

Price, Terms, and Conditions



Green Power Switch[®] is certified by Green-e Energy, which requires companies to provide their customers with this notice of Price, Terms and Conditions of service. Participation in **Green Power Switch** is voluntary. A customer may discontinue participation in the program at any time. You may cancel your agreement to participate by contacting your local power company or by sending an e-mail to greenpowerswitch@tva.com. For more information about Green-e Energy, write Green-e Energy, PO Box 29512, San Francisco, CA 94129 or log onto www.green-e.org, or call toll-free 1-888-63-GREEN.

| | |
|---|---|
| Company: | Tennessee Valley Authority |
| Whom should I contact for more information? | Contact your local power company or TVA's Green Power Switch staff at greenpowerswitch@tva.com , or visit www.greenpowerswitch.com . You may also write to Green Power Switch , 1101 Market Street MR 3M, Chattanooga, TN 37402-2801, or call 1-866-673-4340. |
| How will I be billed? | A line item for participation in Green Power Switch will appear on your monthly power bill. |
| How will my electricity bill be calculated? | Green Power Switch is sold to residential consumers in 150-kilowatt-hour blocks (about 12 percent of a typical household's monthly energy use). Each block adds \$4 to the customer's monthly power bill. Consumers may buy as many blocks as they wish. Green Power Switch is also marketed to commercial and industrial consumers who may buy blocks based on the amount of energy they use. |
| How much will my total electricity service cost, including utility charges? | Each block of renewable energy purchased adds \$4 to the consumer's monthly power bill. Commercial and industrial consumers may buy blocks based on the amount of energy they use and therefore, total costs for these consumers vary. |
| Will my electricity rates change over time? | TVA may alter, amend or end Green Power Switch at any time. Participating consumers will be notified by mail one month in advance of any rate changes. |
| What sources will be used in my certified product? | See the Green Power Switch Product Content Label. |
| If I want to terminate this agreement/ contract, what is the early termination fee? | There is no termination fee associated with this agreement. |
| What length of agreement/ contract is required?* | Participation is voluntary. This purchase and agreement may be terminated at anytime. |
| What other fees might I be charged? | There are no other charges associated with participation in Green Power Switch . |