



Date of Notification: February 13, 2013

Subject: NFC Reporting Center High Alert Notice - #521145 Update - Resolved

Database/Customer(s) Affected: All

Dear Customer:

This notification is a follow-up to a notice issued earlier stating that there were issues with the NFC Reporting Center and the application was unavailable. The issues have been resolved and the application is now available.

The Reporting Center was experiencing data integrity issues that were isolated to the CULP0053, CULP0013 and CULP0099 reports. NFC has corrected this issue and the Reporting Center is now available There is no action required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or <u>NFCcontactcenter@nfc.usda.gov</u>.

JLA/P8

Tip of the Week

Turbo Tax or At Home (formally TaxCut)

In addition to printing their W-2 from the EPP, employees can also import their 2012 W-2 information into Turbo Tax or At Home (formally TaxCut). NFC has worked with the software providers to make their products interoperable with the EPP.