WBSCM Help Desk Script: IE7 Compatibility Mode

Internet Explorer Compatibility Mode Settings – Option 1
- Open Internet Explorer.
- Navigate to the WBSCM URL *https://portal.wbscm.usda.gov*
- Authenticate with USDA eAuthentication to arrive at the WBSCM portal home page
- Browser header bar should have the compatibility mode button toggled off, as below
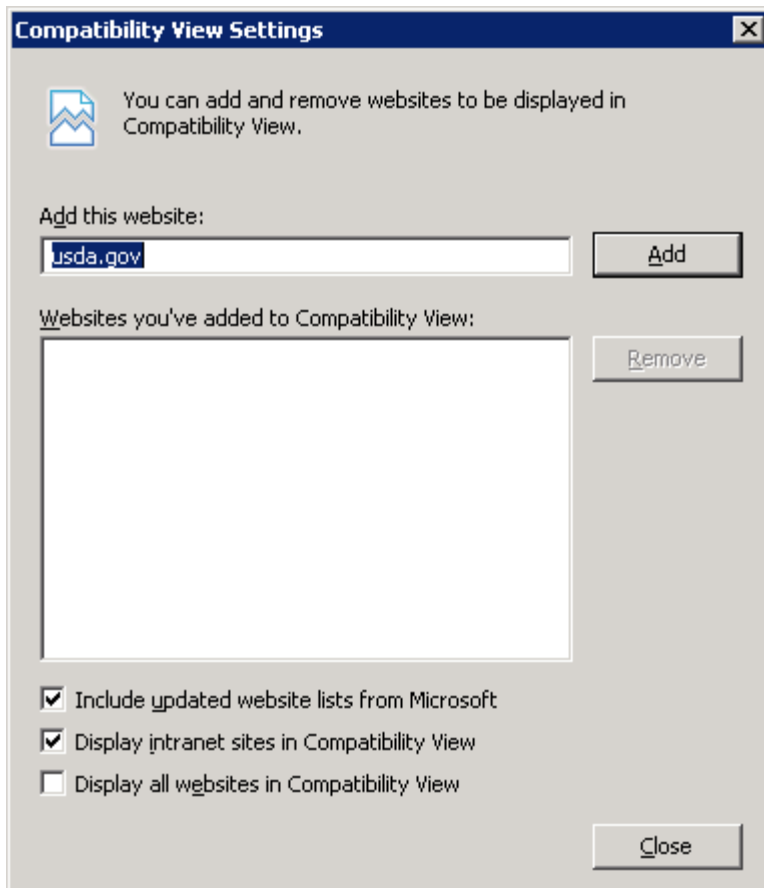

- Click the compatibility mode button in the address bar to enable IE7 compatibility mode. Button should switch state
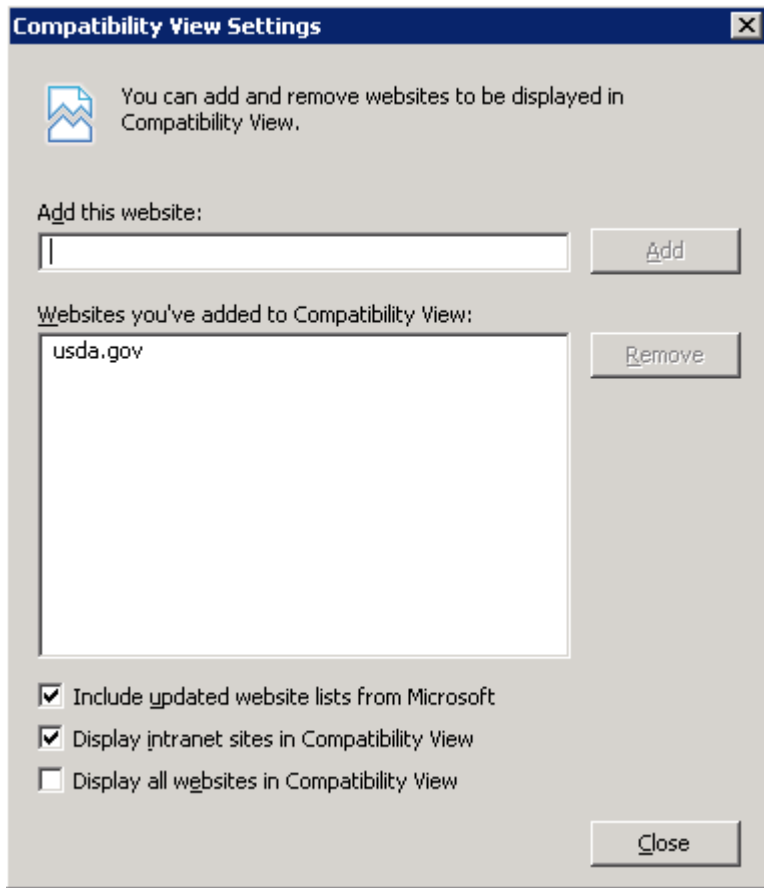

Internet Explorer Compatibility Mode Settings – Option 2
- Open Internet Explorer.
- Select *Compatibility View Settings* from the *Tools* menu.

- In the *Add this website* text box type *usda.gov* and click Add.

- Click *Close*.
- All *USDA.gov* will now appear in IE7 compatibility mode