



Ethical Leadership

Fostering an ethical environment and culture:
Four Compass Points

DEMONSTRATE THAT ETHICS IS A PRIORITY

- Talk about ethics
- Prove that ethics matters to you
- Encourage discussion of ethical concerns

COMMUNICATE CLEAR EXPECTATIONS FOR ETHICAL PRACTICE

- Recognize when expectations need to be clarified
- Be explicit, give examples, explain the underlying values
- Anticipate barriers to meeting your expectations

PRACTICE ETHICAL DECISION MAKING

- Identify decisions that raise ethical concerns
- Address ethical decisions systematically
- Explain your decisions

SUPPORT YOUR LOCAL ETHICS PROGRAM

- Know what your ethics program is and what it does
- Champion the program
- Support participation by others

QUALITY CHECK

To check the quality of your ethical decision-making process, ask yourself these questions:

- Do I have all the important facts relevant to the decision?
- Have I involved everyone who should be part of this decision?
- Does this decision reflect organizational, professional, and social values?
- Do the likely benefits of the decision outweigh any potential harms?
- Will this decision keep the problem from recurring or establish a good precedent?
- How would this decision look to someone outside the organization?

IntegratedEthics

Improving Ethics Quality in Health Care