WBSCM Help Desk Script: IE7 Compatibility Mode

Internet Explorer Compatibility Mode Settings – Option 1

- Open Internet Explorer.
- Navigate to the WBSCM URL <u>https://portal.wbscm.usda.gov</u>
- Authenticate with USDA eAuthentication to arrive at the WBSCM portal home page
- Browser header bar should have the compatibility mode button toggled off, as below

 Image: https://portal.wbscm.usda.gov/irj/portal

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• Click the compatibility mode button in the address bar to enable IE7 compatibility mode. Button should switch state

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Internet Explorer Compatibility Mode Settings – Option 2

- Open Internet Explorer.
- Select *Compatibility View Settings* from the *Tools* menu.

Compatibility View Settings	×
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Include updated website lists from Microsoft	
Display intranet sites in Compatibility View	
Display all websites in Compatibility View	
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• In the *Add this website* text box type *usda.gov* and click Add.

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Display intranet sites in Compatibility View	
Display all websites in Compatibility View	
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	Close

- Click *Close*.
- All USDA.gov will now appear in IE7 compatibility mode

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