

Results of first Juvenile Review Board available to community

By Col. Mark Oswald

Office of the Staff Judge Advocate Special to the Outlook

In previous editions of the Outlook, the nature and purpose of the Juvenile Review Board was explained.

The JRB is an administrative panel of community experts in the fields of social sciences, education, law and law enforcement, and community services convened to review cases of alleged juvenile misconduct and make findings recommendations to the Civilian Misconduct Action Authority.

To address founded acts of juvenile misconduct, the JRB's recommendations may include rehabilitative community service, counseling, and education in addition to punitive forms of administrative discipline.

While the JRB is an administrative board, and participation by juvenile offenders and their parents in the JRB process is voluntary, the JRB is sometimes called upon to adjudicate acts of criminal misconduct.

As a general rule, for most misdemeanor criminal misconduct, the U.S. Forces will not refer cases to the Italian criminal system. However, all juveniles are subject to the exercise of Italian criminal jurisdiction and the Italians will prosecute juveniles in appropriate cases.

In its first two months of sessions, the following cases have been adjudicated with approved findings and recommendations by the CMAA:

1) A Vicenza youth, age 17, was found responsible for a second incident of shoplifting from AAFES facilities. The youth was directed to perform 50 hours of supervised community service, referred for counseling, and all AAFES privileges (exchange, shopette, movie theater, etc.) were revoked for a one year period.

2) A Vicenza youth, age 17, was found responsible for a first incident of shoplifting from AAFES facilities. The youth was directed to perform 20 hours of supervised community service, referred for counseling, and all AAFES privileges were suspended for a six moths period.

3) A Livorno youth, age 19, was found to be in possession of hashish. The youth was directed to participate in Adolescent Substance Abuse Counseling Services ; seek social work services counseling; and to perform 40 hours of supervised community service.

4) A Livorno youth, age 18, was found to be in possession of hashish. The youth declined to voluntarily participate in the JRB process. Upon JRB recommendation, the youth was permanently barred from all military installations of any service within the EUCOM theater.

5) A Livorno youth, age 18, was found to found to have possessed and distributed hashish. Upon JRB recommendation, the youth was permanently barred from all military installations of any service within the EUCOM theater.

6) A Vicenza youth, age 17, was found to have engaged in acts of public drunkenness. The youth was directed to participate in Adolescent Substance Abuse Counseling Services; and to perform 20 hours of supervised community service.

7) A Vicenza youth, age 17, was found to have wrongfully appropriated another's bicycle, and was responsible for a first incident of shoplifting. The youth was directed to replace or repair the bicycle wrongfully taken (to the owner's satisfaction); to perform 20 hours of supervised community service, and all AAFES privileges were suspended for a six months period.

8) A Vicenza youth, age 18, was found to have wrongfully provided alcohol to minors. The youth was directed to participate in Adolescent Substance Abuse Counseling Services; and to perform 30 hours of supervised community service.

9) Three Vicenza youths, ages 15, 17, and 18, were found to have engaged in consuming alcoholic beverages in violation of U.S. regulations. All three youths were directed to participate in Adolescent Substance Abuse Counseling Services; and to perform 20 hours each of supervised community service. See JRB on page 5

Child & Youth Services hike fees Sept. 1

Army Community Service turns the big 4-O!



Holly Gifford (left), Vicenza Army Community Service director, joins Donna Stammer, wife of Lt. Col. Mark Stammer, 2nd Battalion, 503d Infantry (Airborne) commander, and Capt. Robert 'Quincy' Curtis, 2-503 Rear Detachment commander, get ready to cut the cake for the ACS 40th birthday celebration held at the Davis Family Readiness Center July 29. ACS was officially created in 1965 under the Directorate of Community Affairs to ensure every Army post the infrastructure to respond to the needs of the military family. To learn more about ACS call 634-7500, off post at 0444-71-7500. (Photo by Laura Kreider, Outlook staff)

ID card scanning underway in community

Office of the Provost Marshal Press Release

People entering Caserma Ederle can expect to have their Installation Access Control System cards scanned as they enter many of the gates controlled by the 22nd Area Support Group.

Community members whose IACS cards have not been entered into the

American employees who may require access onto installations in Germany.

USAREUR installation passes for non-American employees will be issued on a voluntary basis using AE Form 190-16A, dated March 2005.

Non-American employees will be registered at the IACS office located in Bldg 4b. Department of Defense ID cardholders need to bring their current ID card. Soldiers and civilians who possess the first generation Common Access Card should check to see if the bar code on the back of their card is legible. If it cannot be scanned, the cardholder will have to get a new card made before registering in IACS. The new CAC card is laminated on back and front. Installation pass holders will need their current pass and authorization from their sponsoring organization to register on a voluntary basis only. Access for retirees, former military members and others with some connection to the Army will be handled on a case-by-case basis at the IACS office. The summer months will see a transition period which there will be hands on checks, access rosters, and sign-in procedures continued along with IACScontrolled access.

Directorate of MWR Press Release

Effective Sept.1, Army Europe Child and Youth Services fees will increase. While CYS realizes that spending more for childcare, youth activities and sports is not always welcome, this is the first fee increase in three years.

CYS is implementing the new fees at the direction of IMA-Europe in order to comply with current DOD ranges and to offset the higher operational costs incurred in the European region. However, because we have been identified as a high cost area, COLA and Post Allowance will no longer be included in the calculation of the Total Family Income.

In addition, the new IMA-E CYS fees are set at the lowest allowable amount within the current DOD fee range for high cost areas.

The new fee schedule will now be comparable to fees charged in CONUS locations to maintain consistency for Soldier's families, despite changes in duty stations.

One change that will affect all CYS users is the increase in the annual CYS registration fee from \$15 per child/\$35 family to \$18 per child/\$40 family.

However, children in School-Age Services will continue to receive five hours of free open recreation per month.

Discounts for coaches and the multiple-child discount will continued to be offered.

For specific rate changes please consult our information pamphlet or stop by our Central Registration Office located in Davis Family Readiness Center.

Your CYS fees pay for salaries and training of staff that work directly with See Fee Hike on page 3

system will be advised that they need to go to the Central Inprocessing Facility and have their cards registered.

Effective Monday, U.S. citizens entering the post who have not registered in IACS will be told to park their vehicles and go to the guards office where their identification will be entered into the computer to see if they are allowed to access the post.

However, this will not register their ID card in IACS - they will still have to go to the Central Inprocessing Facility and have their information registered in IACS.

Effective approximately Sept. 1, access to post is via IACS only.

If the ID card is not registered in IACS, the community member will be denied access to post and have to contact someone who has sign-in privileges in order to enter post.

The IACS office is also issuing USAREUR installation passes for non-

For more information regarding IACS contact Laurel Lang at 634-8807 or Staff Sgt. Robert Word at 634-8521.

Press Release

Steer clear of car-sale scams

By Robert Szostek USAREUR Office of the Provost Marshal

There is a new scam making the rounds in Germany. It involves Americans selling their cars in the classified ad sections of newspapers like the *Stars and Stripes*. To date, this scam has been reported in Mannheim, Stuttgart and Frankfurt. Here is how it works.

"Someone poses as a buyer, often by email from a far-off country, and forwards a large cashier's check to you for more than the asking price," said Lt. Col. Carol A. McKinney, chief of Law Enforcement Operations at the USAREUR Office of the Provost Marshal.

"The buyer wants you to ship the car to his country, giving the excuse that the extra cash is for shipping, and asks you to wire any excess amount back to him via a money transfer agency."

The check will eventually bounce, but this can take a long time. If you have already shipped the car and wired the excess cash by then, the car and money are lost and remain untraceable, according to McKinney. The scam takes advantage of a rule which forces banks to clear a cashier's check within five days although they don't necessarily verify the check in that time.

Sometimes the criminals are only after the excess cash, rather than the car. There's always some pretext – the buyer made a mistake, needs the money for shipping or whatever – but the end result is the same. The seller discovers that the certified check is worthless after sending the cash.

This scam can involve any expensive item such as motor bikes or motor scooters, horses or even pieces of art.

"Many rip-offs employ certified checks,"

McKinney stated and many buyers insist on them, claiming they're as good as cash.

"But the check may bounce. It may be phony. Counterfeiters can create realisticlooking checks, or alter real checks , in ways that make them worthless," she added. The solution is to trust your gut – to a point.

"There's no foolproof way to tell the good guys from the bad guys, but if the deal sounds too good to be true you're probably being

> taken for a ride," McKinney stated. If your instincts tell you something's wrong, trust them.

Also make sure any certified checks you're offered are good. Get your bank's toll-free number and call to ensure any check is legitimate and hasn't been stopped. Another popular

scheme to dupe car sellers involves fake escrow services. Legitimate escrow services act as middlemen, taking payment from buyers and then releasing the money to sellers once the items bought have been properly transferred. They're common in real estate transactions and Internet-based sales. A fake escrow service can help a criminal steal a car by falsely verifying a payment has been made.

Most car transactions go through without a hitch but there's also the remote – but real chance – of being robbed or hurt.

Private sales often involve meeting and getting into cars with strangers – always a risky proposition. Both men and women should consider having a friend accompany them to any transaction, inspection or test drive. Some sellers take the additional precaution of meeting in a public place rather than at home.

Also, if you're a woman, think twice about putting your name in an ad.

You can find more crime prevention tips online from the National Crime Prevention Council at *www.ncpc.org/ncpc/ncpc/*.

Formed for God's family

The 22nd Area Support Group Chaplain's Family Life Office, in partnership with deployed SETAF and 173d Airborne Brigade chaplains, is writing a series of devotional articles based on the best-selling book, "A Purpose Driven Life," by Pastor Rick Warren.

The intent of these articles is to offer deployed Soldiers and their family members a devotional meditation which they can use for weekly discussion and to hopefully deepen their spiritual connection during the separation.

Chaplain (Lt. Col.) Robert Guy 22nd Area Support Group

"See how very much our heavenly Father Loves us,

For He allows us to be called His Children,

And we really are!"

- 1John 3:1 (New Living Translation)

I have a six year old adopted nephew whose name is Noah. His biological mother, at the age of 18, decided to put him up for adoption, because she knew that she was incapable of providing a healthy home for him.

She wrote a letter stating her reasons as to why she was giving him up for adoption. This letter is to be given to Noah when he reaches a certain age.

I have read that letter. It is a letter that reveals a young woman's heart wanting the very best for her newborn baby. She wanted him to be raised by Christian parents in a loving Christian home. Noah is a great blessing to our family and he is deeply loved.

God, too, is looking for children to adopt into his eternal family. In Ephesians 1:5, Paul writes that God has "predestined us to be adopted as his sons through Jesus Christ, in accordance with his pleasure and will." (New International Version)

God desires to have a family and it is his will that we become a part of his eternal family. It brings him great pleasure. We become a part of that family through our confession of faith in Jesus Christ as Lord and Savior.

Our family life on earth can be very fragile. In the long term, our family life is temporary.

Many times, family life is broken by divorce, or by the challenge of our family members growing older and eventually facing death.

But the good news of the gospel is that we can become part of God's family. This family relationship will last for all eternity, never to be broken by the challenges we face in this earthly life.

It is important for us to understand what a great privilege it is to be invited to be part of the family of God.

Jesus answered the question as to who are my brother and sister. Jesus pointed to his disciples and said, "These are my mother and brothers. Anyone who does the will of my father in heaven is my brother and sister and mother." Matthew 12:49-50 (New Living Translation

All of us desire to be loved and part of a loving family. We can experience that type of love in the family of God.

So if we want to be part of that family, Jesus said we need to obey God's will. We need to confess Jesus Christ as Lord and Savior and follow that confession up with baptism.

Rev. Warren writes, "Baptism is not an optional ritual to be delayed or postponed. It signifies your inclusion into in God's family."

Warren also writes, "Being included in God's family is the highest honor and greatest privilege you will ever receive. Nothing else comes close. Whenever you feel unimportant, unloved, or insecure, remember to whom you belong." (pg 138)

Community Action

This forum is to discuss issues that affect the community.

If you have an issue that you wish to submit, visit the 22nd Area Support Group Web site at *www.22asg.vicenza.army.mil* and click on the Community Action Council link.

This link provides you the opportunity to review issues that have been previously submitted and responded to by post agencies. There is also a form available for you to submit any new issue you would like addressed. If you have questions, call 634-5222 or 0444-71-5222 from off post. to a certain extent -I certainly would not bring my 4 year old with me into the frame shop or gym, but I don't see what safety issue comes up with a baby that is strapped into a stroller.

Is it possible to bring children to events as long as they don't move about the place (are in a stroller) and are not a disturbance to other users of these facilities?

Is there any way to waive these policies in place right now (only during deployments) by maybe signing a waver as the parent?

Response from Directorate of MWR: An exception to policy is not necessary. Children are not only allowed in most MWR facilities, they are welcome guests. Such facilities include, but are not limited to, the Child Development Center, School Age Servcies, Youth Services, Army Community Servcies, Army Lodging, swimming pools, Ederle Lanes, ITR, Joe Dugans, post library, Outdoor Recreation, and Soldiers' Theater. community to attend.

It would be nice for the community if CAC was scheduled in the evening after 5 p.m.

Response from Plans, Analysis and Integration Office: As a community-wide forum, the CAC is made up of not only the action council but also the Community Update, Volunteer Recognition, and Command Information Highlights. As such, supervisors are encouraged to release individuals in order to attend the CAC.

As a large number of personnel are required to put on the CAC, it would be difficult to have it after duty hours, as well as the fact that it would interfere with the AAFES Movie schedule.

potty installed at the field.

Response from DPW: DPW cleans the bathroom two days a week: Tuesdays and Fridays mornings. DPW will make an additional contract for the summer months to have the facility cleaned on Saturdays and Sundays. Estimated dates for the contract will be July 15- Oct. 2. For the duration of the additional contract, cleaning will occur on Tuesdays, Thursdays, Saturdays and Sundays.

The Villaggio community needs to help with the endeavor of keeping this area clean.

Constructing a permanent bathroom is not in accordance with the long term plan for Villaggio.

Response from Directorate of Logistics: A port-a-potty will be contracted out for the Villaggio Sports Field on the left side of the entrance gate.

"...But if the deal sounds too good to be true you're probably being taken for a ride."

- Lt. Col. Carol McKinney

USAREUR Office of the

Provost Marshal

The command encourages you to identify yourself when submitting a CAC issue in order to be able to answer your concern directly.

Childcare is offered during the CAC at \$2.50 per hour, per child for children ages 6 weeks through kindergarten from 8:45-11:15 a.m. Preregistration is required. Children will be cared for in the Child Development Center, Building 395. Children must be registered with Child and Youth Services Central Registration.

Call 634-7219 or stop by their new location in the Davis Family Readiness Center.

The next CAC is Aug. 24 at 9 a.m. in the Ederle Theater.

Issue: Since the deployment of our spouses, those of us who have young children are no longer able to use certain MWR facilities (e.g. Gym, Art Center, Car Center) because of safety regulations that prohibit the children being on site.

I can understand this safety regulation

Parents are reminded that they are responsible for the actions of their children at all times when they are in these facilities, and the normal community Child-Supervision Guidance applies.

Because of the inherent safety risks in some MWR facilities, such as Arts & Crafts, Auto Crafts and the Fitness Center, special child admittance and supervision rules apply.

Issue: It is quite difficult to attend the Community Action Council as it's in the morning and a lot of us cannot get away from work to attend.

Some years ago there used to be Town Hall meetings and they happened after duty hours, which allowed a big part of the We publish a schedule months in advance in order to facilitate attendance by all community members.

Issue: I think that the new trash cans at the bus stop are a wonderful way to recycle and keep the neighborhood clean. The stainless steel recycle bin that just went up in front of bldg 109 is pretty nifty. Will more of them appear around post?

Is it possible to have one placed at the sports field in Villaggio? There is only a plastic recycling trash bin which is great but there is also a need for a waste bin for snack trash and other wastes.

Response from Directorate of Public Works: We are replacing all small trash bins on Villaggio and Caserma Ederle.

Discussion: Every season my children play T-ball and they practice on the Villaggio Sports Field on the left side of the entrance gate.

Because of the distance and unsanitary conditions of the restroom located at the other field, I think there should be a port-a**Issue:** In my opinion what really needs fixing is the AAFES food court, the Shoppette and the commissary Bistro. Tons of materials go out of those buildings without being recycled. My understanding is that Italian Law mandated recycling.

Response from AAFES: Great Idea! We are coordinating with the 22nd ASG DPW environmental engineer's office to make this happen. The food court now has waste bins for food items, which are now located next to our regular waste bins. Burger King and Subway shops will also have the new wet waste bins in the near future. Unfortunately, we are unable to recycle most of the plastic and paper wrappers/cardboard we use as they are not made of recyclable materials.

Response from Commissary: We are procuring four recycling containers for plastic and cans, glass, paper and waste.



What is this Soldier doing wrong? Find the answer below. (Photo by Jessica Boydston, Outlook Summer Hire)

22nd Area Support Group

Public Affairs Office

Below is information to educate the community on the SETAF policy regarding requirements for running, operating bicycles, in-line skating, skateboarding and the use of Heelys on and off post. This policy applies to all U.S. military members assigned to installations under the command and control of the Commanding General, SETAF Rear (Airborne).

References used for the SETAF policy are: Army in Europe Pamphlet 385-15-5, Leaders Guide to Accident Prevention in Physical Training Running Formation, 10 November 2004; and Department of Defense Instruction 6055.1. Department of Defense Traffic Safety Program, Running Formations, 10 November 2004.

Running

Individuals who run off post will comply with the following:

a. Use sidewalks or road shoulders. When sidewalks or road shoulders are not available, runners will run facing traffic.

b. Cross roads only at pedestrian crosswalks. When crosswalks are not available, runners will cross road at a right angle when traffic is clear in both directions.

c. Wear reflective belts or garments at all times when conducting physical training. Since the new PT uniform does not provide appropriate reflective illumination at sufficient distances to ensure safety and prevent accidents, reflective belts will be worn over the new PT uniform

d. Do not exit Gate #1. Running on Via Aldo Moro is prohibited by Italian Law (this includes the traffic circle at the north end of Via Aldo Moro).

e. Use the buddy concept (a minimum of at least 10 soldiers

SETAF policy for those who run, bike, skate, wear Heelys, use headphones

is needed) when running off post.

Formation runs will adhere to the following requirements: a. Formation runs will be conducted on post (unless prior coordination is made with the Provost Marshall, Carabinieri and local municipal officials for one-time events.)

b. Formations will be limited to three columns, plus one additional column for a cadence caller or member of the chain of command.

c. Formations will only occupy one-half of the roadway and will not impede the flow of oncoming traffic.

d. Lead and trail road guards will maintain 10 to 20 meter intervals from the main body.

e. Unit military personnel will wear reflective belts at all times when running. Cadence callers, chain of command personnel, and road guard elements will wear reflective belts and carry flashlights with illumination cones during period of limited visibility.

f. Commanders will take appropriate actions to ensure control and safety of stragglers.

g. Running in formation is prohibited on post Mondays thru Fridays during peak traffic periods (7:30-8:30 a.m., 11 a.m.-1 p.m., or 4:45-5:30 p.m.)

Army in Europe Pamphlet 385-15-5, Leaders Guide to Accident Prevention in Physical Training Running Formations, 10 November 2004, provides additional guidelines for planning physical training running formation events.

Bicycles

In accordance with DoD Instruction 6055.4, DoD Traffic Safety Program, active duty military, DoD civilians, U.S. contract employees, and family members must wear an approved bicycle helmet when riding on U.S. military installations. An approved bicycle helmet is one that has been designed for bicycling and is approved by the American National Standards Institute, the Snell Memorial Foundation Standards for Bicycle Helmets or the host-nation authorities. *The military Kevlar helmet is not approved for use as a bicycle helmet*.

Bicycle riders must wear helmets that fit properly and must have the chinstraps fastened. Instructions are provided with helmets on how to determine a correct fit. Children/infants riding on the same bicycle with and adult must also wear a helmet and use chinstraps.

Other requirements include:

• High visibility/reflective clothing (PT Belt, Vest) will be worn at night, during periods of limited visibility. The same type of clothing is recommended during daylight to assist in recognitions form other vehicle traffic.

• The riding of bicycles on any sidewalk is prohibited. (*In the photo at top left, the Soldier is riding on the sidewalk.*) This provision does not apply to small children learning to ride bicycles with the use of training wheels.

• Bicycles must be equipped with working lights, reflective markings, and a bell.

• Loose fitting clothes that may be caught in moving bicycle parts should not be worn. Slip-on shoes such as slippers or shower shoes will not be worn when riding

bicycles.

In-Line Skating and Skateboarding on and off post

The Vicenza Community Skate Park is located in Villaggio Housing Area. The skate park is the ONLY approved site for skateboarding, in-line skating, or trick bikes within the Vicenza community. Community streets and parking lots are not authorized for skateboarding, trick bikes, or in-line skating.

The Community Skate Park is adjacent to the Villagio above-ground swimming pool and is isolated from street traffic and contains approximately 5,000 square feet of space to conduct various in-line skating, skateboard and trick bike activities.

Soldiers, DoD civilians, retirees and their family members are eligible to use the skate park. The skate park is not available for rental or private usage.

Skate Park Rules and Safety Requirements must be followed at all times and are posted on a large sign on the Skate Park entrance.

These rules include use of protective gear is mandatory. Head injuries are the number one cause of disabling injuries for skaters. Helmets with chin straps fastened, knee pads, wrist guards and elbow guards will be worn by all individuals using the skate park. Protective headgear must be approved by Snell Memorial Foundation, American National Standard Institute or the Host Nation authorities.

In-line skating (Rollerblading) or skateboarding is not authorized on Italian roads. Italian Law (Article 190/8-9-10) prohibits roller-skating or skateboarding on Italian roads.

When conducting these activities at approved locations off post, all traffic signals, signs and devices must be obeyed.

Approved helmets and reflective garments must be worn during periods of reduced visibility.

Use of Heelys

The use of Heelys in any public or official building within the SETAF area of responsibility or the Community Skate Park in Villagio is prohibited.

Hellys are roller shoes with a single removable wheel on the heel of each shoe, allowing individual to remove the wheel and walk normally where skating is not authorized. Individuals will remove the wheels from their Heelys prior to entering any establishment.

Use of Headphones and Earphones

In accordance with DODI 6055.4, wearing portable headphones, earphones, or other listening devices while operating a motor vehicle and while jogging, running bicycling, skating or skate boarding on roads and streets on DOD installations is prohibited.

These devices impair driving and mask or prevent recognition of emergency signals, alarms, announcements, approaching vehicles, and human speech.

For more information about this article, or any safety issue affecting the Caserma Ederle community, contact the Installation Safety Office at 634-8109 or 7045, from off post call 0444-71-8109 or 7045.



Fee Hike from page 1

your children. Charging the most affordable rates while upholding DOD and Army certification standards will remain our commitment to you and this community.

SETAF Commander Maj. Gen. Jason Kamiya

Aug. 9. 2005 Vol. 38. Issue 31

SETAF Rear Detachment Commander Maj. Gen. David Zabecki

22nd ASG Commander/Publisher Col. Donald G. Drummer

Editor Diana Bahr

The Outlook is an unofficial publication authorized and provided by AR 360-1. All editorial content of the **Outlook** is prepared, edited, provided and approved by the 22nd Area Support Group PAO in Building 34 on Caserma Ederle in Vicenza, Italy. DSN 634-7000, FAX 634-7543, civilian telephone 0444-717-7000, fax 0444-717-543. E-mail: editor@setaf.army.mil.

The **Outlook** is published weekly by the 22nd ASG Public Affairs Office, Unit 31401, Box 10, APO AE 09630. It is printed by Centro Stampa Editoriale SRL, Grisignano (VI) 0444-414-303.

Editorial publication is an authorized section for members of the U.S. Army overseas. Contents of the **Outlook** are not necessarily the official views of, or endorsed by, the U.S. government, Department of Defense, Department of the Army, Installation Management Agency-Europe, 22nd Area Support Group or the U.S. Army Southern European Task Force. The editor reserves the right to edit all submissions for style, brevity and clarity. Circulation is 2,500. For further information, please contact the CYS Central Registration Office, 634-7219 or /7206, new hours, effective Aug. 15 will be 8:30 a.m. - 4:30 p.m.

Several forums are scheduled in the Family Readiness Center to answer your questions, these are: Wednesday from 12-1p.m. in the main conference room. Aug.16, from 11 a.m. -12 noon in the large classroom, and Aug. 22, from 5-6 p.m. in the main conference room.

Parents may also receive assistance calculating new fees by bringing the most recent LES for both employed parents to CYS Central Registration, located in the Davis Family Readiness Center on the following dates and times: Thursday from 11 a.m. -12 noon; Friday from 11 a.m. -1 p.m.; Aug. 18, 4 - 5 p.m.; Aug. 19 from 11 a.m. -1 p.m.; Aug. 23 from 12:30-1:30 p.m., and Aug. 25 from 4:30-5:30 p.m. Don't wait for Sept. 1, plan now for the changes ahead.

Soldier wins spot as All Army Softball team trainer, therapist

Story and photos

By Laura Kreider Outlook Staff

On Aug. 25, Capt. Alex Brenner leaves Vicenza for a three-week stint as the Softball Trainer and Therapist for the Men's All Army Softball Team.

"I have always been interested in softball and, since joining the Army in 1995, I have played on every post I was assigned, and I knew there was an All Army Team," said Brenner, a physical therapist at the U.S. Army Health Clinic-Vicenza, and a member of the health clinic's softball team as well. But what Brenner didn't know was that the Mens All Army team also needed a trainer – as well as a physical therapist.

"I found their Web site six months ago and I decided to put in an application, just like any other player," he said. "I went to the Sports Office, where I talked to Ricky Jackson, and he gave me forms to fill out."

Jackson the 22nd Area Support Group Community Sports programmer, faxed



Capt. David Meltzer (on table), has his ankle taped to treat a mild ankle inversion sprain by Capt. Alex Brenner, a physical therapist at the Vicenza Health Clinic.

Brenner's application to the Department of the Army Sports Office in Washington, D.C.

"He is very knowledgeable in his profession and possesses quality experience, techniques and skills to include being in good physical condition," said Jackson. We figured all those plusses might be in his favor, he added.

Brenner's contribution to the softball team is to evaluate injuries that may occur on the field, find out what is wrong, how serious it is, and help the players so they can continue to play in a safe manner. Brenner believes that his knowledge of the sport, along with the experience of being softball player as well, will help him treat any injuries the player may have.

"If something happens, I can act as a liaison between the softball field and the local hospital and let the doctors know what I think is wrong, so that having a practitioner on the field is helpful, too."

It's not just softball that Brenner has experience with.

While attending the Army Physical

Therapist School at the U.S. Army University in San Antonio, Texas, Brenner volunteered as the Fort Knox High School Football Team trainer. "I enjoyed the sport, so I volunteered in my spare time to work with the football team," he said.

In addition to baseball and football, Brenner had an opportunity to watch other sports, such as basketball and could see how players injured themselves in the games.

After being qualified as a certified orthopedic PT and arriving in Vicenza in 2003, Brenner has had plenty of opportunities to put his training to use.

"Here in Vicenza, the airborne Soldiers train very hard, they do a lot of running, jumping and they do



Alex Brenner, a member of the U.S. Army Health Clinic-Vicenza softball team, practices his swing in the batter's circle. Brenner, a physical therapist for the health clinic, has been chosen as the trainer and physical therapist for the Men's All Army Softball team.

combative training. The type of injuries that we see in the Soldiers are very similar to athletic injuries, so I am able to increase my experience," he said.

The All Army Softball series is about a three-week program, which includes the tryouts at Fort Lee, Va., and an Armed Forces Championship Tournament at Eglin Air Force Base, Fla., starting Sept. 5.

"After that, there will be the American Softball Association National Championship, another tournament where we play against civilian teams as well," said Brenner.

Brenner is grateful to the command that gave him the chance to apply for this threeweek position.

"I thank my commander, Colonel Bradley Harper, and assistant commander, Executive Officer Lieutenant Colonel John Alvarez, as they have been very supportive in letting me do this. It is a great opportunity!'

After his experience in the states, Brenner comes back to his job as a physical therapist at the Vicenza Health Clinic.

"But I can apply again next year," he says with a grin.



Rigger sets her sights on Army 10-Miler

By Jessica Boydston Outlook Summer Hire

Setting goals is a piece of cake, but achieving them is another story. Sgt. Elaine Rothlisberger not only set goals for herself, but she set ones that she was sure she would need to work hard at to achieve.

Rothlisberger has been an athlete ever since she can remember. She played soccer and was on the cross county team in high school, and in college, she got into rowing.

She explained how she loves the way that running makes her feel, and likes when people ask her why she likes to run so much. Her favorite answer is, "Because I can, and why not?"

would require hard work and dedication.

"I hadn't run a 10-miler or any race for the past few years and I'd really been itching to get back into running," explained Rothlisberger. "I knew that if I really wanted to get anywhere and get time off to train like I needed, I would have to earn it by proving to my chain of command I could do it.

"I also thought it would be pretty great to be part of something that I thought was bigger than myself and my accomplishments," she said. "And that's the USAREUR 10 Miler Team for me at this point."

As soon as Rothlisberger made the decision, she got down to work, and began her training just after May, of this year. Everyday before and after work, she works out to bring up her mileage. At the same time, she tries to implement speed workouts to bring down her time.

overall for females," she said. "At first, I wasn't so sure that I'd make the team, I didn't think I'd been training enough to do so well.

Now that I've made it on the 10-miler team, my supervisors are very helpful and supportive of my goals, she said.

"Now that I've finished the race, it seems more like it was more of a milestone than a place to peak," she said. "Now I want more, and I'm happy I'm able to train to do more."

Rothlisberger is currently searching for local races participate in, to motivate her, and prepare herself more for the Army 10 Miler, which takes place Oct. 2 in Washington D.C.

Rothlisberger has other athletic goals for er future, "I used to just want to finish a marathon or triathlon, but my new running buddies have me convinced that I can do more than that. Ever since I have started distance running, I've wanted to run a marathon. "I think that my ultimate goal, though, is to still be doing this much running, 20 years from now!" What does Rothlisberger hope her other competitors see when they come across the Army 10-Miler finish line? See photo at right.

Above: Sgt. Elaine Rothlisberger, a rigger with the 24th Quartermaster Company, runs along the North 40 track on Caserma Ederle. Rothlisberger is a member of the USAREUR 10-Miler team and will be competing in the Army 10-Miler in Washington, D.C. in October. At right: Rothlisberger works out in the Body Shop as part of her fitness regime to train for the 10-miler. (Photos by Diana Bahr, Outlook editor)

Rothlisberger moved to Vicenza in April 2004, and after about a year of living overseas, she decided to try and qualify for the USAREUR 10-miler team, knowing that it



I work one long distance day a week and at least one 'hill' day a week - and everything else in between, she explained.

She tends to train alone most of the time. although she has met a few running partners.

"It's good experience to run with people who are somewhat on the same level as you are," she said. "Because they help you push to do more."

In order to participate on the USAREUR 10 Miler team, Rothlisberger had to finish in the top eight female runners in the July 18 qualifying race in Grafenwoehr, Germany.

Although Rothlisberger didn't take first, she did accomplish her first goal – qualifying for the USAREUR team.

"I placed better than I thought I would," she said. "I placed third on the USAREUR team, second in my age group, and fourth



Rothlisberger leads the pack.

Recycling made easy with new trash cans

Story and photos **By Anna Vallery Outlook Summer Hire**

Doing the right thing is getting a little easier. By the end of August, all of the old, rectangular, ugly cement trash cans on Villagio and Caserma Ederle will be replaced by new trash cans or recycling bins.

The new recycling bins have four sections: one for plastic, one for glass and cans, one for paper, another for dry waste, and last; some of the new bins also contain a bin for batteries.

These new recycling bins will not take the place of the large recycling bins, or ecoislands, around post. The recycling bins will be generally in the same locations as the old.

There will be a few new places where there wasn't an old trash can, and also a few places where the old one wasn't needed and removed without being replaced.

Greg Vallery, Directorate of Public Works, chief environmental officer, is in charge of these new recycling bins. He hopes these new bins will make it easier for more people to recycle on a daily basis.

Many people don't realize that recycling in Italy is not a choice; it's an Italian law, said Vallery. Individuals who violate the law can be fined as much as 610 Euros and be dealt with by the Italian police.

Commercial waste producers, like Caserma Ederle, who violate the law, can be fined as much as 25,822 Euros, according to Vallery.

"Our community has been steadily improving on our recycling rates," said Vallery. "In 2002 we were recycling 26 percent of our waste. We stayed at 26 percent in 2003, and rose to 31 percent in 2004. However, the city of Vicenza is already achieving a recycling rate of 55 percent, while this year we are at about 35 percent.

"The reality," says Vallery. "Is that a recycling rate of 75 percent is achievable if

we have 100 percent participation."

If we fail to recycle, we will not have an opportunity to reduce our waste disposal costs of about \$3 million annually, and we will continue to set a bad example as the "Ugly Americans" to our Italian neighbors.

"Wise use of resources benefits everyone, reduces the cost of new products, as well as the disposal of wastes," says Vallery.

If you have a large piece of trash to take care of, the post eco-center can help. The Eco-Center is located behind the Ederle Inn. Normal operating hours are from 8:30 a.m. to 4:30 p.m. This Eco-Center is similar to the Italian-style Ecocentros that can be found in off-post communities. The Eco-Centro is open to all community members (American and Italian alike) and there is no charge to drop off unwanted items.

So whether it's recycled goods, left over trash after recycling, household goods from PCSing, or just spring-cleaning, most items may be brought to the Eco-Center for easy disposal.

Some items, such as hazardous items, must be taken to the Eco-Center for disposal. These items include: fuels solvents, greases, cleaners, paints, antifreeze, oils, pesticides, herbicides, medicines, toner cartridges, and appliances (air conditioners, televisions, refrigerators, microwaves, washer, etc.)

Common items that must be brought to an Eco-Center instead of being dumped in the trash include: furniture and larger household items, grass clippings and leaves, and scrap items such as: wood, metal, electronics, plastics, glass, tires, etc.

If you have any questions about what to do with a waste item or want more information please contact Vallery at eco@setaf.army.mil or stop by the Eco-Center.

If you live off post and want information about trash disposal and recycling in your community, call the Housing Office at 634-8283 or 8574.



The new recycle bins will not replace the mini 'eco-centers' on post.

Results from Juvenile Review Board

JRB from page 1

10) The JRB dismissed for lack of credible evidence the case of a Vicenza youth suspected of having defrauded an in Adolescent Substance Abuse AAFES facility.

11) A Vicenza youth, age 15, was found responsible for a first incident of shoplifting from AAFES facilities. The youth was directed to perform 20 hours of supervised community service, referred for counseling, and all AAFES privileges were suspended for a six month period. 12) A Vicenza youth, age 15, was found responsible for a first incident of shoplifting from AAFES facilities. The youth was directed to perform 20 hours of supervised community service, and all AAFES privileges were suspended for a six month period. 13) A Vicenza youth, age 15, was found to be in possession and use of marijuana; making a false official statement to police officers; and illegal entry into a building. The youth was directed to participate in Adolescent Substance Abuse Counseling Services program; conduct monthly urinalysis for one year, and to perform 80 hours of supervised community service.

14) A Vicenza youth, age 17, was found to have illegally entered a building.

The youth was directed to participate Counseling Services program; conduct monthly urinalysis for one year, and to perform 20 hours of supervised community service.





The easy-to-use recycling bins in the photos above have replaced all the old, cement trash bins on Caserma Ederle and Villaggio. The hopes is that these new recycling bins will encourage the community to recycle as much as possible, according to Greg Vallery, Directorate of Public Works, chief environmental officer.

Soccer Shootout tour visits Caserma Ederle



15) A Vicenza youth, age 16, was found responsible for an assault and battery.

The youth was directed to complete a social work services counseling program, and to perform 20 hours of supervised community service.

The results of JRB findings and adjudications will periodically appear in the *Outlook* as a service to the community.

We must all remember that as guests in the Republic of Italy, we have a duty to respect both Italian and U.S. law and rules. Our misconduct reflects poorly upon our sponsor, the SETAF command, the American military community, and ultimately, it reflects poorly upon the United States.

For details about the Juvenile Review Board and how it works, contact the 22nd Area Support Group Civilian Misconduct Actions office at 634-7262.

As part of the IMA-Europe Summer Shout Out program, professional soccer players Judah Cooks and Monica Gonzalez visited Caserma Ederle July 30.

As part of their tour to Vicenza, they taught a clinic in the morning and one in the early afternoon at the North 40. The heat did not stop the different age group youngsters who participated in the event and had the opportunity to learn some techniques about passing, dribbling and scoring on the field. Summer Shout Out has come to an end. but leaves behind many fond memories of all the different entertainers and sports figures who visited Caserma Ederle and Camp Darby.

(Photos by Laura Kreider, Outlook staff)



A child gets the autographs of Judah Cooks (left) and Monica Gonzalez during the Soccer Shootout Tour July 30 in the food court.

The ceramic lamp in a shape of a soccer ball is a birthday gift for his older brother who is a soccer fan. Cooks and Gonzalez also autographed the lamp.

Out & About

Horse and carriage rides in Vicenza

Want a ride around the city center of Vicenza in a horse and carriage? The route proposed by the Vicenza tourist board has both a departure and return point of Piazza Biade, which is the square adjourning the main square Piazza dei Signori downtown.

The route, which lasts 20 minutes, takes you down the different streets of the city to include Piazza Duomo, Piazza Castelli and Corso Palladio.

The ride can be taken Friday or Saturday between 6-11:30 p.m. until Sept. 25. Cost is 15 Euro and four adults can fit comfortably in a carriage.

Public holiday

The feast of the Assumption, or "ferragosto" in Italian, is one of the most important public holidays on the calendar and begins Monday.

Coming right in the middle of the traditional vacation month, millions of Italians are at the coast and in the mountains, ready to take part in the many local feasts and celebrations.

While some of these are of a religious nature, many, are gastronomic events where tasting the local specialties and eating convivially with your neighbors becomes the whole point of the exercise.

While the cities are sad, deserted places, completely closed down on Monday and populated practically exclusively by bargain and culture-seeking foreigners, the resorts and towns are buzzing with people having a good time.

Some Italian cities benefit greatly by this summer "exodus" and you can go sightseeing in gratifying peace.

On the other hand, if you want to witness the heart-warming spectacle of Italians enjoying themselves, get out into the countryside and take part in the nearest town "sagra."

Note: Vicenza will not hold its monthly market downtown this Sunday. The next market will be held Sept. 11.

Guitarist Ed Gerhard

Tomorrow, Wednesday, at 9 p.m. Ed Gerhard will be playing in the

Considered to be one of the world's finest players of the acoustic guitar he will play Celtic, blues, Mexican, African and themes from Lennon and McCarthy.

Opening the concert at 8:45 p.m. will be the Italian guitarist, Claudio Farina.

Tickets available by calling 0424-30797 or 393-8120-143, only Italian is spoken.

Incase of inclement weather, the performance will take place in the 'Jacopo Da Ponte' theater/cinema in Bassano.

Sagra with 'new country music'

The town of Sovizzo has a free evening of new country music and soul with the 'Hillibilly Soul' group from Verona Thursday.

Also enjoy two popular country DJs, Luca and Nike.

Music starts at 8:30 p.m. in Sovizzo's Middle High School park and food stands open at 7:30 p.m.

The palio of Siena

The second Palio di Siena will be held Tuesday.

Events begin about 3:30-4 p.m. with a historical parade through the city center to the square, arriving in the square at 5 p.m.

The horses enter the square and the race starts at 7 p.m.

The race, once it starts, lasts for approximately two minutes. Entrance into the square, standing room only, is free and it will be packed. If you go early to get a good position, make sure you take headgear (hat, sunglasses, etc.), as there is no shade.

The race is also shown on national TV usually inserted in or after the news program.

Full details on parking, what time to be there and other on www.ilpaliodisiena.com.

Genova aquarium

The aquarium in Genova is one of Europe's largest aquariums and amongst Italy's most popular cultural attractions.

To see all the tanks that are set up with the 9,400 sq mt area it could take over two hours.

The aquarium itself, which opened its doors in 1993, is the work of an American architect, Peter Chermayeff and Italian architect Renzo Piano.



By Dorothy Spagnuolo

at 9:30 p.m.

Entrance fee for adults is 13 Euro; children ages 4 to 12 years old is 8 Euro; and no charge for children under age 3.

Directions by car: exit the autostrada at Genova ovest and follow the signs for Acquario. There is a small parking area outside the aquarium.

For more information visit the Web site www.acquario.ge.it.

International parade of street musicians

The 18th International Parade of Street Musicians in Ferrara will be held Aug. 22-28.

This is a non-competitive parade of the best street musicians in the world. Every year, the city invites 20 groups to compete. But many other musicians show up to compete as well.

Last year 1,218 different shows were performed by a total of 757 artists coming from 26 different countries.

Listen to the rhythms of African drums, dixie bands or the crazy gags of some English groups, there will also be virtuosos playing the most original instruments such as saws, washboards, cowbells and crystal glasses.

There are two shows daily Monday through Saturday at 6 p.m. and 9:30 p.m. There is one show Sunday from 5 p.m. to 8 p.m. Ferrara is 90 km southeast from Vicenza.

Be aware of peddlers on the beach

Police are not just patrolling city streets, they have now moved on the beaches to stop the selling of illegal wares.

At any beach along the coast, vendors will stroll by bathers, offering a variety of merchandise, from false brand-name bags and sun-glasses to fake tattoos, jewelry and all kinds of electrical gadgets.

In Florence, flyers printed in Italian, French, and Spanish explain that there are fines for those caught acquiring these illegal goods and not just for those selling them.

Fines may range from 3,300 to 10,000 Euros and the guilty party will be charged with receiving stolen, or illegal property.

Now Showing

Caserma Ederle Theater

Star Wars III: Revenge of the Sith (PG-13)	5 p.m.		
Star Wars III: Revenge of the Sith (PG-13)	5 p.m.		
Mindhunters (R)	7 p.m.		
Mindhunters (R)	7 p.m.		
Batman Begins (PG-13)	7 p.m.		
Crash (R)	10 p.m.		
Kicking & Screaming (PG)	2 p.m.		
The Longest Yard (PG-13)	7 p.m.		
Batman Begins (PG-13)	10 p.m.		
Batman Begins (PG-13)	2 p.m.		
Batman Begins (PG-13)	7 p.m.		
CLOSED			
Kicking & Screaming (PG)	5 p.m.		
Crash (R)	7 p.m.		
Camp Darby Theater			
The Honeymooners (PG-13)	7 p.m.		
	Star Wars III: Revenge of the Sith (PG-13) Star Wars III: Revenge of the Sith (PG-13) Mindhunters (R) Mindhunters (R) Batman Begins (PG-13) Crash (R) Kicking & Screaming (PG) The Longest Yard (PG-13) Batman Begins (PG-13) Batman Begins (PG-13) Batman Begins (PG-13) CLOSED Kicking & Screaming (PG) Crash (R) Camp Darby Theater		

nug. 12		7 p.m.
Aug. 13	Mr. & Mrs. Smith (R)	7 p.m.

Movie Synopsis

THE HONEYMOONERS - Cedric the Entertainer, Mike Epps. New York City bus driver Ralph and his feisty wife Alice, struggle to make ends meet. Despite Ralph's many get-rich-quick schemes/ motivational speaker tape series, they've managed to save some money and, along with their best friends Ed and Trixie, they seem to have almost enough money for a down payment on a Brooklyn duplex. However, when Ralph decides to try to impress Alice by making up what he's lost and augmenting their savings with another of his crazy schemes, he winds up losing all their money and his marriage to boot and it takes all his determination and love for Alice to get things on track again.

STAR WARS: EPISODE III - REVENGE OF THE SITH Ewan McGregor, Hayden Christensen. Three years after the Battle of Geonosis, the Clone Wars are coming to a close. Obi-Wan Kenobi, now a general dispatched by the Republic to bring down remaining Separatists Count Dooku and General Grievous. And Chancellor Palpatine has become corrupt, proclaiming himself Emperor, and, with Anakin Skywalker's help, begins to turn the Republic into the Galactic Empire. As Anakin ultimately becomes the evil we know as Darth Vader, Padme goes into hiding, and, at the end of one war, another conflict we know all too well is about to begin.

MINDHUNTERS - Val Kilmer, LL Cool J. On a remote island, the FBI has a training program for their psychological profiling division, called "Mindhunters", used to track down serial killers. The training goes horribly wrong, however, when a group of seven young agents discover that one of them is a serial killer, and is setting about slaying the others. Can the few that are left figure out who the killer is in time?

BATMAN BEGINS - Christian Bale, Ken Watanabe. The origins of the Batman legend and the Dark Knight's emergence as a force for good in Gotham. In the wake of his parents' murder, disillusioned industrial heir Bruce travels the world seeking the means to fight injustice and turn fear against those who prey on the fearful. He returns to Gotham and unveils his alter-ego: Batman, a masked crusader who uses his strength, intellect and an array of high tech deceptions to fight the sinister forces that threaten the city.

CRASH - Sandra Bullock, Don Cheadle. A Brentwood housewife and her DA husband. A Persian storeowner. Two police detectives, who are also lovers. A black television director and his wife. A Mexican locksmith. Two car-jackers. A rookie cop. A middle-aged Korean couple. They all live in LA, and in the next 36 hours, they will all collide.

KICKING AND SCREAMING - Will Ferrell, Robert Duvall. Phil had to put up all his life with his overly competitive father, Buck. When Phil decides to coach his 10-year-old son's soccer team, he goes headto-head for the league championship against Buck, who coaches his own young son on the preeminent team of the league. Old scores come into play as Phil and Buck find themselves going to extreme measures to win the championship trophy. THE LONGEST YARD - Adam Sandler, Chris Rock, Burt Reynolds. Paul "Wrecking" Crewe was a revered football superstar back in his day, but that time has since faded. But when a messy drunk driving incident lands him in jail, Paul finds he was specifically requested by Warden Hazen, a duplicitous prison official well aware of Paul's athletic skills. Paul has been assigned the task of assembling a team of convicts, to square off in a big football game against the sadistic guards. With the help of fellow convict Caretaker, and an old legend named Nate to coach, Crewe is ready for what promises to be a very interesting game. It's only the warden and the guards who have no idea who or what they're up against, with Paul the driving force behind the new team. MR & MRS SMITH - Angelina Jolie, Brad Pitt. John and Jane are an ordinary suburban couple with an ordinary, lifeless suburban marriage. But each of them has a secret — they are actually both legendary assassins working for competing organizations. When the truth comes out, John and Jane end up in each other's cross-hairs.

Castello degli Ezzelini, the Ezzelini

The aquarium is open daily from Castle, in the province of Bassano. 9 a.m.-11 p.m., the last entry time is

(Editor's note: This was taken from an Italian newspaper.)

> Admission: Adults age 12 and over \$4, children \$2. The Ederle Theatre box office opens one hour prior to show time. Tickets to blockbuster shows are presold at Baskin Robbins.

Ederle Inn manager, supervisor tops in hospitality field

Story and photo **By Laura Kreider Outlook Staff**

This year, Vicenza took two of the honors presented at the annual U.S. Army Community Family Support Center Army Lodging's annual award competition.

This year, Robert Portillo, Supply Program Manager, and David Sherrick, 22nd Area Support Group General Manager, were awarded the 2005 Army Lodging Supervisor of the Year, and the Army Lodging Manager of the Year, respectively.

"There are seven awards given out annually," said Sherrick. He went on to explain that, in the Army Lodging Awards' program, there are nominations to determine the winner for the small, medium, large and super-size hotel, but also to recognize the employee, the supervisor and the manager of the year.

"The nominations are submitted from our ASG up to Installation Management Agency Europe, which is our regional headquarters, located in Heidelberg, Germany."

Then the process includes a panel selection of written nominations and the selected nominees are forwarded to the Director, U.S. Army Community Family Support Center Army Lodging in the states.

Sherrick and Portillo received their awards while participating in the 2005 Army Lodging Manager Conference at Fort Leavenworth, Kan. this past April.

before me, so I was very surprised when my name was announced," said Sherrick, who has eight years of experience as the Ederle Inn manager.

"I did not expect to win because in the past, in the history of these programs one location has not won two of the employee awards," he said.

These awards focus on and recognize those people who demonstrate the high values they place on the lodging operation and their customers.

"We can't forget the fact that we are here for them!" expressed Portillo. "If they did not exist, we would not exist.'

His idea about the reason of the recent success comes as a result of an all team effort.

"I work for a boss who establishes high principles and high standards and we all try to meet those standards. And when you do that, you can't do anything but excel," Portillo said.

From his view, Sherrick added that it is very important to have a staff that is focused and takes care of their customers.

He also explained that the more than 50 American and Italian employees who make up the current lodging staff are always busy accommodating travelers, as the Ederle Inn has reached over 90 percent occupancy during the past year.

"Bob [Portillo] is an important part of this team. The entire team is very important and I can assure you that this may be an individual

From left: Ederle Inn reception desk staff members Terry Sanderson and Tamela Faulkner listen to Robert

Portillo, Supply Program manager and David Sherrick, 22nd Area Support Group general manager lodging, during a daily review at the Edele Inn reception.

training by our regulations and policy that focuses on meeting the Army Lodging service standards," he said. "We have a large focus on customer service and when new employees join our team they under quite a bit of training to meet the standards."

Some of the standardized training presentations include safety and security in the hotel, fire prevention and evacuation procedures.

Each employee receives initial training when they first join the team and afterward, annual trainings in topics such as force protection, computer users tests, and more customer service classes, according to Sherrick.

In addition to training, they constantly review the Army Lodging standards within each department, making any necessary adjustments. Customer Comment cards are reviewed twice daily to evaluate for service corrections.

"The customer can never expect too much, and there is always an opportunity to provide better service," Sherrick said. "The comment card is a tool to get that information and helps us meet the customers' needs. If they are not happy, we are not happy."

"Robert Portillo was announced

Vicenza Hospitality House offers friendship to all

By Anna Vallery

Outlook Summer Hire

Caserma Ederle community members looking for a place to go to meet new people and join in an atmosphere of friendship and food, may want to check out the Vicenza Hospitality House.

The Vicenza Hospitality House, or VHH, is run by William and Susanne Angliss, who also live at the house. The program is part of a Christian ministry to the military community and is available both overseas and stateside, with its headquarters in Denver, Colorado.

'We gather here on Friday nights for our weekly potluck dinner and Bible study," said Bill Angliss. "There is music and time of prayer too, especially for the men and women downrange."

The VHH offers many activities besides the Friday night potluck dinner and Bible study. The VHH is open to all U.S. and NATO personnel and their families.

Located in Torri di Quartesolo, the VHH is closed on Mondays and Tuesdays, but available the rest of the week during the afternoon and most evenings.

recognition. but I know that it is

many of the staff at the Ederle Inn

as they competed, and won twice

in in 1995 and 1998, the medium

category of Lodging Operation of

After the Ederle Inn underwent

According to Sherrick, a

"We go through a lot of required

a 48-room expansion, it won the

2003 LOYA again – this time in the

properly informed and well-trained

lodging staff is key to a successful

large-size hotel category.

lodging operation.

Winning awards is not new to

team effort," he continued.

the Year Award.

The VHH has a nine passenger van to pick up those who don't have transportation. They also use the van for trips to local sights, retreats, picnics, and other events.

We extend an invitation to all who would care to come and join us. It's very informal and we have a good time," said Angliss.

Capt. John McDougall, 1st Battalion, 508th Infantry (Airborne), has been attending

dinners and Bible study at VHH since arrviing in Vicenza in 2001.

"The Vicenza Hospitality House directors met me at the chapel and invited me to Bible Study," he said. "At the time I was single and it was great to have a real home-cooked meal. Then, when I got married I deployed to Iraq in 2003 and VHH took care of my wife, Bree, while I was gone.

"Now I am assigned to the SETAF Rear Detachment and I can help take care of other community members



Susanne Angliss, Vicenza Hospitality House hostess, starts preparing items for the potluck dinner. Angliss and her husband, Bill, run and live at VHH. (Photos by Laura Kreider, Outlook staff)



Participants of the Vicenza Hospitality House gather together for the Friday night potluck supper and Bible study. Capt. John McDougall, 1-508 Battalion Infantry (Airborne) (in red shirt), began attending the suppers shortly after arriving in Vicenza in 2001. Now he attends the suppers and Bible studies with his wife, Bree, and their newborn daughter, Lydia.

during the deployment to Afghanistan," he said.

McDougall, his wife, Bree, and their six-week-old daughter, Lydia, are now permanent fixtures at the potluck suppers and Bible study nights.

The origins of VHH go back to World War II, when Jesse Miller, a young GI, was stationed in the Philippines in 1941.

During times of stress and homesickness, Miller turned to the Bible and realized that God and his word was the key to living a fulfilling life.

Miller began joining other servicemen at a weekly dinner and bible study hosted by missionaries, Cyril and Anna Brooks.

He was so touched by their hospitality that he promised God if he ever had a home of his own he

would use it for servicemen.

Jesse spent all of his free time with the Brooks's, until December 8, 1941, when a surprise attack after Pearl Harbor devastated Clark Air Field. Jesse survived the "Bataan Death March" and spent threeand-a-half years as a prisoner of war. During that time he turned to the Bible for comfort.

After his release, Jesse graduated from BIOLA and, in 1949, joined a mission to teach Filipino students.

There he met his wife, Nettie, and together in 1951, they formed the Christian Servicemen's Home.

For more information on the VHH and the activities it has to offer, you can contact William or Susanne Angliss at 0444-58127, or on their cell phone at, 347-352-0588.