



DEPARTMENT OF THE ARMY  
US ARMY INSTALLATION MANAGEMENT COMMAND  
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT HOOD  
FORT HOOD, TEXAS 76544-5000

REPLY TO  
ATTENTION OF

GARRISON POLICY  
CMD GP - 02

IMWE-HOD-ZA

JUL 10 2009

MEMORANDUM FOR All Fort Hood Garrison Personnel

SUBJECT: Garrison Open Door Policy

1. **REFERENCE.** AR 600-20, Army Command Policy, dated 13 May 2002.
2. **PURPOSE.** To provide guidance to all U. S. Garrison personnel on the Garrison Commander's Open Door Policy.
3. **APPLICABILITY.** This policy is applicable to all civilian and military personnel assigned to and/or under the operational control of the Fort Hood U. S. Army Garrison.
4. **POLICY.** All military and civilian members of this agency have the opportunity to personally speak with the Garrison Commander to present facts, concerns, problems, of a personal or professional nature, or other issues that the individual has been unable to resolve at a lower level.
5. **PROCEDURES.**
  - a. Anyone wishing to speak to me should contact my administrative assistant at commercial 254-288-3451 or DSN 738-3451 to schedule an appointment. If requested, the appointment will be recorded as a confidential entry on my daily calendar.
  - b. All members are encouraged to make full use of the chain of command to resolve problems. Most problems are handled most effectively at the lowest possible level in the chain of command. I highly encourage this means as the first avenue of problem solving and resolution.
  - c. This policy memorandum will be permanently posted on all official bulletin boards.
6. **PROPONENT.** The Garrison Commander is the proponent for this policy.
7. **EXPIRATION.** This policy memorandum supersedes previous policy issued by the Garrison Commander and will remain in effect until superseded or rescinded.

A handwritten signature in black ink that reads "William V. Hill III" with a stylized flourish at the end.

WILLIAM V. HILL III  
COL, AR  
Commanding