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CHAPTER 5 TASK ORDER CLOSEOUT

5.1 OVERVIEW

Following the final acceptance of work, the Division closes out the task order file. The closeout process involves the CO, COTR, Finance Manager and A/E.

The COTR plays an important role in determining whether the A/E consultant has satisfactorily performed the required work and has met contractual obligations. The task order is complete when the A/E consultant has completed the required services and the Government has inspected and accepted the deliverables. A primary objective of the closeout is to identify and resolve any outstanding obligations or pending liabilities of either the Government or the A/E consultant.

Following the COTR's completion of the performance evaluation, contract completion statement and approval of the final invoice, individuals acting on behalf of the CO begin administration of the closeout. This information becomes part of the official record and serves as the basis for evaluating the contractor's past performance in future source selections. The CO may provide the consultant with a copy of the evaluation and the consultant may submit a response to an evaluation reflecting poor performance.

Overview CFLHD 5-1

5.2 CLOSEOUT DOCUMENTS

Acquisitions initiates administrative closeout of task orders after issuance of the final payment and release of claims. (See Exhibit 5.2-A.) Acquisitions uses the Closeout Checklist (Exhibit 5.2-B) to confirm completion of all activities necessary to close out the task order. This checklist indicates all activities accomplished from the beginning through completion of a task order, including modifications, and contains dates and dollar amounts of specified activities.

Acquisition closeout process is accomplished after receiving the Contract Completion Statement (see Exhibit 5.2-C) and the Performance Evaluation from the COTR. The Government maintains a copy of this checklist in the contract file.

Exhibit 5.2-A RELEASE OF CLAIMS

	DEPARTMENT OF TRANSPO	DRTATION	230	CONTRA	CT NO.		7.2
	CONTRACTOR'S RE	ELEASE		2799	168-0 68-04-T	-000	43
CONTRACTOR (Name and	l address)	SU	OF				
		00	o Hundwad	mbinter m	h 1		••
and the territory and applications of			e Hundred			Six	Hund
The control of the same property of the control of		111	irty Four	α 11/100	•		
		- DOI	LARS (\$ 130,	621 11			
does remise, release, and claims, and demands wha	ne sum stated above, which has be ment of the said sum by the UNIT discharge the Government, its off tsoever under or arising from the	een paid or is to b ED STATES OF ficers, agents, and said contract, ex-	e paid to the Contr AMERICA (herei I employees, of and cept:	nactor, or his assig narter called the C I from all liabilitie	overnment), s, obligations,	•	
 Specified claims is statement by the Con- 	n stated amounts or in estimated a tractor, as follows:	amounts where th	e amounts are not :	susceptible of exa	et		
		7.3					
		NONE					
of the execution of the	with reasonable expenses incidents ut of the performance of this contri is release and of which the Contra cified in the said contract: and	ract, which are n	ot known to the Co	ntractor on the da	e		
the Government again	rsement of costs (other than exper ist patent liability), including reas of the said contract relating to pat	onable expenses	actor by reason of h incidental thereto,	is indemnification incurred by the Co	of ontractor		
above, that he will comply	s, in connection with patent matter with all provisions of the said co the Contracting Officer and relati	ntract, including	without limitation	those provisions			
IN WITNESS WHER	E OF, this release has been execu	ted this 13th	y of June	2.0	05		
WITNESSES Rojec	stafni t Alimintale	. Β\ - -	//	ontractor) was Daw pal-in-Ch	9 arge		
NOTE: In the case of a co	orporation, witnesses are not requ	uired, but the cert	ification below mu	st be completed			
	,	CERTIFICA		. se semprerea.			
I,		ertify that I am th					
of the corporation named a signed said release on beha that said release was duly s	s Contractor in the foregoing releated if of the Contractor was thenigned for and in behalf of said contractor.	ase; that		of said cor	secretary _who poration; hin the scope of	of	
that said release was duly si its corporate powers.	igned for and in behalf of said cor	poration by auth	ority of its gov ern in	g body and is wit	nin the scope o	of a	
(CORPORA)	TE SEAL)						
(CORPORA)	TE SEAL)						
(CORPORA)	TE SEAL)						

Exhibit 5.2-B CLOSEOUT CHECKLIST

	CLOSE-OU	T CHECKLIST	
CONTRACT: DTFH68	TASK	ORDER: DTFH68	
REVIEWER:		DATE:	
ITEM DESCRIPTION	DATE COMPLETED	AMOUNT	REMARKS
1. IGE			
2. PROCUREMENT REQUEST			
3. COTR LETTER			
4. NEGOTIATION MEMO			
5. COST PRICE. PROPOSAL (if >\$500,000)			
6. CONTRACT			
7. GOVT. PROPERTY			
8. MODS/CHANGE ORDERS			
9. MOD PRS			
10. INVOICE (Final)			
11. RELEASE OF CLAIMS			
12. PERFORMANCE EVAL. (if >\$25,000)			
13. LITIG or APPEAL?			
14. AUDIT (N/A if FFP)			
15. CIS SUBMITTED (Final)			

Exhibit 5.2-C COMPLETION STATEMENT

CONT	RACT COMP	LETION STA	ALEMENT		
1. (Contracting Office, name and address	s)		2a. Contract r		2
Federal Highway Administration			DTFH68-02-		92
Central Federal Lands Highway Divi	sion		2b. Task/Wor		
12300 West Dakota Ave.			DTFH68-03-		
Lakewood, CO 80228			2c. Last Modi 0002	fication no	umber
(Contractor, name, and address)			4a. Contracto	r TIN nun	nber
XXXXX			75-1246210		800
XXXXX			4b. Contracto	or CEC No	0.
Denver, CO 80202			026417709	a de	
			4c. Excess fu	nas	Yes 🗸 No
CONTRACTING OFFIC	CERS TECHNIC	AL REPRESE	NTATIVE C	ERTIF	FICATION
5. I Certify that all goods or service	es contracted for have	been received and r	neet required spe	ecificatio	ns.
5b. Typed name of COTR	5c. Signature	200 to 2 constant (V. Mar.)	ŧ	5d. Date	
John Doe					
6a. SF 1420 Completed (Performance I (over \$25,000).	Evaluation)	6b. Contractor Re DOT F4220.4			
Date:		Date:			
		•		ns are ar	nticipated.
AC	erty has been accounte	FICE CERTIFI	CATION		
	COUNTING OFF	•	CATION		voucher date
AC (7a. Dafis Number 1516080811003-551.DO.4150.08-16	COUNTING OFF	FICE CERTIFI	CATION		
AC0 7a. Dafis Number 1516080811003-551.DO.4150.08-16 8. Remarks:	COUNTING OFF	FICE CERTIFION The Final Voucher r	CATION		
ACO 7a. Dafis Number 1516080811003-551.DO.4150.08-16 8. Remarks: 9a. All accounting office actions req	COUNTING OFF	FICE CERTIFION The Final Voucher r	CATION number		voucher date
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ACO 7a. Dafis Number 1516080811003-551.DO.4150.08-16 8. Remarks: 9a. All accounting office actions req 9b. Typed name of Accounting Office	counting off sosoooooo	FICE CERTIFION TO SERVICE TO SERV	CATION number	7c. Final	voucher date
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ACO Ta. Dafis Number 1516080811003-551.DO.4150.08-16 8. Remarks: 9a. All accounting office actions req 9b. Typed name of Accounting Office CON	COUNTING OFF 508000000 uired have been fully a er 9c. Signature TRACTING OFF	FICE CERTIFION TO SERVICE TO SERV	CATION number complished.	7c. Final	voucher date
ACO Ta. Dafis Number 1516080811003-551.DO.4150.08-16 8. Remarks: 9a. All accounting office actions req 9b. Typed name of Accounting Office CON 10a. Remarks:	COUNTING OFF 508000000 uired have been fully a er 9c. Signature TRACTING OFF	FICE CERTIFIC Tob. Final Voucher in and satisfactorily according to the satisfactorily accordi	CATION number complished.	7c. Final	voucher date
7a. Dafis Number 1516080811003-551.DO.4150.08-16 8. Remarks: 9a. All accounting office actions req 9b. Typed name of Accounting Office CON 10a. Remarks:	COUNTING OFF 508000000 uired have been fully a er 9c. Signature TRACTING OFF	TICE CERTIFICATION TO THE PROPERTY OF THE PROP	CATION number complished.	7c. Final	voucher date

5.3 A/E PERFORMANCE EVALUATIONS

The COTR conducts the performance evaluation of the A/E consultant. Generally, the COTR conducts these performance evaluations at the following times:

- When the COTR is reassigned.
- When the task order is completed (included with the closeout package).
- When interim evaluations are needed during long projects.
- When poor performance is identified.

The COTR considers all the circumstances of the project when rating the performance of an A/E consultant, including the complexity of the project, the external agency coordination necessary, the Government's performance (for example, reviews and comments) and other project-related factors.

The SF 1421 should include more than just checkmarks in the applicable boxes. It should tell the "story" of the project. The COTR should always include some narrative in the last box of the form or on a continuation/attachment page.

The COTR provides the performance evaluation to the CO. This information becomes part of the official record and serves as the basis for evaluating the contractor's past performance in future source selections. The CO may provide the consultant with a copy of the evaluation and the consultant may submit a response to an evaluation reflecting poor performance. Exhibit 5.3-A provides an example of an unsatisfactory performance evaluation letter to an A/E.

5.3.1 Forms and Templates

To view or download forms and templates, use the links below.

Performance Evaluation (Architect-Engineer).

Exhibit 5.3-A UNSATISFACTORY PERFORMANCE LETTER



Central Federal Lands Highway Division

555 Zang Street, Rm. 259 Lakewood, CO 80228

March 26, 2003

In Reply Refer to: HFAC-16

Mr. XXXXX, PLS Vice President ABC Consulting 1234 Alton Parkway Irvine, CA 92618-2027

Dear Mr. XXXXX:

In accordance with Federal Acquisition Regulation 36.604, Performance Evaluation, this letter is notification of two unsatisfactory performance evaluations for task orders executed under contract DTFH68-00-D-0000X.

Task Order DTFH68-02-T-000XX – The scope of this task order was for right-of-way plans and legal descriptions on Project XX.

- The A/E firm did not demonstrate an acceptable level of quality control and oversight during the contract period.
 - There were numerous incidences of parcel areas not matching between plan and tab sheets, and the corresponding legal descriptions.
 - There were numerous errors in the formatting and appearance of the sheets on all submittals. Portions of the final submittal had to be corrected, even though many of the errors had been discussed previously with ABC personnel.
 - 3. Points of commencement (POC) shown for parcels on some of the plan sheets did not match the POC shown on the legal description. Specifically, on sheet 23 of the plan sheets, all parcels were tied to the correct aliquot corner. All of the corresponding legal descriptions were tied to a different aliquot corner with the same distance and bearing shown on the plan sheet. This indicates that the legal descriptions were not checked to make sure they matched the plan sheet.



Exhibit 5.3-A UNSATISFACTORY PERFORMANCE LETTER (Continued)

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4. So much time was expended in attempts to have the A/E firm correct obvious errors, the COTR had to make the additions/corrections to the electronic file that were requested by FHWA's cooperating agency.

Task Order DTFH68-02-T-000XX - The scope of this task order was for construction stakeout survey (reference hubs) on Project XX.

- A/E firm did not meet original completion date of September 30, 2003.
- The A/E firm did not demonstrate an acceptable level of quality control.
- The files for the reference hub data had numerous stations with the wrong number of reference hubs.
- Files were not named as required and there was no header on the files. These are items
 that are spelled out in the scope of work.
- Numerous stations for cross sections did not match rad file as required.

We have attached a copy of your letter, dated January 20, 2003, which addresses delay issues on Task Order DTFH68-02-T-000XX.

If you would like to set up a meeting with the COTR's for these two task orders and myself, please give me a call at 303-xxx-xxxx. If you wish to respond in writing, your response will be included with the performance evaluations for these task orders. Please address your comments to me at the following address:

Mr. Edward S. Hammontree, P.E. Contract Development Engineer Federal Highway Administration 12300 West Dakota Avenue Lakewood, Colorado 80228

Sincerely yours,

Edward S. Hammontree, P.E. Contract Development Engineer

Enclosure