n March 15, 2012, VA San Diego Healthcare System will celebrate 40 years of service, innovation and growth as one of the best Veteran health care networks in the nation. While we have changed significantly since opening, our mission remains universal and steadfast: to provide the best possible care for all Veterans in our facilities. We are proud to offer service in an area with over 230 thousand former armed service members and their families, along with the largest population of Veterans from the Iraq and Afghanistan conflicts.



### Milestones since 1998: 1998-

 Opened new Mission Valley Clinic collocated with VBA Regional Office.

### 1999-

- Opened Chula Vista Clinic
- Implemented Computerized Patient Record System (CPRS), an electronic record system, allowing the availability of patients' charts at time of visit.
- Launched VA San Diego intranet site.
- Introduced digital Radiology services.
- Opened consolidated critical care unit.
- Acquired PET scanner.

### 2000-

- Launched Internet site.
- Launched Bar Code
   Medication Administration
   (BCMA) technology for
   dispensing medication.
- Vista Clinic opens in Aug. 2000.

### 2001 -

- Opened Escondido Clinic Spring 2001.
- Opened Cardiac Electrophysiology Unit.

### 2002-

 Dr. Douglas Richman, HIV/AID researcher, receives 2002 William S. Middleton Award, the highest honor for scientific achievement in the Department of Veterans Affairs.

### 2003 -

- Implemented multidisciplinary musculoskeletal clinic to enhance access to nonsurgical therapies.
- Initiated multidisciplinary obesity program, Managing Overweight/Obesity for Veterans Everywhere (MOVE.)
- Veterans Medical Research Foundation (VMRF) building opens in May 2003.

#### 2004-

- Introduction of MyHealtheVet on-line services for Veterans.
- Launch of OEF/OIF Transition Case Management Program.

### 2005-

- Telehealth introduced, featuring remote monitoring and management of chronic disease from a Veteran's home.
- Purchased new Magnetic resonance imaging (MRI)

- and Computed Tomography (CT) machines.
- Earthquake retrofitting project begins Nov. 2005.

### 2006 -

- VASDHS recognized as one of the best places to work for 2006 by Employers Group and San Diego Magazine.
- Dr. Roland C. Blantz, researcher in renal physiology and pathophysiology, receives William S. Middleton Award.

### 2007 -

- VASDHS opens Heroes Internet Café for Veterans.
- San Diego selected as first of four sites for the VA Nursing Academy Pilot Program.

### 2008 -

- Opened new Imperial Valley Clinic in June.
- Launched patient-centered care "Planetree" program.
- Veterans Healing Gardens created on second floor.
- First National Veterans Summer Sports Clinic hosted in San Diego.
- Earthquake Retrofit project completed in April.
- VASDHS is the first VA medical center in Southern California and sixth VA in nation to offer robotic surgery.
- Electronic Information Boards and E-news introduced.

### 2009-

 Launched Inpatient Palliative Care Program (Inpatient and Outpatient)

#### 2010 -

- Implemented first private sector-federal sharing of health care data with Kaiser-Permanente.
- Launched the first U.S.
   Department of Veterans Affairs
   (VA) and Housing and Urban
   Development (HUD) Veterans
   Homelessness Prevention
   Demonstration Program in 2010.
- Oceanside Clinic opened on July 23, 2010.

### 2011-

- VASDHS Launches My
   HealtheVet Secure Messaging
   program, enabling patients to
   email their providers with
   patient care questions and
   receive a response within three
   working days.
- In concert with the Beacon
   Project, introduced Virtual
   Electronic Lifetime Record
   (VLER) program, in which
   government medical center can
   exchange patient information
   with private-sector institutions.

# How the world of the VA, health care and Veterans have changed in the last 40 years:

**Servicemembers are no longer drafted**: Starting in 1973, U.S. military service became all-voluntary.

### Dress has changed significantly:

In 1972, uniforms were very much the normal for nurses and staff. The introduction of scrubs nationwide toward the mid to late 70s provided nurses with a much more comfortable, flexible attire that allowed them to respond to emergencies much quicker than before.

# Average time of stay for inpatients at a VA hospital has decreased greatly: In VA

hospitals, the average stay in 1972 for patients under 65 was 21.8 days. The average system-wide length of stay in fy2009 for Acute Inpatient Medical/Surgical procedures in VHA hospitals was 5.4 days. Sources:

http://www.cbo.gov/ftpdocs/91xx/doc9173/77doc58 2.pdf;

http://www.va.gov/health/docs/HospitalReportCard2 010.pdf

There were no faxes, copy machines, or computers at our medical center in 1972. Since then, computers have changed nearly every aspect of health care, from patient medical records, administrative tasks to communications, surgery and research.

# Since the end of the Vietnam War, the total number of Veterans has decreased. The

population in the U.S. in 1975 was estimated at 29.9 million. The Veteran population in 2010 was 21.8 million. Sources:

http://www.infoplease.com/spot/veteranscensus1.html

http://www.cbo.gov/ftpdocs/91xx/doc9173/77d oc582.pdf

Since opening, the need for Veteran services across the country has greatly increased: In 1972, there were 308,000 veterans with service-connected disabilities. In 2009, 3.3 million Veterans were projected to have a service connected disability. Of that number, 652,000 have a rating of 70% or higher. Sources:

http://www.va.gov/opa/publications/archives/d ocs/history\_in\_brief.pdf

http://factfinder.census.gov/servlet/DatasetMai nPageServlet?\_program=ACS&\_submenuId= &\_lang=en&\_ts= The term 'Veteran' has become less gender specific since the hospital's opening: In 1973, for example, 55,000 women were in the active duty military, making up 2.5 percent of the armed forces. Now women make up 15% of all active-duty servicemembers. In 2008, VA provided healthcare to nearly 281,000 female Veterans, a number that will continue to increase in the future. VA San Diego currently has 13 percent female Veterans. Sources:

http://www.va.gov/womenvet/docs/womenvet\_history.pdf http://iava.org/content/women-military;

http://www.gao.gov/new.items/d09884t.pdf

### **Fun Facts on VASDHS**

- Ground was first broken on May 30, 1969 for new hospital.
- American flag was first raised over building on Aug. 30, 1971.
- Dedication ceremony was held on Mar. 15, 1972.
- Since 1972, there have been four names for the Veterans Healthcare System in San Diego: Veterans Administration Hospital, Veterans Administration Medical Center, Veterans Affairs Medical Center and VA San Diego Healthcare System.
- The first hundred patients were admitted to the hospital on Feb. 7, 1972.
- Our medical center surgery has shifted from 100% inpatient surgery in 1972 to 61% outpatient today.
- The oldest employee is Dr. Lawrence Sweeney, at 81 years old. The youngest employee is Mark Aragon, at 21 years old.

- The median age for PAID employees is 47 years old, while the average age is 46.5.
- The longest currently serving employee is Dr. Joshua Fierer, who joined the San Diego VA Medical Center on June 1, 1971.

Other employees who have been with us since opening include:

- Lewanna Betts: March 27, 1972; Medical Administration Officer
- Roland Blantz: June 6, 1972; Physician
- Russell Cain: September 5, 1972; Supervisor Nuclear Medicine
- Leonard Deftos: May 17, 1972; Physician
- Linda Parker: May 25, 1972;
   Social Worker
- Delores Pickle: Nov. 28, 1971; Secretary/OA
- Bruce Weigand Jr: April 30, 1972; Nursing Assistant

**VASDHS Demographics** 

1972	2012
Number of	Number of
unique patients	unique patients
seen during	seen during
fiscal year: 800	fiscal year
	2011: 72,419
Research	FY2011
Funding:	Research
\$300,000	Funding:
	\$55,500,000
Number of	Number of
research	research
projects: 5-10	projects
	FY2011: 516
Number of	Number of
planned staff:	Staff in
1,600	FY2011: 2,544
Operating	Operating
budget:	budget FY2011:
\$15,000,000	\$546,596,108
Authorized	Authorized
Hospital Beds:	Hospital Beds:
811	256

**Other Cultural Differences** 

1972	2012
Top song on	Top song week
March 15, 1972:	of Feb. 25,
Neil Young,	2012: Kelly
Heart of gold	Clarkson,
	Stronger
Popular Jeans:	Popular Jeans:
Bellbottoms	Skinny Jeans
U.S. Population	U.S. Population
209,896,000	313,053,000
Avg. Price of	Avg. Price of
Gas/Gallon in	Gas/Gallon in
Calif.= 34 cents	Calif. on Feb.
	21= \$4.04
Popular	Popular
women's	women's
footwear in	footwear in
1972: Boots	2012: Boots

### **VASDHS** Innovations since Opening

- Introduction of cogeneration plant as a means to save energy and allow independence from grid (1986.)
- Partnered in development of Stand Down Program for Homeless Veterans now used nationwide (1988.)
- Piloted Computerized Patient Record Systems in VISN 22 (1998.)
- First Positron Emissions Tomography (PET) scanner in San Diego (1999.)
- Pilot site for next generation clinical reminders in (1999.)
- Pioneered research and development of minimally invasive endovascular Abdominal Aortic Aneurysms (AAA) surgical procedure (2000.)
- Piloted online/digital access to electrocardiograms within electronic medical record (2002.)

- First VA to place nursing patient lift system in all areas of the hospital (starting in 2003.)
- Pilot site for Needle Stick Prevention Program (2003.)
- Pilot Site for Federal Health Information Exchange "Remote Data."
- San Diego-based principal investigator for national VA cooperative study starts trials for experimental shingles vaccine (2005.)
- Selected as one of four pilot sites for VA Nursing Academy.
- National Veterans Summer Sports Clinic – held in San Diego since 2008.
- First site in VISN22 for robotic surgery (2008.)
- Launched Virtual Lifetime Electronic Record (VLER) system (2010.)
- Launched the first U.S.
   Department of Veterans Affairs (VA) and Housing and Urban

- Development (HUD) Veterans Homelessness Prevention Demonstration Program (2010.)
- VA San Diego Healthcare
   System was named by The
   Joint Commission as one of the
   nation's Top Performers on
   Key Quality Measures for
   2010. This was the first year
   they conferred this award and
   VA San Diego was one of only
   two San Diego medical centers
   receiving the recognition.
- Development site for next generation of VA computerized medical record "Health Management Platform" in 2011.

### VA San Diego Leadership

### **Directors**

- Turner Camp, MD
- Robert Brawley, MD
- John Ditzler, MD
- Barbara Small
- Thomas Trujillo
- Leonard Rogers
- Gary Rossio
- Stanley Johnson

### **Associate Directors**

- Andrew Montano
- Tom Stranova

- Kent Green
- Jule Morevac
- Robert Rynearson
- Norman Hensley
- Tom Arnold
- Jan Boss
- Cindy Abair

### **Chiefs of Staff**

- William Coppage, MD
- Seymour Dayton, MD
- Jacqueline Parthemore, MD
- Robert M. Smith, MD

### **Nurse/Nurse Executives**

- Margaret Harris
- Ronald Norby
- Verna Nickel
- Janet Jones
- Sandra Solem

### **Assistant Directors**

Jean Sobczak

### **Deputy Chiefs of Staff**

• Kathleen Kim, MD

### **Academic Affiliations**

A.T. Still University, Arizona School of Health Sciences: Master's Degree in Occupational Therapy

Arizona School of Health Science:

Audiology (Au.D.); Boston University: Clinical

**Psychology** 

**Brigham Young University**: Recreation Therapy; Clinical

Psychology

California College, San Diego: **Respiratory Therapy** 

California State University,

Dominguez Hills: Bachelor of Science in Nursing; Nurse Practitioner; Occupational Therapy Masters Fieldwork

California State University, Fresno: Masters of Physical Therapy

California State University, Long

Beach: Master's Degree in Nursing / Nurse Practitioner; Masters of Physical Therapy; Bachelor of Science in Nursing; Recreation & **Leisure Studies** 

California State University, Sacramento: Recreation Therapy

California State University, San Marcos: Bachelor of Science in **Nursing** 

Clark State Community College:

Medical Laboratory Technician Colorado State University: Health and Exercise Science

Concorde Career Institute: Medical Laboratory Assistant; Respiratory Therapy

Dakota State University; Health Information Management

Dominican University of California: Occupational Therapy

East Tennessee State University: **Audiology Program** 

**Eastern Washington University:** Therapeutic Recreation

Gallaudet University: Audiology -

Grossmont College: Respiratory Therapy

Husson College: Occupational Therapy, Masters

Indiana University: Therapeutic

Recreation

Ithaca College: Therapeutic

Recreation

Kaplan College: Vocational Nursing;

Therapeutic Recreation

Kent State University: Therapeutic

Recreation

Loma Linda University: Clinical

Psychology: Radiologic

**Technologist Advanced Placement** 

Missouri State University:

Communication Sciences and Disorders

Mt. Saint Mary's College: Physical

Therapy

National University: Associate or Bachelor of Science in Nursing

Naval Hospital Camp Pendleton:

Family Medicine Residency

Naval Medical Center San Diego:

Clinical Pastoral Education: **Graduate Medical Education** 

Palomar College: Associate's Degree

in Nursing

**Phlebotomy Plus: Vocational Medical Training School:** 

Phlebotomy Student

PIMA Medical Institute:

Radiography, Associate of Occupational Science

Point Loma Nazarene University:

Bachelor of Science in Nursing; Master's Degree in Nursing

Saint Louis University Doisy College

of Health Sciences: Nurse Practitioner

Salus University: Audiology - Au.D. Samuel Merritt College: Master of

Occupational Therapy

San Diego Mesa College: Medical

Assistant; Physical Therapist Assistant Program; Health Information Technology; Radiologic Technology;

San Diego State University: Bachelor of Science in Nursing; Master's Degree in Nursing; Communicative Disorders; Clinical Psychology; Recreation Therapist; Speech-Language Pathology; Clinical Nurse

**Specialist** 

SDSU/UCSD Joint Doctorate: Social

Work Internship

Santa Barbara City College: Health

Information Technology

Shenandoah University:

Occupational Therapy

Sonoma State University: Licensed Vocational Nurse to Bachelor of

Science in Nursing

Southwestern Community College:

Central Service Technology;

Registered Nurse

Springfield College: Master of

Occupational Therapy

Temple University: Therapeutic Recreation, B.S., M.Ed.

Texas Tech University: MS Occupational Therapy

**Towson University**: Occupational Therapy; Doctor of Audiology

(Au.D.)

University of Arizona: Speech, Language and Hearing Sciences

University of Buffalo: Occupational

Therapy Program

University of California, San Diego:

Pre and Post-Graduate Medical Education; Pre and Post-graduate

**Pharmacy Education** 

University of California, San Francisco: Pharmacy Students

University of Cincinnati: Clinical Laboratory Science Program;

Communication Sciences and

Disorders

**University of Colorado at Boulder:** 

Clinical Psychology

University of Denver: Clinical

Psychology

**University of Florida:** 

**Communicative Disorders** 

University of Illinois at Chicago:

Clinical Psychology

University of Iowa: Department of Communication Sciences and

Disorders

University of Louisville: Audiology University of Maryland: Clinical

Psychology; Hearing & Speech Sciences, AU.D.

University of Memphis: School of Audiology and Speech-Language

Pathology

University of Michigan: Clinical

**Psychologist** 

**University of Minnesota**, Twin Cities: Occupational Therapy; Speech-

Language-Hearing Sciences

**University of New England:** 

Occupational Therapy

University of North Dakota:

Bachelor of Science in Nursing/MS

University of North Texas;

**Audiology Externship** 

University of Pennsylvania School of

Nursing: Nursing, Doctor of

Philosophy

University of Phoenix, (at San

Diego): Master's Degree in

Nursing

University of Puget Sound:

Occupational Therapy

**University of Redlands:** 

**Communicative Disorders** 

University of San Diego: Master's

Degree in Nursing/MEPN/PhD;

Marital and Family Therapy

Program

University of Southern California:

**Pharmacy Doctor of Pharmacy** 

Clinical Rotations; Physical

Therapy: Occupational Science and

Occupational Therapy

University of St. Augustine for

Health Sciences: Doctorate of

Physical Therapy (DPT)

University of Tennesee Health

Science Center: Audiology

University of Texas at Dallas:

**Audiology Residency** 

University of the Pacific: Advanced Pharmacy Practice Experience

Program

University of Utah: Division of

Physical Therapy, Clinical

Education

University of Wisconsin, Madison:

Department of Kinesiology: **Communicative Disorders** 

University of Wisconsin, Milwaukee:

Occupational Therapy

Utah State University: Clinical

Psychology

Utica College: Occupational Therapy,

Vanderbilt University: Doctor of

Audiology

Wake Forest University School of

Medicine: Physician Assistant

Program

Washington University, St. Louis:

Clinical Psychology: Occupational

Therapy; Communication Sciences

Western Michigan University:

Occupational Therapy

Western University of Health

**Sciences:** Physical Therapy: DPT

**Program** 

Corbett

Worcester State College:

**Occupational Therapy** 

Marine Corps League: Edward F.

Veterans of Foreign Wars, Ladies

Fleet Reserve Auxiliary: Velda Larsen

Victory Ensured Thru Service POB 997:

Ladies Auxiliary to the Military Order

American Revolution: Jennifer M.

**Disabled American Veterans:** Randall

**National Society Daughters of the** 

of the Purple Heart: Myrna Ringen

Military Order of the Louse: Adrian

Auxiliary: Sara Hawks

### **VA Voluntary Service Affiliations (Respresentative)**

**National Society Colonial Dames XVII** 

Century: Joanne Adams

American Ex-prisoners of War: Francis

Burger

**Disabled American Veterans Auxiliary:** 

Joan Christensen

Women Marines Association: Gail w.

Hanna

American Legion Auxiliary: Phyllis

Holmberg

Help Hospitalized Veterans: Julia 1.

Marine

Supreme Cootiette Club of the United

States: Oscar G. Polster

Military Order of the Purple Heart:

Patricia J. Sanborn

Forty & Eight: Mark Stephenson

Daughters of Union Veterans of the

Civil War: Helen Barber

**Disabled American Veterans:** John Campbell

Archdiocese for the Military Services:

Linda Colletti

Women's Army Corps Veteran

Association: Mary A. Harrington Paralyzed Veterans of America: Done

Hyslop

American Legion: Franklin C. Manthei

Paralyzed Veterans of America: Glen

P. Middleton

Masonic Service Association of North

America: Roy B. Ramos

Twilight Brigade: Steve M. Sarian Fleet Reserve Association: Hugh M

Thomason Jr.

**Pearl Harbor Survivors Association:** 

Allen Bodenlos

Benevolent & Protective Order of the

Elks: Birney L. Carter

### Auxiliary: Betty Turner

Smith

Treadway

Kurt M. Nielson

**Jewish War Veterans of the United** 

Military Order of the Cootiette

States of America: Gerald Wilkinsky

### **Veteran Service Officers** Bill Rider, American Combat Veterans of

War

*Frank Burger*, American Ex-Prisoners of

Ralph Kling, American Ex-Prisoners of

War

William Trayer, American Legion

Josie Grafilo, American Legion Donald Franklin, American Veterans Robert Keller, Blinded Veterans

Association Tracy Greenmayer, California Dept of **Veterans Affairs** 

Richard Randolph, Disabled American Veterans

James Galliher, Disabled American Veterans

Michael Mullen, Military Order of the Purple Heart

Shirley Pratt, Military Order of the Purple Heart

Al Wagner, Military Order of the Purple Heart

Glen Middleton, Paralyzed Veterans of America (Cal-Diego)

Robert Kamei, PVA San Diego VARO

*Mark Barrett,* Veterans of Foreign Wars *Terry Jensen,* Veterans of Foreign Wars

*Marylin Maxwell,* Veterans of Foreign Wars

**Community Affiliates** 

County Veteran Service Officer Elected Representatives United Veterans Coalition United Veterans Council Veterans Home of Chula Vista Vietnam Veterans of San Diego