



AT A GLANCE BULLETIN



Army Community Service
61 Quebec Street, BLD 683
Fort Devens, MA 01434-4479

Serving the Military in New England

MAY 2012



Happy Memorial Day

MAY 2012

Army Community Service



Fort Devens Welcome Center

61 Quebec Street, Building 683

Hours of Operation

0630-1600 Monday -Friday

<https://www.devens.army.mil>

ACS TELEPHONE NUMBERS

978-796-3023/ 3119 DSN 256-3023/ 3119

MILITARY ONE SOURCE

1-800-342-9647

www.armyonesource.com

FROM THE OFFICE OF THE ACS DIRECTOR

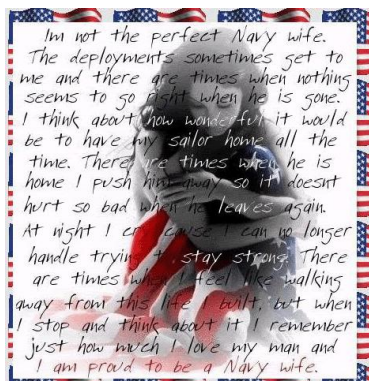


Imelda Fisher

Military Spouse Day or Military Spouse Appreciation Day is celebrated on the Friday before Mother's Day in the United States, 11 May 2012. United States citizens take this day to acknowledge the significant contributions, support, and sacrifices of spouses of their Armed Forces.

Military Spouse Day has been observed since May 23, 1984, when a proclamation by President Ronald Reagan recognized the profound importance of spouse commitment to the readiness and well-being of military members. The US Secretary of Defense standardized the date by declaring the Friday preceding Mother's Day as Military Spouse Day.

Each year, the US President normally commemorates this day with a ceremonial speech and proclamation.



Fort Devens ACS Face book: Fort Devens ACS is on Face book! "Like" to find out the latest news and happenings on Fort Devens and around the Army. We can be found by linking to our page [http://www.facebook.com/pages/Fort-Devens-ACS/123145824448800#!/a](http://www.facebook.com/pages/Fort-Devens-ACS/123145824448800#!/) or searching for Fort Devens ACS and clicking "Like"

Resiliency Training Available: Call Mel at ACS at 978-796-3023. One of the Army's top priorities is to develop a holistic fitness program for Soldiers, Family members and Army Civilians in order to enhance performance and build resilience. Resilience Trainer is a course that will produce leaders with the capability to improve resilience skills to the Soldiers in order to enhance their performance and increase their resilience, both individually and collectively.

The MRT is an established program that has demonstrated efficacy in reducing behavioral health problems in a wide range of demographics. Soldiers will review the myths about resilience and why resilience is critical for success and well-being. They will also learn about the scientific literature of the core factors that predict resilience, with a specific focus on the factors that are amenable to change.

These skills have a proven efficacy in contributing to the success of teams and leaders, families, students, executives and military personnel.

FINANCIAL

Purchasing a Vehicle...High Pressure Sales Tactics

Put-to-Riding: The dealer may suggest that you take a car home to drive overnight. Your trade-in, if there is one, remains at the dealership, eliminating the possibility of getting other opinions on its value. Meanwhile, you become attached to the new car – just as the dealer expected.

Low-Balling: This occurs when a salesperson quotes you a price lower than the going market rate, aware that you are planning to look elsewhere and will find the price can't be beaten. The salesperson basically is guaranteed that you will return without finding a better deal. When you do return, the salesperson will tell you that the manager will not allow the car to be sold at that price.

High-Balling: Similar to “low-balling” in that it produces the same result, “high-balling” occurs when a salesperson quotes you a trade-in allowance higher than the going market rate.

Mutt and Jeff Routine: The case of the “good guy” salesperson and the “bad guy” manager. Once the salesperson “stands up to” the manager on your behalf, demanding a better deal for you, he has your total confidence (and a sure sale).

Name-dropping: Impressive names of individuals that will likely be familiar to you, “dropped” as subtle endorsements.

Your Car: A skillful game of psychology in which the car you might be considering is referred to as “your car.” Sounds good, and you are becoming mentally prepared to drive it home.

Padding: The costs of “padders” often are added to the sales contract just as you are ready to sign, and you are assured that you would not want to leave the lot without them. Some of the most notorious padders are:

Protection packages, undercoating, and after market rust proofing – considered to be of little or no value and even inadvisable. The application of after market rust proofing may damage factory rust proofing, promotes corrosion, and voids your factory warranty.

Dealer-installed options – not recommended by manufacturers, require close scrutiny.

Service contracts -- a bet that manufacturers usually win. On average, they cost you more than they save you, unless you plan to do an enormous amount of driving.

Dealer prep and advertising fees – included by most manufacturers in the invoice price as noted on the sticker, if this is the case, you should challenge being charged twice.

Documentary fees – supposedly cover the cost of having the title transferred into your name. This cost should be considered the dealer's cost of doing business, not yours. Some states have laws limited these “doc” fees.

“Market Value Adjustment” or “Added Dealer Profit” (MVA or ADP) – only official sounding names for padders. They mean nothing except extra profit.

SOLDIER & FAMILY

Salute To Troops: Saturday, May 19th - New England Revolution Hosts a “Salute to Troops”. This event will be open to all active and reserve military and their families. Come enjoy soccer at its best when the NE Revolution takes on Houston at Gillette Stadium 7:30PM. Special pre, post and in-game activities coordinated by USO. Pre-game USO concert in the Plaza at the stadium featuring the cross town sound of the “Digger Dawg” band. This will be a great night for the whole family. Please check the New England USO homepage www.uso-newengland.org on or after May 1st for event and ticketing details.

Memorial Day Ceremony at Fort Devens: There will be a Memorial Day service at the Fort Devens Cemetery at 11:00 on 24 May 2012.



American Wanderers Summer Camp Scholarship Funds for Military Youth American Wanderer Summer Camp has openings and scholarship funds available for military youth from across the U.S. who want to explore our National Parks this summer! They offer unique 2 week camp sessions exploring over 34 Parks in Arizona, Colorado, Idaho, Montana, New Mexico, South Dakota, Utah and Wyoming. Currently American Wanderer Summer Camp has openings available to middle & high school aged children (11-17) from all branches of the military and the Coast Guard. 2012 Offerings: Session 1 (June 26-July 9), Session II (July 10-July 23), Session III (July 24-August 6) & IV (August 7-20). For more information, to register, or apply for scholarship funds, www.AmericanWanderer.com

If interested please contact the Owners/Directors Lyn & Chris Kimberly at: 203-557-3339 or email: Lyn@AmericanWanderer.com

May 2012 National Military Appreciation Month: In appreciation of your service, Show Your Military I.D. at either the Management Office located at Kittery Premium Outlets (5) behind Old Navy, 7 Days/9am-5pm, or at the Information Center located at Kittery Premium Outlets (4), Sat-Sun/9am-5pm to receive your **FREE VIP Coupon Book** filled with added savings at participating stores. **65 Stores (207) 439-6548 Kittery, Me. PREMIUMOUTLETS.COM**

Military Recognition Honorees Program at Fenway Park: This program is a great program as it gives Fort Devens the honor of recognizing our Military. If you are interested Sandy Burson will compile a list of Military to recognize. Whenever Sandy is asked by the Red Sox she will go down her contact list, in order, and ask if you are interested for that date and time. If you are interested in my nominating you Sandy will need to have on hand the following are she will need a short BIO to include: 1. Full title & name 2. Current Position & Unit 3. Cell Phone # & Office Phone 4. Biographical information needs to include the following where you were born, currently live, where and what units you have served with during what time frame. Any and all overseas tours need to be included, any awards you have won.

The Honoree must be in uniform for the ceremony. This comes with 4 tickets with great seats each time someone is selected from here. I am told that every nominee last year had a wonderful time.

At the end of the 4th inning you will be recognized while standing on top of the Red Sox dugout. If anyone is physically unable to get on top of the dugout other arrangements will be made. The rest of the time you are free to Baltimore. (This coming weekend)

Please email your BIO ASAP if you are interested in representing Fort Devens at a Red Sox Game to Sandy Burson, Administrative Assistant, US Army Garrison Fort Devens Headquarters Command, 31 Quebec Street, Devens, MA 01434-4424 Tel: 978-796-2126 Sandra.L.Burson.civ@mail.mil

Veterans Health Benefits handbook: Here is the link talking about the new Veteran's Health Benefits handbook. Enrolled Veterans should be receiving their personalized handbook as part of a national rollout campaign. <http://www.va.gov/healthbenefits/vhbh/>

TRICARE Dental Program: On May 1, 2012, MetLife will become the dental carrier for the TRICARE Dental Program. All current TRICARE Dental Program enrollees will be notified about the transition to MetLife and will receive a welcome packet with a new TRICARE Dental Program Benefits Booklet. <http://www.metlife.com/TRICARE/index.html#welcome>

The Vets4Warriors: Vets4Warriors Website: www.vets4warriors.com Peer support line, 1-855-838-8255 (1-855-VET-TALK), provides easy access to supportive, non-attributional conversations with trained veteran peers representing all branches of the military. This team of veteran peers has immediate access to behavioral health clinicians to respond to potentially emergent issues and can offer referrals to local community services, military veteran centers, and military healthcare providers based upon the needs of the Service Member. A variety of services will be provided to include non-clinical (legal, financial) and referrals for clinical services (substance abuse, behavioral health).

This program is a component of a larger effort to promote individual resilience, risk reduction, and coping skills through peer support and referrals to community based services. Peer counseling is an effective method to acculturate these self-development skills without the potential stigma that some Service Members may associate with help-seeking behavior. The program also improves awareness and access to local resources that are relevant to the issues communicated by the Service Member while the utilization data can help share and refine current support programs.

THINGS TO DO IN MAY

Salute To Troops: Saturday, May 19th - New England Revolution Hosts a “Salute to Troops”. This event will be open to all active and reserve military and their families. Come enjoy soccer at its best when the NE Revolution takes on Houston at Gillette Stadium 7:30PM. Special pre, post and in-game activities coordinated by USO. Pre-game USO concert in the Plaza at the stadium featuring the cross town sound of the “Digger Dawg” band. This will be a great night for the whole family. Please check the New England USO homepage www.uso-newengland.org <blockedhttp://www.uso-newengland.org/> on or after May 1st for event and ticketing details.

UPCOMING EVENTS AT TICKETS AND TOURS

TICKETS AND TOURS, (781) 225-6505/6498 Judie King, ITT Manager, Hanscom AFB, 98 Barksdale Street Bldg <http://www.hanscomservices.com/> PREPAID ORDERS ONLY!! Payment is due at the time the order is placed. Once the order has been placed there are no refunds.

Take a trip with us! – Registration deadline for all trips is 30 days prior to departure or space available.

Old Town Trolley Tour - Available are Old Town Trolley Tour tickets at \$32 each and AMC Cinema tickets at \$6.75 each.

Statue of Liberty and Ellis Island: Sat., June 16: Depart from Hanscom at 6:30 a.m. A coffee/breakfast stop will be made as you travel to New York this morning. Upon arriving in NYC, you'll board a ferry which will take you to the Statue of Liberty and Ellis Island. You'll have time to view all the fascinating exhibits, and there are cafeterias on both Ellis and Liberty Island for lunch (on your own). Upon return to the mainland, you'll board your coach. After making a "Memorial Moment" visit at Ground Zero, you'll leave the city at approx. 5:30 p.m. A fast-food stop will be made on the trip home. Expected arrival back at Hanscom is 10:30 p.m. \$75 pp

Saratoga Spectacular: Day 1 (July 23): Depart from Hanscom at 7 a.m. You'll arrive in Saratoga Springs midday and take your reserved grandstand seats at one of America's oldest and grandest racecourses for an afternoon of the finest thoroughbred racing in the country. After the races, you'll travel to nearby Glens Falls where you'll check into the beautiful Queensbury Hotel. After a chance to freshen up, you'll enjoy a full-course dinner (included) at the Queensbury.

Day 2 (July 24): After a full-course breakfast (included), you'll travel to Lake George's Steel Pier where you'll board the Lac du Saint Sacrement for a narrated 2-hour cruise of Lake George, featuring over 350 islands and stretching 32 miles long from Fort Ticonderoga to the north and Fort William Henry to the south. A delicious luncheon with entertainment is also included onboard your shop during the cruise. \$255 pp double | \$245 pp triple | \$349 pp single

Nantucket Island: Sat., August 11: Depart from Hanscom at 7 a.m. to join us for a tranquil voyage and a refreshing day on beautiful Nantucket Island — one of the premier vacation and fun spots in North America! You'll set sail at 9:20 a.m. on the ferry from Hyannis in Hyline's First Class Cabin, where you'll enjoy complimentary danish and coffee on a private sundeck as you cruise toward Nantucket. Once on the island, you'll have time to take in the exciting shops and explore the art galleries, experience its colonial American architecture and atmosphere, along with its wide variety of activities and miles of sandy beaches. There are great restaurants, shops and The Old Historic Town, whaling museums and much more. You'll sail back at 4 p.m., again in First Class, enjoying complimentary beverages, crackers & cheese. On the mainland you'll board your coach for the return trip, arriving back at Hanscom at approx. 7:30 p.m. \$75 pp Call Tickets & Tours for more information or to reserve your spot today! (781) 225-6498/6505

HANSCOM AIRMAN AND FAMILY READINESS CENTER **MAY 2012**

Please Call 781-225-2765 to Register

Serving the total force...Programs are free to all single and married Active Duty, Reserve, and Guard personnel, DoD civilians, retired Military personnel and Family members

MILITARY FAMILY LIFE CONSULTANTS (MFLCs) provide free, short-term, non-medical, solution-oriented counseling on a range of issues. For service members and their families – no records are kept. Call (781) 686-3084 and leave your first name only for an appointment!

PRIVATE SECTOR RESUME CRITIQUE sessions are held by appointment only. Resumes are reviewed by an A&FRC employment specialist with HR experience – a great opportunity for feedback to improve your resume format and content. Email your resume to 66.fss.fsfr.cmb@hanscom.af.mil. You will receive a response in 3-5 business days. **Prior attendance at an A&FRC resume writing class is recommended.**

VETERANS AFFAIRS DISABILITY CLAIMS REVIEW will be held **By Appointment Only**. A representative from AMVETS, a veterans' service organization, will assist you in processing your disability claim and answer questions. **Call the AMVETS Service Representative at 617-303-5698 for an appointment.**

Preparation Counseling – Wednesday, May 2, 9, 16, 23, and 30 from 9 to 11 a.m.

Weekly sessions for separating and retiring service members to complete the mandatory DD Form 2648, Preparation Counseling. This session provides critical information about benefits, resources and services available as you transition from military to civilian life. **By law, this counseling must be provided at least 90 days prior to your date of separation or retirement. Service members must complete the counseling prior to attending the Department of Labor (DOL) Employment Workshop.**

Preparing For Homecoming: Reunion Briefing For Spouses And Children – Wednesday, May 2 from 3 to 4 p.m. (**simultaneous sessions for spouses and children ages 6 and older**) If you are anticipating a reunion with your service member within the next two months, please join us for two special briefings that will help you and your children prepare for the big event. In these interactive

workshops, you'll receive practical suggestions for coping with reunion and reintegration, and the children's session will feature fun reunion activities and a personalized gift for the returning parent.

Private Sector Resume Writing Class – Friday, May 4 from 9 to 11:30 a.m. This basic resume writing course covers how to write and format an effective resume and cover letter. Federal resume basics will also be discussed.

Telephone Tips, Scripts, And Techniques – Tuesday, May 8 from 11 a.m. to 1 p.m. Learn how to generate employment leads, develop and deliver telephone scripts, improve your telephone listening and speaking (pace, tone, volume, etc.) skills, develop methods to reach and impress the decision-makers, and much more. Bring your lunch.

Heart Link Spouse Orientation – Wednesday, May 9 from 1 to 4 p.m. Welcome to the military family! Heart Link is a wonderful orientation workshop for any spouse married to a service member from any branch of the armed services who wants to learn more about military life. Our spouses are the heart of this great Armed Forces family and the lifeline behind your sponsor's success in the military. The Heart Link program will provide you with essential information you need to know to make your life in the Air Force exciting, fulfilling, and rewarding (and you'll win prizes!). Join us and we'll get started on our journey!

E-Smooth Move Seminar – Thursday, May 10 from 11 a.m. to 12 p.m. Learn how to navigate the new internet based resources designed for PCS moves, and where to get answers to your questions about your upcoming move. Informational handouts will be provided. **Spouses encouraged to attend!**

Moving With Children – Thursday, May 10 from 12 to 1 p.m. Parents! Please join us for this special presentation immediately following the E-Smooth Move Seminar. We'll discuss tips and techniques to help make moving and adjustment to a new school easier for your children – whether it's their first move or their fifteenth.

He Said, She Said – Friday, May 11 from 11:30 a.m. to 12:30 p.m. A workshop for men and women focusing on differences and similarities in communication styles, how to communicate more effectively, both at home and in the workplace, and how to achieve the goal of understanding what he and she *really* said. Presented by Sue Spielman.

Department Of Labor (Dol) Employment Workshop (Formerly known as the TAP Seminar) - May 14 to 18. This workshop is designed to assist voluntarily and involuntarily separating or retiring service members make a successful career transition. Plan to attend at least 6 months prior to separation or retirement. Dress is civilian attire (business casual). Spouses are welcome! Seminar begins at 12 p.m. on Monday and runs 8 a.m. to 4 p.m. Tuesday and Wednesday; Thursday 8 a.m. to 4 p.m. and Friday 8 a.m. to 12:30 p.m., featuring outprocessing and benefits and entitlements briefings from base and Veterans Administration representatives. **Register early.**

Creating A Healthy Marriage – Friday, May 18 from 11:30 a.m. to 12:30 p.m. Join us as we explore the myths and realities of marriage through each stage – from “romantic love” to “transformation” –

how to understand and deal with conflict, and the keys to creating and maintaining a healthy relationship with your spouse. Presented by Hanscom's Military and Family Life Consultant.

Medical Group Welcome (Mandatory for Active Duty) – Friday, May 18 from 11:45 a.m. to 1 p.m. Information about the Hanscom Clinic and briefings on TRICARE, the Health and Wellness Center, Mental Health, Public Health, Dental Health, and others. **Held at the Airman & Family Readiness Center, Bldg 1218.**

Teaching Careers: Troops-To-Teachers And Jr. Rotc – Tuesday, May 22 from 11 a.m. to 1 p.m. Ever considered teaching school? Learn how to get into this profession as representatives from Troops-to-Teachers and Jr. ROTC explain their programs and answer questions. Jr. ROTC is scheduled from 11 a.m. to 12 p.m. and Troops-to-Teachers from 12 to 1 p.m.

Newcomers' Public Transportation And City Orientation – Wednesday, May 23 from 9 a.m. to 4 p.m. Newcomers and family members are invited to learn how to navigate the local public transportation system and obtain information on events and attractions. Ride into Boston with us using the "T." All you need is \$4 for subway fares. Bring your lunch or purchase downtown. This program is part of the community orientation for inprocessing. Newly arrived service members are not required to take leave to attend.

Hearts Apart: "Bowl You Over" – Wednesday, May 23 from 4:30 to 6 p.m. at the base Bowling Center. Families of deployed, remote tour, and extended TDY service members, please join us as we take over the lanes at the Base Bowling Center. Free bowling, soda, and pizza! Please RSVP to the Airman & Family Readiness Center at 781-225-2765 or email 66.fss.fsfr.cmb@hanscom.af.mil.

Culture Shock: Adjusting To Cultural Change – Thursday, May 24 from 11 a.m. to 12 p.m. Moving or traveling overseas is exciting and challenging. Many expats report experiencing "culture shock." Learn what it is, how to identify the symptoms in yourself and family members, and how to ease its effects through helpful coping tips. Bring your lunch.

Military Spouse Career Workshop – Thursday, May 24 from 5 to 7 p.m. Find out about all the benefits for military spouses. We'll cover getting a federal job quickly, using your spouse preference, job search assistance, and navigating the USAJOBS web site.

Matri-Money – Wednesday, May 30 from 11:30 a.m. to 12:30 p.m. Put a damper on the emotionally charged discussions of money matters in your marriage by learning how to develop realistic financial goals and communicate them effectively to your partner. Presented by Hanscom's Military & Family Life Consultant.

Enhance Your Credit Score — "Lunch And Learn" – Thursday, May 31 from 12 to 1 p.m. Learn about the factors that influence your credit score, what a credit report contains, how to improve your score, who has access to your score, and how to obtain a copy of your credit report. Presented by the Hanscom Federal Credit Union. Free lunch provided!

Federal Resume Critique (By Appointment Only). Resumes are reviewed by employment specialists — a great opportunity for feedback to improve your resume format and content. Email your federal resume and the applicable Vacancy Announcement to 66.fss.fsfr.cmb@hanscom.af.mil.

You will be contacted for an appointment after we have reviewed your resume. **Prior completion of the A&FRC Federal Resume Writing for USAJOBS Class is strongly recommended.**

Family Advocacy Outreach

CELL PHONE COLLECTION: The Family Advocacy Program collects used and old cell phones, and distributes them to local domestic violence agencies. Drop off phones, batteries, and chargers to the Family Advocacy Program, Bldg 1217. Please put each phone and its accessories in a sealed, plastic bag.

WIC, a nutrition and education program for income-eligible expectant parents or parents with children age birth to five is located on base. * **WIC is located in Bldg 1507** *. **WIC is on base the first and third Wednesday** of each month from 0800 to 1530. For WIC appointments or information, call (617) 312-9974.

First Connections- Is a non-profit, family support organization that provides comprehensive services to families with young children birth through age five. First Connections serves a large geographic area that encompasses twelve metro-west communities, including Hanscom Air Force Base. All programs are free or low cost. More information is available on their website www.firstconnections.org or by calling 781-287-0221.

EMPLOYMENT READINESS

Labor Ready : Provides temp jobs to those interested in gaining work experience, want some extra cash, or need immediate income when between jobs or need seasonal work. Flexible work hours; get paid the same day. Over 600 locations throughout the United States.
<http://www.laborready.com/Temporary-Employment>

The above information is provided as a community service. No endorsement of events, products or services by the DoD is implied or intended. For more information, contact the company directly.

Free Resume Help for Military Members : The below website is where Service Members can get free resume writing help and the course schedule. <http://www.networkri.org/centers.htm>

USA JOB: JOB OPPORTUNITIES ON THE BASE - Remember to go to www.USAJOBS.GOV and search for Newport, RI if you are interested in finding out and applying for positions open onboard the Naval Station. Current opportunities include a Motor Vehicle Operator that's open through next week. Spread the word! USAJOBS - The Federal Government's Official Jobs Site www.USAJOBS.GOV
This is a United States Office of Personnel Management website. USAJOBS is the Federal Government's official one-stop source for Federal jobs and employment information.

Job Search: Below please find a link to critical skills needed at Booz Allen Hamilton. Please share with your contacts and have all interested email me their resumes and I will submit on their behalf – this speeds up the review process. Also, applicants must identify the job skills qualification from the list. <https://erp.bah.com/hotjobs.htm>

Military Spouse Employment Tip of the Week: When applying for a job, state in your cover letter or application that you are a military spouse of an active duty service member who may be eligible for the Military Spouse Internship Program. Spouses can apply for a federal job by visiting the USAJOBS website.

<http://www.transitionjobs.us/> Click on "Search for Opportunities" at the bottom of the page. Jobs listed by state.

www.TransitionTalk.com has launched to create an online community with shared information and resources to help veterans who are in transition. This website contains specialized articles, recommended books and links for military transition. Also, there is a web log for Q & A that aims to provide the answers to military transition questions from Category Guides who are military and industry professionals that are eager to help veterans make a successful transition.

Website: Career Resources for Veterans: The Defense Centers of Excellence (DCoE) recently collaborated with PBS to produce a handbook for military families. Created as a companion to the PBS series "This Emotional Life," A Handbook for Family & Friends of Service Members explores the stressors and feelings individuals may encounter throughout the different phases of deployment. The handbook aims to provide solutions for Service members and identifies outside tools and resources that may be useful to friends and family members before, during and after deployment. Topics include what to expect during deployment and how to strengthen or repair relationships. Order the handbooks from the Real Warriors Campaign website at

<http://www.sc.edu/career/Webresources/veterans.html>

<http://www.realwarriors.net/materials/order>

Hanscom AFS: Resources <http://www.hanscom.af.mil>

Massachusetts Career Information System: <http://masscis.intocareers.org/default.asp>

Veterans Employment Services (978) 534-1481 x 117 www.wmoore@detma.org

Orion International: info@orioninternational.com

RELOCATION READINESS

ACS has listings for apartments or houses to rent. List is updated as housing is made available to us. Call 978-796-3023. ACS Electronic Welcome Packets
<https://www.devens.army.mil> or call 978-796-3023

Moving and Relocation Information: Terrific tips to make moving easier.

<http://afmove.hq.af.mil/Default.asp>

TRICARE Information at Hanscom AFB:

Hanscom AFB offers a monthly Newcomer Orientation Medical Clinic welcome to all new patients every Tuesday from 1300 to 1500. It is strongly recommended that Army personnel attend so they can find out about their provider, how to access emergency services, and referral. Telephone: 781-377-2120

FORT DEVENS SERVICES:

Fort Devens Mail and Distribution: Mail & Distribution Hours are as follows. The Door will be open for box pick up between the following hours.0730 AM to 1600 PM. Window pick up 0900 AM to 1200 PM 1230 PM to 1430 PM

Education Office: The 99th RSC Education Office is located at 30 Quebec Street, (Building 666) Fort Devens, in Rooms 328,326, and 324. POC is Lee Achenback at 978-796-2968. Services include educational and career counseling, GI Bill questions and issues, tuition assistance, financial aid and scholarship information as well as test administration and test proctoring.

Police Services Division: Vehicle Registration and Fingerprinting
0930-1030 / 1500-1600 or By Appointment.

Police: 978-796-3333

Physical Security: 978-796-2061

Carlson Wagonlit Travel/Veterans Travel: 800-945-0535 or 402-345-7596

Devens Legal: 978-796-2255

Education Office: 978-796-2868

AAFES / Clothing & Sales: 978-772-6838 / 2065

Photo Section DA Photo: 978-796-2559

Fort Devens ID Cards 978 - 796-2130, Building 683

Billeting: Bldg. 978-796-3201

Distance Learning Center: 978-796-3612 / 2605 / 2626

Transportation: Passenger 978-796-2141/ or 2393 Freight 978-796-2832/ or 2840

Vehicles: 978-796-2141

UNITED SERVICES ORGANIZATION:

Military OneSource: 1-800-342-9647 www.armyonesource.com

HELPFUL MASSACHUSETTS RESOURCES:

USO New England: <http://www.uso-newengland.org/index.htm>

Massachusetts Parks: www.state.ma.us/dem/forparks.htm

Massachusetts Wildlife: www.state.ma.us/dfwele/dfw

State of Massachusetts Child Care Finder: www.qualitychildcare.org

Massachusetts Getaway Guide: <http://www.mass-vacation.com/>

Massachusetts's area Guides net: <http://massachusetts.ags.myareaguide.com/>

Boston and Local Area Concerts: <http://www.bostonconcerts.com/>

Boston Pops: <http://www.bso.org/>