# TECHNICAL ASSISTANCE CATALOG FOR BPHC GRANTEES

*Last Updated November 5, 2012

## Contents

# Clinical Services

| Training Session | Session Content | Host | Date | URL/Contact |
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| **BPHC Grantee TA Enrichment call: Maternal and Child Health: Pathway to Achieving Strong Outcomes** | The Health Resources and Services Administration (HRSA), Bureau of Primary Health Care (BPHC) is pleased to announce an upcoming Grantee Enrichment Technical Assistance call to draw attention to the significance of Maternal and Child Health (MCH) in Public Health Practice.  Improving the well-being of mothers, infants, and children is an important public health goal.  This call will emphasize the importance of recognizing and addressing persistent MCH disparities | HRSA/BPHC | 9/13/11 | http://bphc.hrsa.gov/technicalassistance/taresources/index.html#M |
| **BPHC Grantee TA Enrichment Call: Stopping a Silent Epidemic: Policy and Practice Innovations to Treat and Prevent Viral Hepatitis** | This session includes a clinical review of viral hepatitis, an overview of the HHS Viral Hepatitis Action Plan, and presentations from three current BPHC health center grantees who will discuss their approach to the treatment of Hepatitis B and C. The session concludes with a presentation on Project ECHO, an innovative program that utilizes telehealth in the treatment of viral hepatitis. | HRSA/BPHC | 1/26/12 | Agenda  (PDF - 260 KB) Slides  (PPT - 4MB) Project ECHO Presentation (PPT - 5 MB) Presenter Biographies (PDF - 531 KB) Resources for Viral Hepatitis (PDF - 206 KB) Viral Hepatitis Action Plan 2011(HHS) (PDF- 672 KB) Hepatitis B Tracker Example Charles B. Wang Community Health Center: Asian American Hepatitis B Program (PDF - 558 KB) National Alliance of State & Territorial AIDS Directors (NASTAD) HIV, AIDS, and Viral Hepatitis Report (PDF - 322 KB) American Association for the Study of Liver Diseases (AASLD) 2009 Summary (PDF - 36 KB) Transcript (PDF - 258 KB) Audio File (MP3 - 20MB) Viral Hepatitis Adobe Connect Session |

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| **BPHC Grantee TA Enrichment Call: Stepping Up to Healthy Weight: Reducing and Preventing Overweight and Obesity in Health Center Populations** | The purpose of this enrichment session is to provide an overview of the obesity epidemic in the US, identify the importance of achieving a healthy weight in health center populations, describe some of the challenges health center patient populations face in maintaining healthy weight, and to provide presentations and lessons learned from two current BPHC health center grantees who will discuss their approach to achieving healthy weight in patient populations. | HRSA/BPHC | 2/28/12 | Agenda (Word - 30 KB)<br><br>Presentation (PPT - 2 MB)<br><br>Presenter Bios (Word - 18 KB)<br><br>Resources for Obesity (Word - 14 KB) |
| **BPHC Grantee TA Enrichment Call: Expanding Health Center Enabling Services: The Health Leads Model** | Enabling services are non-clinical services that make it possible for patients to access preventive and primary health care services.  Enabling services, which may include case management, referrals, translation/interpretation, transportation and health education, can play a major role in health care access and continuity of care.  Health Leads is a national healthcare organization that places volunteers in clinics to help connect patients to the resources they need to be healthy. In the hospitals and health centers where Health Leads operates, doctors can "prescribe" food, housing, or other critical resources just as they would medication.<br><br>We invite you to join a multi-disciplinary panel of Federal staff and BPHC grantee partners for this technical assistance call on how to expand enabling services at your health center to improve health outcomes for your population | HRSA/BPHC | 4/12/12 | **Webcast URL:**<br>http://services.choruscall.com/links/hrsa120412.html |

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| **BPHC Grantee TA Enrichment Call: Caring for Patients from Abroad: Uncommon Conditions That Are Not So Uncommon** | The purpose of this session is to help primary care providers in health centers, particularly clinicians, identify less common diseases among patients born and raised in another country, including Hansen's disease (leprosy), TB, parasitic diseases, malaria, and other diseases not commonly found in the United States . The session will review interview techniques to avoid misdiagnosis, and present the cost benefits of early diagnosis. The session will also include a presentation from a health center detailing their experiences in addressing less common diseases. The session will feature an in-depth look at Hansen's disease and the financial and clinical resources available to health centers through the National Hansen's Disease Program at HRSA. | HRSA/BPHC | 6/19/12 | **Slides:** http://bphc.hrsa.gov/technicalassistance/trainings/Training%20Materials/uncommonconditions.ppt Handout: http://bphc.hrsa.gov/technicalassistance/trainings/Training%20Materials/2012leprosy.pdf Adobe recording: https://hrsa.connectsolutions.com/p247m7nm658/ |
| **BPHC Grantee TA Enrichment Call: Promising Practices for Putting the 'Routine' into HIV Testing at Health Centers** | The learning objectives for this call include:<br><br>• Increase understanding of Routine HIV Testing Guidelines issued by the Centers for Disease Control and Prevention<br><br>• Highlight promising approaches to implementing HIV testing programs at health centers<br><br>• Identify technical assistance and other resources to support implementation and improvement of HIV testing programs | HRSA/BPHC | 10/11/12 | **To access the Adobe Connect recording of this session, please go to:**<br><br>**https://hrsa.connectsolutions.com/p51uduk5wse/**<br><br>Presentation materials**:**<br><br>Slides (PPT - 6MB)<br><br>Coding Guide for Routine HIV Testing 🗗<br><br>NACHC Routine HIV Screening Resources 🗗<br><br>BPHC HIV Resources🗗<br><br>Transcript (Doc -129KB) |

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| **Patient Safety and Clinical Pharmacy Services Collaborative (PSPC) Learning Session: Part 1** | "Get ready to leap forward" | HRSA/BPHC | 5/10/11 | http://media.healthcarecommunities.org/HRSA/PSPC/Call_Recordings/May_All_Team_Call_Recording_051011.wmv |
| **Patient Safety and Clinical Pharmacy Services Collaborative (PSPC) Learning Session: Part 2A** | "National broadcast - Building a system that works". Watch main broadcast and Breakout Session A (A partner in patient centered care. | HRSA/BPHC | 5/24/11 | http://fda.yorkcast.com/webcast/Viewer/?peid=ac4ea907caed48cba99dfc8c4c30a5001d |
| **Patient Safety and Clinical Pharmacy Services Collaborative (PSPC) Learning Session: Part 2B** | Breakout Session B (Leadership for a new kind of care) | HRSA/BPHC | 5/24/11 | http://fda.yorkcast.com/webcast/Viewer/?peid=4e352158ed7b4a1a9f13ebb5c1b8c52f1d |
| **Patient Safety and Clinical Pharmacy Services Collaborative (PSPC) Learning Session: Part 3** | "Reflecting on the national broadcast" | HRSA/BPHC | 5/31/11 | http://www.healthcarecommunities.org/FAQs.aspx?id=10996 |
| **Patient Safety and Clinical Pharmacy Services Collaborative (PSPC) Learning Session: Part 4** | "Building the PSPC Leadership Story" | HRSA/BPHC | 6/14/11 | patientsafety@hrsa.gov |
| **Patient Safety and Clinical Pharmacy Services Collaborative (PSPC) Learning Session: 340B Pharmacy Implementation** | "340B Pharmacy Implementation" | HRSA/BPHC | 7/22/11 | http://www.healthcarecommunities.org/content.aspx?id=4294967980 |

# Financial Management

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| **Making the Most: Maximizing Revenue through Data and Decision-making** | The Health Resources and Services Administration (HRSA), Bureau of Primary Health Care (BPHC) is pleased to announce an upcoming Grantee Enrichment Technical Assistance call on managing health center revenue.<br>We are pleased to offer this call to share information on the following:<br>• Strategies that other BPHC grantees have implemented in order to maximize their revenue potential.<br>• How health centers can work more closely with payors and providers to increase their operating efficiency and enhance their revenue.<br>• How to get the most out of information systems such as EMR and Practice Management. | HRSA/BPHC | 11/17/11 | Agenda (Word - 16 KB)<br>Resource Guide (Word - 15 KB)<br>Transcript (Word - 164 KB)<br>Replay<br>Vlasis Presentation (PPT - 164 KB)<br>Leibig & Dohrmann Presentation (PPT - 854 KB) |
| **Navigating and Preparing a HRSA Application Responding to a Funding Opportunity Announcement** | HRSA's Office of Federal Assistance management (OFAM) presentation that will cover the lifecycle of an application- including registration with Grants.gov, how to find opportunities and download an application package, how to navigate an FOA, and how to complete the application package.  We will also go over some common forms and assurances that might be a part of the application package, the application process, some common issues with submission, and how you (as the applicant) can follow up to ensure your application is successfully validated before the deadline.  We will also provide you with some external resources to assist you in this process. | OFAM | 12/9/11 | https://services.choruscall.com/links/hrsa grants2011/index.html# |
| **Tips for Writing and Submitting Good Grant Proposals** | HRSA's Office of Federal Assistance management (OFAM) presentation on a suggested list of recommendations to be considered key in your planning, design and execution of writing a good grant proposal. | OFAM | 12/13/11 | https://services.choruscall.com/links/hrsa grants2011/index.html# |
| **HRSA's Objective Review Process** | HRSA's Office of Federal Assistance management (OFAM) presentation providing an overview of the objective review process that occurs prior to awarding any grant. | OFAM | 12/19/11 | https://services.choruscall.com/links/hrsa grants2011/index.html# |
| **HRSA's Grants Process: Pre-Award, Award Post-Award, and Grant Closeout** | HRSA's Office of Federal Assistance management (OFAM) presentation takes viewers through the grants process covering pre-award, award, post-award, and closeout phases in detail. | OFAM | 1/10/12 | https://services.choruscall.com/links/hrsa grants2011/index.html# |

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| **HRSA Objective Reviewer Training: Roles and Responsibilities** | HRSA's Office of Federal Assistance management (OFAM) presentation covering specifics of roles and responsibilities in becoming a HRSA reviewer. | OFAM | 1/17/12 | https://services.choruscall.com/links/hrsagrants2011/index.html# |
| **The 3 Ps of the 340B Drug Program: Participation, Pricing, and Program Integrity** | The purpose of the webinar is to educate and update BPHC grantees on the following 340B Program initiatives: participation in the 340B Drug Pricing Program, Compliance and Program Integrity requirements. | OPA | 8/14/12 | Slides: http://bphc.hrsa.gov/technicalassistance/trainings/340powerpoint.ppt<br><br>Transcript: http://bphc.hrsa.gov/technicalassistance/trainings/340btranscript.doc<br><br>Replay: http://bphc.hrsa.gov/technicalassistance/trainings/340bmp3.mp3 |

# Health Information Technology

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| **HIT: ONC Programs and Their Effect on the Safety Net Community** | These HIT programs provide Federal support and funding for new and existing healthcare providers and networks to help them and the healthcare community become meaningful users of electronic health records and HIT. | HRSA/OHITQ | 6/18/10 | http://www.youtube.com/watch?v=HJxmxJQKBzk&feature=player_embedded |
| **HIT: Introduction to Regional Extension Centers** | These speakers will present on how RECs serve safety net providers such as health centers or critical access hospitals, as well as provide technical assistance to help them become meaningful users of health IT. | HRSA/OHITQ | 11/12/10 | http://www.youtube.com/watch?v=XRy9yy33xPU&feature=player_embedded |
| **Tips for Conducting Workflow Analysis During a Health IT Implementation (OHITQ)** | Breakout Session B (Leadership for a new kind of care) | HRSA/OHITQ | 5/24/11 | http://fda.yorkcast.com/webcast/Viewer/?peid=4e352158ed7b4a1a9f13ebb5c1b8c52f1d |

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| **HIT: Integrating EHRs & PMS** | "Reflecting on the national broadcast" | HRSA/OHITQ | 5/31/11 | http://www.healthcarecommunities.org/FAQs.aspx?id=10996 |
| **Overview of Open Source Tools Health IT and Solutions for the Safety Net Community** | "Building the PSPC Leadership Story" | HRSA/OHITQ | 6/14/11 | patientsafety@hrsa.gov |
| **Health IT and Quality Webinar: Tips on Open Source Software Models and Solutions in the Safety Net Community** | The presenters provide an overview of different types of open source tools, the benefits and challenges of using open source health IT tools, and how these systems can be used, and provide high quality care to meet population health needs. | HRSA/OHITQ | 2/10/11 | http://www.youtube.com/watch?v=XhuuBL4_5Pc&feature=player_embedded |
| **Health IT and Quality Webinar: Tips for the Safety Net Community on Using Health IT within a Patient Centered Medical Home** | This webinar will provide technical assistance examples of how safety net providers can successfully use health IT in transforming a health center or rural health clinic into a Patient Centered Medical Home (PCMH). | HRSA/OHITQ | 7/8/11 | http://www.youtube.com/watch?v=g31O1C0vwnU&feature=player_embedded |
| **"Tips for Going Live with a Health IT System"** | This webinar will explore the experiences of safety net providers who have gone live with a health information technology (IT) system in the last 18 months.  Even with much preparation, it is difficult to prepare for all the unexpected bumps in the road.  Speakers will present lessons learned and provide tips for successfully planning and triaging problems during the first weeks of going live. Topics include:<br><br>▪ The impact on a provider's clinical and business workflow;<br>▪ Making critical changes with your health IT vendor;<br>▪ Meeting meaningful use stage 1 functionality;<br>▪ Identifying useful resources and/or training. | HRSA/OHITQ | 10/21/11 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#GoingLive |
| **Mobile Health Clinics: Opportunities and Challenges** | This informational webinar will explore how mobile health clinic vans can be used to deliver cost-effective, preventive health care in an efficient way. | HRSA/OHITQ | 7/8/11 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#mobilehealthclinics |

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| **Tips on Conducting Due Diligence for a Health IT System** | Today's technical assistance Webinar will provide tips and strategies for conducting Due Diligence before purchasing an electronic health record (EHR) or health information technology (IT) system/module, and explore why it pays to prioritize functionality and not price. The speakers, who represent a variety of safety net provider environments including rural and community health centers and HIV/AIDS clinics, will focus on why Due Diligence is especially important within these safety net environments. | HRSA/OHITQ | 4/29/11 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#duedilligence |
| **Tips on Workflow Analysis during an EHR Implementation** | This webinar will focus on a variety of important workflow analysis topics specific to health centers and rural hospitals. The presenters are experts in workflow analysis from both rural and urban provider backgrounds within the safety net community. They will discuss how to perform a workflow analysis and key areas that should be addressed during this process. The presentation will also address how a workflow analysis may differ based on the size of the practice, and highlight areas where provider workflow may change as a result of EHR implementation. | HRSA/OHITQ | 1/21/11 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#overview-ehr-implementation |
| **Health IT and Quality Webinar: Tips For Generating and Utilizing Quality Data Reports Using Health IT** | This webinar focuses on how safety net providers such as health centers and rural providers can generate quality reports and utilize this data for improving healthcare outcomes. This webinar's presenters will demonstrate how they use health IT and/or electronic health records systems as a tool for generating quality reports. Furthermore, these safety net providers will demonstrate how they use their health center or critical access hospital clinical data for successfully coordinating care among provider teams, informing and engaging patients on care decisions, and for improving health quality and outcomes | HRSA/OHITQ | 7/22/11 | http://www.hrsa.gov/healthit/toolbox/webinars/index.html |

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| **Health IT and Quality Webinar: Overcoming Health IT Workforce Challenges in the Safety Net Community** | This webinar will feature three expert speakers discussing health IT workforce challenges and solutions in overcoming them. Training, development, and retention of the workforce are critical challenges for successfully implementing and sustaining a health information technology (IT) system in health centers and critical access hospitals. | HRSA/OHITQ | 4/1/11 | http://www.youtube.com/watch?v=zvH-mi4gIzg&feature=player_embedded |
| **HRSA Health IT and Quality Webinar: "Privacy and Security - What Questions Should You Ask Your Vendor"** | When implementing a Health IT system, it is vital for healthcare providers to know which questions to ask vendors. Health IT security and privacy issues are complex and critical for providers, and one system breach or unauthorized access to patient data can adversely affect a healthcare provider's practice, violate a patient's trust in the provider, and leave the provider liable to investigations by State and Federal regulators. | HRSA/OHITQ | 8/19/11 | http://webcast.streamlogics.com/audience/index.asp?eventid=54500978 |
| **"Health IT and Quality Webinar: Impact of ICD-10 on Safety Net Providers** | This webinar will provide technical assistance and examples of how safety net providers from various settings have begun planning to comply with the health industry's conversion to a greatly expanded and fundamentally new coding system for the International Statistical Classification of Diseases and Related Health Problems (ICD-10). | HRSA/OHITQ | 10/19/11 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#icd10 |
| **HRSA Health IT and Quality Webinar: "Tips for Using Your Health IT System for Population Health Management"** | This webinar provides tips and examples from experts on how to use your health information technology (IT) system for managing population health. By focusing on the health of a community or population, providers can determine what risks or variables are affecting the public health of the community as a whole. | HRSA/OHITQ | 11/18/11 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#population |

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| **HRSA Health IT and Quality Webinar: "Tips for Overcoming the Gray Areas of Meaningful Use Stage 1 for Safety Net Providers"** | This webinar provides tips and guidance of how safety net providers, such as health centers, critical access hospitals, and rural health clinics can overcome common gray areas of meeting Meaningful Use Stage 1 objectives. Gray areas are objectives within the final rule that are still not clear to providers. Presenters from the Regional Extension Centers (REC) and the Centers for Medicare and Medicaid Services (CMS) will review these problem areas based on previous comments and questions directed to HRSA, CMS, and ONC staff from safety net providers. | HRSA/OHITQ | 12/13/11 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#providers |
| **HRSA Health IT and Quality Webinar: Tips for Engaging Safety Net Patients Using Health IT** | This Webinar provides tips on how safety net providers and staff can use health information technology (IT) to increase patient engagement. Webinar speakers will speak from the perspective of rural inpatient and health center primary care settings. In addition, speakers will provide tips on how health literacy can foster better patient communication, the use of patient portals and kiosks as a tool for patient engagement, and how doctors can best work and engage with patients who now have access to their health information. | HRSA/OHITQ | 1/20/12 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#snp |
| **HRSA Health IT and Quality Webinar: Tips for Preventing Scope Creep and Cost Over Runs When Implementing a Health IT System** | This webinar focuses on how safety net providers can tackle cost over runs and scope creep during a health information technology (IT) implementation or upgrade. Leadership and project teams constantly struggle how to balance the competing demands of the project's scope, schedule and cost. | HRSA/OHITQ | 2/17/12 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#cost |
| **HRSA Health IT and Quality Webinar: Using Health IT for Patient Safety** | This webinar will highlight how health information technology (IT) can be used in safety net provider settings to increase patient safety. Each year it is estimated that 100,000 patients die from medical errors. The presenters will showcase their use of health IT to decrease drug errors through medication reconciliation, prevent adverse drug events, and increase patient safety through care coordination across settings. | HRSA/OHITQ | 3/23/12 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#patientsafety |

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| **HRSA Health IT and Quality Webinar: "Continuity and Resiliency for Health IT Systems: Preparing for Unforeseen Events"** | This webinar provides expert advice on how health information technology (IT) can help primary care and rural inpatient providers prepare for and overcome an unforeseen event. When these events – such as a flood, data loss, power outage, snowstorm, or a public health crisis like an influenza outbreak – occur, health IT systems can be a valuable tool to ensure continuity of patient care. This is just one reason why it is critical to ensure that health IT systems are resilient and that staff can continue providing care under such circumstances. | HRSA/OHITQ | 4/27/12 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#patientsafety |
| **HRSA Health IT and Quality Webinar: Using Health IT for Care Coordination Across Inpatient and Outpatient Settings** | This webinar focuses on using health information technology (IT) to help coordinate care among outpatient and inpatient safety net providers. Presenters, from both rural and urban safety net environments, will discuss how they have achieved patient care coordination and describe how they overcame barriers related to infrastructure/ health IT, governance issues, staff communication, patient engagement, and the sharing of patient data. | HRSA/OHITQ | 5/18/12 | http://www.hrsa.gov/healthit/toolbox/webinars/webinarvideos.html#settings |

# Meaningful Use

| Training Session | Session Content | Host | Date | URL/Contact |
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| **Meaningful Use I: What are the Stage 1 Final Rule and Payment Incentives?** | In July of 2010, the Center for Medicare and Medicaid Services (CMS) Electronic Health Record (EHR) Incentive Program Final Rule was published. Since the release of the final rule there are many questions that still remain from safety net providers concerning how to become a meaningful user of health information technology (IT) and how to qualify for the CMS Medicare and Medicaid EHR incentives. | ONC MU Office CMS on payments OHITQ | 12/9/10 | http://www.youtube.com/watch?v=i1I23gIVV2E&feature=player_embedded |
| **Meaningful Use II: Tips for Conducting Meaningful Use Gap Analysis in the Safety Net Community** | As HRSA grantees and the safety net community work tirelessly to become Meaningful Users of healthcare information technology (IT), it is important for providers to assess their current health IT capabilities and evaluate where their meaningful use gaps exist. By determining these meaningful use gaps, providers, health centers, and clinics can then determine how to plan and what steps are necessary for them to become meaningful users of health IT and qualify for the Centers for Medicare and Medicaid Services' Electronic Health Record Incentive Program. The webinar provides tips on how HRSA grantees and the safety net community can evaluate and conduct meaningful use gap analysis. The presenters on this webinar come from a health center, rural health center, and health center controlled network and will present on their experiences and tips regarding this topic. | HRSA/OHITQ | 11/5/10 | http://www.youtube.com/watch?v=TjBVjyxG85M&feature=player_embedded |
| **Meaningful Use III: Tips for Implementing Meaningful Use in the Safety Net Community** | This is the third HRSA Health IT and Quality technical assistance webinar in our series on Meaningful Use and its impact in the safety net population. The presenters will focus on strategies their health facilities utilize for overcoming barriers and successfully becoming meaningful users of health IT. The presenters are seasoned experts who come from a variety of HRSA grantee perspectives within the safety net community including rural and urban clinical roles within this topic area | HRSA/OHITQ | 9/17/10 | http://www.youtube.com/watch?v=YHFr5cLy_to&feature=player_embedded |

# Primary Care Integration

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| **National HIV/AIDS Strategy All Grantee Call** | "Improving HIV/AIDS Care in the Health Center Community" National HIV/AIDS Strategy technical assistance | HRSA/BPHC | 1/31/11 | http://bphc.hrsa.gov/technicalassistance/taresources/nhascallnotes040111.pdf.pdf |
| **Introduction to Effective Behavioral Health in Primary Care** | This webinar provides an introduction for clinicians in Federally Qualified Health Centers and Community Behavioral Health Organizations interested in evidence based practices for integrating behavioral health into primary care. Participants gain valuable information to support their clinical practice - including how behavioral health needs present in primary care, screening and diagnostic practices, clinical routines of integrated care, and team-oriented training. | HRSA/BPHC | 6/1/11 | https://www2.gotomeeting.com/register/812302570. To access the presentation materials: http://www.thenationalcouncil.org/galleries/resources-services%20files/June%201%20Webinar.pdf |
| **The Value of Psychologists in Health Centers** | We invite you to listen to a multi-disciplinary panel of Federal staff as well as a BPHC grantee for this HRSA/BPHC Technical Assistance Call on the value of psychologists in federally qualified health centers and other integrated behavioral health settings. | HRSA/BPHC | 7/25/11 | Slides (PDF- 50 slides) Audio Recording (MP3 - 16 MB) Transcript (Word - 193 KB) |
| **SAMHSA-HRSA Center for Integrated Health Solutions Webinar: Building Behavioral Health Capacity through the National Health Service Corps** | The SAMHSA-HRSA Center for Integrated Health Solutions has developed a manual to help providers and agencies capitalize on the opportunities provided through the NHSC program. This webinar will provide a history of the program, highlight the resources provided in the manual, and explain how your organization can apply to participate **Webinar Objectives:** <ul><li>Provide an overview and description of the National Health Service Corps program</li><li>Describe the program's application process and how the National Health Service Corps manual can help providers seeking to implement or sustain integrated care</li><li>Share a real-life example of one organizations' experience with the program</li></ul> | HRSA/SAMHSA | 10/25/11 | Presentation Replay |

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| **Establishing Smoking Cessation Initiatives in Health Centers** | The SAMHSA-HRSA Center for Integrated Health Solutions presents a webinar to assist health center care providers in establishing and implementing smoking cessation initiatives. | HRSA/SAMHSA | 8/11/11 | http://www.integration.samhsa.gov/images/res/Chad%20morris.pdf |

# Quality

| Training Session | Session Content | Host | Date | URL/Contact |
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| **Quality Improvement Planning Learning Series - Session #1: "Maximizing the Effectiveness of Quality Improvement Plans"** | ■Analysis of the QI plans submitted with FTCA deeming applications<br>■Background information on Section 330 core program requirements that relate to quality improvement<br>■A summary of the seven elements of an effective quality improvement plan<br>■Ideas on how to link QI planning with other quality-related activities | HRSA/BPHC | 12/10/10 | http://www.youtube.com/watch?v=p_eGjs0K-So |
| **Quality Improvement Planning Learning Series - Session #2: "How to leverage resources to design a successful health center QI program"** | ■BPHC highlighted the critical nature of Quality Improvement Planning in that context.<br>■Seiji Hayashi outlined BPHC's strategy to guide and support health center QI planning.<br>■Clinical consultants, Ed Zuroweste and Candace Kugel, provided strategies for the teambuilding, goal-setting, and gap analysis necessary to design your QI plan. They will advise health centers on how to leverage the available resources to create a successful QI infrastructure at your health center. | HRSA/BPHC | 3/10/11 | http://bphc.hrsa.gov/policiesregulations/quality/index.html |

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| **Quality Improvement Planning Learning Series: Session #3: "Tips for Implementing Your QI Plan"** | Jan Wilkerson of Georgia PCA provided tips on how to implement your QI plan, including how to avoid common pitfalls and how to link with other quality-related efforts. Matt Burke, Senior Clinical Advisor in the Office of Quality and Data in the BPHC set the stage for the conference call, which will cover:<br>- How to choose specific strategies for improvement<br>How to evaluate whether the improvement intervention is effective<br>- Tips on making quality a focus organization-wide and spreading the word about QI | HRSA/BPHC | 3/31/11 | Audio replay available.<br>Telephone Number: 800-294-4342<br>Passcode: 6040<br><br>http://bphc.hrsa.gov/policiesregulations/quality/index.html |
| **BPHC Grantee Enrichment TA call: The Quality Journey: Paths to High Performance** | A multi-disciplinary panel of Federal staff and academic researchers for this HRSA/BPHC Technical Assistance Call on high performing health centers.<br><br>• Jim Macrae shared information about BPHC's overall approach to Quality Improvement;<br>• Dr. Deborah Gurewich from Brandeis University described some of the paths to high performance revealed in recent research; and<br>• BPHC's Office of Training and Technical Assistance Coordination (OTTAC) discussed resources available to assist and support grantees on their quality journey. | HRSA/BPHC | 6/7/11 | http://bphc.hrsa.gov/technicalassistance/trainings/highperformance06072011.pdf |

| Training Session | Session Content | Host | Date | URL/Contact |
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| **HRSA Information Session: Many Paths to the Patient Centered Medical Home – Which One is Right for my Organization?** | The purpose of this session is to:<br><br>Identify the difference between the Accreditation and the PCMHH Initiatives;<br><br>Identify the difference between the Patient Centered Medical Home recognition conducted by the three recognizing organizations;<br><br>Identify resources on the HRSA webpage that are available to help grantees select the recognition organization that best meets their health center needs; and<br><br>Understand the process for enrolling in the initiative and the timelines involved with medical home recognition. | HRSA/BPHC | 5/31/12 | http://bphc.hrsa.gov/policiesregulations/policies/pal201101.html |

# Reporting

| Training Session | Session Content | Host | Date | URL/Contact |
|---|---|---|---|---|
| **Lessons Learned Technical Assistance Call on Health Center Quarterly Report (HCQR) and ARRA 1512 Federal Reporting** | HRSA hosted a technical assistance call for grantees to discuss common reporting problems and issues experienced during the last reporting period for HCQR and ARRA Federal Section 1512 reporting. | HRSA | 3/30/11 | http://bphc.hrsa.gov/recovery/ |

## Special Populations

| Training Session | Session Content | Host | Date | URL/Contact |
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| Training Session | Session Content | Host | Date | URL/Contact |
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| **BPHC Grantee Enrichment Call: "Public Health Concerns of the LGBT Population"** | This call will emphasize the importance of recognizing and addressing the unique health experiences and needs of the LGBT populations. During this call a multi-disciplinary panel of Federal staff and two HRSA grantees will discuss the principal sources of health disparities among LGBT populations; and share real life experiences about what these grantees have accomplished to promote access to care for LGBT persons in their communities. | HRSA/BPHC | 10/24/11 | Agenda<br><br>Resource List<br><br>Replay<br><br>Transcript |

| Training Session | Session Content | Host | Date | URL/Contact |
|---|---|---|---|---|
| **Serving an Aging Population (65+) in Health Centers** | The purpose of this session will be to discuss key health issues affecting the age 65+ population and how these issues can be addressed in health centers. There will be an overview of traditional and innovative methods for meeting older patients' health needs followed by field experience discussions from two grantees who effectively serve older populations in their health centers. | HRSA/BPHC | 5/24/12 | Agenda: http://bphc.hrsa.gov/technicalassistance/trainings/Training%20Materials/aging_agenda.doc

Presentation: http://bphc.hrsa.gov/technicalassistance/trainings/Training%20Materials/aging_presentation.ppt

Bios: http://bphc.hrsa.gov/technicalassistance/trainings/Training%20Materials/aging_bios.doc

NACHC Resource: http://bphc.hrsa.gov/technicalassistance/trainings/Training%20Materials/aging_nachc.pdf

Resources: http://bphc.hrsa.gov/technicalassistance/trainings/Training%20Materials/aging_resources.doc

Transcript: http://bphc.hrsa.gov/technicalassistance/trainings/Training%20Materials/agingtranscript.doc

MP3: http://bphc.hrsa.gov/technicalassistance/trainings/Training%20Materials/agingmp3.mp3 |

# Uniform Data Systems (UDS)

| Training Session | Session Content | Host | Date | URL/Contact |
|---|---|---|---|---|
| **BPHC UDS Training Series 2010** | • UDS Review- View this to help you determine which of the modules to review<br>• Module 1- Intro to the UDS<br>• Module 2- Patient Profile. Zip code Table, Tables 3A, 3B, and 4<br>• Module 3- Staffing & Utilization. Table 5<br>• Module 4- Clinical Information. Tables 6A, 6B, and 7<br>• Module 5- Methods and Guidance for Reporting Clinical Measures.<br>• Module 6- Financial Costs. Table 8A<br>• Module 7- Revenues. Tables 9D and 9E<br>• Module 8- Changes to the 2010 UDS and Proposed Changes for 2011<br>• Module 9- UDS Data Analysis and Use<br>• Module 10- Using the EHB to Complete Your UDS Report<br>• Data for Decision Making<br>• The UDS Mapper | HRSA/BPHC | 12/1/10 | http://www.bphcdata.net/html/bphctraining.html |
| **2011 UDS New Clinical Measures Training** | This is a HRSA/BPHC training session on the 2011 Uniform Data System (UDS) new and continuing clinical measures The objectives of this training session are to help grantees understand:<br>• What the new measures are and why they are being added, and<br>• How to complete and submit Clinical Measures data on Tables 6B and 7 of the 2011 UDS. | HRSA/BPHC | 5/26/11 | For more information on the 2011 UDS clinical measures, please see Program Assistance Letter (PAL) 2010-12 at http://bphc.hrsa.gov/policiesregulations/policies/pdfs/pal201012.pdf |