

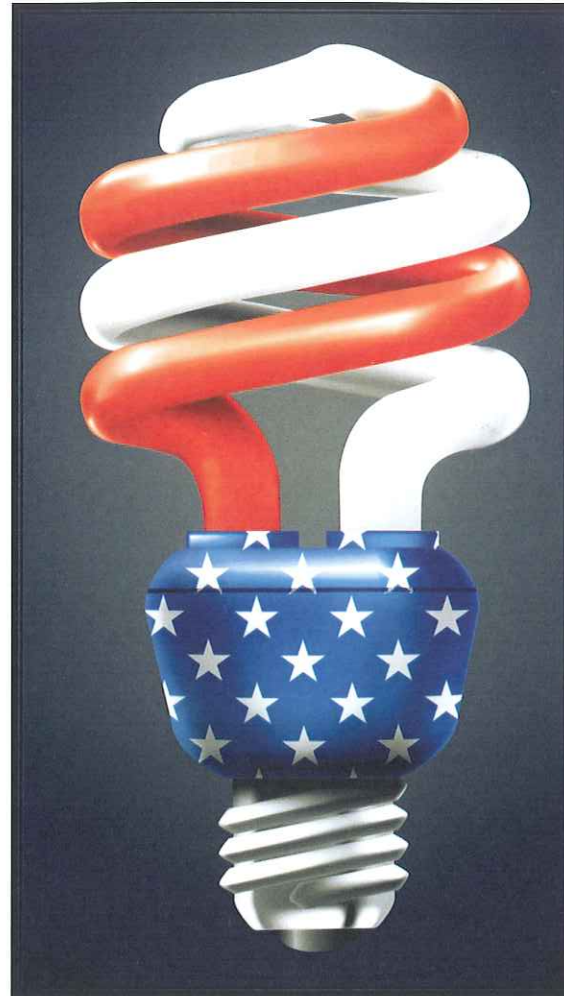
### Changing your habits can save you money!!!

- Dress appropriately for the weather
- Setting your air conditioning to 5°F higher during the summer can save about 10% on cooling costs.
- Set the thermostat to 68°F during the cooler months and even lower when you are away. Setting the thermostat to 78°F during the summer months can save you up to 20% on your energy bill
- Using Fans in the home and keeping windows and doors shut during the summer can reduce air conditioning costs
- Keeping your furnace clean and changing your filters regularly can save you money
- Turn off lights when no one is in the room can save money and resources
- Replace incandescent lights bulbs with compact fluorescent ones
- Keep the refrigerator's temperature between 38°F and 42°F and the freezer between 0°F to 5°F. Decide what you want before opening the refrigerator door and make sure there is a good seal on your refrigerator door's gasket. Also try cleaning the freezer coils at least biannually
- Unplugging unused electronics and other equipment is another great way to save you money on your energy bill
- Wash clothes in cold water (if possible) and use cool water detergents
- Dry clothes in full loads rather than several small loads
- Set your dishwasher to "air-dry"

**You hold the key**



**To a greener future**



### FOR MORE INFORMATION PLEASE CALL

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## UTILITY BILLING PROGRAM



## Utility Billing Program

On 1 October 2011, Nellis will begin to bill occupants for actual Electric and Gas usage based on the meter reading at their home. The bills for Oct, Nov & Dec are information-only. In addition water meters are only used to isolate underground leaks if they occur.

Actual Electric and Gas consumption for all Nellis homes has been gathered since 2007 and organized based on our 31 floor plan types. The consumption was then averaged by floor plan with vacant home data removed to determine a Utility Allowance by floor plan. Rest assured the allowance takes into account home type, size & appliances.

Nellis Family Housing will use a third-party meter reading service for billing and they will also provide the utility statements showing consumption vs baseline data. These third-party consultants are experts in energy billing and will manage the process like any utility company. The third-party service will work with residents on ways to conserve energy with educational training tips and provide specific feedback on individual consumption trends.

Residents are not responsible for water or sewer. They are also not responsible for utilities consumed in common areas or vacant houses. The Utility Billing Program involves metering of actual gas and electricity usage only.

## Mock Billing

The October, November and December bills are for information-only or "Mock Billing". Residents are not liable until 1 January 2011 for their actual usage above the Utility Allowance for your floor plan.

The purpose of "Mock Billing" is to familiarize Nellis residents with the Resident Direct Pay Program, which is like most utility company billing systems except ours will have Electric and Gas on the same bill.

During the "Mock Billing" period, residents will see their actual gas and electricity usage each month. This provides an opportunity for residents to learn and teach their dependants on the importance of reducing energy consumption.

The "Mock Billing" period will accomplish several things:

First, it will help residents track their usage and consumption patterns;

Second, residents will receive monthly tips on how to conserve;

Third, residents will become familiar with the billing process;

Finally, they will be offered training to help families learn to be more energy efficient.



## Utility Allowance

A utility allowance for all 31 floor plans at Nellis has been calculated based on historical usage. Your full BAH will continue to be deducted from your paycheck and you will not see a difference on your LES. The Utility Allowance will only be reflected on your Monthly Utility Statement which will be mailed to your house.

Our baseline was determined by using the "Average Baseline Calculation" plus 10% added to account for seasonal changes.

Each month you will receive the same Utility Allowance regardless of weather conditions (you automatically get 10%).

Residents currently exceeding the Utility Allowance will receive an energy study to determine any factors contributing to overconsumption of utilities.

A \$50 variance is built into the monthly statement. Residents will not be billed until they exceed \$50 and residents will receive a check if they reduce their usage \$50 below their Utility Allowance.

The Utility Allowance is evaluated annually for adjustments as needed.

**DID YOU KNOW?** You have approximately 10 to 50 unused electronics in your house constantly using electricity? Many electronics are on a "stand by" mode which means even if you are not using it, it's still drawing electricity. Try unplugging those appliances and you will save money!