

DO NOT PROCESS, STORE, OR TRANSMIT CLASSIFIED INFORMATION ON NONSECURE TELECOMMUNICATIONS SYSTEMS. OFFICIAL DOD TELECOMMUNICATIONS SYSTEMS INCLUDING TELEPHONE, FACSIMILIE MACHINES, COMPUTER NETWORKS, AND MODEMS-ARE SUBJECT TO MONITORING FOR TELECOMMUNICATIONS SECURITY PURPOSES AT ALL TIMES. USE OF OFFICIAL DOD TELECOMMUNICATIONS SYSTEMS CONSTITUTES CONSENT TO INFORMATION SYSTEM SECURITY MONITORING.

Telephone Guide December 8, 2011

Any changes/corrections/deletions please contact IMD at 734-9505

Kenner Army Health Clinic Fort Lee, Virginia



PLEASE NOTE THE FOLLOWING VERY IMPORTANT INFORMATION

In an effort to improve our responsiveness to emergencies within Kenner, in the event that you witness an emergency within the clinic, please call 734-9999 and inform the operator of the nature and location of the emergency. Overhead paging is still an appropriate means of calling for help: to activate PA system, dial *156, after tone dial 0, after second tone dial 0 and give a message. Calling 911 remains an important part of any emergency that appears life threatening. If you are BLS trained, remember the ABCs of treatment.

**Unless noted, the area code for all telephone numbers in this listing is
804-734-XXXX**

**KENNER AHC PATIENT APPT LINE 1-866-LEE-KAHC (533-5242)
INFORMATION DESK 734-9000**

ADMINISTRATION/HEADQUARTERS

Commander	9256
Dep Cdr Admin (DCA)	9256
CDR/DCA Secretary	9256/9277
Dep Cdr Nursing (DCN)	9277
Dep Cdr Clin Svcs (DCCS)	9277
DCN/DCCS Secretary	9277/9256
Sergeant Major	9264
Patient Advocate	9512
Command Area Fax	9383
Risk Mgt/Joint Commission	9434
Patient Safety/Infection Ctrl	9028
Credentials Coordinator	9295
Public Affairs Officer	9086
Safety Manager	9445
Admin Officer of the Day (AOD)	9000

ACTIVE DUTY CLINIC

Medical Director	9977
Nurse Manager	9540
NCOIC	9972
Receptionist	9057/9967
Triage Nurse	9128
Hearing Conservation	9731
Physical Exams	9649
Fax	9969

ALCOHOL AND DRUG OFFICE

Control Officer	9180
Education Coordinator	9079
Drug Testing Coordinator	9177

ASAP CLINIC

Chief	9181
Receptionist	9601
Fax	9193

CLINIC EDUCATION, TRAINING, & STAFF DEVELOPMENT (P-8151)

Chief	9168
NCOIC	9627
Training Coordinator	9580

CLINICAL SUPPORT DIVISION

Chief	9126
Contracting Officer	9604
Patient Appoint Coord	9060
Patient Advocate	9512
Call Center Mgr	9112
Fax	9383

COMMUNITY BEHAVIORAL HEALTH

NCOIC	9172
Administrative Officer	9150
Appt Only (Permanent Party)	9623/9143
Appt Only (AIT)	9387/9143
Fax	9188

DENTAL CLINIC CMD (P-8204)

Commander/Secretary	9614
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FACILITIES MANAGEMENT

Facility Manager	9051
Maintenance Supervisor	9240
Service Orders	9433
Fax	9640

FORT A.P. HILL CLINIC (P-1650)

Chief	804-633-8179
NCOIC	804-633-8229
Front Desk	804-633-9339
Fax	804-633-8401

HUMAN RESOURCES (P-8200)

Chief	9600
Deputy Chief	9490
Enlisted Personnel Clerk	9605
Civilian Personnel	9586/9589
Officers Records	9274
Fax	9297

INTERNAL MEDICINE CLINIC

Chief	9734
Team Leader	9220
Nurse Station	9735
Dermatology	9675
Dietician	9427
Fax	9312

INFORMATION MANAGEMENT

Chief	9544
Deputy Chief	9026
Mail Room/Forms	9412
Admin/Records Management	9505
Helpdesk/ESD	1-800-872-6482
Work Stoppage Hot Line	9090
Fax	9645

LABORATORY SERVICES

Chief	9105
NCOIC	9104
Secretary	9102
Receptionist	9101
ANCOIC/Supply	9103
Civilian Supervisor	9106
Serology	9108
Microbiology Tech	9109
Urinalysis	9110
Hematology Section	9111/9114
Shipping	9113
Chemistry	9115
Lab Break Room	9116
Strep Line	9641
Fax	9357/9567

LOGISTIC SERVICES

Chief	9009
NCOIC	9178
Medical Supply Officer	9179
Medical Supply Tech	9178/9570
Medical Supply Fax	9478
Warehouse	9507/9032/9055/9398
Property Book Officer	9417
Supply Tech Property	9403/9269
Property Management Fax	9018
Medical Maintenance Chief	9201
Medical Maintenance NCOIC	9244
Biomedical Equipment Specialist	9335
Med Maintenance Work Orders	9082
Medical Maintenance Fax	9482
Housekeeping Officer	9966
Housekeeping	9413

MANAGED CARE DIVISION

Chief	9049
Referral Management Center (RMC)	2273
RMC Supervisor	9421
RMC Fax	9379
Medical Management	9294
Active Duty Claims	9450
Transitional Care	9087
Case Management	9963/9536/9690
Nurse Case Manager FAX	9268
Health Benefit Advisor (HBA)	9447/9448
HBA Fax	9480

MEDICAL COMPANY (P-8200)

Commander	9370
First Sergeant	9591
Reenlistment	5333/9922
Unit Training NCO	9587
Fax	9297

OPTOMETRY CLINIC

Receptionist	9253
NCOIC	9347
Fax	9248

ORTHOPAEDIC SERVICES

NCOIC	9582
Front Desk	9226
Fax	9562

PATIENT ADMIN DIVISION

Chief/Deputy Chief	9314/9567
NCOIC/Asst NCOIC	9292/9622
Patient Affairs	9299/9262
Chief/Dep/NCOIC/Pat Aff FAX	9389
MEB/Contact Reps	9706/9545
MEB/PEBLO	9319/9349
MEB/PEBLO FAX	9653
Vet Affairs Med Supp Coord	9096
Billing/Claims	9306/9293
Billing/Claims FAX	9195
Medical Records	9283/9285
Medical Records Supervisor	9284
Medical Correspondence	9508
Outpatient Records/Med Corr FAX	9594
Compliance Officer	9078
HIPAA Privacy	9078/9284
TMC Medical Records	9088

PEDIATRICS (WILKERSON CLINIC)

Pediatric Nurse Manager	9094
NCOIC	9161
Front desk	9125
EFMP	9130
Fax	9011
Nurses Line	9153

PHARMACY SERVICES

Chief/Admin	9141
NCOIC	9286
Call-In Refill Pharmacy	9535
Refill Customer assistance	9138
Outpatient Pharmacy	9137
Supply	9139

PHYSICAL THERAPY

Front desk	9200
Fax	9562

PLANS, TRAINING, MOBILIZATION, & SECURITY (P-8151)

Chief	765-3253
NCOIC	9289
Security	9579
Fax	9644

PREVENTIVE MEDICINE DIVISION

Chief	9344
NCOIC	9325
Community Health Nurse	9063
Health Promotion Wellness	9304
Occupational Health	9159
Industrial Hygiene	9438
Environmental Health	9652
Environmental Tech	9310
Flu Hotline	9266
Fax	9441

PRIMARY CARE CLINIC

Chief	9247
Clinical OIC	9175
NCOIC	9213
Front Desk	9993/9164/9243
Fax	9312
Nurses Station	9206/9721
Immunizations	9162

PRIMARY CARE DIVISION (ADMIN)

Chief	9251
NCOIC	9324
Secretary	9554
Fax	9296

RADIOLOGY SERVICES

Chief/Receptionist	9118
NCOIC	9085
Assistant NCOIC	9124
Reading Room	9046/9122
Fax	9008
TMC Radiology	9460

RESOURCE MANAGEMENT DIVISION

Chief	9511
Budget Officer	9404
Contracts/DTS/GTC	9656
Supplies/GPC/MIPRS (Rec)	9332
Payroll/MIPRS (Send)	9408
MEPRS	9406
Chief, Data Quality	9483
Data Quality Manager	9373
Manpower/Agreements	9409
DMHRSi	9406/9067
Fax	9001

SOCIAL WORK SERVICES

Assistant	9152
Fax	9962

SOLDIER READINESS CLINIC (P-3400)

Chief	9004
Nurse Manager	9546
NCOIC	9640
MEDPROS/Mobilization	9430

TRICARE SERVICE CENTER:**HEALTH NET FEDERAL SERVICES**

Customer Service	1-877-874-2273
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TROOP MEDICAL CLINIC (P-3219)

Chief	6261
NCOIC	9465
Nurse Manager	9446
Front Desk	6474/6093
Records Room	9088
Pharmacy	7836
Fax	6263/9462
Radiology	9460

TROOP MEDICAL AND DENTAL CLINIC BLDG 18036 (TMC2)

Front Desk	5445/5447
Pharmacy	5432
Dental OIC	5421
Dental NCOIC	5422
Dental Reception Desk	5365/5454
Physical Therapy	5300
Radiology	5438

VETERINARY SERVICES (P-11025)

Chief	2449
NCOIC	2459
Appointments	2446
Fax	2460
Food Inspection Office	9282
Food Inspection NCOIC	1883