

# AT A GLANCE BULLETIN



Army Community Service  
61 Quebec Street, BLD 683  
Fort Devens, MA 01434-4479

Serving the Military in New England

December 2011



**DECEMBER 2011**  
Army Community Service



**Fort Devens Welcome Center**

61 Quebec Street, Building 683

Hours of Operation

0630-1600 Monday -Friday

<https://www.devens.army.mil>

**ACS TELEPHONE NUMBERS**

978-796-3023/ 3119 DSN 256-3023/ 3119

**FROM THE OFFICE OF THE ACS DIRECTOR**



## **Imelda Fisher**

**As we celebrate the holidays, ACS wishes each of you a safe and peaceful Holiday Season.**



### **A Soldier Is A Gift**

As we celebrate Christmas, and we open our gifts,  
we realize what priceless gifts a soldier gives to our country—  
the gifts of patriotism, service, and deep dedication to our nation.

As we feast on a variety of fine Christmas delicacies,  
we acknowledge that a soldier personifies a variety of fine qualities:  
courage, good character, honor, fortitude amidst hardship,  
persistence in subduing evil, and bravery in the face of danger.

A soldier is a cut above the rest of us,  
doing jobs we could not or would not do.

While we are surrounded by Christmas comforts,  
we remember soldiers in places we would not want to be,  
bringing the gift of adaptability to any situation,  
no matter how harsh or difficult.

As we "ooh" and "aah" over the Christmas lights and shiny ornaments  
we recognize that a soldier gives us the most cherished gift of all,  
the shining light of freedom.

At Christmas, let us wrap our hearts and minds  
around our treasured soldiers.

May they understand how very much their service means to us.  
Let us send the Christmas gifts of love, respect and admiration  
to our steadfast, loyal, magnificent warriors  
and their essential civilian support staff.

They themselves are the most precious Christmas gift of all,  
our protectors—our soldiers.

*By Joanna Fuchs*

**Fort Devens ACS Facebook:** Fort Devens ACS is on Facebook! "Like" to find out the latest news and happenings on Fort Devens and around the Army. We can be found by linking to our page <http://www.facebook.com/pages/Fort-Devens-ACS/123145824448800#!/> or searching for Fort Devens ACS and clicking "Like"

**Resiliency Training Available:** Call Mel at ACS at 978-796-3023. One of the Army's top priorities is to develop a holistic fitness program for Soldiers, Family members and Army Civilians in order to enhance performance and build resilience. Resilience Trainer is a course that will produce leaders with the capability to improve resilience skills to the Soldiers in order to enhance their performance and increase their resilience, both individually and collectively.

The MRT is an established program that has demonstrated efficacy in reducing behavioral health problems in a wide range of demographics. Soldiers will review the myths about resilience and why resilience is critical for success and well-being. They will also learn about the scientific literature of the core factors that predict resilience, with a specific focus on the factors that are amenable to change. These skills have a proven efficacy in contributing to the success of teams and leaders, families, students, executives and military personnel.

## **FINANCIAL**

**Financial Tips for Holiday Shopping:** *Courtesy of the National Foundation for Credit Counseling*  
As consumers hit the malls this holiday season, some are experienced shoppers, having weathered many years of finding just the right gift at just the right price. Nonetheless, whether novice or seasoned veteran, it's always smart to arm yourself with timely shopping tips.

**\*\* Do not carry your checkbook or more credit cards than you will use during that shopping trip.** If your wallet is lost or stolen, this will limit the damage. **Tip:** Make a copy of the front and back of all credit cards, and put the list in a safe place at home. In an emergency, you will have easy access to a list of all your cards, the account numbers, and the bank's Customer Service number to report the incident.

**\*\* Do not carry large amounts of cash.** Even if you are committed to paying for your purchases with cash, be aware that pick-pockets take advantage of crowded areas and distracted people. **Tip:** Instead, make frequent trips to the ATM to replenish your stash of cash. Or consider using your debit card for transactions, being sure to hang onto receipts and record in your check register to avoid overdrafts.

**\*\* Do not shop while in a hurry or at the last minute.** You'll end up spending more than you should simply to be able to mark the item off your list. **Tip:** Block out a specific time for shopping. Make your first trip a leisurely one, simply getting an idea of what's available this year and at what price. Take notes, and once back at home, get organized for the actual buying adventure.

**\*\* Do not shop without a list.** Santa thinks it's a useful tool, and so should we. **Tip:** Make your list specific. Don't just include the names of those for whom you need to purchase a gift, but also include the specific item you're looking for, and most importantly, the amount you intend to spend. Having an overall holiday budget floating around in your head isn't good enough. Without a plan, you'll likely get caught up in the hype and overspend in the blink of an eye.

**\*\* Do not pile new debt on top of old.** Some people are still paying for 2010 holiday expenses as they enter the 2011 buying season. Don't make your financial situation worse by being one of them. **Tip:** Think about it, you're buying for friends and relatives who will be the first to understand if you need to cut back. If you are in a tenuous financial situation, it will only be made worse through irresponsible spending.

Consider writing a heartfelt note to those on your list, being sincere about your feelings toward them and why they mean so much to you. Most people can't recall what they received last Christmas, but this will be a treasured gift remembered for years to come. The holidays can be particularly difficult for those unemployed or facing foreclosure. However, even if your situation is not that serious, we're living in tough economic times, and no one should be spending money they don't have. Being financially responsible this holiday season is a gift to yourself and to those you care about.

**2011 SAIC Data Breach:** TRICARE information compromised.

On September 14, 2011, Science Applications International Corporation (SAIC) reported a data breach involving both personally identifiable and protected health information (PII/PHI) impacting an estimated 4.9 million military clinic and hospital patients. The information was contained on backup tapes from an electronic health care record used in the military health system (MHS) to capture patient data from 1992 through September 7, 2011. The data includes names, Social Security numbers, addresses, phone numbers, and some personal health data such as clinical notes, laboratory tests and prescriptions. There was no financial data, such as credit card or bank account information on the backup tapes.

The risk of harm to patients is judged to be low despite the data elements involved since retrieving the data on the tapes requires knowledge of and access to very specific sophisticated hardware and software. The incident is being investigated and additional information will be published as soon as it is available. Meanwhile, both TRICARE Management Activity (TMA) and SAIC are reviewing current data protection security policies and procedures. TRICARE and SAIC have identified all individuals whose information may have been involved in the breach. We expect SAIC to be able to begin sending individual notifications in the second week of November. Due to the number of individuals to be notified the mailing process will take approximately three weeks.

TMA has directed SAIC to provide one year of credit monitoring and restoration services to affected individuals who express concern about their credit and request such service. SAIC will also conduct analysis of all available data from patients and external subject matter experts to help TMA determine if identity theft occurs due to the data breach.

Anyone who suspects that they were impacted by this incident is urged to take steps to protect their personal information and should be guided by the tips available on the Federal Trade Commission (FTC) Web site. The FTC Web site provides information on protecting your identity against fraud and instructions on placing a free fraud alert on your credit for a period of 90 days at: <http://www.ftc.gov/bcp/edu/pubs/consumer/idtheft/idt04.shtm>.



Concerned patients can contact the SAIC Incident Response Call Center, Monday through Friday, 9 a.m. to 6 p.m. Eastern Time, at (855) 366-0140 (toll free) for United States callers and (952) 556-8312 (collect) internationally.

## **SOLDIER & FAMILY**

**Tips for Helping Survivors Cope with the Holidays:** The holiday season can be a warm and memorable time of year, but for some it can be especially challenging. The following suggestions may provide some helpful coping tips for Survivors who may be having a particularly difficult time.

Tip #1 Allow yourself time to reflect and remember. Acknowledge your feelings. Grieving is a normal process during times that were special to you and your loved one. Spend time reflecting it is okay to memorialize your loved one during this season. One way is to light a candle in remembrance of your loved one. You can also make a special ornament in his or her honor.

Tip #2 Get enough rest. Lack of sleep can lead to a variety of concerns such as depression and irritability. This can affect your overall sense of well-being.

Tip #3 Celebrate or change a tradition. It is okay to hold on to traditions. It is also okay to do things differently. Hold to what encourages you and try something new to acknowledge change.

Tip #4 Volunteer. Consider volunteering as a way to enhance your normal rhythm and focus. Volunteer at a local food pantry or help serve meals at a homeless shelter.

Tip #5 Exercise. Research shows that exercise, such as walking, is a good way to relax and reduce stress. If you are unable to exercise, take a time out and stretch.

Tip #6 Set boundaries. You do not have to attend every event for which you have received an invitation. However, try not to isolate yourself and think about attending a holiday function, going to a movie, or attending children's school events.

Tip #7 Establish a self-care plan. You are the best person to take care of you. Take time out for you. Give yourself permission to be okay.

Tip #8 Take charge of your budget. Establish an action plan. Set spending limits for you and your children. Do not purchase out of guilt. Avoid overspending.

For further assistance call Erica at ACS at 978-796-3023.



**Electronic Holiday Greeting Cards To The Deployed And Their Families:**

<http://operationbestwishes.com>

If you find yourself separated from a deployed loved one or family members and relatives during the upcoming holidays, do the next best thing, something that will bridge the distance and soothe the pain in a way you may have never done before. Record a customized holiday video greeting card and we'll send it via the Internet to that special person or family members in your life.

It's a great way to surprise them! A holiday video greeting card lets them know that although you may not be with them in person this holiday season, you are with them in spirit and good cheer.

It's easy! It's Fun! And, it's FREE. It's all part of Operation Best Wishes, a credit union-hosted program giving the military and their families the ability to make holiday video greeting cards. View the video above to learn more.

Use this website to sign up for your free recording session. Simply review the schedule of credit union venues throughout the U.S. that will serve as host to our National Tour. Find the credit union closest to you and reserve your free recording session at our mobile video recording studio. Then return to this website to view your personalized video greeting card using the special password e-mailed to you. Make this holiday season special, for yourself and most especially, for all those you love the most. We'll look for you on during our national tour. Thursday, December 8, Hanscom Federal Credit Union, 1610 Eglin Street (on base) Hanscom AFB, MA 01731 For more information call (781) 698-2260

**Project EverGreen** : has partnered with The BOSS Snowplow <http://www.bosspow.com> to connect military families with snow and ice management professionals and volunteers to provide free snow and ice removal services. If you are interested in helping a family in your area, please take a moment to complete our online application.

While Project Evergreen's <http://www.projectevergreen.com> SnowCare for Troops program continues its mission to help our military families, we hope that the future will bring PEACE to everyone.

Project EverGreen's SnowCare for Troops program appreciates the contractors/volunteers who have stepped forward to help our military families at home. Thank you all! <http://projectevergreen.com/scft/>

## **THINGS TO DO IN DECEMBER**

Free concert tickets for military personnel: Hanscom's Tickets & Tours is giving away FREE tickets to active duty, reservists, veterans & their family members for the Gary Hoey: Home for the Holidays concert with a special appearance by Lita Ford & special guests Farren Butcher Inc. The concert is this Saturday, December 3, at 8 p.m. at the Lowell Memorial Auditorium. Tickets are being offered on a first-come, first-served basis. Limit 4 per valid military ID cardholder. No email, phone or fax orders accepted. Learn more: <http://HanscomServices.com/TicketsandTours.asp#Hoey>

**Edaville**: USA will be open to all on November 17 for a special preview. Active or Retired military members presenting a military id at the gate will receive free admission and each family member will receive 50% off each ticket. Carver residents will receive a buy one, get one free admission. Come

enjoy the opening of a historic, famous attraction featuring 7 million Christmas lights !! Admission includes unlimited train and amusement rides. [http://www.edaville.com/edaville\\_events.html#seven](http://www.edaville.com/edaville_events.html#seven)>

Edaville USA is a fun family amusement park in Carver, Massachusetts. [www.edaville.com](http://www.edaville.com)  
<http://www.edaville.com>. Edaville USA is a fun family amusement park in South Carver, Massachusetts. This family fun park is less than an hour from both Boston and Providence.

**Big savings for skiers & snowboarders:** Rent skis/snowboards for the whole winter at Hanscom's Outdoor Recreation! Reservations for seasonal rentals are now being accepted. Rates include skis, boots & poles (for downhill equipment) or snowboard & boots. Seasonal renters are entitled to 2 free tunings per season. Outdoor Rec also offers tuning/wax services, a money-saving Preseason Fitting Special and 20% off all winter wear & accessories through Saturday (Nov. 12). Plus: This winter you'll save with discounted ski lift tickets, rentals of skis, snowboards, skates, snowshoes and much more available at daily/weekend or weekly rates. Details on these and many more offers are featured online. Learn more on our NEW Outdoor Recreation winterized webpage:  
<http://HanscomServices.com/OutdoorRecreation.asp>

### **UPCOMING EVENTS AT TICKETS AND TOURS**

Judie King, ITT Manager, Hanscom AFB, 98 Barksdale Street Bldg 1530, 781-377-3262  
<http://www.hanscomservices.com/> PREPAID ORDERS ONLY!! Payment is due at the time the order is placed. Once the order has been placed there are no refunds.

**Take a trip with us!** – Registration deadline for all trips is 30 days prior to departure or space available.

**Portland Symphony** – Will be held on Saturday, 17 December. Depart from Hanscom at 0900 and head north to Downeast Maine, where scenic beauty and wonderful music fill the air. You'll first enjoy a full-course buffet luncheon at the Old Country Buffet in Portland. Then you'll have the experience of enjoying the Portland Symphony Orchestra as they present the "Magic of Christmas" program, including scenes from Tchaikovsky's "Nutcracker," a bigger-than-life adaptation of "A Christmas Carol" and beloved holiday music. Most memorable will be the telling of the Christmas Story, with a beautiful Nativity set to stirring music. \$85per person.

## **HANSCOM AIRMAN AND FAMILY READINESS CENTER** **December 2011**

***Please Call 781-377-4222 to Register***

Serving the total force...Programs are free to all single and married Active Duty, Reserve, and Guard personnel, DoD civilians, retired Military personnel and Family members

***MILITARY FAMILY LIFE CONSULTANTS (MFLCs)*** provide free, short-term, non-medical, solution-oriented counseling on a range of issues. For service members and their families – no records are kept. Call (781) 686-3084 and leave your first name only for an appointment!

**STRENGTHEN YOUR USAJOBS APPLICATION: STEPS & TIPS** will be held December 1 from 12 to 2 p.m. Learn to decipher USAJOBS Vacancy Announcements, strengthen job applications,

and increase your odds of success. Taught by Human Resource managers from the Department of Transportation and VA Boston Healthcare System. Bring your lunch.

**PRIVATE SECTOR RESUME WRITING CLASS** will be held December 2 from 9 to 11 a.m. This basic resume writing course covers how to write and format an effective private sector resume and cover letter. Federal resume basics are also discussed.

**VETERAN AFFAIRS DISABILITY CLAIMS REVIEW** will be held December 2, 9, 16 and 30. **By Appointment Only.** A representative from AMVETS, a veterans' service organization, will assist you in processing your disability claim and answer questions. **Call the AMVETS Service Representative at 617-303-5698.**

**HOW TO COPE WITH WINTER BLUES** will be held December 2 from 12 to 1 p.m. When the late autumn and winter months roll around, do you ever start to feel a loss of energy, have more difficulty concentrating, or lose interest in activities you used to find pleasurable? If so, you may be experiencing the "winter blues." Join Hanscom's Military and Family Life Consultant to learn more about this seasonal phenomenon and what you can do to counteract its effects.

**MILITARY SPOUSE CAREER WORKSHOP** will be held December 6 from 5 to 7 p.m. Find out about all the new benefits for military spouses. We'll cover getting a federal job quickly, using your spouse preference, job search assistance, and navigating the USAJOBS web site.

**PRESEPARATION COUNSELING** will be held December 7, 14, 21 and 28 from 9 to 11 a.m. Weekly sessions for separating and retiring service members to complete the mandatory DD Form 2648, Preseparation Counseling Checklist. The checklist provides critical information about benefits, resources and services available as you transition from military to civilian life. **By law, this counseling must be provided at least 90 days prior to your date of separation or retirement.**

**E-SMOOTH MOVE SEMINAR** will be held December 7 from 11 a.m. to 12 p.m. Learn how to navigate the new internet based resources designed for PCS moves, and where to get answers to your questions about your upcoming move. Informational handouts will be provided. Spouses encouraged to attend!

**PREPARING FOR HOMECOMING: REUNION BRIEFINGS FOR SPOUSES AND CHILDREN** will be held December 7 from 3 to 4 p.m. (Simultaneous sessions for spouses and children ages 6 and older.) If you are anticipating a reunion with your service member within the next two months, please join us for two special briefings that will help you and your children prepare for the big event. In these interactive workshops, you'll receive practical suggestions for coping with reunion and reintegration, and the children's session will feature fun reunion activities, music, and a personalized gift for the returning parent.

**SMALL BUSINESS WORKSHOP** will be held December 8 from 12 to 2 p.m. Learn how to start, manage, and finance your small business, including information on development of a business plan, legal considerations, and much more. Presented by the Small Business Administration (SBA) and the Service Core of Retired Executives (SCORE).



**HEARTS APART HOLIDAY PARTY** will be held December 8 from 4:30 to 6:30 p.m. Families of deployed, remote tour and extended TDY service members, please join us for a special celebration. For those attending with children, please provide a gift idea for our “special guest” to present to your child(ren), and indicate for which child it is intended. For example, baby doll/Cabbage Patch – Katie, age 3; cars/Matchbox – Billy, age 8; puzzle/1000 piece, dogs, cats, animals – Ann, age 12; sports items/Red Sox hat, Pats jersey/large – Tim, age 16. Please RSVP as soon as possible so we may forward requested gift ideas to our Secret Santa and for us to plan accordingly. Call 781-377-4222 or e-mail us at [66.fss.fsfr.cmb@hanscom.af.mil](mailto:66.fss.fsfr.cmb@hanscom.af.mil).

**FEDERAL RESUME WRITING FOR USAJOBS** will be held December 9 from 9 a.m. to 12 p.m. Learn resume writing basics, how to locate essential skills and keywords to include, how to write accomplishment statements, formatting for electronic submission, and much more.

**TRANSITIONING FROM A MILITARY TO A CIVILIAN CAREER** will be held Monday thru Friday, December 12 – 16. This workshop is designed to assist voluntarily and involuntarily separating or retiring service members make a successful career transition. Plan to attend at least 6 months prior to separation or retirement. Dress is civilian attire (business casual). Spouses are welcome. Class begins at 12 p.m. on Monday. Tuesday thru Thursday class hours are 8 a.m. to 4 p.m. Seminar ends Friday at 12:30.

**FAMILY WELCOME** will be held December 13 from 9:30 to 11 a.m. Are you interested in learning all about Hanscom AFB? Do you have small children and are unable to attend the regular Commander’s Welcome? Then this program is designed just for you. Receive money saving tips and shopping information while learning about schools, recreation, local attractions, safety, security, education, employment and more. For spouses with small children and all others.

**RELAX!** will be held December 14 from 11:30 a.m. to 12:30 p.m. Take a well-deserved break from the stress of the holiday season with Hanscom’s Military and Family Life Consultant. Learn 7 proven techniques as you truly and intentionally commit to adding relaxation to your schedule. Meets in the Community Support Center classroom, building 1217.

**FEDERAL RESUME CRITIQUE (By Appointment Only)**. Resumes are reviewed by employment specialists — a great opportunity for feedback to improve your resume format and content. Email your federal resume and the applicable Vacancy Announcement to [66.fss.fsfr.cmb@hanscom.af.mil](mailto:66.fss.fsfr.cmb@hanscom.af.mil). You will be contacted for an appointment after we have reviewed your resume. **Prior completion of the A&FRC Federal Resume Writing for USAJOBS class or TAP Federal Employment Opportunities class is strongly recommended.**

**PRIVATE SECTOR RESUME CRITIQUE** sessions are held **by appointment only**. Resumes are reviewed by an A&FRC employment specialist with HR experience – a great opportunity for feedback to improve your resume format and content. Email your resume to [66.fss.fsfr.cmb@hanscom.af.mil](mailto:66.fss.fsfr.cmb@hanscom.af.mil). You will receive a response in 3-5 business days. **Prior attendance at an A&FRC or TAP resume writing class is recommended.**

**Family Advocacy Outreach**

**CELL PHONE COLLECTION:** The Family Advocacy Program collects used and old cell phones, and distributes them to local domestic violence agencies. Drop off phones, batteries, and chargers to the Family Advocacy Program, Bldg 1217. Please put each phone and its accessories in a sealed, plastic bag.

**WIC**, a nutrition and education program for income-eligible expectant parents or parents with children age birth to five is located on base. \* **WIC is located in Bldg 1507** \*. **WIC is on base the first and third Wednesday** of each month from 0800 to 1530. For WIC appointments or information, call (617) 312-9974.

**First Connections-** Is a non-profit, family support organization that provides comprehensive services to families with young children birth through age five. First Connections serves a large geographic area that encompasses twelve metro-west communities, including Hanscom Air Force Base. All programs are free or low cost. More information is available on their website [www.firstconnections.org](http://www.firstconnections.org) or by calling 781-287-0221.

## **EMPLOYMENT READINESS**

**Prepare Short Videos:** Comcast has been working on a pilot initiative to assist Veterans and their families seeking employment. In this approach, Comcast staff will assist candidates to prepare short videos (about 90 seconds each) that may be viewed by prospective employers via the “Get Local” section of ON Demand. We held this taping several weeks ago and Comcast would like to do this again!

While the actual filming date and location have not been determined as yet, Comcast is aiming at the week of November 28th thru December 2nd for production. Candidates will need to do some preparation and practice in advance of filming with material provided by Comcast----therefore we need your recommendations of good potential candidates as soon as possible.

Cheryl Lussier Poppe, Department of Veterans' Services, 600 Washington Street, 7th Floor  
Boston, MA 02111, Phone: 617-210-5779



## **EMPLOYMENT OPPORTUNITY: U. S. POSTAL SERVICE**

The following USPS mail processing plants will be hiring casual mailhandler plant workers on late afternoon & overnight shifts. You must apply online at [usps.com/employment](http://usps.com/employment). Select ‘Search Jobs Online’ and enter the Keyword listed beside each location for the job posting and application (include asterisk in keyword search):

- Boston Processing & Distribution Center

25 Dorchester Ave Boston MA (keyword: \*boston plant\*)

- Northwest Boston Processing & Distribution Center  
200 Smith St Waltham MA (keyword: \*waltham\*)
- Middlesex Essex Processing & Distribution Center  
76 Main St North Reading MA (keyword: \*north reading\*)
- Central MA Processing & Distribution Center  
192 Main St Shrewsbury MA (keyword: \*shrewsbury\*)
- Brockton Processing & Distribution Center  
225 Liberty St Brockton MA (keyword: \*brockton\*)

**All applications must be done online.**

This office does not accept written applications.

**Free Resume Help for Military Members**

The below website is where Service Members can get free resume writing help and the course schedule. <http://www.networkri.org/centers.htm>

**USA JOB:** JOB OPPORTUNITIES ON THE BASE - Remember to go to [www.USAJOBS.GOV](http://www.USAJOBS.GOV) and search for Newport, RI if you are interested in finding out and applying for positions open onboard the Naval Station. Current opportunities include a Motor Vehicle Operator that's open through next week. Spread the word! USAJOBS - The Federal Government's Official Jobs Site [www.USAJOBS.GOV](http://www.USAJOBS.GOV)  
This is a United States Office of Personnel Management website. USAJOBS is the Federal Government's official one-stop source for Federal jobs and employment information.

**Job Search:** Below please find a link to critical skills needed at Booz Allen Hamilton. Please share with your contacts and have all interested email me their resumes and I will submit on their behalf – this speeds up the review process. Also, applicants must identify the job skills qualification from the list. <https://erp.bah.com/hotjobs.htm>

**Military Spouse Employment Tip of the Week:** When applying for a job, state in your cover letter or application that you are a military spouse of an active duty service member who may be eligible for the Military Spouse Internship Program. Spouses can apply for a federal job by visiting the USAJOBS website.

<http://www.transitionjobs.us/> Click on “Search for Opportunities” at the bottom of the page.  
Jobs listed by state.

[www.TransitionTalk.com](http://www.TransitionTalk.com) has launched to create an online community with shared information and resources to help veterans who are in transition. This website contains specialized articles, recommended books and links for military transition. Also, there is a web log for Q & A that aims to provide the answers to military transition questions from Category Guides who are military and industry professionals that are eager to help veterans make a successful transition.

**Website: Career Resources for Veterans:** The Defense Centers of Excellence (DCoE) recently collaborated with PBS to produce a handbook for military families. Created as a companion to the PBS series "This Emotional Life," A Handbook for Family & Friends of Service Members explores the stressors and feelings individuals may encounter throughout the different phases of deployment. The handbook aims to provide solutions for Service members and identifies outside tools and resources that may be useful to friends and family members before, during and after deployment. Topics include what to expect during deployment and how to strengthen or repair relationships. Order the handbooks from the Real Warriors Campaign website at <http://www.sc.edu/career/Webresources/veterans.html>

<http://www.realwarriors.net/materials/order>

**Hanscom AFS: Resources** <http://www.hanscom.af.mil>

**Massachusetts Career Information System:** <http://masscis.intocareers.org/default.asp>

**Veterans Employment Services (978) 534-1481 x 117** [www.wmoore@detma.org](http://www.wmoore@detma.org)

**Orion International:** [info@orioninternational.com](mailto:info@orioninternational.com)

## **RELOCATION READINESS**

ACS has listings for apartments or houses to rent. List is updated as housing is made available to us. Call 978-796-3023. ACS Electronic Welcome Packets <https://www.devens.army.mil> or call 978-796-3023

**Moving and Relocation Information:** Terrific tips to make moving easier. <http://afmove.hq.af.mil/Default.asp>

**TRICARE Information at Hanscom AFB:**

Hanscom AFB offers a monthly Newcomer Orientation Medical Clinic welcome to all new patients every Tuesday from 1300 to 1500. It is strongly recommended that Army personnel attend so they can find out about their provider, how to access emergency services, and referral. Telephone: 781-377-2120

## **FORT DEVENS SERVICES:**

**Fort Devens Mail and Distribution:** Mail & Distribution Hours are as follows. The Door will be open for box pick up between the following hours. 0730 AM to 1600 PM. Window pick up 0900 AM to 1200 PM 1230 PM to 1430 PM

**Taps Tavern:** Hours of operation for Taps Tavern are 1600 – 2100, Thursday, Friday and Saturday. Enjoy cold drinks, delicious snacks, sports events, X-Box gaming, music and much more. The TAPS Tavern is located in Bldg. 623, 42 Givry Street, Devens, MA.

**FREE Movie Night at the Community Activities Center,** Bldg. 623, shown in the main hall Saturdays. Be on the lookout for each Saturday's feature presentation.

**Education Office:** The 99<sup>th</sup> RSC Education Office is located at 30 Quebec Street, (Building 666) Fort Devens, in Rooms 328, 326, and 324. POC is Lee Achenback at 978-796-2968. Services include educational and career counseling, GI Bill questions and issues, tuition assistance, financial aid and scholarship information as well as test administration and test proctoring.



**Police Services Division: Vehicle Registration and Fingerprinting  
0930-1030 / 1500-1600 or By Appointment.**

**Police: 978-796-3333**

**Physical Security: 978-796-2061**

**Carlson Wagonlit Travel/Veterans Travel: 800-945-0535 or 402-345-7596**

**Devens Legal: 978-796-2255**

**Education Office: 978-796-2868**

**AAFES / Clothing & Sales: 978-772-6838 / 2065**

**Photo Section DA Photo: 978-796-2559**

**Fort Devens ID Cards 978 - 796-2130, Building 683**

**Billeting: Bldg. 978-796-3201**

**Distance Learning Center: 978-796-3612 / 2605 / 2626**

**Transportation: Passenger 978-796-2141/ or 2393 Freight 978-796-2832/ or 2840**

**Vehicles: 978-796-2141**

### **UNITED SERVICES ORGANIZATION:**

Military OneSource: 1-800-342-9647 [www.armyonesource.com](http://www.armyonesource.com)

### **HELPFUL MASSACHUSETTS RESOURCES:**

**USO New England:** <http://www.uso-newengland.org/index.htm>

**Massachusetts Parks:** [www.state.ma.us/dem/forparks.htm](http://www.state.ma.us/dem/forparks.htm)

**Massachusetts Wildlife:** [www.state.ma.us/dfwele/dfw](http://www.state.ma.us/dfwele/dfw)

**State of Massachusetts Child Care Finder:** [www.qualitychildcare.org](http://www.qualitychildcare.org)

**Massachusetts Getaway Guide:** <http://www.mass-vacation.com/>

**Massachusetts's area Guides net:** <http://massachusetts.ag.smyareaguide.com/>

**Boston and Local Area Concerts:** <http://www.bostonconcerts.com/>

**Boston Pops:** <http://www.bso.org/>