

## **Megan J. Brennan**

**Chief Operating Officer and Executive Vice President**

Megan J. Brennan was named Chief Operating Officer and executive vice president in December 2010. Brennan leads all network and process improvements and the allocations of people and resources. She reports to the Postmaster General.

Brennan has responsibility for the day-to-day activities of 574,000 career employees working in more than 32,000 facilities supported by a fleet of nearly 216,000 vehicles. She is responsible for mail processing, transportation, field operations, delivery, retail, facilities and network operations. Reporting to Brennan are the vice presidents of Delivery and Post Office Operations, Facilities, Network Operations Management and the seven vice presidents of Area Operations.



Previously she was vice president of Eastern Area Operations. She was the senior postal official in an area that encompasses Pennsylvania, Ohio, West Virginia, Delaware, Kentucky, Central and South Jersey, Western New York, and parts of Virginia and Indiana. Reporting to the deputy postmaster general and chief operating officer, she was responsible for postal operations, including processing and distribution, customer service and administrative operations.

A 24-year veteran of the Postal Service, Brennan served as vice president of Northeast Area Operations from May 2005 until being named vice president of Eastern Area Operations. Prior to that, she was manager of Operations Support for the Northeast Area beginning in 2003. In this capacity, she was responsible for coordinating and integrating processing and distribution, transportation and delivery operations throughout the Northeast Area.

Brennan joined the Postal Service in 1986 as a letter carrier in Lancaster, Pennsylvania, and began her management career as a delivery and collection supervisor. She has in-depth experience in both line management and support positions, having worked at the district, area and headquarters levels. She served as district manager, Springfield, Massachusetts, and plant manager for the Lehigh Valley and Reading, Pennsylvania, processing and distribution facilities.

Brennan also held the headquarters position of manager of Field Support and Integration, where she worked directly for the Chief Operating Officer.

Brennan is a graduate of Immaculata College in Pennsylvania. She is a Sloan Fellow and holds a Master of Business Administration degree from the Massachusetts Institute of Technology.