

Using Your Health Reimbursement Arrangement



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CONTACTING US

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Si desea recibir estos documentos en español, por favor comuníquese con el centro de atención al cliente de Extend Health al teléfono 888-592-8348.

Dear Phyllis Shepard,

Greetings from Extend Health! We are pleased to be servicing your Health Reimbursement Arrangement.

Getting Started

On your behalf \$250 will become available for use on July 1, 2012. For more information on the timing and the amount that is made available for reimbursement refer to your plan documents.

About The Health Reimbursement Arrangement

The materials enclosed with this mailing will help you understand how to access and use the Health Reimbursement Arrangement. The enclosed guide explains:

- Which expenses are eligible for reimbursement
- How to access your Health Reimbursement Arrangement Information
- How to file a claim for reimbursement
- How to elect direct deposit for quicker reimbursement

We're Here to Help

Extend Health is available to answer any questions you may have. For answers online, visit the Extend Health website at WWW.EXTENDHEALTH.COM/ORNL. Instructions for accessing and using the online site can be found in the enclosed guide.

To speak with a customer service representative by phone, call Extend Health toll-free 888-592-8348 and select option 3 when prompted. We look forward to helping you access and manage your Health Reimbursement Arrangement.