

# Estimating Intervention Costs

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# Objectives

- At the end of the class, you should
  - Understand what micro-costing means
  - Be familiar with different micro-costing methods
  - Understand that the method you use will affect your future analyses

# Perspective

- The talk is focused on estimating costs for a CEA using the societal perspective
- Implementation researchers may need to vary these methods

# Outline

1. Introduction
2. Micro-costing methods
  - Direct Measurement
  - Cost Regression
3. An important assumption: Efficient production and economies of scale
4. Example

# Focusing Question

- What is the cost of a new health care intervention?

What does it cost to:

1. Labor: use outreach workers to improve cancer screening?
2. Capital: use a robot for stroke rehab?

# Outreach workers

- A local county hospital routinely performs Pap smears in the ED.
  - Problem: Low rates of follow-up among abnormal Pap smears (~30% follow-up)
  - Question: what is the cost of using an outreach worker to improve follow-up?
-

# Robots

- Engineers have developed robotic devices to enhance rehabilitation
- Robots offer precise, repetitive actions to help the patient with impairment
  - Direction
  - Speed
  - Control
- What is the cost of robotic enhanced rehab?

# How do we find the answer?

- To answer these questions, we can use micro-costing methods



# Outline

1. Introduction
2. **Micro-costing methods**
  - Direct Measurement
  - Cost Regression
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# Micro-costing

- This term refers to a set of methods that researchers use to estimate costs
- Methods are needed because costs\* are not readily observable

\*cost resulting from a competitive market

# Micro-cost Methods

- Direct measure: measure activities and assign prices to them
- Pseudo-bill: capture services using billing codes. Assign costs to billing codes
- Cost regression: use statistical techniques to identify marginal costs

# Selecting a Method

- Data availability
- Method feasibility
- Appropriate assumptions
- Precision and Accuracy

# Direct Measurement

- Four steps
  1. Specify the production processes
  2. Enumerate the inputs for each process
  3. Identify price for the inputs
  4. Sum (quantity\*price) across all inputs
  
- Level of precision is critical!

# Imagine microcosting a cup of coffee



- Growing
- Harvesting
- Distribution
- Roasting
- Enjoying

*Keep in mind:*  
- Scale of production  
- Quality

*Luckily, the cost of a cup of coffee is observable and sellers compete on price and quality.*

# Precision

- Intervention used 2 FTE outreach workers for 1000 participants
- Total labor cost is \$100,000 for a year
- Less Precise Method: Labor cost per participant is  $\$100,000/1,000$  or \$100
- More Precise Method: Track intervention time per participant. Use time estimates as a relative value to apportion labor costs.

# Precision is Expensive

- It is time consuming to track staff activities
- Form was created with input from outreach workers
- Manager reviewed them for accuracy each week

Client Contact Form								
Your Name: _____		Today's Date: _____		Time: _____				
Client's Name: _____			ID#: _____					
Type of Contact:		<input type="checkbox"/> Phone			Contact to (CHA, client, other): _____			
		<input type="checkbox"/> In person			Contact from (CHA, client, other): _____			
		Where: _____						
<b>Total Time with Client:</b>		<b>Travel Time:</b>		<b>Expenses:</b>				
Hours	Minutes	Hours	Minutes	Mileage	Parking	<input type="checkbox"/> County vehicle		
						<input type="checkbox"/> Own vehicle		
Reason for call/visit				Outcome				
<input type="checkbox"/> Administer pre-survey				<input type="checkbox"/> Next appt date: _____				
<input type="checkbox"/> Administer survey				Date to give reminder call: _____				
<input type="checkbox"/> Provide information				Date to check if appointment kept: _____				
<input type="checkbox"/> Check to see if she scheduled appointment				Appointment kept?				
<input type="checkbox"/> Schedule an appointment for her				<input type="checkbox"/> Yes <input type="checkbox"/> Cancelled				
<input type="checkbox"/> Remind her of appointment				<input type="checkbox"/> No, why?				
<input type="checkbox"/> Check if she kept appointment				Resched - New appt date/time _____				
<input type="checkbox"/> Other: _____								
Consultation/Intervention				Referrals				
<input type="checkbox"/> A. Consumer skills (blue/green/pink/yellow)				<input type="checkbox"/> B. Transportation				
<input type="checkbox"/> D. Calendar				<input type="checkbox"/> AC Transit Voucher				
Coping:				<input type="checkbox"/> C. Child care				
<input type="checkbox"/> E. Distancing				<input type="checkbox"/> I. Mental Health				
<input type="checkbox"/> F. Seeking Social Support				<input type="checkbox"/> J. Alcohol abuse				
<input type="checkbox"/> G. Escape Avoidance				<input type="checkbox"/> K. Substance abuse				
<input type="checkbox"/> H. Planful Problem Solving				<input type="checkbox"/> L. Domestic violence				
<input type="checkbox"/> Education about abnormal Paps				<input type="checkbox"/> M. Sexual abuse				
<input type="checkbox"/> Other (specify): _____				<input type="checkbox"/> V. HIV/AIDS				
Attempts to contact:								
1	<input type="checkbox"/>	Date and time of day:			10	<input type="checkbox"/>	Date and time of day:	
2	<input type="checkbox"/>	Date and time of day:			11	<input type="checkbox"/>	Date and time of day:	
3	<input type="checkbox"/>	Date and time of day:			12	<input type="checkbox"/>	Date and time of day:	
4	<input type="checkbox"/>	Date and time of day:			13	<input type="checkbox"/>	Date and time of day:	
5	<input type="checkbox"/>	Date and time of day:			14	<input type="checkbox"/>	Date and time of day:	
6	<input type="checkbox"/>	Date and time of day:			15	<input type="checkbox"/>	Date and time of day:	
7	<input type="checkbox"/>	Date and time of day:			16	<input type="checkbox"/>	Date and time of day:	
8	<input type="checkbox"/>	Date and time of day:			17	<input type="checkbox"/>	Date and time of day:	
9	<input type="checkbox"/>	Date and time of day:			18	<input type="checkbox"/>	Date and time of day:	



# Precision and Accuracy

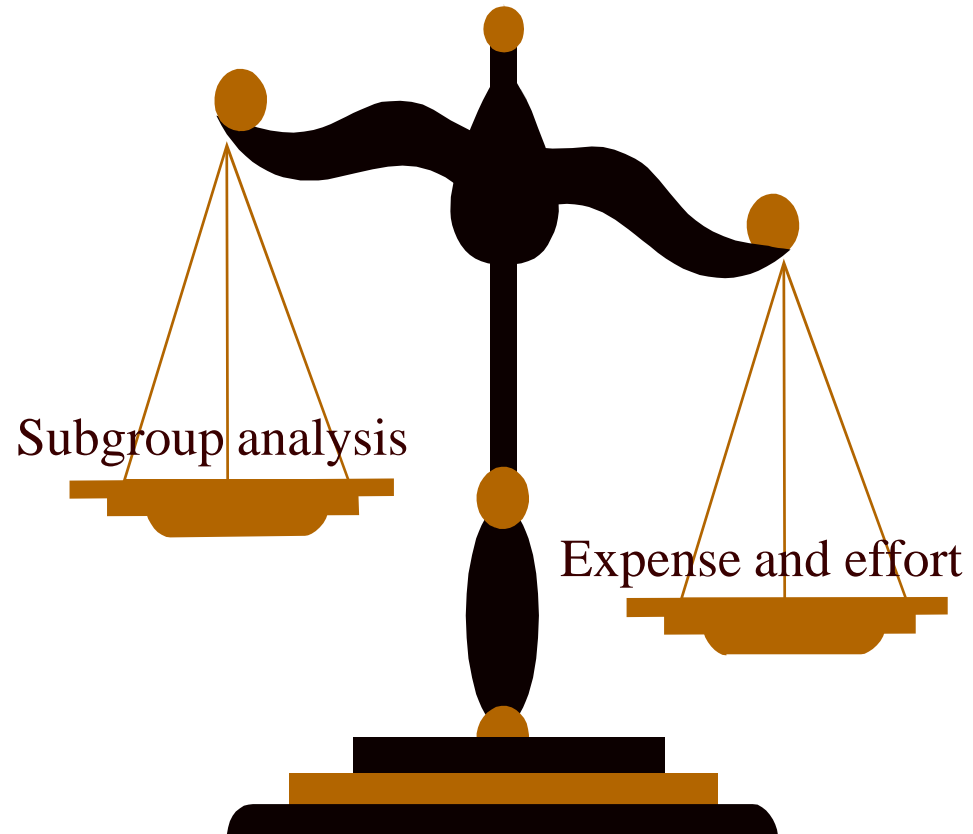
- The center of the target represents perfect accuracy
- A and B are equally accurate
- A is more precise than B



# Accuracy

- SCI-VIP program developed a CPRS app so that time spent providing supportive employment was gathered as part of the EMR documentation
- This improved data accuracy

# The Precision Payoff



Example at end of lecture  
About subgroup analysis

# Direct Measurement: Personnel Activities

- Research staff can produce several “products”
  - Exclude development cost
  - Exclude research-related costs
  - Should measure when program fully implemented

# Personnel Costs

- Pay can affect quantity and quality; attracts different types of people
- Need to include benefits (when appropriate)
- Need to include direct/productive and indirect/non-productive costs (e.g., meeting times)
  
- Assumption: changing personnel pricing will not affect the quality or effectiveness of the intervention
  
- VA Labor costs  
[http://www.herc.research.va.gov/resources/faq\\_c02.asp](http://www.herc.research.va.gov/resources/faq_c02.asp)

# Outline

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# Cost Regression

- Use a regression model to understand the marginal effect of an intervention
- Caveats
  - Only works when there are existing cost data
  - Not a good method for a new technology (e.g., secure messaging) where cost accounting may be underdeveloped

# Ex: Cost of Telephone Care

- We conducted a RCT to examine whether telephone case monitoring improves substance use care relative to usual care.
- Intervention averaged 9.1, control averaged 1.9 calls (difference=7.2,  $p < .001$ )
- DSS tracks SUD telephone care costs in clinic stops (543, 544, 545)
- We summarized the cost data per person



# Regression

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	Linear Regression
Number of phone calls	10.53 [2.32]**
Female	-4.14 [22.47]
Site 1	-2.92 [14.73]
Age	0.87 [0.86]
<i>other covariates omitted for brevity</i>	
Observations	667

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Robust standard errors in brackets

Each additional  
call cost an  
average of \$10.53



# Assumptions

- Cost and workload data are accurately captured
- Accuracy could vary by location
- Costs are biased toward 0 if the workload is not being captured

# Cost Regression

- Large literature on analyzing cost data
- Cost data are frequently skewed
  - Skewed errors violates assumptions of Ordinary Least Squares
  - Error terms not normally distributed with identical means and variance
  - Transformation
    - Typical method: log of cost
    - Can make OLS assumptions more tenable

Duan, N. (1983) Smearing estimate: a nonparametric retransformation method, *Journal of the American Statistical Association*, 78, 605-610.  
Manning WG, Mullahy J. Estimating log models: to transform or not to transform? *J Health Econ* 2001 Jul;20(4):461-94.  
Basu A, Manning WG, Mullahy J. Comparing alternative models: log vs Cox proportional hazard? *Health Economics* 2004 Aug;13(8):749-65.

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# Important Assumptions: Scale Economies

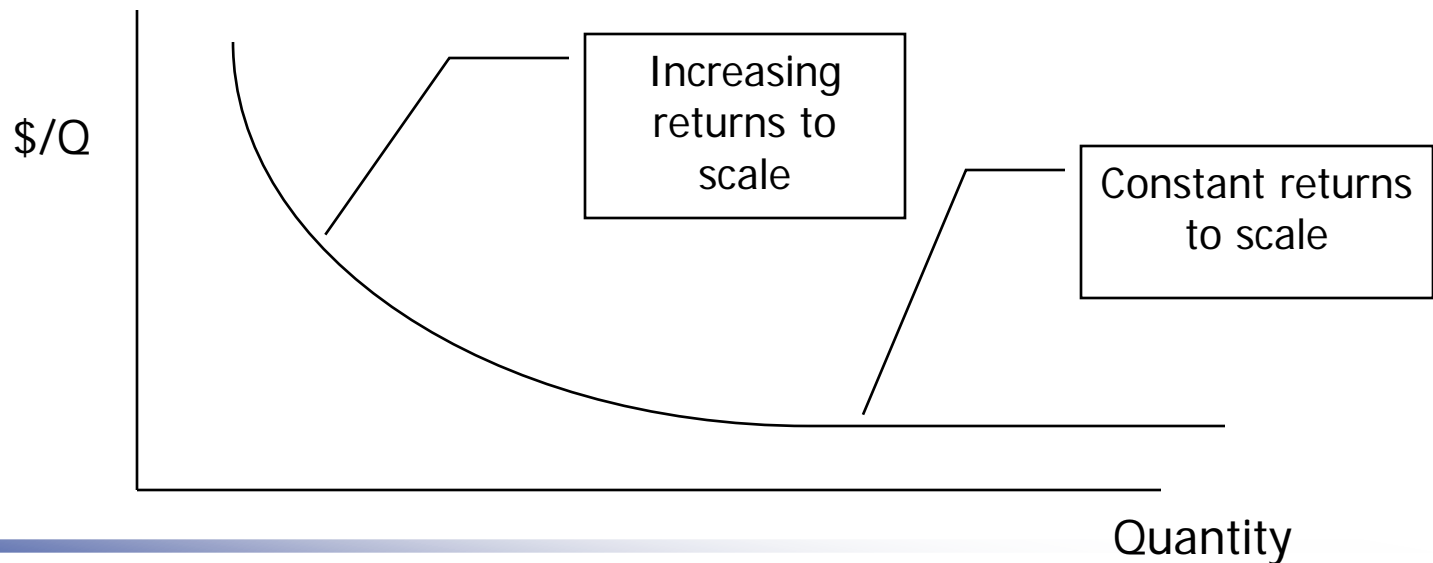
- We created a health guide for a RCT
- We paid \$14 per guide for 1000 guides
- If we ordered more, the cost per guide would decrease, eventually reaching \$3
- Which cost estimate should you use for the CEA?

# Poll

- Which method should you use?
  - #1 or
  - #2

# Economies of Scale

- If the unit costs ( $\$/Q$ ) of producing a good decrease as the quantity ( $Q$ ) of goods increase, use the unit cost when there are constant returns to scale.



# Outline

1. Overall approaches
2. Direct Measurement
3. Cost Regression
4. An important assumption: Efficient production and economies of scale
5. Example



# Example: Estimating Labor Costs by Direct Measurement

Wagner, T. H., Engelstad, L. P., Mcphee, S. J. & Pasick, R. J. (2007) The costs of an outreach intervention for low-income women with abnormal Pap smears, *Prev Chronic Dis*, 4, A11.

Wagner TH, Goldstein MK. Behavioral interventions and cost-effectiveness analysis. *Prev Med* 2004;39:1208-14.

# Outreach workers

- A local county hospital routinely performs Pap smears in the ED.
  - Problem: Low rates of follow-up among abnormal Pap smears (~30% follow-up)
  - Question: what is the cost of using an outreach worker to improve follow-up?
-

# Objective

- We evaluated the cost-effectiveness of usual care (a mailed postal reminder) with a tailored outreach intervention compared to usual care alone.
- Does CEA vary by disease risk?

# Study Overview

- Randomized, controlled trial
- Usual care: notified by telephone or mail, depending on the degree of abnormality. Provided intervention after 6 months.
- Intervention: Usual care plus outreach and tailored individual counseling
- Estimated costs using direct measurement

# Methods

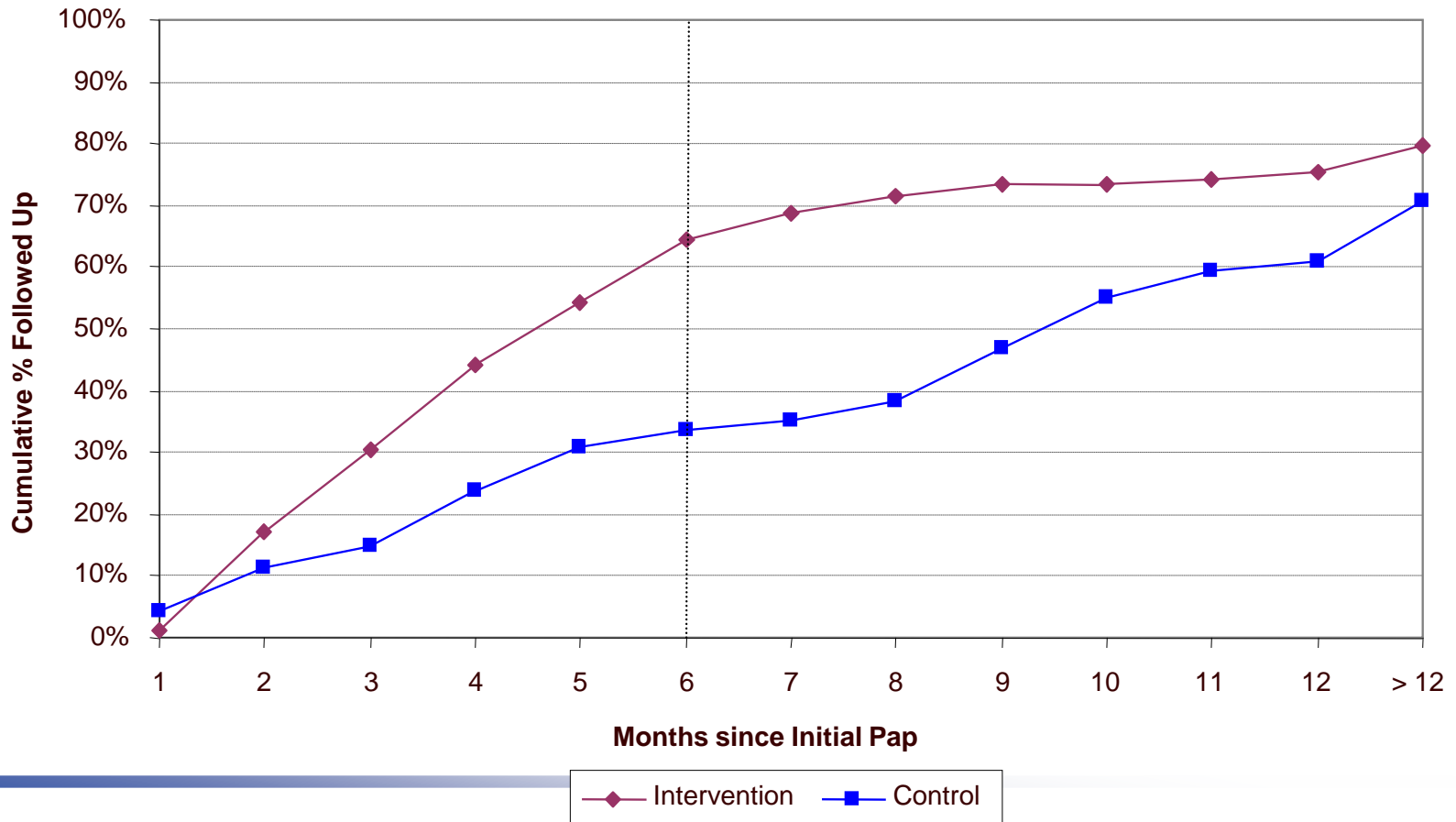
- Method 1: Sum all the intervention costs and divide by number of participants (easy)
- Method 2: Estimate the cost of the intervention for each patient (hard)
- If you want to ask, “was the intervention more cost-effective for subgroups?”, then you need to use method 2?

# Unit Costs (2002 dollars)

	Intervention (n=178)	Usual care (n=170)
Outreach worker costs	\$142	\$0
Travel costs at \$.365 per mile	\$4	\$0
Office space and supplies	\$28	\$0
Outreach worker quality assurance	\$19	\$0
Usual care	\$1	\$1.00
Subtotal	\$47	\$0
Patient Travel Costs for Follow-up	\$19	\$9.9
<b>Total unit cost from societal perspective</b>	<b>\$214</b>	<b>\$10.9</b>
<b>Cost to add intervention from provider perspective</b>	<b>\$194</b>	<b>\$0</b>

# Effectiveness

Abnormal Pap Follow-up at Highland Hospital  
non-OB Patients



# Cost per follow-up

	Cost	Incremental cost	Probability of follow-up	Incremental follow-up	Incremental cost per follow-up
<b>Overall</b>					
Control	\$77		0.32		
Intervention	\$355	\$278	0.61	0.29	\$959
Bootstrapped 95% CI					(787-1367)
<b>By severity</b>					
ASCUS/AGUS	\$75		0.32		
	\$347	\$272	0.57	0.25	\$1,090
LGSIL	\$74		0.30		(813-1658)
	\$374	\$300	0.64	0.34	\$882
HGSIL	\$105		0.43		(579-4584)
	\$405	\$300	0.87	0.44	\$681
					(486-1989)



# Example 2: Estimating cost of using robots for stroke rehab



# MIT-Manus



- The robot can assist the patient to initiate movement towards the target.
- The robot can “guide” the movement, making certain that the patient is practicing the movement the correct way.
- As the patient gains movement control, the robot provides less assistance and continually challenges the patient.
- The robot provides quantifiable feedback on progress and performance.

[www.interactive-motion.com/technology.htm](http://www.interactive-motion.com/technology.htm)

# Robot Costs

- Robot
  - \$230,750 purchase price
  - Need to include financing (6.015%)
  - Robot needs overhead– a room, separate circuit
  - Annual maintenance contract (\$15,000 in yrs 2-5)
  - Depreciates over a 5 year-life span
- Net present cost for 5 years of robot therapy  
\$422,532

# Costs per Rehab Unit

- A site could offer 7 session per robot
  - Each session lasts 75 minutes
  - 2 patients per session (using different components)
- Number of slots over five years: 21,500
- Robot cost per session: \$19.65
- Therapists run the robot: \$120 per session
- Total cost per robot session: ~\$140

# Results

	Robot (n=49)		ICT (n=50)		UC (n=28)	
	Average	SD	Average	SD	Average	SD
<b>Intervention costs</b>						
Per session	\$140		\$218			
Robot cost per session	\$20	--	--	--	--	--
Therapist cost per session	\$120	--	\$218	--	--	--
Average number of completed sessions	32.8	8.2	32.1	8.0	0	0
Travel costs	\$561	\$596	\$389	\$372	0	0
Average intervention cost	\$5,152	\$1,421	\$7,382	\$1,845	0	0

Note: Robot therapy is significant less expensive than ICT (p<0.001)

ICT is intensive comparison therapy

# Resources

- Converting time into money
  - Smith M, Barnett P, Phibbs C, Wagner T, Yu W. Micro-cost methods of determining VA health care costs: Health Economics Resource Center, VA Palo Alto, Menlo Park CA.; 2005.
  - Smith M, Cheng A. A Guide to Estimating Wages of VHA Employees - FY2008 Update. Menlo Park CA: Health Economics Resource Center; 2010.
- Converting travel distance into money.
  - Phibbs CS, Luft HS. Correlation of travel time on roads versus straight line distance. Med Care Res Rev. 1995;52(4):532-542.
  - \$.19 per mile travel reimbursement is US tax code for health care reimbursement <http://www.irs.gov/newsroom/article/0,,id=232017,00.html>
  - PSSG has VAST dataset on travel times (VA intranet site) <http://vawww.pssg.med.va.gov/>
- Caregiver costs (if needed)
  - US Bureau of Labor Statistics <http://www.bls.gov/oco/ocos326.htm>
  - Russell LB. Completing costs: patients' time. Med Care. Jul 2009;47(7 Suppl 1):S89-93.

# Resources

- When we estimate the cost of labor, we need to add employee benefits (30%) and overhead (the “back office” components of an organization that keep it running such as HR and IT)
  
- Calculating overhead costs
  - 33%-- Arthur Andersen. The costs of research: examining patterns of expenditures across research sectors.  
<http://www.aau.edu/WorkArea/DownloadAsset.aspx?id=2842>.
  - Estimating overhead costs empirically
    - Barnett PG, Berger M. Indirect Costs of Specialized VA Mental Health Treatment. Technical Report 6. Menlo Park: Health Economics Resource Center; 2003.
    - Barnett P, Berger M. Cost of Positron Emission Tomography: Method for Determining Indirect Cost. Technical Report 5. Menlo Park: Health Economics Resource Center; 2003.

# Questions



# Next HERC Course

October 3, 2012

Inpatient and Outpatient Costs from DSS

Jean Yoon, Ph.D.