

Cost to the Government

When seats go unused on Patriot Express missions and a traveler flies commercial for official travel, the taxpayer (you) pays twice for that unused seat. Thank you for riding *Patriot Express*!

Baggage Allowance

Each passenger is authorized two pieces of baggage not to exceed 70 pounds each and 62 linear inches (sum of length/height/width). Bags larger than 62 linear inches and/or heavier than 70 pounds will be counted as two pieces. Piece rate prices can vary depending on your destination but will not exceed \$112. Excess baggage/pet fees can be paid by cash, check or credit card. **Excess baggage is not authorized for Space A passengers.**

Carry-on baggage must fit under the seat in front of you or stowed in an overhead bin. Approximate dimensions are 9" x 14" x 22" for a total of 45 linear inches.

Baggage exceeding 80 linear inches and/or 100 pounds WILL NOT be accepted. Disposition of unauthorized weight or oversized baggage is the responsibility of the owner/traveler and he/she will have the option to acquire boxes or purchase luggage on the local economy to meet the authorized weight/dimensions.

Controllable Carrier Delays. Delays that are within the control of the carrier, e.g., maintenance or late arrivals. If the delay extends over a meal period, manifested passengers will receive a meal voucher for a hot meal and transportation to/from the meal area. If the delay requires an overnight stay, the carrier will provide meals, transportation, and billeting (hotel vouchers). This does not apply to Space A travelers unless aircraft has blocked (pulled away from gate). If passengers miss their connecting flight because the mission was delayed at any point and arrived at the passenger's manifested destination two hours or more after scheduled arrival time or the passenger receives their baggage late, the contractor shall reimburse passengers for any penalty fees imposed on them by the commercial airlines in which they have onward transportation. Contact your airline for reimbursement.

A copy of your AMC boarding pass and documentation from the airline charging you this fee is required.

Non-carrier Delays. These delays are not within the control of the carrier, e.g., weather or Air Traffic Control delay. The Government assumes responsibility for all manifested passengers. If this type of delay requires an overnight stay, lodging, to include transportation to/from, is provided. Meals are the responsibility of the traveler and are reimbursable through official travel per diem.

Comparison of PE and Commercial

	PE	Commercial
Leg Room	34"	32"
Meals	<i>Business Class</i>	<i>Coach Class</i>
Amenities (hot towels, etc.)	Yes	No

For more information, visit our AMC Travel Website <http://www.amc.af.mil/amctravel/index> or contact one of the AMC Commercial Locations, Local Transportation Office or an AMC Passenger Terminal.

AMC Commercial Locations

Baltimore-Washington Intl (BWI) (877) 429-4262
DSN 243-6900 Comm (410) 918-6900
Fax (410) 918-6932 or DSN 243-6932
E-mail: bwipax@us.af.mil

Seattle-Tacoma Intl (SEA-TAC) (253) 982-3504
Flight Recording (253) 982-0555 or DSN 382-0555
Fax (253) 982-3506 or DSN 382-3506
E-mail: seattle.gateway@us.af.mil

HQ AMC Passenger Policy Branch - (618) 229-4593
DSN 779-4593, E-mail: amc.a4tp@scott.af.mil



**Unrivaled Global Reach
for America . . . ALWAYS!**

Air Mobility Command Passenger Policy Branch



U.S. AIR FORCE

PATRIOT EXPRESS



A DoD And Civilian Partnership

May 2012



Air Mobility
Command

What is **PATRIOT EXPRESS**?

Patriot Express (formerly known as “Cat B”, “Rotator” or “Freedom Bird”) is a contracted commercial charter mission which provides support for duty travelers and their family members. 618 TACC/XOG schedules these international charter flights on a regular basis to and from commercial airports (AMC commercial locations) and/or military passenger terminals. These flights offer an array of in-flight amenities and operate the same as scheduled commercial airlines.

Patriot Express is also an excellent provider of troop morale by providing "Space A" Travel opportunities to and from the United States.

Leg Room

AMC and the *Patriot Express* carriers have worked hard to make sure that you have as much room as possible. Seat pitch, which can be equated to legroom, is 34 inches on some *Patriot Express* missions compared to 32 inches on most commercial airlines. Two inches may not seem like much but on a 12-hour flight it's a big difference!



Amenities

Patriot Express provides many amenities. Meals are comparable to business class and special meals such as kosher, children's, diabetic, and vegetarian can be ordered with a 24-hour notice. Hot towel service is provided prior to each meal service. The latest box office movies are shown and headsets are provided free of charge during the flight.

Contract Enforcement

USTRANSCOM, HQ AMC, Field Operating Contract Administrators and HQ AMC Passenger Policy personnel routinely travel on missions to inspect the carrier for contract compliance. In addition, each location's Quality Assurance Personnel perform inspections prior to mission departure. In this way, we partner with the contracted carriers to ensure our passengers receive the best possible service.



Pets

Families in PCS status are authorized to take two pets (dogs and cats only) as long as the kennels, with pets, do not exceed 150 pounds. The pet must be able to lie down, stand up, and turn around in the kennel. The kennel must be approved for air travel by the International Air Transport Association (IATA). For the safety of your pet, soft-sided and collapsible kennels are not allowed. Small pets are authorized in-cabin as long as the kennel fits under the seat and does not exceed 20" L X 16" W X 8.5" H. Soft-sided kennels are authorized for in-cabin movement only. Passengers are responsible to obtain all pet shipment requirements, quarantine, and all costs associated with the shipment of their pet. Depending on your destination, pet costs can vary but will not exceed \$112 for an average sized pet. Check with your veterinarian for advice on preparing your pet for shipment, including immunizations, feeding, watering, sedative, etc. For required pet documentation or additional pet information, you can check with your local Transportation Office. Additional information can be found by accessing: <https://tops.ppcigweb.sddc.army.mil/ppcig/menu/query/country.do>

Service Animals

Service animals are authorized to accompany passengers with disabilities in the cabin of the aircraft. Identification cards and written documentation are required and must be issued by an agency verifying the animal has been trained as a service animal. Transportation is subject to country quarantine procedures. Specific information can be found by accessing: <http://travel.state.gov>. Recommend you contact your local Transportation Office or the Passenger Terminal you are departing from to ensure your service animal can be accommodated.

Required Documentation

Military and DOD Travelers must possess Government issued ID cards which includes dependents 10 yrs old or older, travel orders (NATO travel orders when required), passports and visas. The responsibility to obtain and maintain required documentation lie solely with you, the traveler. Additional information can be found by accessing: <https://www.fcg.pentagon.mil/>

AMC Commercial Locations

Passenger check-in at AMC commercial locations opens 6 hours prior to departure to allow passengers to check in early and check their bags. If passengers elect not to check in early, the required show time is no later than 2 hours 20 minutes prior to departure at BWI Airport and 3 hours 20 minutes prior to departure at SEA-TAC Airport. Check in times are designed to ensure on time departures. If you are traveling from a military installation, you must check with passenger terminal personnel for specific check-in times. If you encounter any difficulties during your passenger processing, ask for an on site military representative.

