





### **Kenner Army Health Clinic**

## **Pharmacy Services**

#### We apologize for the longer than normal waiting times.

We are experiencing higher than normal patient volume which we believe is due to our patients shifting from surrounding pharmacies to Kenner. Additionally, we are currently short-staffed, but are diligently working to increase our staffing.

# Did you know HOURS OF OPERATION: 0600-1800 MONDAY TO FRIDAY

(CLOSED ON SATURDAY, SUNDAY AND FEDERAL HOLIDAYS)

# Our lowest waiting time is from <u>0600-1000 hrs</u> (average wait of 15 minutes).

- 1. **Drop-Off Prescription Service.** Patients with handwritten (paper) prescriptions may drop off their prescriptions for processing and pick-up after 1000 hrs the following business day at Window #7. There is <u>no ticket needed</u> when picking up drop-off prescription. It is that easy!
- 2. **TRICARE Pharmacy Home Delivery.** You can receive up to a 90-day supply of maintenance medications directly to your home. No more driving and waiting in line! Generic medication is \$0 up to a 90-day supply. Please visit their website at <a href="http://www.express-scripts.com/TRICARE/homedelivery/">http://www.express-scripts.com/TRICARE/homedelivery/</a> or call them at toll free number (877) 363-1303.

If you have questions & concerns pertaining to your pharmacy benefits, please ask our staff or call **(804) 734-9137**.

Thank you for your patience!
Pharmacy Team



