



## Date of Notification: February 13, 2013

## Subject: NFC Reporting Center High Alert Notice - #521145

## Database/Customer(s) Affected: All

Dear Customer:

The National Finance Center (NFC) is currently experiencing issues with the Reporting Center and this application will be temporarily unavailable.

Customers will be advised when these issues have been resolved and the application is available. Currently, no action is required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center at <u>NFCcontactcenter@nfc.usda.gov</u>.

JLA/P5

## Tip of the Week

Turbo Tax or At Home (formally TaxCut)

In addition to printing their W-2 from the EPP, employees can also import their 2012 W-2 information into Turbo Tax or At Home (formally TaxCut). NFC has worked with the software providers to make their products interoperable with the EPP.