units rotating into Iraq will fall in on the equipment left behind by the unit they are replacing. In this instance, however, an H-AAB is taking over for a Stryker AAB, which is configured much differently, and more lightly.

For this mission the 402nd AFSB has been charged to make up the difference in equipment between the two brigades by taking vehicles identified by U.S. Forces - Iraq that had earlier been retrograded from Iraq to Kuwait and return them to Iraq as part of the new brigade set.

Part of Army Sustainment Command's global network of Field Support Brigades, the 402nd "Planned this operation from its infancy as a result of shortfalls identified during our internal mission analysis of replacing a Stryker brigade with a heavy brigade," said Maj. Pierre A. Spratt, 402nd AFSB Support Operations officer. "The 402nd as a whole, both Kuwait and Iraq, have forged this concept into reality. The execution of this mission has been flawless."

Spratt went on to praise those working behind the scenes.

"It is truly amazing to see the results of all the hard work and dedication associated with this mission accomplishment," he said. "The Materiel

Enterprise has again provided unsurpassed logistical support to the Warfighter. The best part is, the Warfighter will never know it."

Rather than rely on Strykers as their primary vehicle, the H-AAB relies on MRAPs, M115 HMMWVs, M977 HEMMTTS and other vehicles that are found in lesser numbers, or are not used by S-AABs.

The 402nd AFSB's task is to receive, inspect, and repair the incoming vehicles identified to make up the new set, then maintain them until they reach their ultimate destination in Iraq.

Once vehicles have been prepared in Kuwait, they are convoyed to Joint Base Balad, Iraq, where they are segregated according to their final destination, inventoried, and inspected.

"This is the first time we have ever done something like this," said Jean Hansen, 402nd AFSB deputy SPO. "There were many little things to manage, but the 402nd has done a magnificent job."

The 402nd AFSB is now in the issue phase of the mission. After

vehicles are checked and prepped at JBB, they are convoyed to their final destinations to await the incoming troops. In the meantime, representatives from the H-AAB are on hand to sign for the vehicles and relieve the 402nd AFSB of accountability for the equipment.

"The Soldiers are depending on us to make sure their equipment is ready to go when they get here," said Fredrick Smith, 402nd AFSB maintenance manager. "The important thing is that it will be transparent to the Soldiers."



**Jared Price, inventory management specialist, 2nd Battalion, 402nd Army Field Support Brigade, accounts for items during turn-in.**



## ASC's top NCO delivers Memorial Day message

Army Sustainment Command's top NCO, Command Sgt. Maj. Stephen D. Blake, spoke to the Rock Island Rotary Club on the importance of Memorial Day during the group's May 31 meeting at the Quad City Botanical Center.

Reminding the audience that Memorial Day marks a time to pause and remember Servicemen and women who gave their lives in the name of freedom, Blake took note of several Quad-City area Gold Star families in attendance. (Gold Star Families are the survivors of a Service member who died in a combat zone while serving in any branch of the armed forces.)

One Gold Star Family member, Teri Johnson, lost her son Jason in a suicide bomber attack in Iraq in April 2009. She said her search for a way to turn her grief into something positive for the troops led to Jason's Box Project that provides packages filled with bits of home for deployed Servicemen and women.



**Army Sustainment Command's Command Sgt. Maj. Stephen D. Blake delivered Memorial Day remarks at the Rock Island (Ill.) Rotary Club meeting held May 31 at the Quad City Botanical Center.**

Photo by Holly Sparkman, Rock Island Rotary

## EAGLE

*continued from page 4*

work will be set aside for small business.

"We're working on a draft Request for Proposals and we will host some site visits," said Johnson. "I think any potential offeror should come onto the installation and see what is being done, so they can fully understand the work that's being contracted for and provide a meaningful proposal," said Johnson.

### **Organizing for success**

Army Contracting Command – Rock Island has established a new group of contracting employees dedicated solely to EAGLE. ASC is also establishing a program management office that will be solely focused on EAGLE.

"One of the objectives is to ensure that all of the emerging requirements are sorted out and those

falling under the EAGLE scope are executed by the dedicated EAGLE team," said Johnson.

### **Stay tuned ...**

Some symposium participants expressed concern that communication between EAGLE program managers and industry has waned since last autumn. Johnson acknowledged this, saying the government EAGLE team has been working diligently on preparing documents necessary to move forward, so progress is occurring largely behind the scenes.

The team recently cleaned up the EAGLE website to ensure a reliable and credible line of communication with industry. The website, <http://www.aschq.army.mil/ac/aaisdus/EAGLE.aspx>, will be updated as progress is made through summer and into autumn.





## Citizen-Soldiers welcomed home

By Barbara Toner  
ASC Public Affairs

Ten Citizen-Soldiers from the Army Sustainment Command Army Reserve Element received awards during a welcome home ceremony held at Rock Island Arsenal, Ill., June 4.

Maj. Quincy Washington, an Illinois state employee, received a Bronze Star Medal for his selfless service while performing hazardous deployed duty. In addition, he was presented a framed proclamation, signed by Illinois Gov. Pat Quinn, declaring June 4, 2011, as Maj. Quincy Washington Day.



Photo by Susan Matos, ASC Public Affairs

**Maj. Quincy Washington, a member of the U.S. Army Sustainment Command - Army Reserve Element recently returned from deployment, reads a proclamation from Illinois Gov. Pat Quinn dedicating June 4, 2011, to him. He is joined by, from left, his mother, Earnestine Epps; sister, DePaula Epps; and ASC-ARE Commander Col. Vicki Baxter. Maj. Quincy Washington Day in Illinois coincided with a Welcome Home Warrior - Citizen Soldier ceremony June 4 on Rock Island Arsenal.**

Lt. Col. Arthur Van Deven received Warrior Citizen flags, Army flags, Warrior Citizen coins and lapel pin sets with a pin for both the Soldier and his spouse. Two other award recipients, Maj. Jack Schade and Lt. Col. Wanda Robinson, did not attend the ceremony.

Four Reserve Soldiers received notes from a general officer and Warrior Citizen coins for their second and third deployments: Sgts. Maj. Tracy Johnston and Don Richardson, Lt. Col. Michele Pulley and Washington.

"The Welcome Home Warrior Citizen Award program provides an appropriate, timely, and enduring salute to Soldiers and their families," said Lt. Col. Laura Powell, the emcee for the event. "Through this program, we convey in a small way our nation's gratitude for their selfless service and sacrifice in support of the Global War on Terrorism."

"It feels really good to be recognized and rewarded," Washington said. "People go through their entire careers without recognition. To have a date proclaimed to me or dedicated to me is wonderful."

Four Reserve Soldiers received awards for their first deployments. Master Sgts. Thomas Bailey and Brad McCarthey, Capt. Scott Cook, and



Photo by Susan Matos, ASC Public Affairs

**Four members of the U.S. Army Sustainment Command - Army Reserve Element (from left, Lt. Col. Arthur Ven Deven, Capt. Scott Cook, Master Sgts. Brad Carthey, and Thomas Bailey) received an American flag, a commemorative coin and certificate, a lapel pin set for the Soldier and spouse and a Welcome Home Warrior flag.**

The award recognizes Reserve Soldiers who have served in Southwest Asia as well as support from those they left behind, Powell said.

The recipients received their awards while their family members some of their unit colleagues looked on.

Col. Kelly Peters, Army Reserve Sustainment commander; Col. Vicki J. Baxter, Army Sustainment Command-Army Reserve Element commander; and Command Sgt. Maj. Gerald Schmill, Army Sustainment Command-Army Reserve Element command sergeant major, presented the awards.

The Warrior Citizen Award was created by the U.S. Congress and approved by President George W. Bush. Army Reserve Soldiers who deploy in support of Operation Enduring Freedom and Operation New Dawn earn the title of Warrior Citizen.



Photo by Susan Matos, ASC Public Affairs

**Col. Kelly Peters, deputy commander, Army Reserve Sustainment Command, presents an encased flag to Lt. Col. Arthur Van Deven during a Welcome Home Warrior - Citizen Soldier ceremony June 4 on Rock Island Arsenal, Ill.. Van Deven and three other Soldiers received the Warrior Citizen Award following their first deployments.**



## Seven members of Arsenal community retire

By Megan McIntyre  
ASC Public Affairs

Amid booming cannon and a bosun's whistle, seven people retired at a June 16 ceremony here.

Five Department of the Army civilians, one Soldier and one Sailor received decorations and gratitude, as family, friends and co-workers gathered at Constitution Square.

Maj. Gen. Yves J. Fontaine, commanding general of the U.S. Army Sustainment Command, hosted the ceremonies and extended his personal appreciation and admiration to the retirees.

"The seven individuals being honored here today have served more than 179 combined years for their country," said Fontaine. "Their knowledge and leadership have made an enormous difference to the Army – and the Navy – not only to the accomplishment of the mission, but to the people they have mentored, coached, and helped during their careers."

The retirees - Capt. Jill Dodson, executive officer, Materiel Integration Branch (20 years of service); Lt. Cmdr. Lionel Rincon Jr., commanding officer, Navy Operations Support Center (24 years of service); Pamela DeMaught, chief, Business Relations Office, Office of Counsel (36 years of service); Anthony Hoepfner, logistics management specialist, Distribution Management Center (29 years of service); Michael Rohweder, Mobility Division, Distribution Management Command (29 years of service); Karen Harden, Distribution Management Center (33 years of service); and Diane Schmidt, Office of Counsel (37 years of service)- have all distinguished themselves as individuals, said Fontaine.

When asked what she will miss most of her career, Pamela DeMaught said relationships she has established. "They always say you don't miss the work so much, but you miss the people. So it's

going to be 36 years of friendships that I will miss most."

The day before the retirement ceremony, DeMaught had one last official duty - firing the cannon used to mark the beginning and end of each day.

"It is a great honor to be able to participate in something that has been going on, on military installations, since the Revolutionary War. As a civilian, I am proud to be able to do that," said DeMaught.

"I have witnessed the ceremony at the beginning of the day and at the end of the day and to be a part of it and have a family member involved, really brings it home," she said.

Another retiree, Anthony Hoepfner, said the most memorable moment in his career came during a deployment.

"When I deployed to Kuwait it was a real eye-opening experience," he said. "To see troops and to help them and support them as they go into theater. It was a very proud moment, a very neat moment."

Hoepfner also provided a few words of advice for the next generation workforce. "Continue to work toward your goals and good things will happen for you."

The June 16th event concluded with a retreat ceremony, during which the flag was lowered and the canon fired, signifying the end of the duty day for Soldiers.

"Thank you again for all you've done for ASC, JMC, Rock Island Arsenal, for our Army and our Navy, and for our nation," Fontaine concluded. "I promise that you will not be forgotten."



Photo by Megan McIntyre, ASC Public Affairs  
**Pam DeMaught fires the cannon at retreat, June 15.**



## Rock Island Arsenal hosts CBWTU Muster

Story by Liz Adrian  
ASC Public Affairs

The Community Based Warrior in Transition Unit – Illinois held a muster here, June 12-17 giving new CBWTU-IL members an opportunity to learn about the services available to them.

On June 13, the crowd of more than 50 Soldiers and their Family members heard a panel presentation by one former Soldier and two current Soldiers who were assigned to CBWTU-IL and recently released. All three shared their personal accounts of the CBWTU-IL program with the crowd.

CBWTU is a program committed to the care of Soldiers wounded or injured while serving in support of overseas contingency operations. The focus is to enable Soldiers to heal at home with the support of their families and communities - while the CBWTU aids them with administrative support and medical case management. CBWTU-IL is headquartered at Rock Island Arsenal and cares for Soldiers in 17 states.

In 2007, retired Staff Sgt. Danielle Francis was told she had a year to live after doctors found a brain tumor, likely the result of an accident in which a steel plate fell on her head while she was building a bridge in Iraq. She was sent back to the United States, where she bounced around the country having surgeries – including a cesarean section delivery of her daughter, made necessary by her high-risk status.

“This entire time no one was teaching me how to do anything, I was doing it all on my own,” said Francis.

Assistance came in May 2008, when the new mom of a baby girl received a call about CBWTU-IL. She came under the care of the CBWTU-IL and her inclusion in the program served as an important impetus for her.

“This program made me realize you have to be your own advocate,” Francis said. “No one is going to do it for you. Sometimes you have to push them to do it, but they will do it. No one is going to make you get better, you have to want to get better.”

She was released from the CBWTU and retired from Army service in May of this year.

In explaining his experience with the CBWTU-IL, Chief Warrant Officer 3 Joseph W. Abbott told the crowd that he was called back into service after not being in uniform for 15 years. He was sent to Iraq where he injured both of his shoulders, and was then sent to Fort Dix, N.Y., in December 2009. He



Photo by Tony Lopez, ASC Public Affairs

**A group of over 50 wounded and injured Soldiers and their Families listen to a panel presentation by Chief Warrant Officer 3 Joseph W. Abbott (foreground, left), retired Staff Sgt. Danielle Francis (foreground, middle), and Spec. Mitch L. Chapman (foreground, right). The three panel members explained the services they received as part of the Community Based Warrior in Transition Unit- Illinois (CBWTU-IL).**

had two surgeries to repair his shoulders and was assigned to CBWTU-IL in June 2010.

CBWTU-IL assisted Abbott with his paperwork and physical therapy so that he was able to make a full recovery. As of May 2011, he was awaiting another assignment.

“It’s a great program they have and there are people with a lot of years of experience,” Abbott told the crowd. “Take advantage of it. They will help you if you want to stay or they’ll help you retire, find employment or increase your education.”

Spec. Mitch L. Chapman shared how the CBWTU-IL helped him go from a member of the Illinois National Guard to a full-time employee of the Rock Island Arsenal. As part of the Illinois National Guard, he was sent to Afghanistan, where he suffered a back injury. He was medevaced, sent to Germany and then Walter Reed. After his time in hospital care, he was told about CBWTU-IL and sent home to recover.

“I came here and all my troubles went out the door,” Chapman said. “This program was one of the best things that happened to me. If you need something, just call and they’ll take care of you.”

Chapman was released from CBWTU-IL last May and, with the help of CBWTU-IL, now works as a guard for the Rock Island Arsenal police department. He still serves as a National Guard Soldier in drilling status under the Delta Co. 634<sup>th</sup> Forward Support Company from Galva, Ill.

More than 1,800 Soldiers have received assistance from the CBWTU-IL.



# Rock Island Arsenal celebrates the 236th Army Birthday

Story and photo by Megan McIntyre  
 ASC Public Affairs

The annual Army Birthday Ball was held on Friday, June 17, at the Quad Cities Waterfront Convention Center.

Maj. Gen. Yves J. Fontaine, commanding general of the Army Sustainment Command, hosted the annual Army Birthday Ball, attended by the Rock Island Arsenal community and its neighbors.

The evening began with a social hour and receiving line, enabling guests to meet and greet ASC leaders and distinguished guests. The mistress of ceremonies was Col. Regina Draper, ASC, and the invocation was provided by ASC Chaplain (Lt. Col.) Charles Rizer.

A streamer ceremony was performed by officers and non-commissioned officers. This ceremony consisted of NCOs passing streamers to officers, who in turn affixed them to the flag of the United States Army. This ceremony signifies the traditions of the Army, as 183 streamers represented over 25 million veterans, their sacrifice and their families' commitment to freedom. The national anthem and patriotic medley were performed by the Davenport West High School choir following the ceremony.

Before dinner was served, colors were posted and toasts were raised. The toasts honored the commander-in-chief, our community and fallen comrades, among others. A Fallen Comrade Table was set and the first piece of the Army Birthday Cake was placed by Fontaine, Command Sgt. Maj. Stephen D. Blake and Gold Star family members.

The guest speaker for the evening was retired Maj. Gen. John Scully, civilian aide, Secretary of the

Army - Illinois. The official ceremonies concluded with singing of the Army Song and retiring of the colors. Music and dancing continued 'til the midnight hour.

Since its establishment on June 14, 1775, the United States Army has played a vital role in the growth and development of our nation. The Army Birthday Ball is designed to honor the proud history and heritage of America's Army and to celebrate the Army's 236<sup>th</sup> birthday.

See the entire collection of Army Ball photos here: [http://www.flickr.com/photos/army\\_sustainment\\_command/sets/72157627013571592/](http://www.flickr.com/photos/army_sustainment_command/sets/72157627013571592/)

**Command Sgt. Maj. Stephen D. Blake and distinguished guests meet and greet in the receiving line at the 236th Army Birthday Ball.**



**Retired Maj. Gen. John Scully, civilian aide, Secretary of the Army - Illinois**



**Officers and NCOs perform a streamer ceremony.**



**Maj. Gen. Yves J. Fontaine, commanding general of U.S. Army Sustainment Command, salutes the colors at the 236th Army Birthday Ball.**



# Memorial Day

Volunteering their time to salute the fallen, Army Sustainment Command officers and NCOs ranged far and wide to participate in Memorial Day 2011 events across Illinois and Iowa.

Eleven ASC Soldiers answered the call to speak at events sponsored by veterans groups and municipalities, ranging from the high school gym at Miles, Iowa, to the Hero Street Monument in Silvis, Ill.



**Col. Dan Reilly, U.S. Army Sustainment Command, speaks to a veteran following the Hero Street Monument Memorial Day ceremony May 30 in Silvis, Ill.**  
Photo by Daniel Carlson, ASC Public Affairs



**Sgt. Maj. Debra Buie, Army Sustainment Command, Rock Island, Ill., delivers the keynote address during the Memorial Day ceremony May 30 at the American Legion Post 569 in Milan, Ill.**  
Photo by Barbara Toner, ASC Public Affairs



**U.S. Army Sustainment Command Chaplain (Lt. Col.) Chuck Rizer greets Korean War veteran Don Simpson following a Memorial Day 2011 observance hosted by American Legion Community Post 1166, Reynolds, Ill. Rizer was the guest speaker at the May 30 event.**  
Photo by Charles Fick, ASC Public Affairs



**Brig. Gen. Steven Feldmann, Army Sustainment Command, with Pfc. Frank Smith of Hopkinton, Iowa, a former Marine who fought on Iwo Jima and earned two Purple Hearts. Joining them is another WWII Navy vet, Bill Lux, also of Hopkinton. Feldmann spoke at the town's May 30 Memorial Day observance.**  
Contributed Photo



**Col. Charles Ames, Army Sustainment Command, salutes the colors at a Memorial Day ceremony May 30 in Miles, Iowa.**  
Photo by Daniel Carlson, ASC Public Affairs



**Col. Regina Draper, U.S. Army Sustainment Command, speaks at the Dixon, Ill., Memorial Day observance held May 30 at Oakwood Cemetery.**  
Photo by Bonnie Seals, ASC Public Affairs



**Ken Rice and Brig. Gen. Brian Layer, Army Sustainment Command deputy commanding general for sustainment, salute during taps after placing a wreath at the All Veterans Memorial in Davenport, Iowa, May 29.**  
Photo by Daniel Carlson, ASC Public Affairs



**Command Sgt. Maj. Stephen D. Blake, Army Sustainment Command, and Mayor Bill Gluba help unveil the sign at the dedication ceremony of the Veterans Memorial Park in Davenport, Iowa, May 30.**  
Photo by Megan Mcintyre, ASC Public Affairs



To see more photos go to:  
<http://goo.gl/BgRJS>