

National Technical Information Service

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"Would you elaborate on why such court depositions are necessary?"

WE NEED YOUR INPUT

NTIS thrives on customer input. If there's a product or subscription you would like to see us add to our collection, just let us know. We'll pursue it. If you'd like to see different media options for a product you already receive, contact us. We'll make it available, if possible. With a customer base as diverse as ours—scientists, librarians, engineers, medical professionals, entrepreneurs, information specialists, educators, students, lawyers, and the general public—it is vital that we maintain an open dialogue with our customers. You are the expert in how NTIS can better serve your needs. We welcome your input. Just contact me at customeradvocate@ntis.gov or by phone at (703) 605-6103. I look forward to hearing from you.

WHAT'S HAPPENING IN THE NTIS CATALOGING & INDEXING DIVISION?

If it wasn't for the Cataloging & Indexing Division here at NTIS, we wouldn't be able to find a thing. Sue Feindt has been the Manager of that Division for most of the 30 years she's been at NTIS and provides interesting insight into the creation of the NTIS Database as well as unusual functions associated with that activity.

Pat Moton: "Sue, approximately how many items does NTIS add to its collection annually, and which agencies are our biggest contributors?"

Sue Feindt: "NTIS adds approximately 35,000 new titles to our database each year. Our biggest contributors are the Defense Technical Information Center and the Department of Energy."

Pat: "I understand you've had to give several court depositions related to your position at NTIS. Would you elaborate on why such court depositions are necessary?"

Please see page 3.



NTIS RECEIVES CFC HONOR AWARD

As you may be aware, the Combined Federal Campaign (CFC) is the only authorized charitable giving drive for Federal workplace employees—with the local campaign for Federal employees in the Washington, D.C., Metropolitan Area being the largest workplace giving campaign in the world. I am proud to report that, even in these challenging economic times, NTIS was able to raise 143 percent of its monetary goal for this campaign and earned an Honor Award “in recognition of exemplary support for people through the Combined Federal Campaign of the National Capital Area.”

“The earthquake in Haiti occurred on January 12, and this report was prepared on January 15.”

HAITI EARTHQUAKE CRISIS

The Congressional Research Service of the Library of Congress prepared a report for Congress that focused on the immediate crisis as a result of the largest earthquake ever recorded in Haiti, and the U.S. and international response to that catastrophic event. The earthquake in Haiti occurred on January 12, and this report was prepared on January 15. Haiti’s top priority immediately following the earthquake was to conduct search and rescue operations for survivors. Other priorities included communications equipment, electricity generation capability, and an offshore vessel medical unit. The report, entitled *Haiti Earthquake: Crisis and Response*, may be ordered through the NTIS Web site at www.ntis.gov or by calling our Sales Desk at 1-800-553-NTIS(6847). Request product number PB2010-104656.

WHERE'S NTIS EXHIBITING?

We hope you’ll be able to stop by whenever NTIS is exhibiting in your area.

From June 13-15, NTIS will be exhibiting at the Special Libraries Association Annual Conference and INFO-EXPO in New Orleans, Louisiana, Booth No. 628.

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Are there upcoming conferences or events at which you feel an NTIS exhibit or speech would be a valuable contribution?

Just e-mail me at customeradvocate@ntis.gov or call me at **703-605-6103**. I’ll be sure your suggestion is forwarded to the proper NTIS management staff.

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WHAT'S HAPPENING IN THE NTIS CATALOGING & INDEXING DIVISION?

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Sue: "Court depositions are necessary to validate the date a document is made available to the public. These disputes are usually patent infringement cases, and the date of availability is important to both parties."

Pat: "What means do we use to collect the reports we add each year?"

Sue: "We have an aggressive harvesting program that collects reports in two different ways: manually; and systematically, where we target Web sites and crawl them for new reports on a monthly basis. Sources also send full text reports or URL's to input@ntis.gov for NTIS to process. In addition, we continue to receive paper reports. Our largest contributor, the Defense Technical Information Service, sends NTIS reports via CD with a bibliographic record."

Pat: "What subject areas are covered in the products added to the NTIS collection?"

Sue: "NTIS covers a multitude of subject areas including, but not limited to health, environment, energy, and transportation. Customers can go to <http://www.ntis.gov/about/coverage.aspx> to view a comprehensive list of the extensive topics covered in the NTIS collection."

Pat: "How is the NTIS Database created so customers can easily locate a document?"

Sue: "The NTIS Database is comprised of over three million titles, some dating back to the 1800's. It is one of the most respected databases in the world due in part to the consistency in which key elements are entered. We create our bibliographic records using the COSATI (Committee on Scientific and Technical Information) Standards. The Cataloging/Indexing Team is a well established group that takes great pride in providing the public with the best product possible."

Pat: "As you know, the 2010 Census is now being conducted. Does NTIS carry any reports related to past Census efforts?"

Sue: "NTIS has a fairly extensive collection of Census reports, including a report from 1821 from Secretary of State John Quincy Adams discussing the transmission of documents relating to the fourth census. Customers who would like to purchase a copy should call our Sales Desk at 1-800-553-NTIS(6847) and ask for PB2005-106575."

Pat: "Are some of the reports for sale from NTIS also available on the Web at no charge? If so, what advantage does a customer gain from coming to NTIS first?"

Sue: "There are reports in the NTIS Database that are available on the Web at no charge; however, Government agencies do not always keep all reports available on the Web. NTIS is one-stop shopping. It saves time and money by not having to search over several Web sites for a particular document, assures the customer they are receiving the official Government copy of the document, and, as part of the NTIS mission, all documents are available in perpetuity."

Pat: "Thanks, Sue, for providing us an inside glance at the Cataloging & Indexing Division."



"NTIS is one-stop shopping."



Driver Distraction Presents a Serious and Potentially Deadly Danger

The National Highway Traffic Safety Administration (NHTSA) has published a *Traffic Safety Facts Research Note* entitled *An Examination of Driver Distraction as Recorded in NHTSA Databases*. The report points out that measuring driver distraction in the field is not only difficult, but potentially imprecise because of self-reporting and timing of data collection. However, at least one form of driver distraction was included in police-reported crashes in 2008 in which 5,870 people lost their lives and an estimated 515,000 people were injured.

The greatest proportion of distracted drivers was in the under-20 age group. Sadly, 16 percent of all under-20 drivers in fatal crashes were reported to have been distracted while driving. Increased attention has been placed on the dangers of cell phone use and texting while driving.

This report can be purchased from NTIS as product number PB2010-101801. It can also be viewed at the NHTSA Web site at <http://www-nrd.nhtsa.dot.gov/Pubs/811216.PDF>.

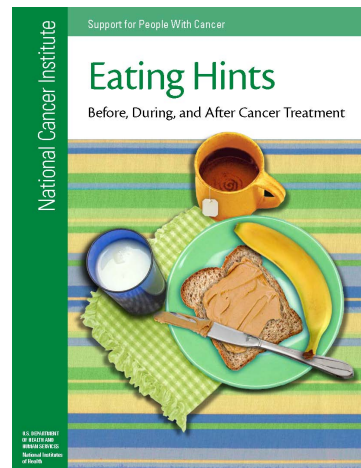
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When fighting cancer, it is important to keep up your strength. You may need to include extra calories and protein in your diet. You may need to add sauces and gravies to your food to aid in swallowing. The National Cancer Institute has created

Eating Hints: Before, During, and After Cancer Treatment for individuals who are about to get, or are now getting, cancer treatment. The information in this volume will aid those fighting cancer by offering suggestions regarding the possible need for dietary changes and alternative approaches to food consumption (such as eating six times a day rather than the traditional three). It also explores how feelings can affect your appetite and provides hints to manage eating problems. Various recipes are included throughout the book, including: banana milkshake; lactose-free double chocolate pudding; and peanut butter snack spread.

As stated in its subtitle, this book can be helpful before, during, and after cancer treatment. Family and friends may also appreciate the guidance and insight it provides as they assist you in your battle with this disease. *Eating Hints: Before, During, and After Cancer Treatment*, PB2010-101625, can be purchased through the NTIS Web site at www.ntis.gov or by calling our Sales Desk at 1-800-553-NTIS(6847).

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customeradvocate@ntis.gov

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