

Ellis Burgoyne

Chief Information Officer and Executive Vice President

Ellis Burgoyne was named chief information officer and executive vice president in December 2010. Burgoyne oversees all systems and data management to help develop new products quickly and fully leverage the network to meet changing customer needs. He reports to the Postmaster General.

Previously Burgoyne was named vice president, Area Operations for the Southwest Area in September 2006. He was the senior postal official in an area that encompasses the five-state region of Arkansas, Oklahoma, Louisiana, New Mexico and Texas. He was responsible for all postal operations including mail processing and distribution, and customer service and administrative operations.



Earlier, Burgoyne served as vice president, Delivery and Retail since June 2005 where he was responsible for retail, delivery, and vehicle operations involving the nation's more than 37,000 Post Offices, stations, and branches, including retail service equipment and retail access channels.

Burgoyne also served as district manager of the Colorado/Wyoming District since 2003. Under his leadership, the Colorado/Wyoming performance cluster attained a National Performance Assessment (NPA) score of 11.28, the nation's highest. The NPA is the Postal Service's pay for performance system that rates achievements in key areas including service, safety, budget and revenue. Fifteen is the highest attainable NPA rating.

As district manager for the Colorado/Wyoming district and prior to that, as Richmond's district manager, Burgoyne led both districts to new levels of performance and customer satisfaction. His achievements earned him the Chief Operating Officer's Award in 2004 and the Vice President's Awards in 2002, 2003 and 2004.

Burgoyne began his postal career in 1978 as a letter carrier in Inglewood, California. He has also served as Postmaster of Oakland, California; Mail Sectional Center finance director; manager, Customer Services in Southern California; senior financial analyst in the former Southern Region; Tennessee District finance manager; and finance manager for the former Mid-Atlantic Area.

He is a graduate of California State University, Los Angeles